

1H17 Earnings Presentation

IFRS Financials 30 June 2017

ANOTHER SET OF EXCELLENT RESULTS...

Net Income (TL million)



Total Free Provisions reached:

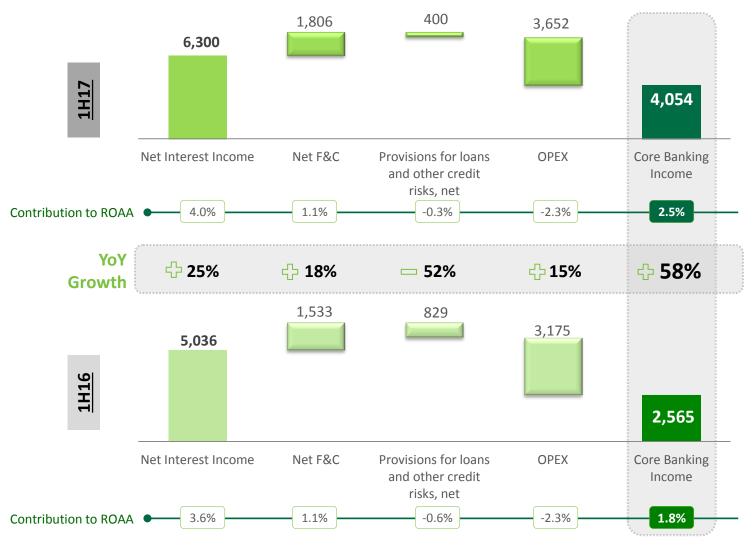
TL 720mn

Inflation expectation revised to 9% from 7% in May

• Impact of 1% higher CPI on net income: +TL150mn/year

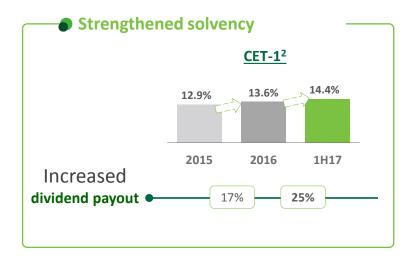


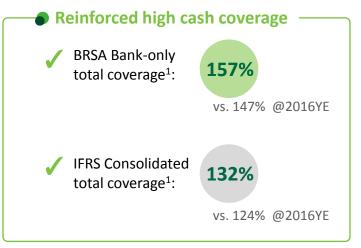
...WITH INCREASING CONTRIBUTION FROM CORE BANKING INCOME



HIGH QUALITY EARNINGS ASSURE SUSTAINABLE PERFORMANCE



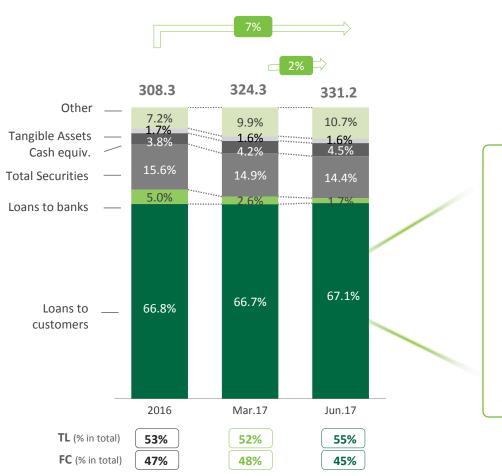


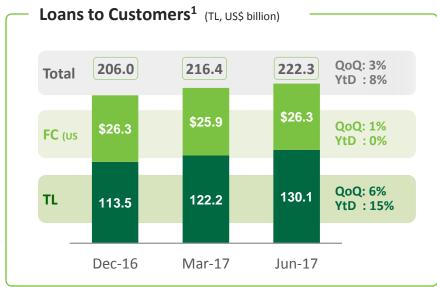




CUSTOMER-DRIVEN ASSET MIX

Composition of Assets

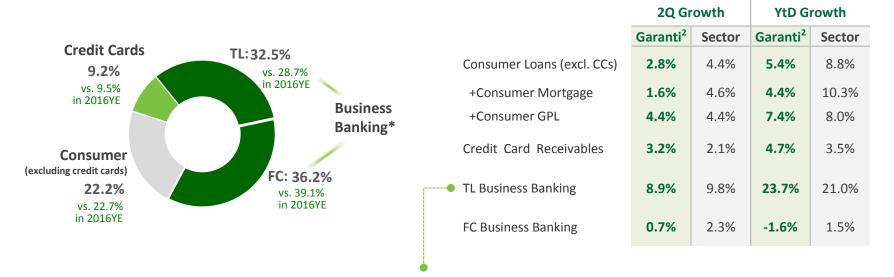






LENDING GROWTH CONTINUED TO BE TL-DRIVEN WITH PRESERVED RATIONAL PRICING STANCE

Loans to Customers Breakdown¹



Credit Guarantee Fund (CGF) supported TL loan growth in 1H17

The first bank to actively utilize this program with its agile sales team and quick system integration

Total loan origination via CGF reached TL 15 billion as of June-end (vs. total limit allocation of TL 16.5 billion)

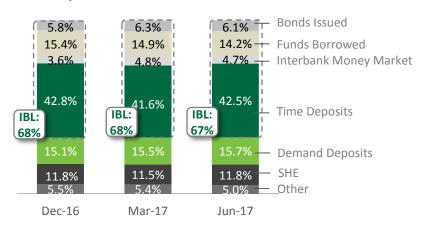


¹ Based on BRSA consolidated data, excluding leasing and factoring receivables 2 BRSA unconsolidated financials are shown in the table for fair comparison with the sector.

COMFORTABLE LIQUIDITY

Well-diversified funding mix

Composition of Liabilities



Opportunistic utilization of alternative funding

| Basel III compliant Tier II | \$ 750mn 10 years maturity Record subscription >\$4bn 6.125%, lowest ever cost in Turkish market |
|------------------------------------|--|
| Covered Bond | \$ 150mn equivalent TL 540mn"Green Mortgage" |
| 100% rolled-over syndication | \$ 468mn @Libor+1.45% € 805.5mn @ Euribor+1.35% |

Net swap funding volume, on

vs. TL13bn in 1Q17 @9.5%

average: TL23bn in 2Q17 @10.4%

Total Deposits (TL, US\$ billion)



Growth in low cost & sticky mass deposits

| High share of SME & Retail deposits ' in TL Deposits | ~80%¹ |
|---|-------|
| Demand Deposits' share in Total Deposits | 27% |



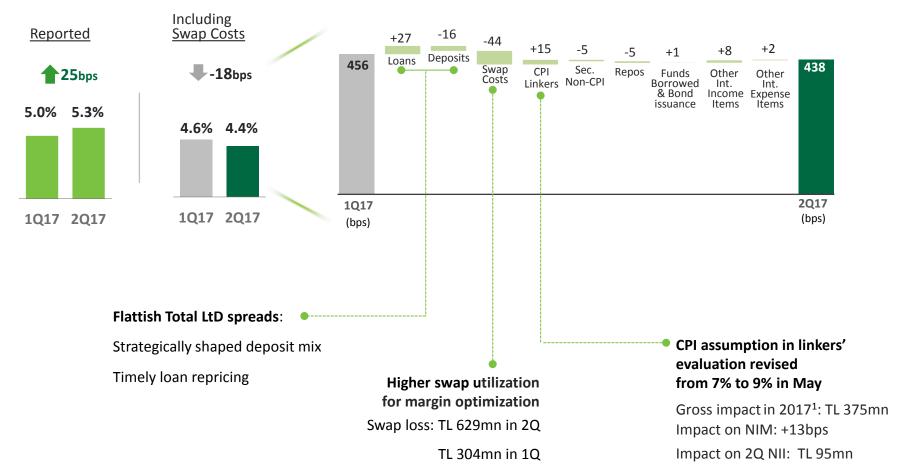
optimization

Swap for

margin

WELL-DEFENDED NIM IN AN INCREASED RATE ENVIRONMENT

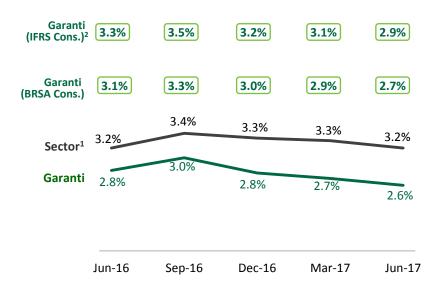
Quarterly NIM

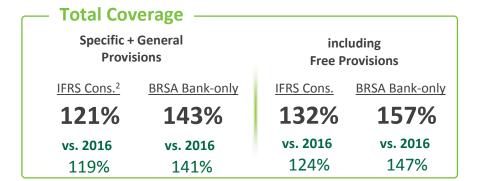




DECELERATING NET NEW NPL INFLOWS; YET, FURTHER STRENGTHENED COVERAGE RATIO

NPL ratio

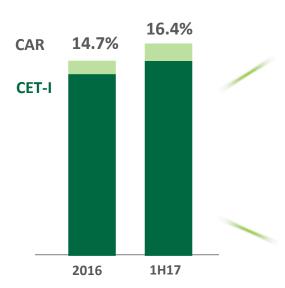


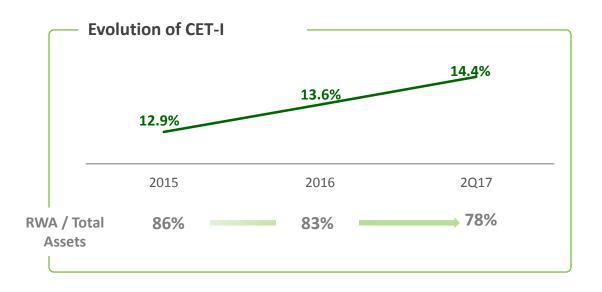




SUSTAINED IMPROVEMENT IN SOLVENCY RATIOS

Capital Adequacy Ratios





Dividend Payment: **-48 bps** YtD Regulation Impact¹: **+21bps** YtD Tier II issuance: **+102 bps** YtD MtM Difference: **+19 bps** YtD

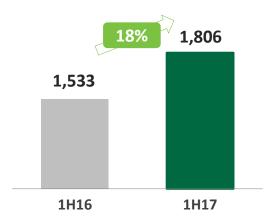
CET-1 capital share in total: 87%



FEE GROWTH MOMENTUM MIRRORS SUSTAINABLE BUSINESS MODEL

Net Fees & Commissions

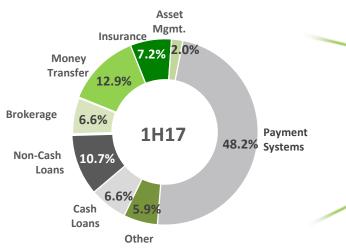




Customers' preferred bank

- Leader bank in Issuing & Acquiring: >20% market share
- Turkey's largest card platform: Bonus Card
- Leader in interbank money transfer: 14% market share
- Leader in SWIFT transactions: 18% market share
- Highest digital customer base with 5.2million

Net Fees & Commissions Breakdown²



+ Insurance: 20% YoY

Money Transfers: 29% YoY

Non-Cash: 24% YoY

Digital channels' share

in non-credit linked fees: 38%1



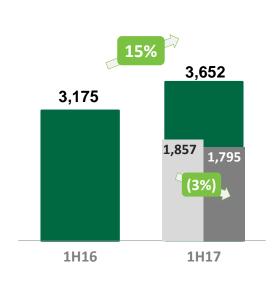
¹ Based on MIS data

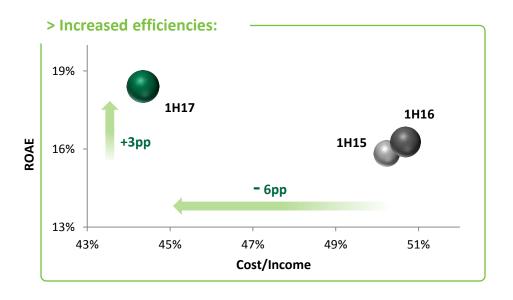
² Based on BRSA consolidated financials. In the breakdown, insurance fee includes Private Pension & Life insurance fee income whereas it is accounted for under «other income» in BRSA consolidated financials

DISCIPLINED COST MANAGEMENT & INCREASING EFFICIENCIES

Operating Expenses

(TL million)





YoY growth above full-year guidance, as expected, due to seasonality of HR costs in 1H17.



APPENDIX

| Pg. 14 | Summary Balance Sheet |
|--------|---|
| Pg. 15 | Securities Portfolio |
| Pg. 16 | Retail Loans |
| Pg. 17 | Comfortable Liquidity |
| Pg. 18 | Non-recurring Items & Normalized Net Income |
| Pg. 19 | Summary P&L |



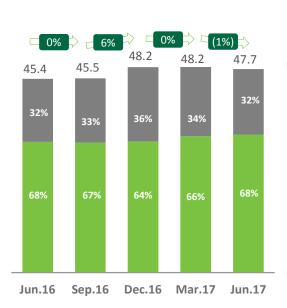
SUMMARY BALANCE SHEET

| (TL million) | Jun.16 | Sep.16 | Dec.16 Mar.17 | | Jun.17 | YtD Change | |
|-----------------------------|---------|---------|---------------|---------|---------|------------|--|
| Cash &Banks | 23,894 | 29,910 | 26,882 | 27,522 | 25,871 | -4% | |
| Securities | 45,444 | 45,575 | 48,179 | 48,236 | 47,727 | -1% | |
| Loans to Customers | 186,224 | 190,272 | 205,989 | 216,385 | 222,323 | 8% | |
| Tangible Assets | 4,469 | 4,641 | 5,211 | 5,229 | 5,443 | 4% | |
| Other | 22,975 | 20,646 | 22,057 | 26,923 | 29,795 | 35% | |
| TOTAL ASSETS | 283,006 | 291,043 | 308,319 | 324,294 | 331,159 | 7% | |
| | | | | | | | |
| Deposits from Customers | 166,504 | 164,322 | 174,156 | 180,040 | 186,970 | 7% | |
| Deposits from Banks | 4,092 | 2,811 | 4,488 | 5,076 | 5,765 | 28% | |
| Repo Obligations | 7,566 | 18,678 | 11,230 | 15,724 | 15,681 | 40% | |
| Bonds Payable | 15,997 | 15,129 | 17,846 | 20,445 | 20,145 | 13% | |
| Funds Borrowed ¹ | 38,232 | 39,334 | 47,328 | 48,247 | 46,867 | -1% | |
| Other | 16,288 | 15,031 | 16,833 | 17,488 | 16,705 | -1% | |
| SHE | 34,326 | 35,738 | 36,438 | 37,274 | 39,026 | 7% | |
| TOTAL LIABILITIES & SHE | 283,006 | 291,043 | 308,319 | 324,294 | 331,159 | 7% | |



SECURITIES PORTFOLIO REMAINS AS HEDGE AGAINST VOLATILITY

Total Securities (TL billion)

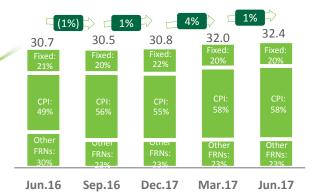




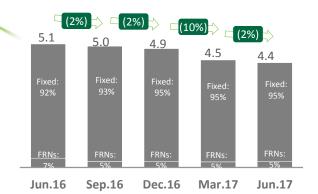
■ TL

■ FC

TL Securities (TL billion)



FC Securities (US\$ billion)



Securities Composition

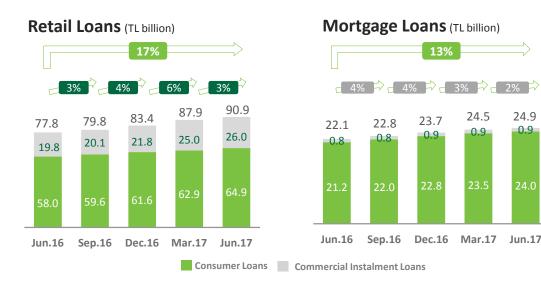


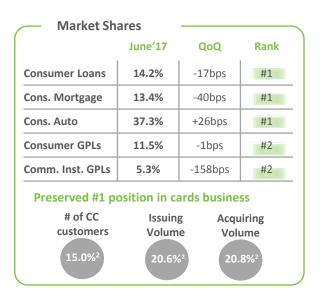
Unrealized MtM loss¹ (pre-tax)

- ~TL 83mn loss as of Jun'17 vs.
- ~TL 154mn loss as of Mar'17
- ~TL 699mn loss as of Dec'16
- ~TL 182mn loss as of Sep'16
- ~TL 166mn loss as of Jun'16,



PRESERVED LEADING POSITION ACROSS ALL RETAIL PRODUCTS

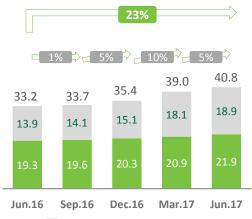




Auto Loans (TL billion)



General Purpose Loans¹ (TL billion)



Consumer Loans Commercial Instalment Loans

Credit Card Balances (TL billion)





COMFORTABLE LIQUIDITY

Successful dual currency balance sheet management

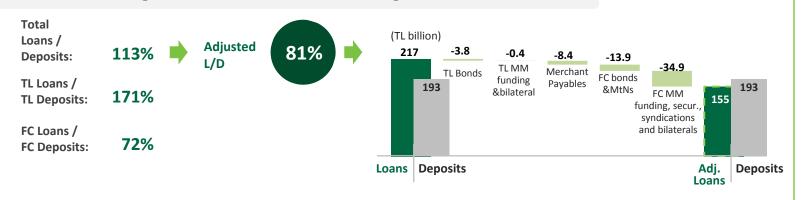
Liquidity Coverage Ratios (LCR) are well above minimum required levels

| | LCR (BRSA Cons.) | Expected Regulation Impact | Expected LCR |
|-----------------------|---------------------|----------------------------------|-----------------|
| Total LCR | 140% | 12% | 151% |
| Minimum Req. for 2017 | 80% | | |
| FC LCR | 154% | 22% | 176% |
| Minimum Req. for 2017 | 60% | | |



Per BRSA's draft regulation dated 24 July: Weight of **«FC restricted time deposits» kept at CBRT as reserve requirement** will increase to **100%** from 50% in High Quality Liquid Assets calculation.

Loans funded via long-term on B/S alternative funding sources ease LtD





NON-RECURRING ITEMS & NORMALIZED NET INCOME

| TL Million | 1Q16 | 2Q16 | 3Q16 | 4Q16 | 1Q17 | 2Q17 |
|--|-------|-------------|-------|-------|-------|-------|
| Net Income | 1,076 | 1,750 | 1,337 | 888 | 1549 | 1,670 |
| Extra provisions related to collateral re-assessment | 42 | 0 | 20 | 102 | 0 | 0 |
| Provisions imposed by NBR to Romanian banking sector | 0 | 96 | 0 | 0 | 0 | 0 |
| Garanti Bank Moscow sale loss | 0 | 0 | 0 | 41 | 0 | 0 |
| Visa sale gain | 0 | -251 | 0 | 0 | 0 | 0 |
| Gains from asset sale | 0 | -14 | 0 | 0 | 0 | 0 |
| Provision reversal from Miles&Smiles | 0 | -51 | 0 | 0 | . 0 | 0 |
| Income from NPL sale | -26 | -17 | -8 | -15 | -21 | -15 |
| Provision for tax fines | 0 | 0 | 0 | 85 | 0 | 0 |
| Free provision | 0 | 0 | 100 | 0 | 200 | 220 |
| Fee rebates | 60 | 52 | 30 | 24 | 19 | 15 |
| Normalized Net Income | 1,153 | 1,565 | 1,479 | 1,126 | 1,747 | 1,890 |



SUMMARY P&L

| TL Million | | 1H16 | 1H17 | ∆ YoY | 1Q17 | 2Q17 | ∆ QoC |
|-------------------|--|--------|--------|--------------|--------|--------|-------|
| | | | | | | | |
| (+) Net In | terest Income | 5,036 | 6,300 | 25% | 3,164 | 3,136 | -1% |
| (-) N | II excld. inc. on CPI linkers | 4,214 | 5,326 | 26% | 2,739 | 2,586 | -6% |
| (-) In | come on CPI linkers | 823 | 974 | 18% | 424 | 550 | 30% |
| (+) Net Fe | ees & Comm. | 1,533 | 1,806 | 18% | 904 | 902 | 0% |
| (-) Fe | ee Rebates | -71 | -19 | -73% | -10 | -9 | -11% |
| (+) C | Comparable Net F&C | 1,604 | 1,826 | 14% | 914 | 912 | 0% |
| (-) Provis | ions for loans and other credit risks, net | -829 | -400 | -52% | -297 | -103 | -65% |
| (-) OPEX | | -3,175 | -3,652 | 15% | -1,857 | -1,795 | -3% |
| (-) Fe | ee Rebates | -41 | -15 | -64% | -9 | -6 | -38% |
| (+) C | Comparable OPEX | -3,134 | -3,638 | 16% | -1,848 | -1,790 | -3% |
| = CORE | OPERATING INCOME | 2,565 | 4,054 | 58% | 1,913 | 2,140 | 12% |
| (+) Net Tr | rading & FX gains/losses | 203 | -22 | n.m. | 6 | -28 | n.m. |
| (+) Other | income | 739 | 545 | -26% | 269 | 277 | 3% |
| (+) NP | L sale income | 53 | 44 | -16% | 26 | 18 | -29% |
| (+) Vis | a sale | 279 | 0 | n.m. | 0 | 0 | n.m. |
| (+) Oti | her | 408 | 501 | 23% | 243 | 258 | 6% |
| (-) Taxati | on and other provisions | -681 | -1,358 | 99% | -639 | -719 | 13% |
| (-) Fre | e Provision | 0 | -420 | n.m. | -200 | -220 | 10% |
| (-) Oth | ner Taxation & Provision | -681 | -938 | 38% | -439 | -499 | 14% |
| = NET IN | NCOME | 2,826 | 3,219 | 14% | 1,549 | 1,670 | 8% |



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