

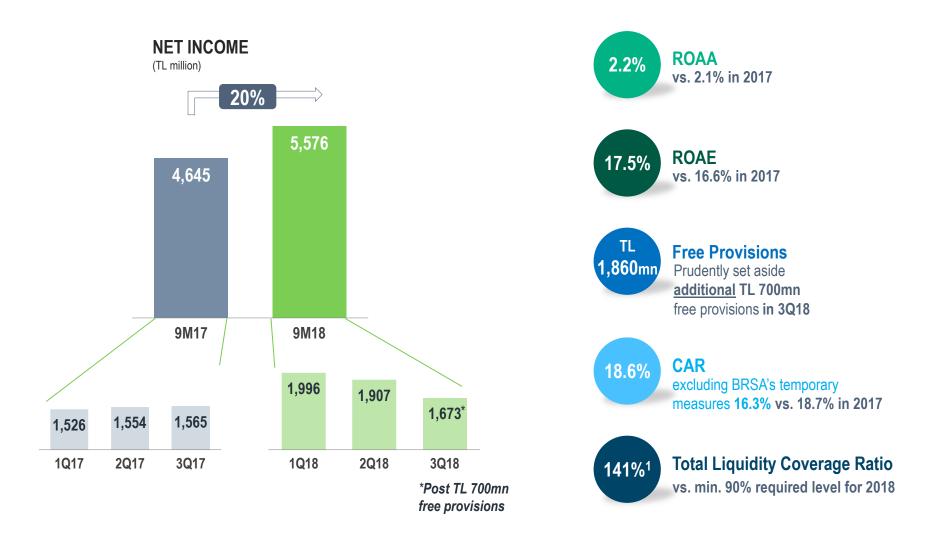
# 9M18 EARNINGS PRESENTATION

Based on BRSA Unconsolidated Financials October 25<sup>th</sup>, 2018





### SUSTAINED STRONG EARNINGS PERFORMANCE...





Note: In the calculation of average assets and average equity, 01.01.2018 restated balance sheet has been used instead of YE 2017 1 Represents the average of September's last week

### ...IN A RAPIDLY CHANGING OPERATING ENVIRONMENT



 Strengthened policy mix by New Economic Plan (NEP) -- Prudent stance of the fiscal policy should complement the already tight monetary policy conditions to re-balance the economy



4.56

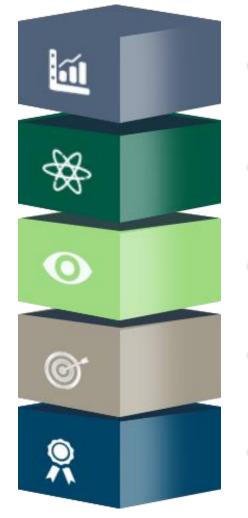
1H18

9M18

3.77

2017

### **3Q18 PERFORMANCE**



MUTED LOAN GROWTH

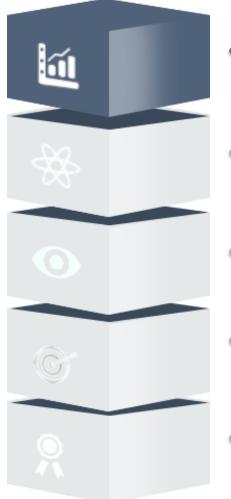
SUFFICIENT LIQUIDITY

PROACTIVELY SHAPED & WELL PROVISONED ASSETS

SUSTAINED CORE BANKING REVENUES

----- STRONG SOLVENCY VIA CAPITAL GENERATION





#### •----• MUTED LOAN GROWTH

•----• SUFFICIENT LIQUIDITY

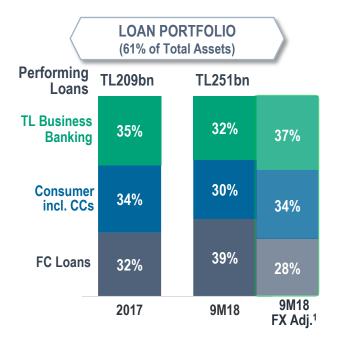
PROACTIVELY SHAPED & WELL PROVISIONED ASSETS

SUSTAINED CORE BANKING REVENUES

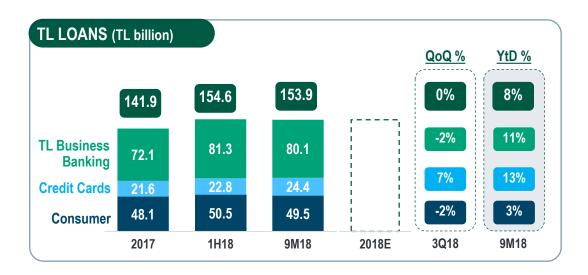
STRONG SOLVENCY VIA CAPITAL GENERATION

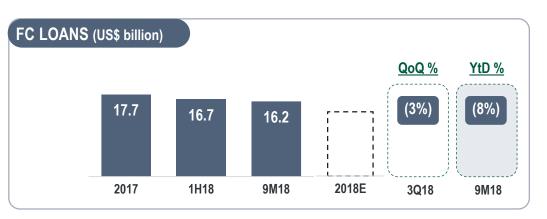


### MUTED LOAN GROWTH -- Balanced lending mix



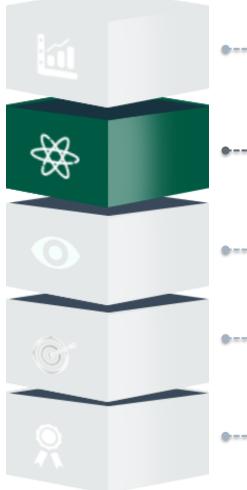
- Growth in TL loans cut pace both in retail & business banking, due to the deceleration in economic activity & high interest rate environment
- FC loans continue to diminish, yet the share of FC loans in total loans was inflated due to depreciation in TL







Note: Business banking loans represent total loans excluding credit cards and consumer loans 1 Adjusted for ~58% TL depreciation between 31.12.2017 vs. 30.09.2018 (Currency fixed at 3.78, USD / TL rate went up to 5.98)



#### •----• MUTED LOAN GROWTH

SUFFICIENT LIQUIDITY

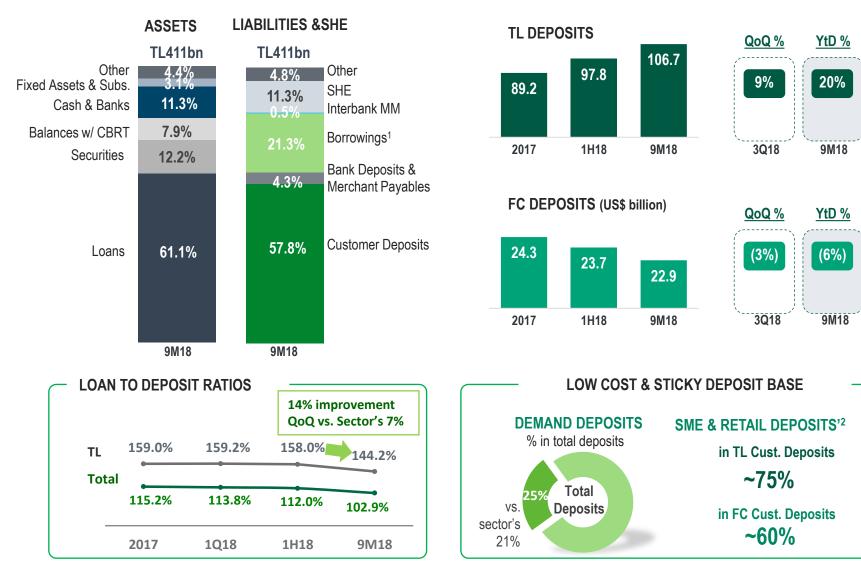
PROACTIVELY SHAPED & WELL PROVISIONED ASSETS

•----• SUSTAINED CORE BANKING REVENUES

•----• STRONG SOLVENCY VIA CAPITAL GENERATION



### **WELL-DIVERSIFIED & STICKY FUNDING BASE**

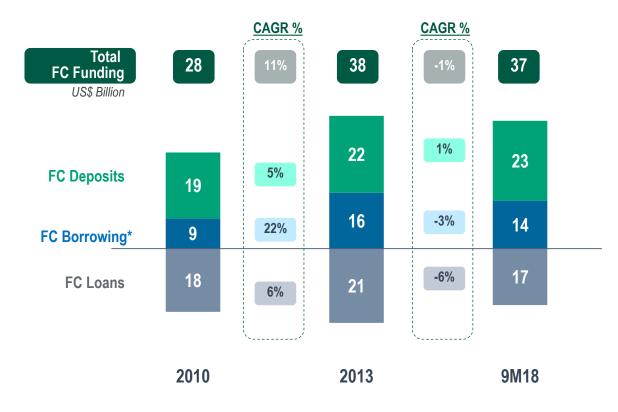




1 Includes funds borrowed, sub-debt & securities issued

2 Based on bank-only MIS data

### LOWER DEPENDENCY ON FC FUNDING AS FC LOANS CONTINUE TO DIMINISH

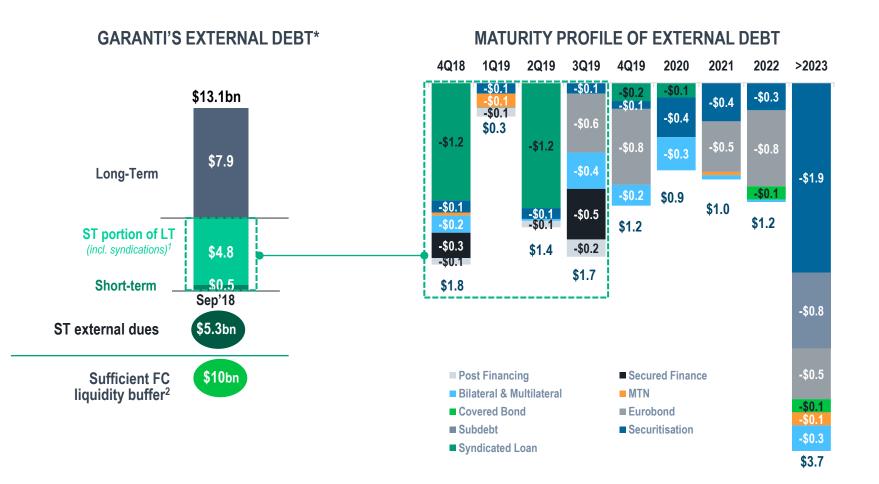


\* FC borrowings include FC bonds issued, FC money market borrowings, syndications, securitizations, sub-debt, other funds borrowed



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### SUFFICIENT LIQUIDITY & MANAGEABLE EXTERNAL DEBT STOCK



Includes TL covered bonds and excludes on balance sheet IRS transactions 1 Syndications with 367 days maturity 2 FC Liquidity Buffer: Readily available liquidity buffer without CB reserves, any unsecured issuances, asset reductions, deposit accummulations, asset sales Garanti



#### MUTED LOAN GROWTH

•----• SUFFICIENT LIQUIDITY

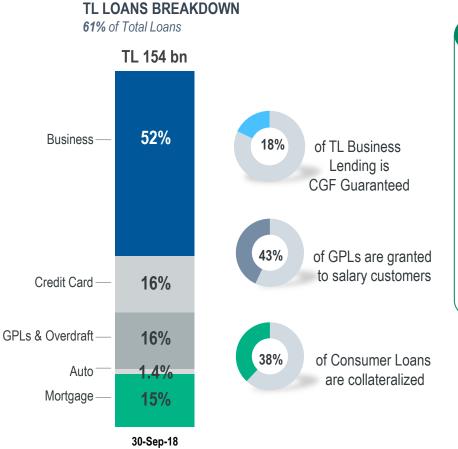
#### PROACTIVELY SHAPED & WELL PROVISIONED

#### •----• SUSTAINED CORE BANKING REVENUES

#### •----• STRONG SOLVENCY VIA CAPITAL GENERATION

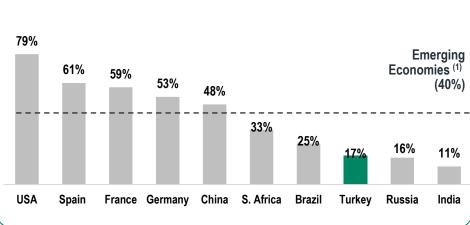


### STRUCTURE OF TL LOAN PORTFOLIO



### ▶ Household Indebtness in Turkey lower than Emerging Economies

Household Debt to GDP (Dec. 17)



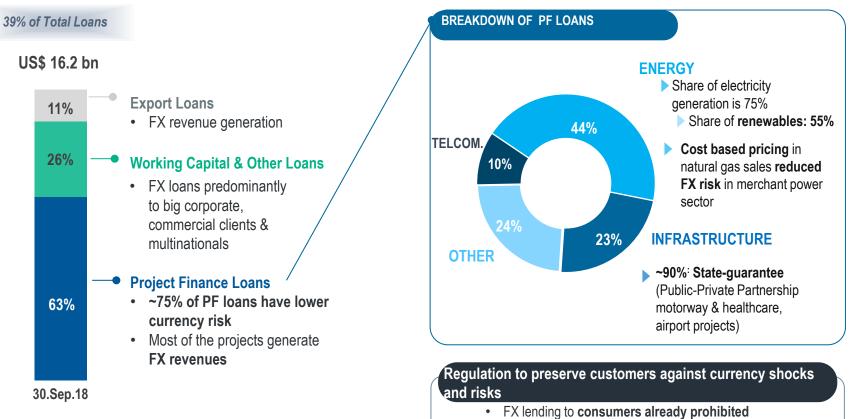
« >90% of TL loans are fixed rate. »

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1 Aggregates based on conversion to US dollars at market exchange rates Source: BIS

### STRUCTURE OF FC LOAN PORTFOLIO

#### FC LOANS BREAKDOWN



\_\_\_

« FX sensitivity analysis are regularly conducted as part of the proactive staging and provisioning practices»





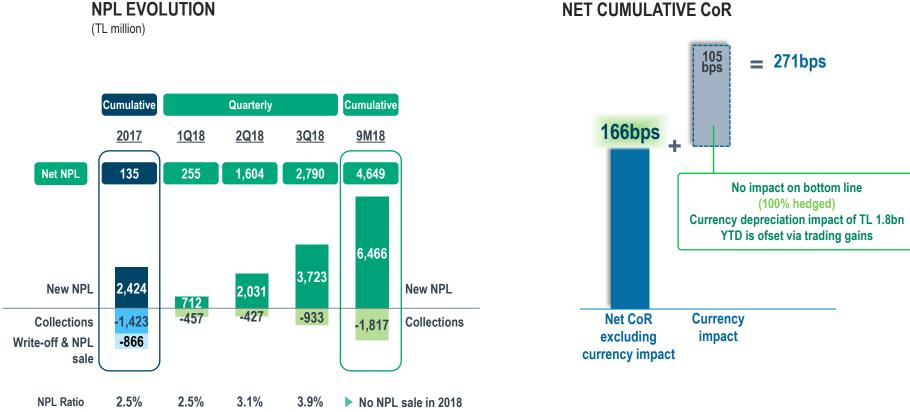
\* Companies' outstanding FX loan balance will be limited to last 3 years' total FX income (considered in new disbursements). FX indexed lending facility revoked

### **PRUDENTLY DEFINED IFRS 9 CRITERIA REFLECTED ON STAGING**



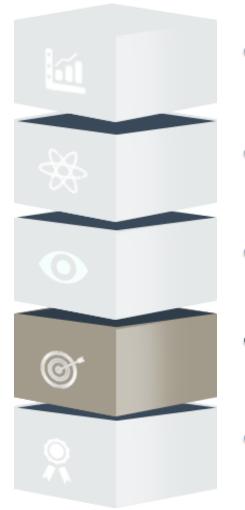


### ASSET QUALITY WILL BE ADVERSELY IMPACTED BY SIGNIFICANT CHANGE IN MACRO CONDITIONS -- Managing the impact is the top priority



**NET CUMULATIVE CoR** 





•----• MUTED LOAN GROWTH

•----• SUFFICIENT LIQUIDITY

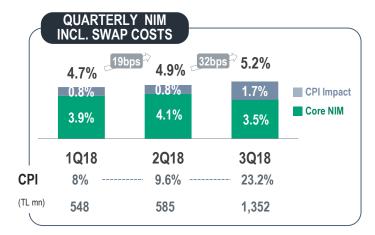
PROACTIVELY SHAPED & WELL PROVISIONED ASSETS

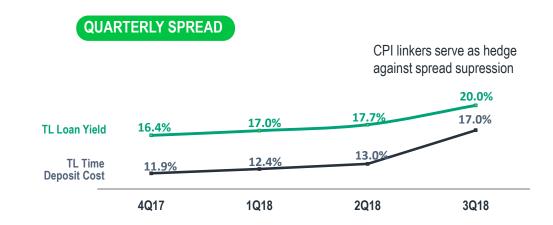
•----• SUSTAINED CORE BANKING REVENUES

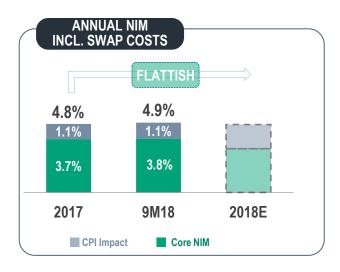
STRONG SOLVENCY VIA CAPITAL GENERATION



### SUSTAINED CORE BANKING REVENUES Dynamic B/S management in defense of NIM









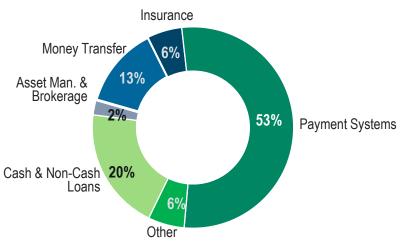


INVESTOR RELATIONS 9M18 BRSA BANK-ONLY EARNINGS PRESENTATION

### SUSTAINED CORE BANKING REVENUES Well-diversified fee base

## NET FEES & COMMISSIONS (TL million) 32% 2,706 9M17 9M18

#### **NET FEES & COMMISSIONS BREAKDOWN<sup>1</sup>**



#### Payment systems

**Leading** position in **issuing & acquiring** businesses Strong **merchant network** & actively managed relations Increasing contribution from clearing & merchant commissions

#### Money transfer

Leader in interbank money transfer: 14% market share Leader in swift transactions: 17% market share

#### Insurance

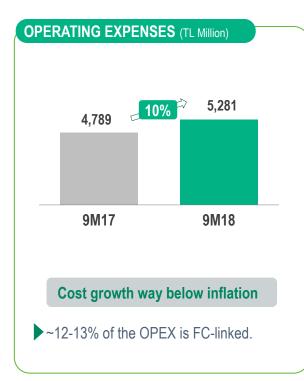
Leader in **number of pension participants** Focus on **digital-only products** 

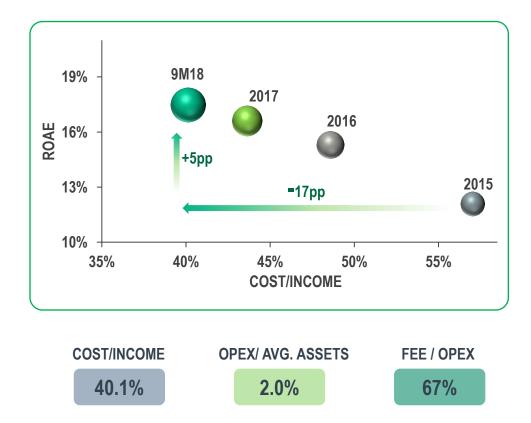
#### **Digital Channels**

Digital channels' share in non-credit linked fees: **46%** Share of digital sales in total sales: **43%** Leading position: **7mn digital customer (32% YoY increase)** 



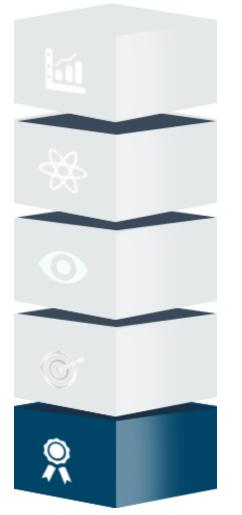
### SUSTAINED CORE BANKING REVENUES Disciplined cost management







Note: In the Cost/Income calculation, Income defined as NII + Net F&C +Trading gains/losses Net Provisions + Other income + Income from subsidiaries.



•----• MUTED LOAN GROWTH

SUFFICIENT LIQUIDITY

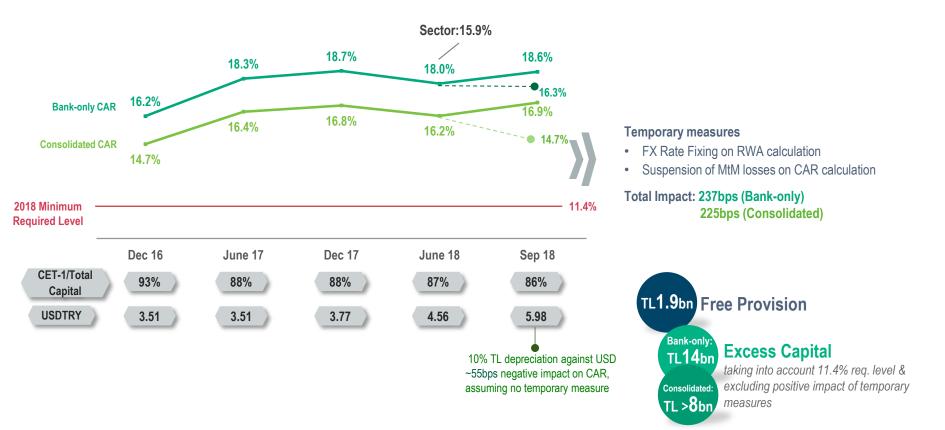
PROACTIVELY SHAPED & WELL PROVISIONED ASSETS

•----• SUSTAINED CORE BANKING REVENUES

----- STRONG SOLVENCY VIA CAPITAL GENERATION



### **STRONG SOLVENCY VIA CAPITAL GENERATION**



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### **GOING FORWARD**

Deteriorating Macro Environment Posing Downside on Growth & Provisioning

| TL Loans                | <14%   | ŧ |
|-------------------------|--|---|
| FC Loans (in US\$)      | Shrinkage  |   |
| NPL Ratio               | <b>4-4.5%</b> (No NPL sale assumed)                  | ₽ |
| Net Cost of Risk        | <b>~150 bps</b> (excl. currency impact) <sup>1</sup> | ŧ |
| NIM including swap cost | Flat<br>(including CPI impact)                       | 1 |
| Fee Growth (yoy)        | > 20%  | 1 |
| Opex Growth (yoy)       | ~10%   |   |
| ROAE                    | > 17%  | ₽ |
| ROAA                    | > 2.2%   | ₽ |



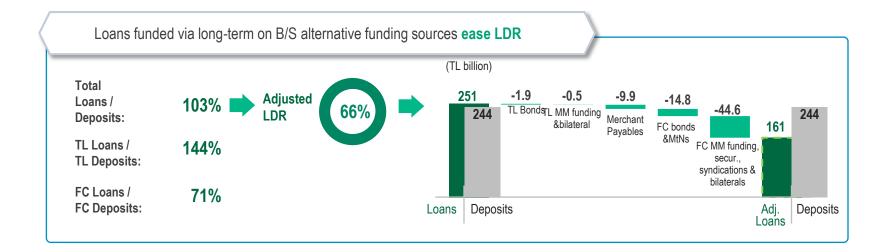
1 Neutral impact at bottom line, as provisions due to currency depreciation are 100% hedged (FX gain included in Net trading income line).

### **APPENDIX**

- Pg. 24 Adjusted L/D and Liquidity Coverage Ratios
- Pg. 25 Retail Loans
- Pg. 26 Securities portfolio
- Pg. 27 Summary Balance Sheet
- Pg. 28 Summary P&L
- Pg. 29 Key Financial Ratios
- Pg. 30 Quarterly and Cumulative Net Cost of Risk



### **APPENDIX: ADJUSTED LDR AND LIQUIDITY COVERAGE RATIOS**

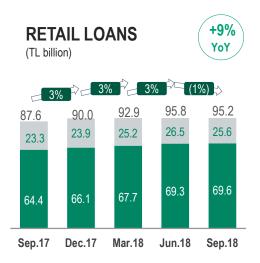


| Liquidity Coverage Ratios <sup>1</sup><br>well above minimum requ |      |
|---|------|
| Total LCR   | 141% |
| Minimum Req. for 2018   | 90%  |
| FCLCR   | 152% |
| Minimum Req. for 2018   | 70%  |



1 Represents the average of September's last week

### **APPENDIX: RETAIL LOANS**

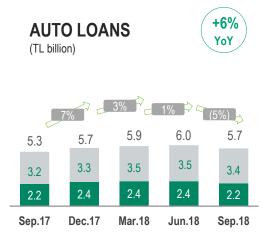




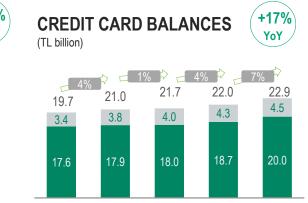




| Market Share   | es*  |                              |      |
|--|--|------------------------------|------|
|  | Sep'18   | QoQ                          | Rank |
| Consumer Loans   | 22.4%  | +14bps                       | #1   |
| Cons. Mortgage   | 25.7%  | +11bps                       | #1   |
| Cons. Auto   | 47.4%  | +8bps                        | #1   |
| Consumer GPLs  | 18.6%  | +20bps                       | #1   |
| * Among private banks, rand<br>Pione<br># of CC<br>customers<br>14.6% <sup>2</sup> | kings as of June f<br>eer in cards<br>Issuing<br>Volume<br>19.1% | business<br>g Acqu<br>e Volu | ıme  |







Sep.17 Dec.17 Mar.18

Jun.18 Sep.18



1 Including other loans and overdrafts

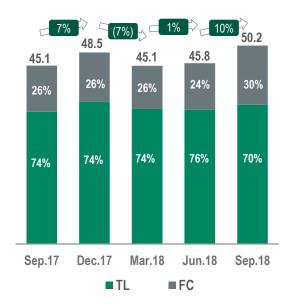
2 Cumulative figures as of September 2018, as per Interbank Card Center data.

Note: (i) Sector figures used in market share calculations are based on bank-only BRSA weekly data as of 28.09.2018

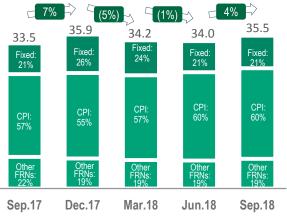
### **APPENDIX: SECURITIES PORTFOLIO**

#### Total Securities (TL billion)

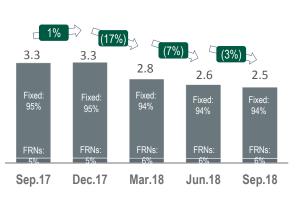
12% of Total Assets



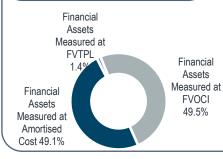
### TL Securities (TL billion)



#### FC Securities (US\$ billion)

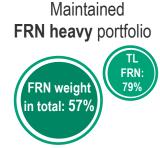


### Securities Composition



#### Unrealized MtM loss (pre-tax)

~TL 1,318mn loss as of September'18





### **APPENDIX: SUMMARY BALANCE SHEET**

TL Million

| ASSETS                      | 31.03.2018 | 30.06.2018 | 30.09.2018 |
|-----------------------------|------------|------------|------------|
| Cash&Banks                  | 15,284     | 22,753     | 46,496     |
| Balances at CBRT            | 30,972     | 27,389     | 32,436     |
| Securities                  | 45,091     | 45,759     | 50,192     |
| Performing Loans            | 217,418    | 230,762    | 250,889    |
| Fixed Assets & Subsidiaries | 11,415     | 11,021     | 12,655     |
| Other                       | 7,073      | 11,461     | 18,109     |
| TOTAL ASSETS                | 327,254    | 349,144    | 410,777    |

| LIABILITIES & SHE                         | 31.03.2018 | 30.06.2018 | 30.09.2018 |
|---|------------|------------|------------|
| Total Deposits                            | 191,083    | 206,059    | 243,865    |
| +Demand Deposits                          | 46,636     | 55,623     | 62,087     |
| +Time Deposits                            | 144,448    | 150,436    | 181,777    |
| Interbank Money Market                    | 5,499      | 4,982      | 2,113      |
| Bonds Issued                              | 20,743     | 20,791     | 23,271     |
| Funds Borrowed                            | 45,478     | 49,926     | 64,078     |
| Other liabilities                         | 22,066     | 23,140     | 30,977     |
| Shareholders' Equity                      | 42,385     | 44,246     | 46,473     |
| TOTAL LIABILITIES & SHE.BSchart.solo.BRSA | 327,254    | 349,144    | 410,777    |



### APPENDIX: SUMMARY P&L

|     |   | 011.40 | 0040   | 0040   | 4040   |
|-----|---|--------|--------|--------|--------|
| 11  | Million                                   | 9M 18  | 3Q18   | 2Q18   | 1Q18   |
| (+) | Net Interest Income including Swap costs  | 10,915 | 4,184  | 3,512  | 3,220  |
|     | (+) NII excluding CPI linkers' income     | 10,267 | 3,495  | 3,533  | 3,239  |
|     | (+) Income on CPI linkers                 | 2,486  | 1,352  | 585    | 548    |
|     | (-) Swap Cost                             | -1,838 | -663   | -607   | -568   |
| (+) | Net Fees & Comm.                          | 3,559  | 1,256  | 1,134  | 1,169  |
| (-) | Net Expected Loss                         | -4,746 | -2,680 | -1,309 | -757   |
|     | (-) Expected Loss                         | -6,256 | -2,981 | -1,658 | -1,617 |
|     | info: Currency Impact                     | -1,834 | -1,255 | -420   | -139   |
|     | (+) Provision Reversal under other Income | 1,510  | 301    | 350    | 860    |
| (-) | OPEX                                      | -5,281 | -1,767 | -1,778 | -1,736 |
|     | (-) HR                                    | -2,157 | -708   | -771   | -678   |
|     | (-) Non-HR                                | -3,123 | -1,059 | -1,007 | -1,058 |
| =   | CORE OPERATING INCOME                     | 4,448  | 993    | 1,559  | 1,896  |
| (+) | Net Trading & FX gains/losses             | 2,455  | 1,696  | 533    | 226    |
|     | info: Gain on Currency Hedge              | +1,834 | +1,255 | +420   | +139   |
| (+) | Income on subsidiaries                    | 711    | 250    | 236    | 224    |
| (+) | Other income                              | 291    | 70     | 57     | 164    |
|     | (+) Gains from asset sale                 | 126    | 0      | 0      | 126    |
|     | (+) Other                                 | 165    | 70     | 57     | 38     |
| (-) | Taxation and other provisions             | -2,328 | -1,336 | -477   | -514   |
|     | (-) Free Provision                        | -700   | -700   | 0      | 0      |
|     | (-) Other Provision                       | -69    | -42    | -9     | -18    |
|     | (-) Taxation                              | -1,559 | -594   | -468   | -496   |
| =   | NET INCOME                                | 5,576  | 1,673  | 1,907  | 1,996  |

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|  | Mar-18 | Jun-18 | Sep-18 |
|--|--------|--------|--------|
| Profitability ratios   |        |        |        |
| ROAE (Cumulative) <sup>1</sup>                                 | 18.3%  | 18.1%  | 17.5%  |
| ROAA (Cumulative) <sup>1</sup>                                 | 2.4%   | 2.3%   | 2.2%   |
| Cost/Income  | 40.9%  | 41.8%  | 40.1%  |
| Quarterly NIM incl. Swap costs                                 | 4.7%   | 4.9%   | 5.2%   |
| Liquidity ratios   |        |        |        |
| Loans / Deposits   | 114%   | 112%   | 103%   |
| TL Loans / TL Deposits   | 159%   | 158%   | 144%   |
| Adj. Loans/Deposits  | 79%    | 77%    | 66%    |
| (Loans adj. with on-balance sheet alternative funding sources) | 1370   | 11/0   | 0070   |
| TL Loans / (TL Deposits + TL Bonds + Merchant Payables)        | 135%   | 136%   | 126%   |
| FC Loans / FC Deposits   | 71%    | 70%    | 71%    |
| Asset quality ratios   |        |        |        |
| NPL Ratio  | 2.5%   | 3.1%   | 3.9%   |
| Coverage Ratio   |        |        |        |
| + Stage1   | 0.5%   | 0.5%   | 0.6%   |
| + Stage2   | 9.7%   | 9.9%   | 11.8%  |
| + Stage3   | 70.0%  | 64.3%  | 60.0%  |
| Cumulative Net Cost of Risk (excluding currency impact, bps)   | 115    | 133    | 166    |
| Solvency ratios  |        |        |        |
| CAR  | 18.0%  | 18.0%  | 18.6%  |
| Common Equity Tier I Ratio                                     | 15.8%  | 15.7%  | 16.0%  |
| Leverage   | 6.7x   | 6.9x   | 7.8x   |

INVESTOR RELATIONS 9M18 BRSA BANK-ONLY EARNINGS PRESENTATION

 1 Excludes non-recurring items when annualizing Net Income for the remaining quarters of the year in calculating Return On Average Equity (ROAE)
 INVESTOR RELATIONS
 9M18 BF

 and Return On Average Assets (ROAA).
 Note: In the calculation of average assets, average IEAs and average equity, 01.01.2018 restated balance sheet has been used

instead of 2017YE



### **APPENDIX: QUARTERLY & CUMULATIVE NET CoR**

| Quarterly Net Expected Credit Loss            |         |
|---|---------|
| (Million TL, 3Q18)                            |         |
| (-) Expected Credit Losses                    | 2,981   |
| Stage 1                                       | 415     |
| Stage 2                                       | 1,113   |
| Stage 3                                       | 1,453   |
| (+) Provision Reversals<br>under other income | 301     |
| Stage 1 & 2                                   | 41      |
| Stage 3                                       | 260     |
| (=) Net Expected Credit Losses                | 2,680   |
| (a) Annualized Net Expected Credit Losses     | 10,632  |
| (b) Average Gross Loans                       | 249,488 |
| Quarterly Total Net CoR (a/b)                 | 426 bps |
| info: Currency Impact*                        | 1,255   |
| Total Net CoR excl. currency impact           | 227 bps |

| Cumulative Net Expected Credit Loss           |         |
|---|---------|
| (Million TL, 9M18)                            |         |
| (-) Expected Credit Losses                    | 6,256   |
| Stage 1                                       | 1,027   |
| Stage 2                                       | 2,676   |
| Stage 3                                       | 2,553   |
| (+) Provision Reversals<br>under other income | 1,510   |
| Stage 1 & 2                                   | 911     |
| Stage 3                                       | 600     |
| (=) Net Expected Credit Losses                | 4,746   |
| (a) Annualized Net Expected Credit Losses     | 6,345   |
| (b) Average Gross Loans                       | 234,024 |
| Cumulative Total Net CoR (a/b)                | 271 bps |
| info: Currency Impact *                       | 1,834   |
| Total Net CoR excl. currency impact           | 166 bps |
|   |         |



\*Neutral impact at bottom line, as provisions due to currency depreciation are 100% hedged (FX gain included in Net trading income line).

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Levent Nispetiye Mah. Aytar Cad. No:2 Beşiktaş 34340 Istanbul – Turkey Email: investorrelations@garanti.com.tr Tel: +90 (212) 318 2352 Fax: +90 (212) 216 5902 Internet: www.garantiinvestorrelations.com

