

CORPORATE PRESENTATION

November 2023



AGENDA

- 01 TURKISH ECONOMY & BANKING SECTOR
- O2 GARANTI BBVA CORPORATE PROFILE & FINANCIAL HIGHLIGHTS
- O3 CORPORATE GOVERNANCE & RISK MANAGEMENT



01

TURKISH ECONOMY & BANKING SECTOR

TURKISH ECONOMY

GRADUAL MONETARY TIGHTENING RESTORING THE CONFIDENCE

ECONOMIC GROWTH SLOWS DOWN HELPED BY THE DECELERATION IN DOMESTIC DEMAND

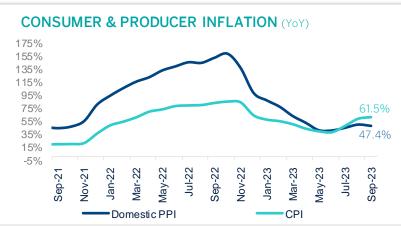
PRESSURES POSE A RISK TO
ANTICIPATED INFLATION PATH





TURKISH BANKING







- High inflation expectations, second round effects and high inertia remain as risk factors on inflation outlook. We expect consumer inflation to get closer to 70% by end 2023.
- Decelerating domestic demand will help but the likelihood of a recession in main trade partners poses risks to current account deficit in the short term.
- In addition to post-quake expenditures, the loose fiscal stance in near term might keep downside pressure on budget deficit until 2025

TURKISH BANKING SECTOR

LIRAIZATION OF THE ECONOMY -

conducted through regulatory measures governing FX-Protected Deposit Scheme and weight of TL deposits

REDUCTION IN FOREIGN CURRENCY LOAN EXPOSURE CONTINUES – since 2017

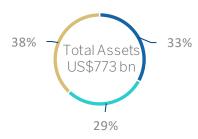
SELECTIVE CREDIT EXPANSION– directed by regulatory measures





TURKISH BANKING SECTOR (I/IV)

TOTAL ASSETS BREAKDOWN



■ Top 4 Private Banks ■ Other ■ State Banks

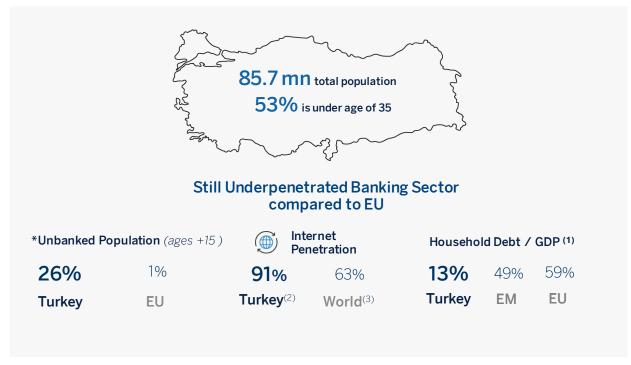
	# of Banks	Share in Assets	Share in Loans	Share in Deposits
Top 4 Private Commercial Banks	4	33%	32%	34%
State Banks	3	38%	41%	43%
Other Private Commercial Banks	25	15%	13%	13%
Development & Inv. Banks	17	6%	7%	-
Participation Banks	8	9%	8%	10%

Total: 57

Dominated by top 4 Private Banks & 3 State Banks

TOP 10 BANKS ¹	Assets Market Share	Foreign Ownership	Actual Free Float
Ziraa t Bankası	15.9%	-	-
VakıfBank	11.6%	-	6.1%
HALKBANK	10.4%	-	8.5%
TÜRKİYE	9.9%	-	32.7%
% Garanti BB∨∧	8.3%	BBVA(85.97%)	14.0%
AKBANK	7.6%	-	51.9%
YapıKredi	7.4%	-	38.8%
WE QNB FINANSBANK	4.2%	Qatar National Bank (99.88%)	0.12%
DenizBank 🅸	4.0%	Emirates NBD Bank PJSC (100%)	-
₹ ТЕВ	1.7%	BNP Paribas (72.5%)	-

Favorable Demographics with a Digital-Savvy Population and Still Underpenetrated Banking Sector Compared to Europe



⁽¹⁾ Bank of International Settlements, as of September 2022

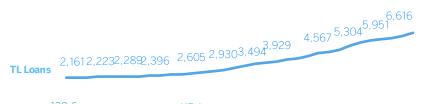
⁽²⁾ Datareportal, Digital 2022 on Turkey, as of February 2022

⁽³⁾ Statista, as of April 2022

^{*}Based on having an account in a financial instution.

TURKISH BANKING SECTOR (III/IV)

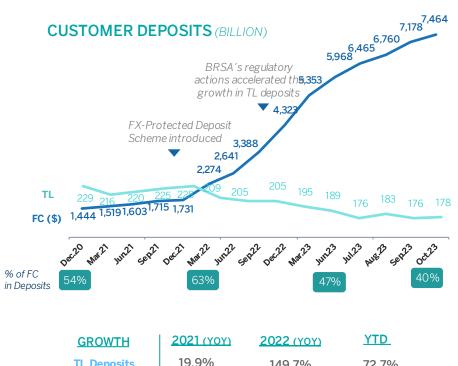




130.6 127.0126.7 123.7 117.1 118.5 111.7 104.1 104.3 103.6 101.4 99.3 **FC Loans**

Dec.20 Mar.21 Jun.21 Sep.21 Dec.21 Mar.22 Jun.22 Sep.22 Dec.22 Mar.23 Jun.23 Oct.23

GROWTH	2021 (YOY)	2022 (YOY)	YTD
TL Loans	20.5%	75.4%	44.9%
FC Loans (\$)	-10.3%	-10.9%	-4.8%



<u>GROWTH</u>	2021 (YOY)	2022 (YOY)	YTD	
TL Deposits	19.9%	149.7%	72.7%	
FC Deposits (\$)	-0.1%	-14.5%	-8.9%	

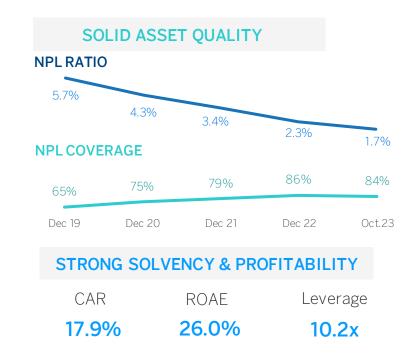
(\$)

TURKISH BANKING SECTOR (IV/IV)

Strictly Regulated and Monitored. Compliant with Basel III and IFRS 9

COMFORTABLE LIQUIDITY

- Customer Deposits fund 67% of assets
- Low share of external funding of assets: **15%**
- Sufficient buffers against potential external liquidity shock
- Banks' ST External dues 1: US \$66bn Quick FC Liquidity²: US \$73bn





02

GARANTI BBVA CORPORATE PROFILE & FINANCIAL HIGHLIGHTS

Details about the conduct method of NPS can be found on Disclaimer page. Brand Power Ranking: https://brandirectory.com/rankings/turkey/table.

GARANTI BBVA'S UNIQUE VALUE PROPOSITION (I/IV)

FINANCIAL INCLUSION

WOMEN WHO KNOW THEIR ACCOUNTS



> Online financial literacy training programme launched on July 2023 in cooperation with Financial Literacy and Inclusion Association (FODER).

Collaborating with

Foundation for the
Support of Women's
Work (KEDV) for reaching
women via face-to-face
trainings in different cities
of Turkey

community | 72 million TL in 2022

IN HONOR OF 100TH ANNIVERSARY OF THE TURKISH REPUBLIC

A Hundred Years Ago, A Hundred Years Later: (Yüz Yıl Önce, Yüz Yıl Sonra): Republic Journey of Mustafa Kemal Atatürk in Photographs Exhibition @ SALT"



WORKPLACE WELL-BEING AT OUR CORE

#1 IN THE FINANCE CATEGORY

Companies Most Wanted to Work for by Young People

STRONG PERFORMANCE IN EMPLOYEE LOYALTY

4.3/5 poll results



GARANTI BBVA'S UNIQUE VALUE PROPOSITION (II/IV)

FIRST TURKISH BANK TO ANNOUNCE INTERIM DECARBONISATIONS TARGETS FOR 2030 TO ACHIEVE NET ZERO BY 2050

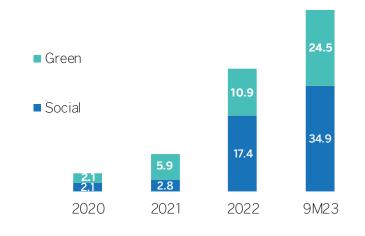
COMMITTED TO PORTFOLIO ALIGNMENT WITH THE PARIS AGREEMENT GOALS



CARBON NEUTRAL BANK: as of 2020 (scope 1&2 and flight emissions*) First Turkish bank to became a signatory of 'UN – Convened' NET

ZERO BANKING ALLIANCE (NZBA)

CONTRIBUTION TO SUSTAINABLE FINANCE (TL bn)



Sustainable
Finance
Mobilization
(2018-9M23)
reached
TL **99bn**

100% of new electricity generation investments allocated to **RENEWABLE ENERGY** since 2014

^{*} Please see our Integrated Annual Report 2022 for details of calculation scope and methodology

GARANTI BBVA'S UNIQUE VALUE PROPOSITION (III/IV)

OUR COMMITMENT TO ESG IS RECOGNIZED BY VARIOUS AGENCIES



Sector















Indices	DJSI	CDP CLIMATE CHANGE	CDP WATER SECURITY	MSCI	Moody's ESG Credit Impact Score	FTSE4GOOD	SUSTAINALYTICS ESG RISK	BLOOMBERG GENDER EQUALITY INDEX
Scoring Range	0-100	A/D-	A/D-	AAA/CCC	1-5	0-5	0-40+	0-100
Score	83	Α	A-	BBB	2 Low-to-Neutral	3.8	23.7	89.06
	Only Bank From Türkiye In The EM & 5th Highest Score In Global Banking	Only Turkish Bank to be included in the Global A List	Included in the Index Since 2015			Included in the Index Since 2016	325th of 1.005 Global Banks	Only Company from Türkiye to be Included in the Index for 7 Consecutive Years



We contribute to all of the United Nations Sustainable **Development goals**, and we explain how we make this contribution in detail with examples and page directions.



GARANTI BBVA'S UNIQUE VALUE PROPOSITION (IV/IV)

We create value with our community investment programs in focuses of action within the scope of our strategic priorities.



Turkey's Life: Fire Management Grant Program:-Co-launched with WWF-Türkiye to mitigate the risk of forest fires.



ÖRAV: Established by Garanti BBVA in 2008 to support professional and personal development of teachers

Number of teachers reached>280,000 (since founded)



Focuses of action:

- Reducing inequalities
- Education for all
- Frontier knowledge and accessible culture



Combating climate change



Since September 2021, **109 tonnes of solid waste sent to recycling**



You can watch the impact of our cooperation with our stakeholders from the videos featured in the QR code.





Salt: Founded by Garanti BBVA in 2011 to support the production of **knowledge, culture and arts**.



Women Entrepreneur Program: launched by Garanti BBVA in 2006.

The amount of **TL loans provided** to female entrepreneurial customers **exceeded 14 billion TL** in all segments (as of 2022 year-end).



GARANTI BBVA'S KEY FINANCIAL STRENGTHS

ASSET GROWTH REMAINS TO BE DRIVEN BY CUSTOMER ACTIVITY ALTHOUGH TL

HIGHEST TLLENDING*

in Consumer Loans, CC and TL Business Banking Loans

LOAN GROWTH CUT PACE

20.9% market share

STRATEGICALLY MANAGED FUNDING **STRUCTURE**

ZFRO-COST DFMAND DFPOSIT BASE 43% customer demand deposits share in total

FREE FUNDS/avg. IEAs1

SECTOR'S HIGHEST TOTAL PROVISIONS

TOTAL COVERAGERATIO

9M23 NFT COR

MAINTAINED WHILE NET COR IS FARING BETTER THAN EXPECTATIONS

4.3% vs. NPL Ratio of 1.9%

CORE BANKING REVENUE

55BPS vs. Guidance ~ 100bps

CORE BANKING REVENUE GENERATION **CAPABILITY MAINTAINED**

+20%000

CFT1

41.1% IN 9M23 4.5% IN 9M23

ROAE (Cumulative)

ROAA (Cumulative)

SOUND CAPITAL METRICS REFLECT INTERNAL CAPITAL GENERATION ABILITY

(w/oBRSA's forbearance) 14.4%

(w/oBRSA's forbearance, per consolidated financials)

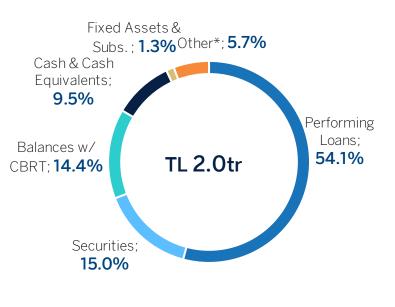
EXCESS CAPITAL

^{*}among private peers

¹ Free Funds=SHE-Reserve Requirement-Net NPL-Subsidiaries-Fixed Assets + Demand Deposits.

ASSET GROWTH REMAINS TO BE DRIVEN BY CUSTOMER ACTIVITY ALTHOUGH TL LOAN GROWTH CUT PACE

ASSET BREAKDOWN



PERFORMING LOANS (TL, US \$ billion)



MARKET SHARES

(among private comm'l banks)

	2Q23	3Q23
TLLoans	20.8%	20.9%
TLBusiness	19.7%	20.9%
SME loans	22.1%	20.4%
Consumer(excl.CCs)	20.2%	23.9%
Consumer GPL	18.5%	19.5%
Credit Cards	23.1%	22.9%

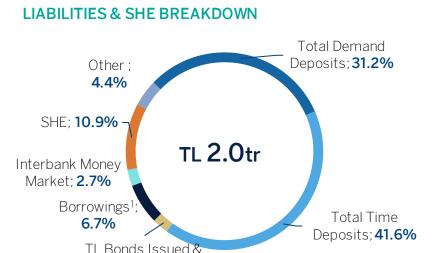
Leading position

in TL loans, Business banking loans, Consumer loans and Acquiring & Issuing volumes among private banks

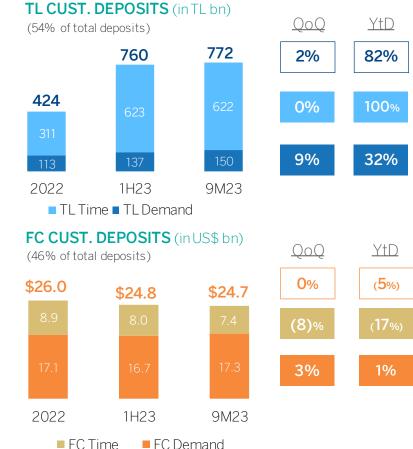
Sector figures used in market share calculations are based on bank-only BRSA weekly data as of 30.09.2023, for commercial banks

^{*} Mainly composed of NPLs and accruals of foreign-currency protected deposits' currency difference (TL 22bn as of 30 September 2023 vs. TL 88bn as of June 2023).

STRATEGICALLY MANAGED FUNDING STRUCTURE

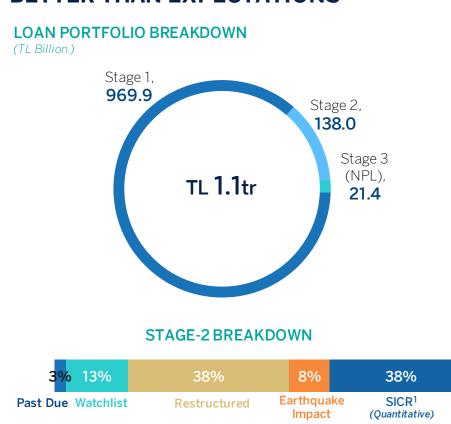




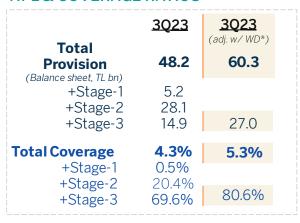


Merchant Payables; 2.7%

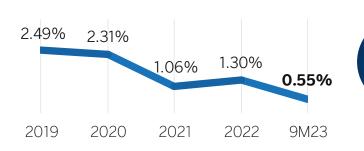
SECTOR'S HIGHEST TOTAL PROVISIONS MAINTAINED WHILE NET COR IS FARING BETTER THAN EXPECTATIONS



NPL & COVERAGE RATIOS



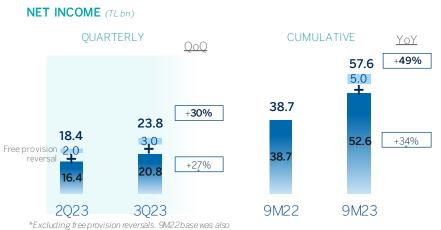
NET CoR TREND excl. CURRENCY



137_{bps} currency depreciation Impact, (1)

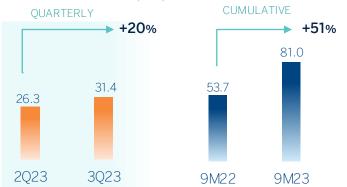
^{*}Adjusted with write-downs since 2019. NPL Ratio includes leasing and Factoring Receivables 1 Neutral impact at bottom line, as provision increase due to currency depreciation are 100% hedged (FX gain included in Net trading income line)

CORE BANKING REVENUE GENERATION CAPABILITY MAINTAINED





CORE BANKING REVENUE (TL bn)



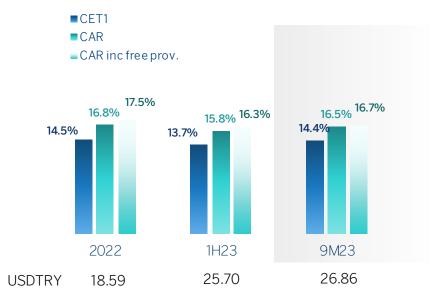


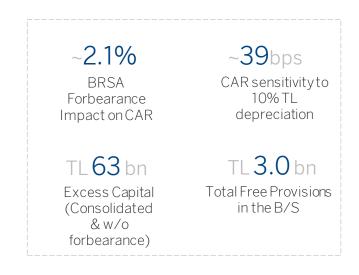
CORE BANKING REVENUE BREAKDOWN

TL bn	2Q	3Q	QoQ
Core NII (incl. KKM related additional remuneration)	5.9	11.4	+93%
Pure Trading	12.7	7.8	-39%
Core NII + Trading	18.6	19.1	+3%
Core NII + Trading Net F&C	18.6 7.7	19.1 12.3	+3% +61%

SOUND CAPITAL METRICS REFLECT INTERNAL CAPITAL GENERATION ABILITY

SOLVENCY RATIOS (without BRSA's forbearance)





2023 OPERATING PLAN GUIDANCE

	2023 OP	
TL Loan Growth (YoY)	~avg. CPI	TL Loan growth pace faring lower than expected due to regulatory growth caps
FC Loan Growth (in US\$, YoY)	Flattish	
Net Cost of Risk*	~100bps	
Core NIM (NIM Incl. Swap excl. CPI)	~185bps contraction	
Fee Growth (YoY)	>avg. CPI	
OPEX Growth (YoY)	~100%	_
ROAE	>28%	Clear upside to ROE guidance backed by robust fee growth, high FX trading activity and better than expected asset quality

 $^{^{\}ast}$ Net CoR excludes currency effect, as it is 100% hedged and have no bottom line impact



03

CORPORATE GOVERNANCE & RISK MANAGEMENT

GARANTI BBVA

OUR PURPOSE

To bring the age of opportunity to everyone

OUR STRATEGIC PRIORITIES

WHAT WE STAND FOR?

DRIVERS OF SUPERIOR PERFORMANCE ACCELERATORS TO DELIVER OUR STRATEGY

Financial Health

Reaching More Customers

Best & Most Engaged Team

Sustainability

Operational Excellence

Data & Technology

OUR VALUES





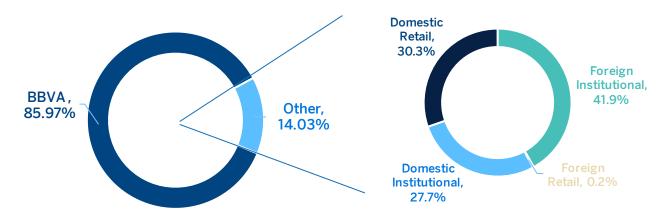


SHAREHOLDING STRUCTURE

SHAREHOLDER STRUCTURE

As of 31 December 2022

Name	Number of Shares	Nominal (TL)	Share(%)
BBVA (BANCO BILBAO VIZCAYA ARGENTARIA, S.A.)	361,089,589,019	3,610,895,890.19	85.97
OTHERS	58,910,410,981	589,104,109.81	14.03
GRAND TOTAL	420,000,000,000	4,200,000,000.00	100.00



BOARD OF DIRECTORS

Name and Surname		Appointment Date	Education	Experience in Banking and Business Administration
Süleyman Sözen	Non-executive	29.05.1997	Undergraduate	42 years
Jorge Saenz Azcunaga Carranza	Non-executive / Independent	24.03.2016	Undergraduate	30 years
Recep Baştuğ	Executive	06.09.2019	Undergraduate	33 years
Sait Ergun Özen	Non-executive	14.05.2003	Undergraduate	36 years
Dr. Muammer Cüneyt Sezgin	Non-executive	30.06.2004	PhD	35 years
Jaime Saenz de Tajeda Pulido	Non-executive	02.10.2014	Undergraduate	31 years
Pablo Alfonso Pastor Muñoz	Non-executive	31.03.2021	Masters	33 years
Rafael Salinas Martinez de Lecca	Non-executive	08.05.2017	Masters	32 years
Belkıs Sema Yudum	Non-executive /Independent	30.04.2013	Undergraduate	43 years
Avni Aydın Düren	Non-executive /Independent	17.06.2020	Masters	32 years
M. Canan Özsoy	Non-executive /Independent	04.04.2019	Masters	32 years

EXPERIENCE COMPOSITION

Chart is prepared in accordance with Global Industry Classification Standard (GCIS). The Global Industry Classification Standard (GCIS) is an industry taxonomy developed by MSCI and Standar & Poor's (S&P) for use by the global financial community



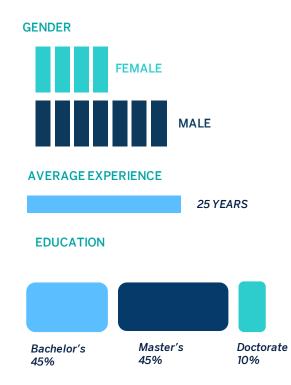


7% Consumer Discretionary 7% Consumer Staples

7% Real Estate

7% Industrials

SENIOR MANAGEMENT





CORPORATE GOVERNANCE RATING

Rating increase was driven by;



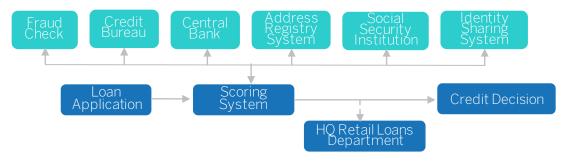
- Shareholders section investors were given the opportunity to sell their shares above the market price through the voluntary tender offer of BBVA; hence shareholders score is increased to 9.73 from 9.67.
- Stakeholders section score is increased to **9.87** from 9.86 on the back of:
 - **Double materiality analysis** were conducted on the key material issues (i.e. climate change, cybersecurity) and the impact of these assessed on Garanti BBVA and on its stakeholders
 - **Sustainable Mobilization** target is added into all employees' performance criteria

Outlook has been determined as 'Positive' based on the positive contribution of Board of Directors Diversity and Compliance Policy published on 8 July 2021 and the female representation target of 25% by the end of 2025.



ADVANCED RISK MANAGEMENT SYSTEMS

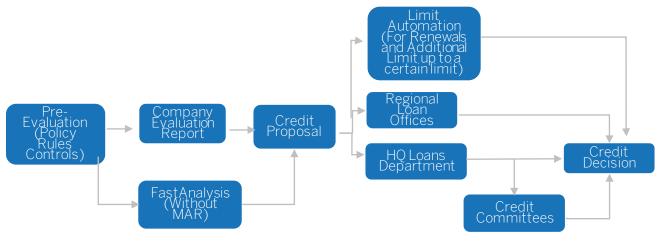
RETAIL BANKING: CENTRALIZED PROCESS



Loan to Value:

Consumer Mortgages Max: 90%; Auto Loans Max: 70% up to TL400K, 50% from TL400K up to TL800K, 30% from TL800K up to 1.2M, 20% from TL 1.2M up to 2.0M.

WHOLESALE BANKING: DECENTRALIZED PROCESS



- 25 regional loan offices
- Weekly Credit Committee meetings
- All credit lines automatically expire one year after approval
- Decentralized credit decision via Regional Loan Offices for fast approval process & local management of smaller exposures
- Multi layered committee structure at the HQ to approve & manage larger exposures

Appendix

PG. 27 Summary Balance Sheet

PG. 28 Summary P&L

Pg. 29 Key Financial Ratios

APPENDIX: SUMMARY BALANCE SHEET

(TL billion)

ASSETS	30.09.2022	31.12.2022	31.03.2023	30.06.2023	30.09.2023
Cash & Cash Equivalents	170,1	158,4	166,8	294,2	188,5
Balances at CBRT	123,3	114,0	157,5	149,9	284,2
Securities	187,7	204,7	243,8	265,6	296,3
Gross Loans	709,5	789,6	858,6	1038,6	1129,3
+TL Loans	429,0	488,2	<i>536,7</i>	616,2	690,6
TL NPL	16,5	16,4	16,2	17,3	16,5
info: TL Performing Loans	412,5	471,7	520,5	598,9	674,2
+FC Loans (in US\$ terms)	14,0	14,7	15,2	14,9	14,9
FC NPL (in US\$ terms)	0,1	O, 1	0,2	O, 1	0,1
info: FC Performing Loans (in US\$ terms)	13,9	14,5	15,0	14,8	14,7
info: Performing Loans (TL+FC)	668,2	742,1	807,2	978,9	1069,9
Fixed Assets & Subsidiaries	12,2	16,3	19,3	23,0	25,0
Other	20,7	20,7	25,7	119,8	53,0
TOTAL ASSETS	1223,4	1303,6	1471,7	1.891,1	1.976,3
LIABILITIES & SHE	30.09.2022	31.12.2022	31.03.2023	30.06.2023	30.09.2023
Total Deposits	856,2	908,7	1039,9	1400,8	1437,2
+Demand Deposits	405,9	431,7	448,3	<i>570,2</i>	615,9
TL Demand	92,7	113,3	126,2	137,7	149,7
FC Demand (in US\$ terms)	17,0	17,1	16,9	16,8	17,4
+Time Deposits	450,3	477,0	591,6	830,6	821,3
TL Time	240,3	311,6	436,8	623,7	623,0
FC Time (in US\$ terms)	11,4	8,9	8,1	8,0	7,4
Interbank Money Market	15,6	24,3	36,8	46,2	53,0
Bonds Issued	18,2	17,6	8,5	10,1	10,4
Funds Borrowed	95,8	93,1	93,6	115,4	122,2
Other liabilities	106,0	106,7	118,4	130,1	138,2
Shareholders' Equity	131,7	153,1	174,4	188,5	215,4
TOTAL LIABILITIES & SHE	1223,4	1303,6	1471,7	1.891,1	1.976,3

APPENDIX: SUMMARY P&L

			UARTERLY P&	L	Cl	JMULATIVE P&L	
TLN	Million	2Q23	3Q23	QoQ	9M22	9M23	YoY
(+)	Net Interest Income including Swap costs	18.315	22.149	21%	49.084	58.414	19%
	(+) NII excluding CPI linkers' income	12.278	12.649	3%	39.719	38.020	-4%
	(+) Income on CPI linkers	5.830	10.673	83%	18.230	22.078	21%
	(-) Swap Cost	206	-1.174	-669%	-8.865	-1.684	-81%
(+)	Net Fees & Comm. (excl. CBRT's administrative fine)	7.666	12.320	61%	12.008	26.595	121%
(+)	Net Trading & FX gains/losses (excl. Swap costs and currency hedge)	6.114	7.637	25%	10.874	18.117	67%
	info: Gain on Currency Hedge ¹	8.034	951	-88%	6.259	9.791	56%
(+)	Income/loss from investments under equity	1.827	2.165	19%	3.128	6.195	98%
(+)	Other income (excl. Prov. reversals & one-offs)	415	364	-12%	719	1.267	76%
(+)	Non-recurring other income	2.216	3.002	35%	1.201	5.399	350%
	(+) Gain on asset sale & Revaluation of real estate	216	2	-99%	1.041	526	-49%
	(+) Administrative Fine / Reversal	0	0	n.m	160	-127	n.m
	(+) Free Provision Reversal	2.000	3.000	n.m	0	5.000	n.m
(-)	OPEX	-12.530	-14.276	14%	-18.444	-38.790	110%
	(-) HR	-4.649	-5.620	21%	-7.270	-14.544	100%
	(-) Non-HR	-7.881	-8.656	10%	-11.174	-24.247	117%
(-)	Net Expected Loss (excl. Currency impact)	-1.171	-1.021	-13%	-4.882	-3.911	-20%
	(-) Expected Loss	-11.997	-7.395	-38%	-19.703	-29.737	51%
	info: Currency Impact ¹	-8.034	-951	-88%	-6.259	-9.791	56%
	(+) Provision Reversal under other Income	2.791	5.423	94%	8.562	16.035	87%
(-)	Taxation and other provisions	-4.495	-8.565	91%	-14.962	-15.701	5%
	(-) Free Provision	0	0	n.m	-500	0	n.m
	(-) Taxation	-4.474	-8.371	87%	-12.039	-15.456	28%
	(-) Other provisions (excl. free prov.)	-21	-194	801%	-2.423	-245	-90%
=	NET INCOME	18.357	23.774	30%	38.726	57.584	49%

	Sep-22	Dec-22	Mar-23	Jun-23	Sep-23
Profitability ratios Profitability ratios					
ROAE (Cumulative) ¹	49,0%	51,0%	38,2%	38,3%	41,1%
ROAA (Cumulative) ¹	5,0%	5,4%	4,5%	4,2%	4,5%
Cost/Income	24,3%	23,9%	37,9%	37,2%	35,1%
Liquidityratios					
Loans / Deposits	78,0%	81,7%	77,6%	69,9%	74,4%
TL Loans / TL Deposits	123,9%	111,0%	92,4%	78,7%	87,3%
Adj. Loans/Deposits (Loans adj. with on-balance sheet alternative funding sources)	64%	68%	67%	60%	64%
TL Loans / (TL Deposits + TL Bonds + Merchant Payables)	112,2%	101,9%	86,5%	74,6%	81,8%
FC Loans / FC Deposits	48,9%	55,9%	60,1%	59,4%	59,6%
Asset quality ratios					
NPL Ratio	2,8%	2,6%	2,4%	2,1%	1,9%
Coverage Ratio	5,2%	5,1%	4,8%	4,6%	4,3%
+ Stage1	0,6%	0,7%	0,6%	0,6%	0,5%
+ Stage2	21,0%	19,5%	18,4%	20,3%	20,4%
+ Stage3	71,1%	72,4%	70,8%	70,2%	69,6%
Cumulative Net Cost of Risk (excluding currency impact, bps) ²	106	130	85	65	55
Solvency ratios					
CAR (excl. BRSA Forbearance)	16,2%	16,8%	15,9%	15,8%	16,5%
Common Equity Tier I Ratio (excl. BRSA Forbearance)	13,8%	14,5%	13,8%	13,7%	14,4%
Leverage	8,3x	7,5x	7,4x	9,0x	8,2x

¹ Note: Excludes non-recurring items when amualizing Net Income for the remaining quarters of the year incalculating Return On Average Equity (ROAE) and Return On Average Assets (ROAA) for 3Q22, 1Q23, 2Q23 and 3Q23. Please refer to the Appedix. Summary P&L for non-recurring items 2. Neutral impact at bottom line, as provision increase due to currency depreciation are 100% hedged

⁽FX gain included in Net trading income line)

Türkiye Garanti Bankasi A.Ş. ("Garanti BBVA") has prepared this presentation document (the "Document") thereto for the sole purposes of providing information which include forward looking projections and statements relating to Garanti BBVA (the "Information"). No representation or warranty is made by Garanti BBVA for the accuracy or completeness of the Information contained herein. The Information is subject to change without any notice. Neither the Document nor the Information can construe any investment advise, or an offer, invitation or solicitation to purchase or subscribe to Garanti BBVA shares or any other securities or other instruments or to undertake or divest investments. This Document and/or the Information cannot be copied, disclosed or distributed to any person other than the person to whom the Document and/or Information delivered or sent by TGB or who required a copy of the same from the TGB.

Furthermore, the investment information, comments and advices given herein are not part of investment advisory activity. Investment advisory services are provided by authorized institutions to persons and entities privately by considering their risk and return preferences. Therefore, they may not fit to your financial situation and risk and return preferences. For this reason, making an investment decision only by relying on the information given herein may not give rise to results that fit your expectations. Garanti BBVA shall have no liability whatsoever (in negligence or otherwise) for any damage, loss or expense that may be incurred by third parties howsoever arising from any use of this Document or Information.

Net Promoter Score study was conducted by independent research firm Ipsos for Garanti BBVA. Competitors are İşbank, Akbank, Yapı Kredi Bank and QNB Finansbank. The research was conducted in the period of January-December 2022 with the customers who described the relevant bank as their parent bank and contacted their bank in the last 3 months, using online panel and telephone techniques, with quota sampling method. The research conducted by telephone techniques was based on the Garanti BBVA customer list. The Mobile Banking Net Promoter Score study was conducted by the independent research firm Ipsos for Garanti BBVA. Competitors are İşbank, Akbank, Yapı Kredi Bank and QNB Finansbank. The research was conducted in the period of October November 2022, with customers who described the relevant bank as their main or second bank, through the online panel.

Garanti BBVA Investor Relations
www.garantibbvainvestorrelations.com

Levent Nispetiye Mah. Aytar Cad. No:2 Beşiktaş 34340 İstanbul – Turkey Email: investorrelations@garantibbva.com.tr

Tel: +90 (212) 318 2352 Fax: +90 (212) 216 5902



