

# 2022 EARNINGS PRESENTATION

Based on BRSA Unconsolidated Financials

February 1st, 2023

## **TURKISH ECONOMY**

#### **ROBUST ECONOMIC ACTIVITY** on

the back of counter-cyclical policies and strong domestic demand

#### **BUDGET DEFICIT** remains at

managable levels with the support of strong revenues

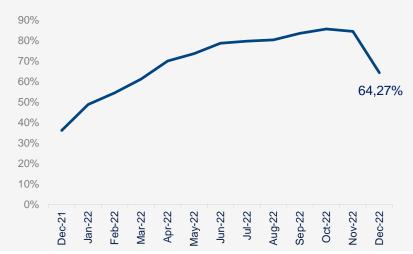
INFLATION ON A DOWNWARD TREND due to base effects



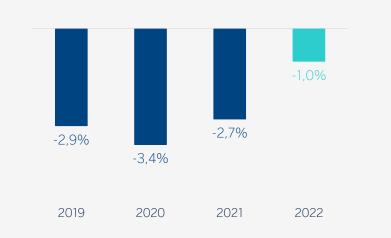
# INFLATION IS ON A DOWNWARD TREND, YET RADIP RECOVERY SIGNALS IN ACTIVITY KEEP UPSIDE RISKS ON INFLATION



CONSUMER INFLATION (ANNUAL)



CG BUDGET BALANCE / GDP (year end)



- 2022 GDP growth expected to have reached 5.3%. Increasing supportive measures started to reverse the recent deceleration, a strong start to the year is expected.
- Despite supportive export & tourism revenues, CAD reached a record high of 5.7% of GDP in 2022, according to preliminary indicators due to high energy bill.
- Budget deficit was significantly below Medium Term Plan (MTP) in 2022 with the support of tax revenues and high inflation.
- Above potential growth rates, high global inflation and commodity prices keep upside risks on the inflation outlook.

## **2022 FINANCIAL RESULTS**

HEALTHY & STRONG LENDING GROWTH

LEGACY OF SUPERIOR CORE NIM PERFORMANCE

NET COR PRUDENT AS GUIDED

COST/INCOME EXCEPTIONALLY LOW



## EARNINGS OUTPERFORMANCE SUSTAINED EVEN IN A YEAR OF HIGHLY CHALLENGING REGULATORY ENVIRONMENT

8 consecutive quarters of earnings growth

#### NET INCOME (TL bn)



#### PRE-PROVISION INCOME (TL bn)

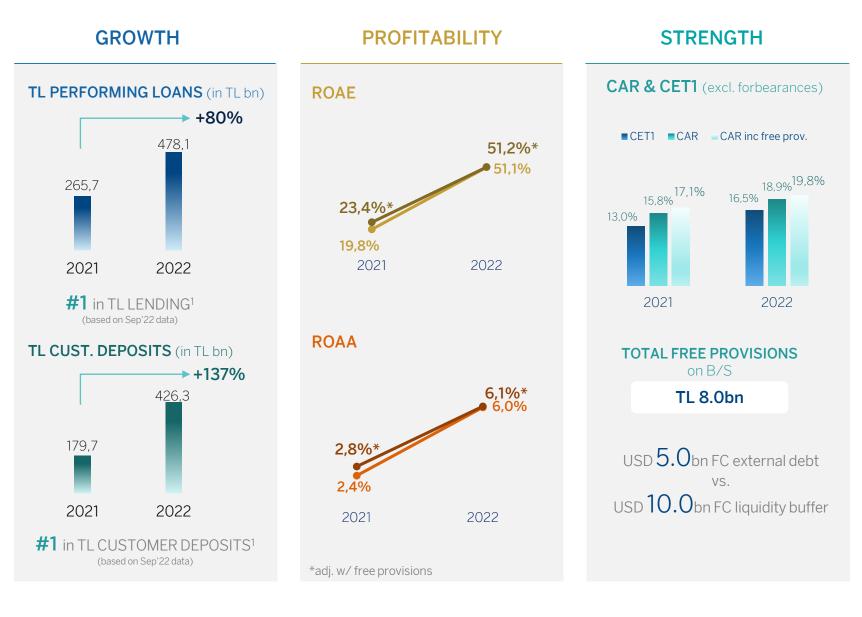




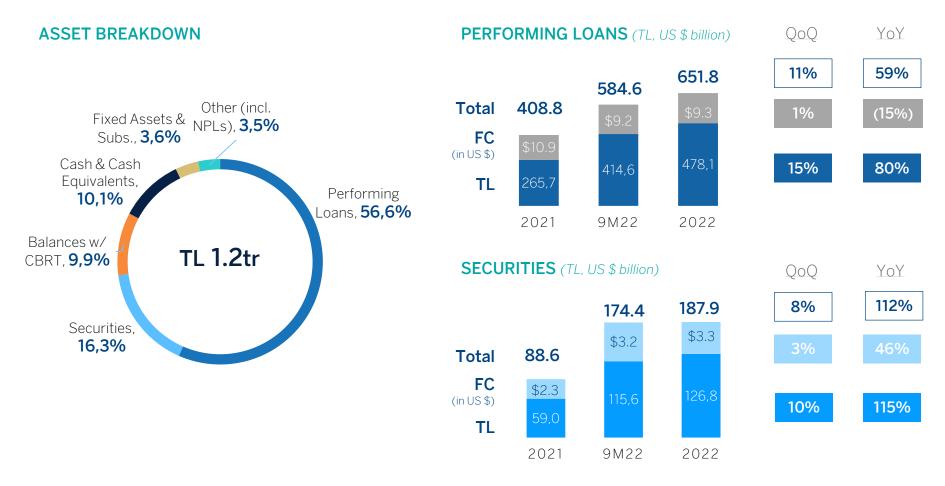
Below avg. CPI OPEX growth (net of currency)

\*adj. w/free provision

#### SUSTAINABLE GROWTH STRATEGY STRENGTHENS CAPITAL



## CORE BANKING CONTINUES TO BE THE MAIN DRIVER OF ASSET GROWTH



**Profitable and selective** TL loan growth Efforts to comply with regulatory requirements has resulted in a relatively **limited quarterly rise in TL fixed rate securities** 

### SUPERIOR AND HEALTHY LENDING GROWTH IN LINE WITH MACRO-PRUDENTIAL MEASURES

TL PERFORMING LOAN GROWTH

#### **TL PERFORMING LOAN BREAKDOWN**

(73% of total performing loans)



MARKET SHARE (among private comm'l bank	<b>2021</b> s)	9M22	2022
TL loans	19.2%	19.4%	19.7%
TL Business	17.5%	18.2%	18.4%
SME loans	17.7%	18.2%	<b>19.8%</b> 1
Consumer (excl. CCs)	21.0%	20.3%	19.9%
Consumer GPL	18.5%	18.6%	18.7%
Credit Cards	21.6%	22.2%	22.9%

#1 rank\* in TL loans, Consumer loans and Acquiring & Issuing volumes among private banks

- > Market share gains in SME loans and Consumer GPL, with maintained focus on **rational pricing**
- Salary customers share in outstanding GPL volume: 45%

1 As of November, per BRSA defined SME loans \*as of September 2022.

## HIGHLY LIQUID & ACTIVELY MANAGED FUNDING PORTFOLIO

Free funds fund 50% of average IEAs





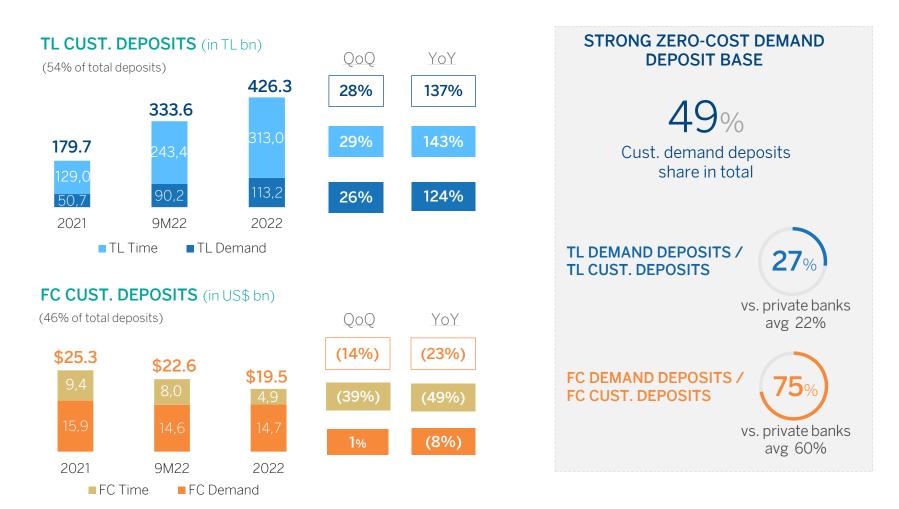
1 Includes funds borrowed, sub-debt & FC securities issued

2 FC Liquidity Buffer includes FC reserves under ROM, swaps, money market placements, CBRT eligible unencumbered securities

3 Free Funds=SHE-Reserve Requirement-Net NPL-Subsidiaries-Fixed Assets+Demand Deposits.

\*Excludes secured finance transactions and MTN issuance.

## **ACCELERATED LIRAIZATION OF DEPOSITS**



1 Based on bank-only MIS data.

Note: Sector data is based on BRSA weekly data, for commercial banks only

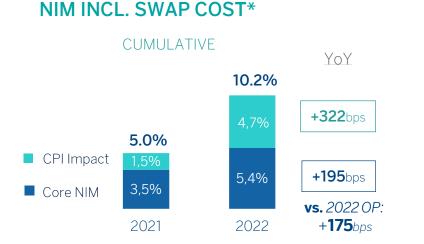
Highest TL demand deposit base (among private banks as of Sep'22) TL deposit growth is mainly backed by inflows to FX-protected deposit scheme from FC deposits Stickier and low-cost deposit base supports our margin performance

## OUR LEGACY OF SUPERIOR CORE NIM PERFORMANCE MANIFESTED ITSELF WITH A CORE NII GROWTH OF 24BN TL IN A YEAR

#### **CORE NII GROWTH**

+24bn TL YoY

Flat QoQ -- High volumes offseting spread contraction



- > High quality and healthy TL lending growth
- > Effective assets & liabilities management with diligent pricing and diversified funding
- > Expanding customer base:
- > Robust capital level, enabling profitable growth

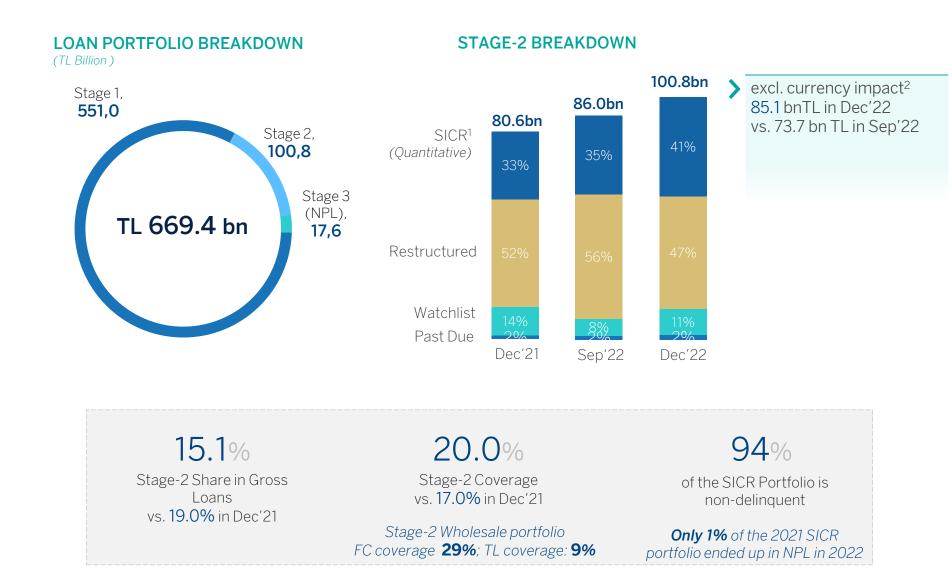


 Quarterly drop in Core NIM mainly due to the regulatory price cap on TL commercial loans and the related decline in originations

\*Calculated based on bank only MIS data, using daily averages

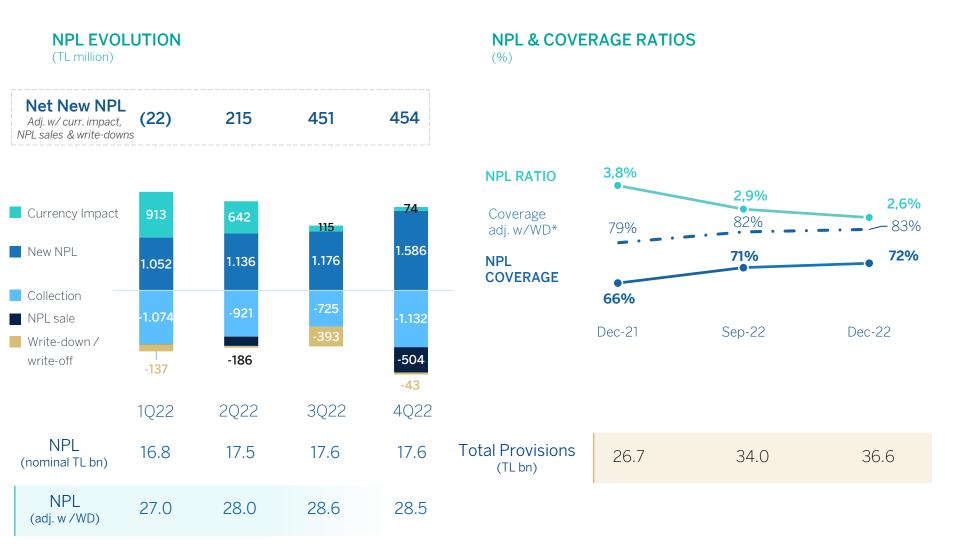
Core NII= NII + Swap Cost - CPI linkers income. For CPI linkers' income and swap costs please refer to Appendix page 30-Summary P&L.

## OUR WELL-KNOWN PRUDENT APPROACH LED TO AN INCREASE IN SICR BUCKET THROUGH IFRS-9 MODEL RECALIBRATION



1 SICR: Significant Increase in Credit Risk per our threshold for Probability of Default (PD) changes 2 2021 balance sheet FX rates are taken into account when calculating Stage 2 base for September & December 2022

## SUSTAINED INCREASE IN COVERAGES DESPITE AN IMPROVING NPL RATIO



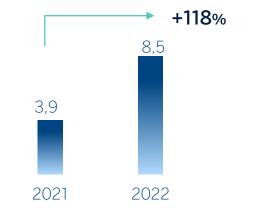
\*Adjusted with write-downs since 2019

Note: Collection figure for 1Q22 includes the loan moved to Stage-2, amounting TL123.5mn. LYY loan, which used to be recorded under Financial Assets measured at FVTPL, has been removed to off-balance sheet as of June 30, 2022 as liquidiation process has not come to an end. During this reclassification, LYY loan amounting TL 7.6bn was first recorded as NPL, then written-down. Although this process has no impact on net NPL flow, it inflated the both lines. In the chart above, this impact is deducted from both NPL inflow and write-downs.

## **NET COR INLINE WITH GUIDANCE**

#### NET PROVISIONS excl. CURRENCY (TL bn)

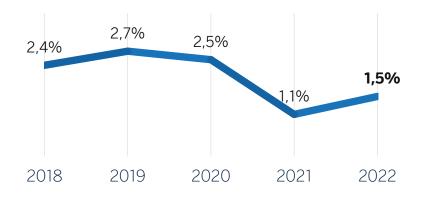
CUMULATIVE



QUARTERLY



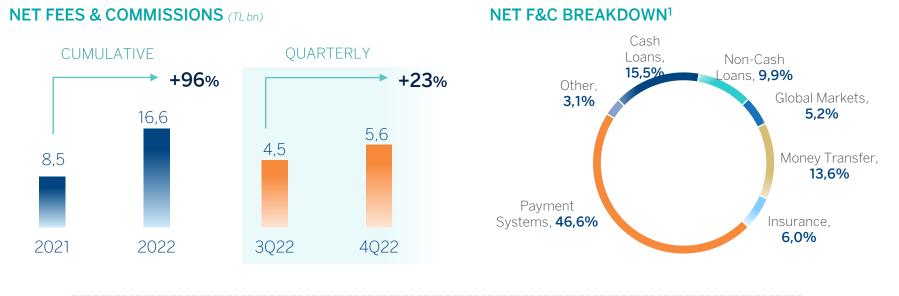
#### **NET CoR TREND excl. CURRENCY\***



• Currency depreciation impact: 120bps\* No impact on bottom line as it is 100% hedged

#### Provision increase in 4Q22 is due to annual **IFRS-9 model recalibration**

## UNRIVALED LEADERSHIP IN F&C MAINTAINED BY ROBUST FEE GROWTH LINKED TO STRONG TRANSACTION ACTIVITY



#### OUTSTANDING FEE BASE

supported with diversified fee sources, expanding customer base and broader penetration

+109% YoY Money Transfer #1 in Money Transfer fees<sup>2</sup>

+144% YoY

Cash Loans\*

**#1** in TL lending<sup>2</sup>

+98% YoY

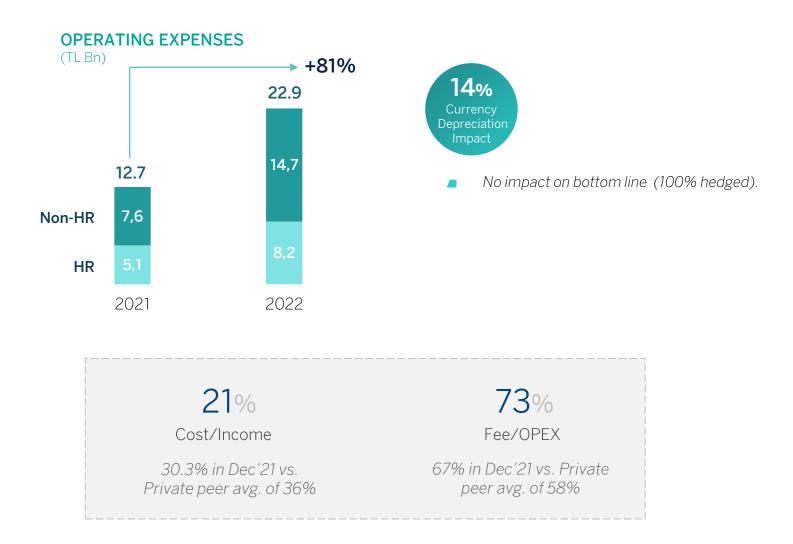
Payment System

#1 in Acquiring & Issuing Volume

1 Net Fees&Comm. breakdown is based on bank-only MIS data. 2 As of September-end \*12M21 base excludes LYY related dividend income Rankings are among private banks

## **COST / INCOME AT AN EXTRAORDINARILY LOW LEVEL**

OPEX growth - net of currency - managed below avg. CPI

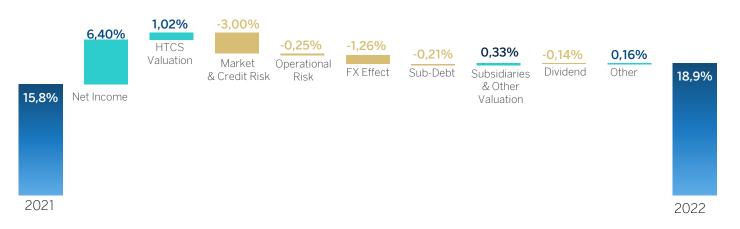


Note: Income defined as NII inc. Swaps + Net F&C + Dividend Income + Subsidiary Income + Net Trading Income (excludes swaps & currency hedge) + Other income (net of prov. Reversals)

## STRENGTHENED CAPITAL BUFFERS

#### SOLVENCY RATIOS without BRSA's forbearance ■ CET1 ■ CAR ■ CAR inc free prov. ~1.7% $\sim 34 \text{bps}$ BRSA CAR sensitivity to 10% TL Forbearance 18,9%<sup>19,8%</sup> 15,8% 17,1% depreciation Impact on CAR 16,5% 13,0% TL 48 bn TL 8.0 bn **Total Free Provisions** Excess Capital (Consolidated & in the B/S w/o forbearance) 2021 2022 USDTRY 13.09 18.59

#### **CAR EVOLUTION** (Unconsolidated, without BRSA's forbearance)



1 Required Consolidated CAR level = 8.0% + SIFI Buffer for Group 2 (1.5%) + Capital Conservation Buffer (2.5%) + Counter Cyclical Buffer (0.15%); Required Consolidated Tier-I = 6.0% + Buffers; Required Consolidated CET-1 = 4.5% + Buffers

## IN SUMMARY, OUTPERFORMANCE IN 2022 EARNINGS

	2022 REVISED GUIDANCE	2022 REALIZATION	
TL Loan Growth (YoY)	>50%	80%	Continuation of domestic demand & real negative loan rate environment
FC Loan Growth (in US\$, YoY)	Shrinkage	-15%	Redemptions & lack of demand
Net Cost of Risk (excl. currency impact)	<150 bps	155 bps	Prudent stance sustained, despite limited NPL inflows,
Core NIM (NIM incl. swap excl. CPI)	+175bps	+195bps	Dynamic spread management, timely growth & expanding customer base
NIM incl. CPI & swap cost	>400bps	+516bps	Backed by better then expected Core NIM & CPI linker income
Fee Growth (YoY)	>60%	96%	Strong transaction activity across the board
OPEX Growth (YoY)	<avg. cpi<="" td=""><td><b>67%</b> (excl. currency impact)</td><td>Managed below avg. CPI</td></avg.>	<b>67%</b> (excl. currency impact)	Managed below avg. CPI
ROAE	>45%	51%	OUTPERFORMANCE

## **2023 OPERATING PLAN GUIDANCE**

	2023 OP
TL Loan Growth (YoY)	~avg. CPI
FC Loan Growth (in US\$, YoY)	Flattish
Net Cost of Risk*	~100bps
Core NIM (NIM Incl. Swap excl. CPI)	~185bps contraction
Fee Growth (YoY)	>avg. CPI
OPEX Growth (YoY)	~100%
ROAE	>28%

 $^{\ast}$  Net CoR excludes currency effect, as it is 100% hedged and have no bottom line impact

## **EXCEPTIONAL VALUE CREATION ALSO** IN NON-FINANCIAL KPIs

Hub for other banks' accounts ONE OF THE PIONEERS OF OPEN BANKING IN TURKEY

#### **13 MILLION MOBILE CUSTOMERS**

Highest digital & mobile customer base

First Turkish company to be included in the **DOW JONES SUSTAINABILITY INDEX** for the 8<sup>TH</sup> CONSECUTIVE YEAR with a record score of 82 POINTS, the 6th-highest among global financial institutions

Included in the GLOBAL 'A LIST' of the CDP CLIMATE CHANGE PROGRAM 2022



## **STRONG POSITION IN OUR NON-FINANCIAL KPIs**

SUSTAINABILITY	DIGITAL EXPERIENCE	BRAND POWER
BBVA 2025 PLEDGE 300BN € Garanti BBVA pledge to contribute to sustainable finance ~TL 150 bn (2018-2025)	13 <b>MILLION MOBILE CUSTOMERS</b> Highest digital & mobile customer base	SMEs NPS #1
	19% MARKET SHARE in mobile financial transactions	Individuals NPS #2
CARBON NEUTRAL BANK as of 2020 (Scope 1&2)		Commercial NPS #1
First Turkish bank that announced <b>COAL PHASE-OUT PLAN</b>	SHARE OF BRANCH in top transactions came down to ~2.3% from 6% pre-pandemic	
First Turkish bank to became a signatory of <b>'UN – Convened' NET</b> ZERO BANKING ALLIANCE (NZBA)	<ul> <li>86% SHARE OF DIGITAL in total sales</li> <li>+97% INCREASE IN MOBILE LOGINS since the</li> </ul>	Brand Power #1 among private Peers
100% of new electricity generation investments allocated to <b>RENEWABLE ENERGY</b> since 2014	beginning of 2021	



## Appendix

PG. 23 Sector Breakdown of Gross Loans

PG. 24 FC Loan Breakdown

PG. 25 Maturity Profile of External Debt

PG. 26 Adjusted L/D and Liquidity Coverage Ratios,

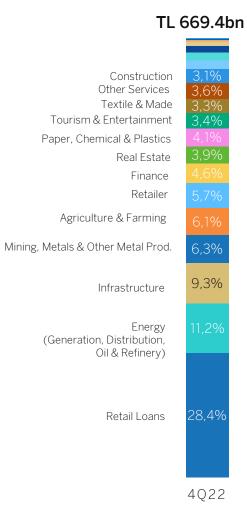
PG. 27 Market Shares

- PG. 28 Securities Portfolio
- PG. 29 Summary Balance Sheet
- PG. 30 Summary P&L
- PG. 31 Key Financial Ratios
- PG. 32 Quarterly & Cumulative Net Cost of Risk

COVEDACE DATIO

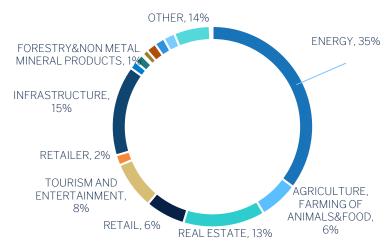
#### **APPENDIX: SECTOR BREAKDOWN OF GROSS LOANS**

#### SECTOR BREAKDOWN OF GROSS LOANS<sup>1</sup>



	· · · ·	% SHARE			ERAGER	ATIO
Key Sectors	Stage 1	Stage 2	Stage 3	Stage 1	Stage 2	Stage 3
Retail	87%	11%	2%	0.6%	5.0%	61.4%
Energy	55%	39%	6%	0.4%	22.1%	80.7%
Construction	89%	8%	3%	0.5%	20.2%	81.5%
Textile & Made	86%	12%	2%	0.6%	9.2%	81.7%
Tourism & Entertainment	71%	26%	3%	0.6%	16.3%	71.0%
Real Estate	58%	33%	10%	0.4%	61.2%	63.1%

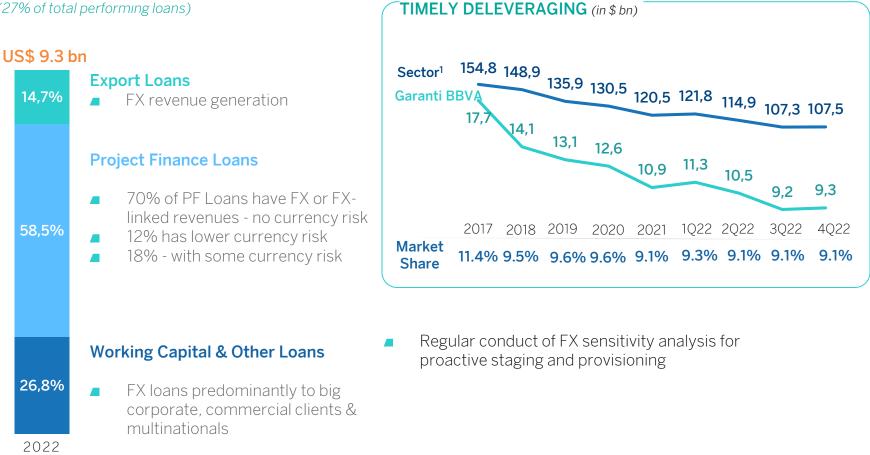
#### SECTOR BREAKDOWN OF STAGE 2 EXCLUDING SICR<sup>1</sup>



#### APPENDIX: CLOSELY MONITORED AND WELL-PROVISIONED **FC LOANS**

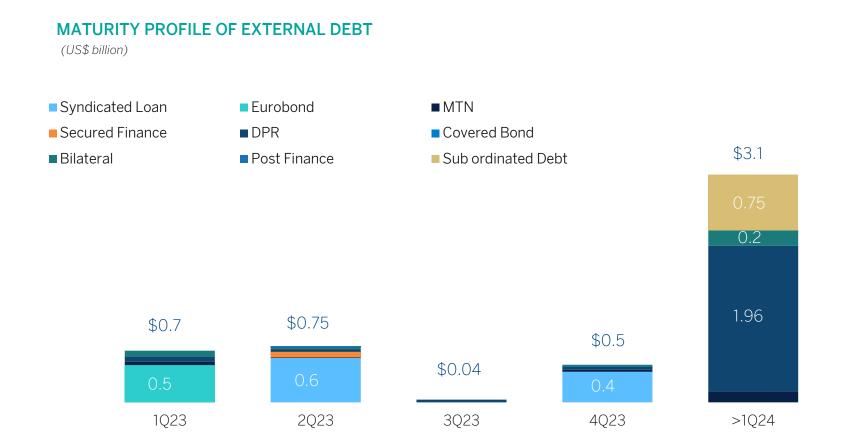
#### FC PERFORMING LOANS

(27% of total performing loans)



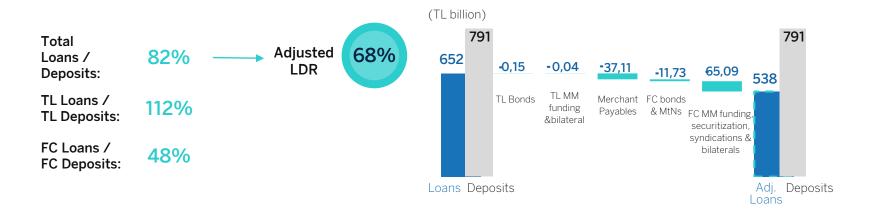
**MITIGATION OF FX RISK -**

#### **APPENDIX: MATURITY PROFILE OF EXTERNAL DEBT**



## **APPENDIX: ADJUSTED LDR AND LIQUIDITY COVERAGE RATIOS**

#### Loans funded via long-term on B/S alternative funding sources ease LDR



#### LIQUIDITY COVERAGE RATIOS<sup>1</sup>

Total LCR	197%
Minimum Requirement	100%
FC LCR	476%
Minimum Requirement	80%

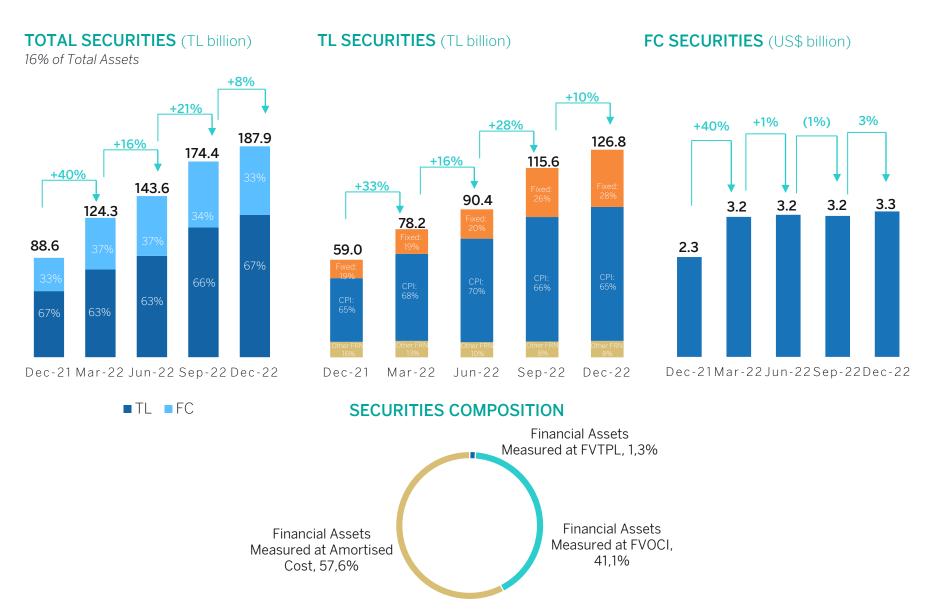
## **APPENDIX: MARKET SHARES**

Market Shares <sup>1</sup>	Sep-22	Dec-22	QoQ ∆	Rank
Consumer Loans inc. Consumer CCs	13.5%	14.0%	54 bps	#1*
Cons. Mortgage Loans	7.4%	7.1%	-38 bps	#2*
Consumer Auto Loans	17.5%	15.2%	-232 bps	#2*
Cons. General Purpose Loans	13.5%	14.1%	57 bps	#1*
TL Business Banking	8.9%	8.4%	-49 bps	#2*
# of CC customers <sup>2</sup>	13.6%	13.6%	0 bps	#1
Issuing Volume (Cumulative) <sup>2</sup>	17.7%	17.7%	8 bps	#1
Acquiring Volume (Cumulative) <sup>2</sup>	18.0%	18.0%	-1bps	#1

\* Rankings are among private banks as of September 2022

1 Sector figures used in market share calculations are based on bank-only BRSA weekly data as of 30.12.2022, for commercial banks 2 Cumulative figures and rankings as of December 2022, as per Interbank Card Center data. Rankings are among private banks.

## **APPENDIX: SECURITIES PORTFOLIO**



#### **APPENDIX: SUMMARY BALANCE SHEET**

(TL billion)

ASSETS	31.12.2021	31.03.2022	30.06.2022	30.09.2022	31.12.2022
Cash & Cash Equivalents	98.0	90.6	110.5	134.7	116.7
Balances at CBRT	102.7	105.6	123.6	123.3	114.0
Securities	88.6	124.3	143.6	174.4	187.9
Gross Loans	424.9	491.2	553.0	602.2	669.4
+TL Loans	273.8	317.6	378.3	431.1	494.5
TL NPL	8.1	8.1	16.4	16.5	16.4
info: TL Performing Loans	265.7	309.5	361.9	414.6	478.1
+FC Loans (in US\$ terms)	11.5	11.9	10.6	9.3	9.4
FC NPL (in US\$ terms)	0.6	0.6	O.1	O.1	0.1
info: FC Performing Loans (in US\$ terms)	10.9	11.3	10.5	9.2	9.3
info: Performing Loans (TL+FC)	408.8	474.4	535.6	584.6	651.8
Fixed Assets & Subsidiaries	26.8	29.8	32.5	34.8	41.9
Other	18.0	9.7	18.4	23.4	22.2
TOTAL ASSETS	758.9	851.2	981.7	1,092.9	1,152.2
LIABILITIES & SHE	31.12.2021	31.03.2022	30.06.2022	30.09.2022	31.12.2022
Total Deposits	513.2	578.1	658.7	754.5	790.7
+Demand Deposits	260.5	286.3	327.6	363.4	387.1
TL Demand	51.2	60.3	74.7	90.6	114.0
FC Demand (in US\$ terms)	16.0	15.5	15.3	14.8	14.7
+Time Deposits	252.8	291.8	331.1	391.1	403.5
TL Time	129.3	172.9	203.6	243.7	313.3
FC Time (in US\$ terms)	9.4	8.2	7.7	8.0	4.9
Interbank Money Market	9.6	1.4	26.7	6.9	16.3
Bonds Issued	21.8	20.3	21.7	12.7	12.9
Funds Borrowed	71.8	76.9	79.5	87.9	81.9
Other liabilities	62.4	77.8	83.4	99.6	97.8
Shareholders' Equity	80.0	96.7	111.7	131.3	152.7
TOTAL LIABILITIES & SHE	758.9	851.2	981.7	1,092.9	1,152.2

## **APPENDIX: SUMMARY P&L**

		QU	ARTERLY P	&L	CU	MULATIVE P8	٤L
TL M	illion	3Q22	4Q22	QoQ	2021	2022	YoY
(+) ∖	Net Interest Income including Swap costs	23,148	27,332	18%	21,809	73,042	235%
(	(+) NII excluding CPI linkers' income	14,575	13,452	-8%	27,245	49,743	83%
(	(+) Income on CPI linkers	11,096	15,346	38%	6,395	33,576	425%
(	(-) Swap Cost	-2,523	-1,466	-42%	-11,831	-10,277	-13%
(+) ♪	Net Fees & Comm.	4,536	5,567	23%	8,501	16,628	96%
(+)	Net Trading & FX gains/losses (excl. Swap costs and currency hedge)	2,633	2,237	-15%	7,825	12,218	56%
	info: Gain on Currency Hedge <sup>1</sup>	1,538	968	-37%	7,844	6,586	-16%
(+)	ncome on subsidiary income	1,437	1,486	3%	2,462	5,318	116%
(+) (	Other income (excl. Prov. reversals & one-offs)	150	563	275%	710	1,167	64%
= F	REVENUES	31,905	37,185	17%	41,306	108,372	162%
(+) ♪	Non-recurring other income	29	678	2207%	497	2,023	307%
(	(+) Gain on asset sale & Revaluation of real estate	29	514	1649%	497	1,579	218%
(	(+) Gain on debt sale	0	164	n.m	0	284	n.m
(	(+) Administrative Fine Reversal	0	0	n.m	0	160	n.m
(-) (	OPEX	-6,187	-7,675	24%	-12,673	-22,909	81%
(	(-) HR	-2,449	-2,241	-8%	-5,061	-8,171	61%
(	(-) Non-HR	-3,738	-5,433	45%	-7,612	-14,738	94%
= F	PRE-PROVISION INCOME	25,747	30,188	17%	29,130	87,486	200%
(-) N	Net Expected Loss (excl. Currency impact)	-2,137	-3,484	63%	-3,892	-8,472	118%
(	(-) Expected Loss	-5,744	-5,734	0%	-19,528	-23,899	22%
	info: Currency Impact <sup>1</sup>	-1,538	-968	-37%	-7,844	-6,586	-16%
(	(+) Provision Reversal under other Income	2,069	1,281	-38%	7,792	8,841	13%
(-) 7	Taxation and other provisions	-6,099	-6,802	12%	-11,636	-20,505	76%
(	(-) Free Provision	-500	0	n.m	-2,850	-500	n.m
(	(-) Taxation	-5,526	-6,057	10%	-4,232	-17,094	304%
(	(-) Other provisions (excl. free prov.)	-72	-745	929%	-4,555	-2,912	-36%
= N	NET INCOME	17,511	19,902	14%	13,601	58,509	330%

1 Neutral impact at bottom line, as provision increase due to currency depreciation are 100% hedged (FX gain included in Net trading income line)

## **APPENDIX: KEY FINANCIAL RATIOS**

	Dec-21	<b>Mar-22</b>	Jun-22	Sep-22	<b>Dec-22</b>
Profitability ratios					
ROAE (Cumulative) <sup>1</sup>	19,8%	37,4%	43,0%	49,0%	51,1%
ROAA (Cumulative) <sup>1</sup>	2,4%	4,1%	4,8%	5,6%	6,0%
Cost/Income	30,3%	24,5%	22,3%	21,0%	20,8%
Liquidity ratios					
Loans / Deposits	79,6%	82,1%	81,3%	77,5%	82,4%
TL Loans / TL Deposits	147,2%	132,7%	130,0%	124,0%	111,9%
Adj. Loans/Deposits (Loans adj. with on-balance sheet alternative funding sources)	60%	64%	64%	62%	68%
TL Loans / (TL Deposits + TL Bonds + Merchant Payables)	128,3%	119,2%	117,6%	112,8%	102,9%
FC Loans / FC Deposits	43,0%	47,8%	45,7%	40,5%	47,8%
Asset quality ratios					
NPL Ratio	3,8%	3,4%	3,2%	2,9%	2,6%
Coverage Ratio	6,3%	5,9%	5,7%	5,6%	5,5%
+ Stage1	0,7%	0,8%	0,9%	0,6%	0,7%
+ Stage2	17,0%	17,2%	18,7%	21,6%	20,0%
+ Stage3	66,0%	67,0%	69,0%	70,9%	72,2%
Cumulative Net Cost of Risk (excluding currency impact, bps) <sup>2</sup>	108	119	117	129	155
Solvency ratios					
CAR (excl. BRSA Forbearance)	15,8%	16,8%	17,1%	18,3%	18,9%
Common Equity Tier I Ratio (excl. BRSA Forbearance)	13,0%	13,9%	14,5%	15,8%	16,5%
Leverage	8,5x	7,8x	7,8x	7,3x	6,5x

1 Note: Excludes non-recurring items when annualizing Net Income for the remaining quarters of the year in calculating Return On Average Equity (ROAE) and Return On Average Assets (ROAA) for ,4Q21, 1Q22 , 2Q22, 3Q22 and 4Q22. Please refer to the Appedix: Summary P&L for non-recurring items 2 Neutral impact at bottom line, as provision increase due to currency depreciation are 100% hedged

(FX gain included in Net trading income line)

## **APPENDIX: QUARTERLY & CUMULATIVE NET CoR**

(Million TL)				
Quarterly Net Expected Credit Loss	1Q22	2Q22	3Q22	4Q22
(-) Expected Credit Losses	6,681	5,740	5,744	5,734
Stage 1	2,795	1,380	- 262	1,730
Stage 2	2,364	2,767	4,534	2,836
Stage 3	1,522	1,592	1,472	1,168
(+) Provision Reversals under other				
income	3,341	2,150	2,069	1,281
Stage 1	1,721	1,343	1,011	54
Stage 2	966	424	397	542
Stage 3	654	383	661	686
(=) (a) Net Expected Credit Losses	3,340	3,589	3,675	4,452
(b) Average Gross Loans	458,047	522,143	577,643	635,820
(a/b) Quarterly Total Net CoR (bps)	296	276	252	278
info: Currency Impact <sup>1</sup>	176	160	106	60

#### (Million TL)

Cumulative Net Expected Credit Loss	2022
(-) Expected Credit Losses	23,899
Stage 1	5,643
Stage 2	12,501
Stage 3	5,755

#### (+) Provision Reversals under other

income	8,841
Stage 1	4,130
Stage 2	2,329
Stage 3	2,389

(=) (a) Net Expected Credit Losses	15,058
(b) Average Gross Loans	548,156
(a/b) Cumulative Total Net CoR (bps)	275
info: Currency Impact <sup>1</sup>	120
Total Net CoR excl. currency impact (bps)	155

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