

2021 EARNINGS PRESENTATION

Based on BRSA Unconsolidated Financials

February 2nd, 2022

TURKISH ECONOMY

STRONG ECONOMIC ACTIVITY,

backed by domestic demand, pressures **INFLATION**

Recovery in Tourism Revenues and growing export support CURRENT ACCOUNT DEFICIT

BUDGET DEFICIT REMAINS

at managable levels

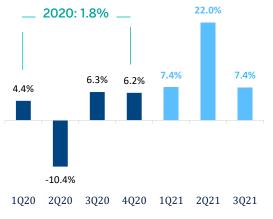


GDP GROWTH REMAINS SOLID AT THE START OF THE YEAR, YET INFLATIONARY PRESSURES REMAIN HIGH

BBVA CONSUMPTION & INVESTMENT BIG DATA INDICES (28-day cum. YoY nominal)



GDP GROWTH (YoY)



CONSUMER INFLATION (ANNUAL)

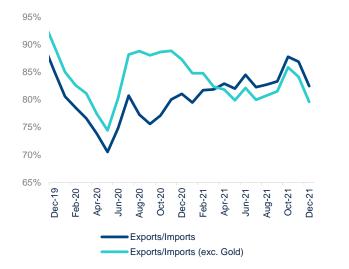


- Consumption remains relatively strong, while investment becomes weaker in January.
- In overall terms, economic activity grows above potential, also supported by strong external demand
- The economy grew by 11.7% in the first three quarters of the year. **2021 GDP growth might** have materialized at 11%.
- Inflationary pressures will remain high on currency depreciation, high cost push factors accompanied with high demand and worsening expectations.

STRONG EXPORTS & RECOVERING TOURISM REVENUES SUPPORT C/A BALANCE. BUDGET DEFICIT IS EXPECTED TO RISE

GOOD EXPORTS / IMPORTS

(3-month avg. coverage ratio)



CURRENT ACCOUNT BALANCE / GDP



CG BUDGET DEFICIT / GDP



- Exports are expected to remain high as external demand remains supportive
- Imports might also stay solid especially led by the increasing energy bill

 Strong exports and recovering tourism revenues will help to maintain a shrinkage in the current account deficit

 However, huge energy bill and expected normalization in gold imports will make it hard to achieve a current account surplus Budget deficit deteriorated on the back of an **acceleration in expenditures** in December 2021

2021 FINANCIAL RESULTS

SOLID REVENUE STREAMS ENSURES SUPERIOR ROAE

even in challenging times

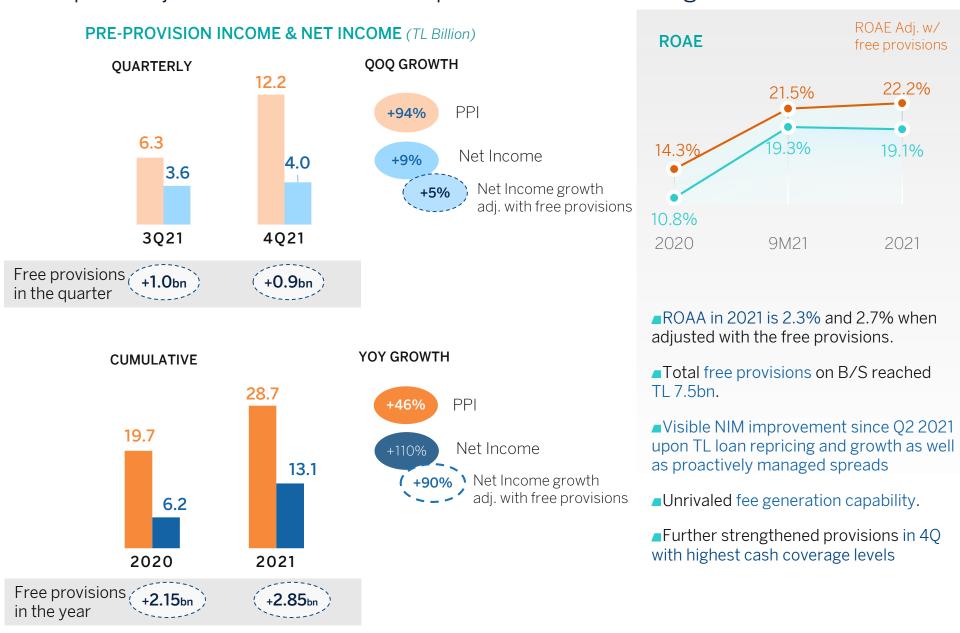
UNRIVALED CORE NII & FEE GENERATION CAPABILITY

PROACTIVELY SHAPED & WELL PROVISIONED ASSETS

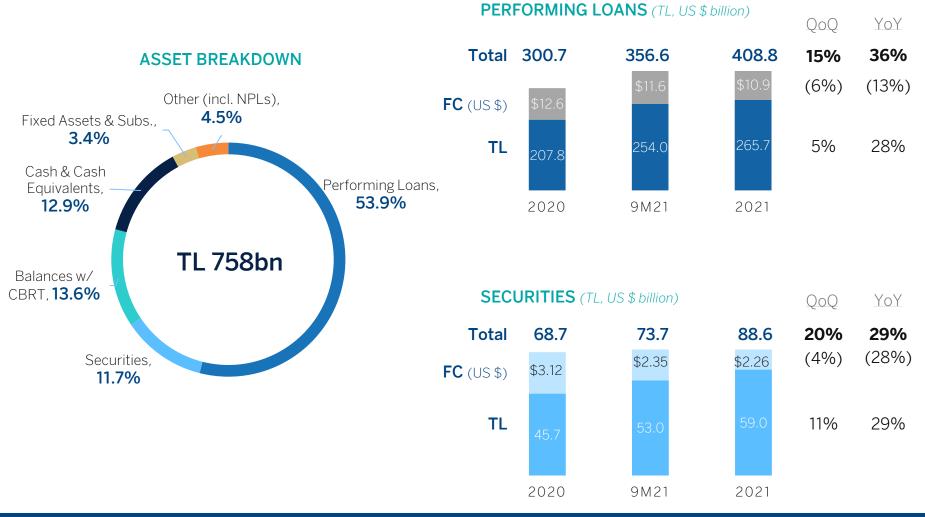
INCREASED EFFICIENCY



SIGNIFICANT OUTPERFORMANCE IN EARNINGS VS. OPERATING PLAN Free prov. adj. ROAE at 22% vs. OP expectation of 'Mid-to-High Teens'



SUSTAINABLE GROWTH IN HIGHER YIELDING ASSETS FEED THE REVENUE STREAMS



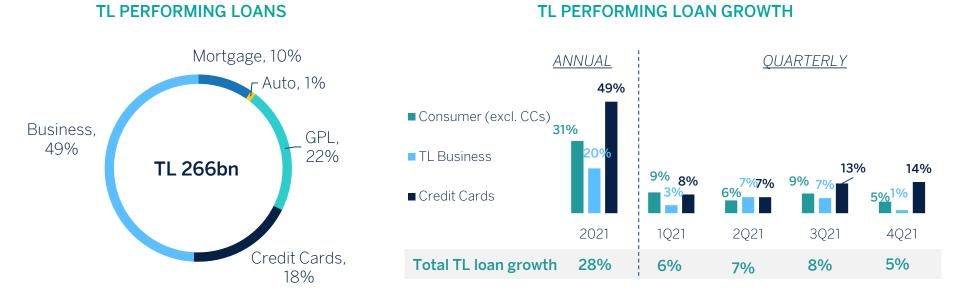
Highest IEA share among peers as of Sep'21

Across the board market share gain in TL lending in 2021 (28% vs. commercial banks' +21%)

Strategically managed securities portfolio to help ride out volatility

OUTPERFORMED IN TL LENDING W/DYNAMIC SPREAD MANAGEMENT

Higher yielding assets, namely TL loans, now make up 65% of total loans



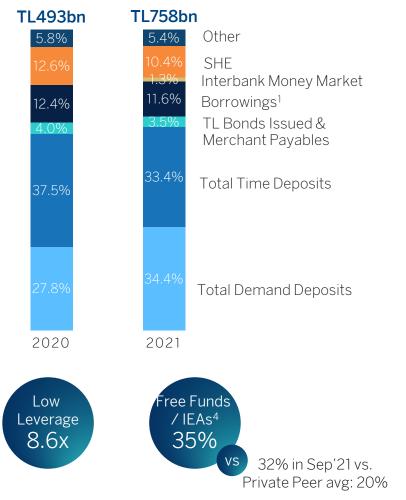
| Market Share* | 2020 | 2021 |
|----------------------|-------|-------|
| TL Loans | 9.6% | 10.2% |
| Consumer (excl. CCs) | 10.2% | 11.7% |
| TL Business | 8.3% | 8.3% |
| Consumer GPL | 11.1% | 12.8% |
| Acquiring Volume | 16.9% | 17.4% |
| Issuing Volume | 17.6% | 17.5% |

* Based on bank-only BRSA Weekly Data, among commercial banks and Interbank Card Center data TL loan and consumer loan market share rankings were as of September, per bank-only financials

- #1 rank* in TL loans and Consumer loans among private banks
 - Solid Presence in credit card business Acquiring volume & Issuing volume increased by 56% and 47%, respectively, **highest increase among private peers**
- **47% of GPLs** are granted to salary customers.

HIGHLY LIQUID & ACTIVELY MANAGED FUNDING MIX REMAIN TO BE THE MAIN DIFFERENTIATOR

LIABILITIES & SHE BREAKDOWN



EXTERNAL DEBT VS. FC QUICK LIQUIDITY²



(US\$bn)

LIQUIDITY COVERAGE RATIOS³

| Total LCR | 194% |
|---------------------|------|
| Minimum Requirement | 100% |
| FC LCR | 434% |
| Minimum Requirement | 80% |

1 Includes funds borrowed, sub-debt & FC securities issued

2 FC Liquidity Buffer includes FC reserves under ROM, swaps, money market placements, CBRT eligible unencumbered securities

3 Represents the average of December's last week.

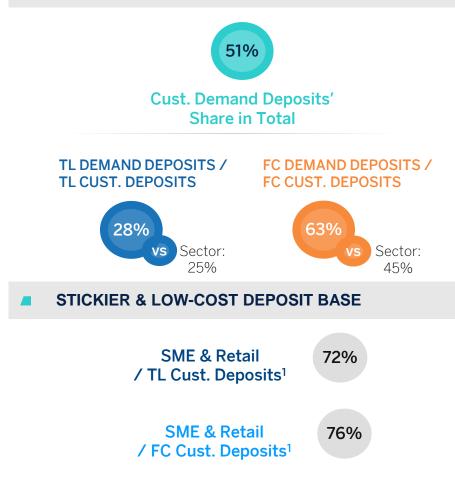
4 Free Funds=SHE-Reserve Requirement-Net NPL-Subsidiaries-Fixed Assets+Demand Deposits. Private Peer average represents September 2021 bank-only data.

STRONG DEPOSIT GROWTH FROM A HIGH BASE MIRRORS CUSTOMERS' PREFERENCE

HIGHEST TL DEPOSIT BASE, BOTH IN TIME & DEMAND

among private banks, as of Sep'21

EXPANDING ZERO-COST DEMAND DEPOSITS BASE





FC CUST. DEPOSITS (in US\$ bn)

TL CUST. DEPOSITS (in TL bn)

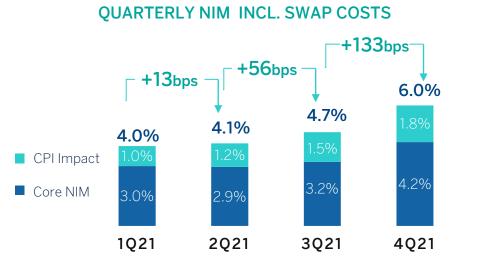
(35% of total deposits)

(65% of total deposits)

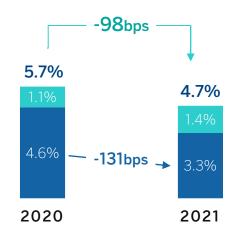


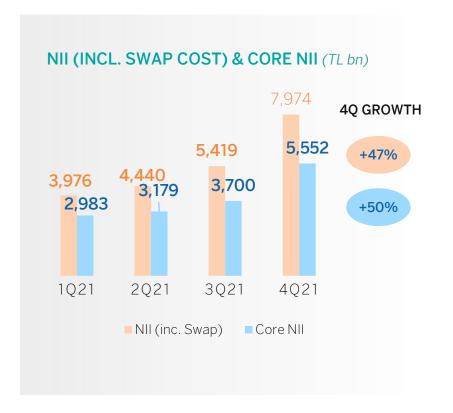
HEALTHY LENDING ALONG WITH REDUCED FUNDING COSTS VISIBLY IMPROVED THE MARGIN IN 4Q21

Cumulative NIM guidance for 2021 perfectly met

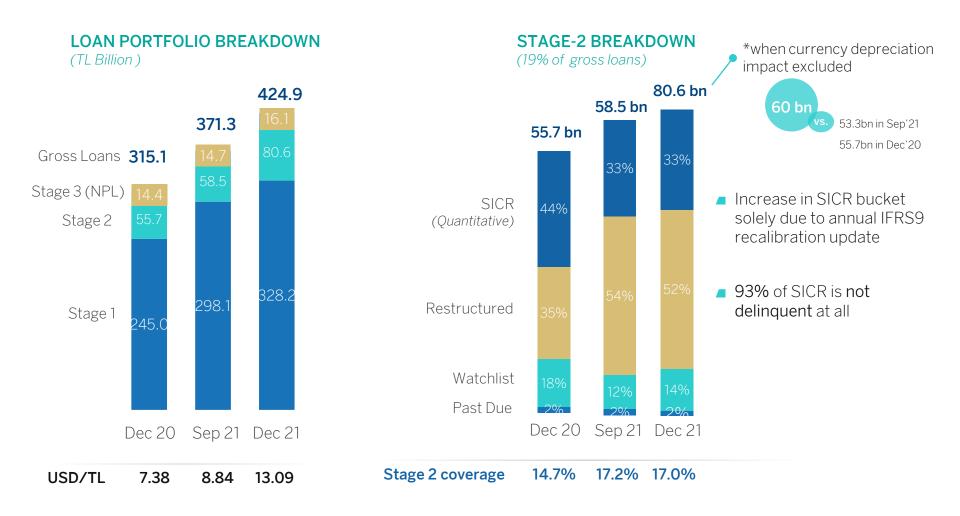


CUMULATIVE NIM INCL. SWAP COSTS



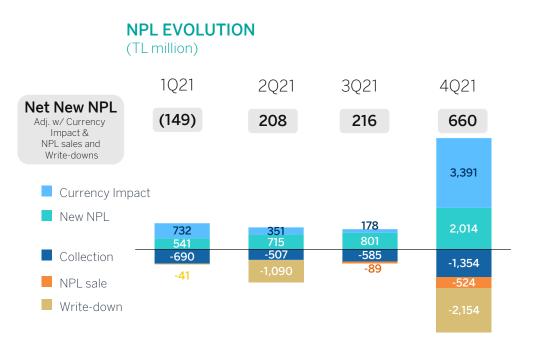


MODEL RECALIBRATION ALONG WITH CURRENCY IMPACT LEAD TO A SURGE IN STAGE-2 PORTFOLIO & RELATED PROVISIONS



Note: SICR: Significant Increase in Credit Risk per our threshold for Probability of Default (PD) changes * 2020 balance sheet FX rate (\$/TL:7.38) is taken into account when calculating Stage-2 base for Sep-21 & Dec-21

NET COR ENDED THE YEAR BETTER THAN EXPECTED DESPITE FURTHER CAUTIOUS PROVISIONING



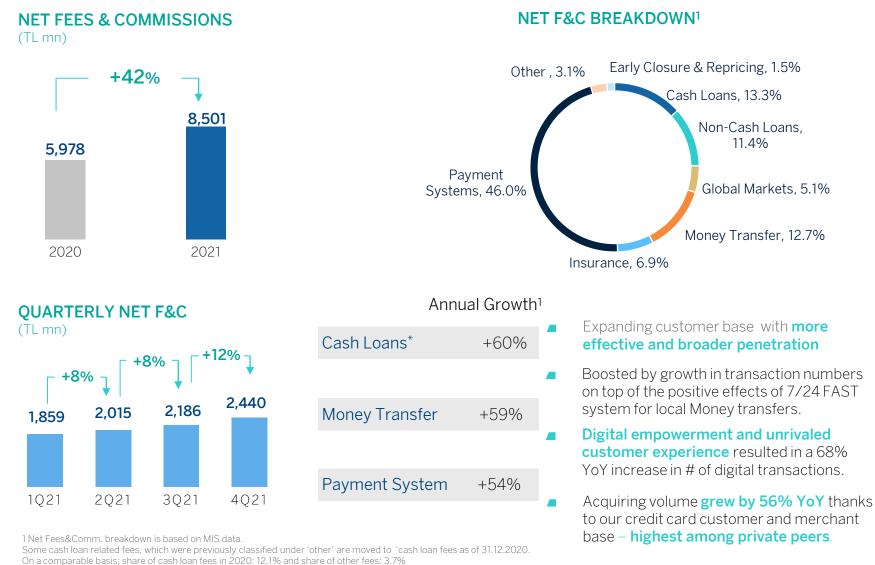
| | 1Q21 | 2Q21 | 3Q21 | 4Q21 | 4Q21 (adj. w/ WD)* |
|---------------------------|------|------|------|------|---------------------------------|
| NPL (nominal TL bn) | 14.9 | 14.4 | 14.7 | 16.1 | 25.5 |
| NPL Ratio | 4.5% | 4.1% | 4.0% | 3.8% | 5.9% |
| NPL Coverage | 66% | 66% | 69% | 66% | 79% |

NET CoR TREND excl. CURRENCY



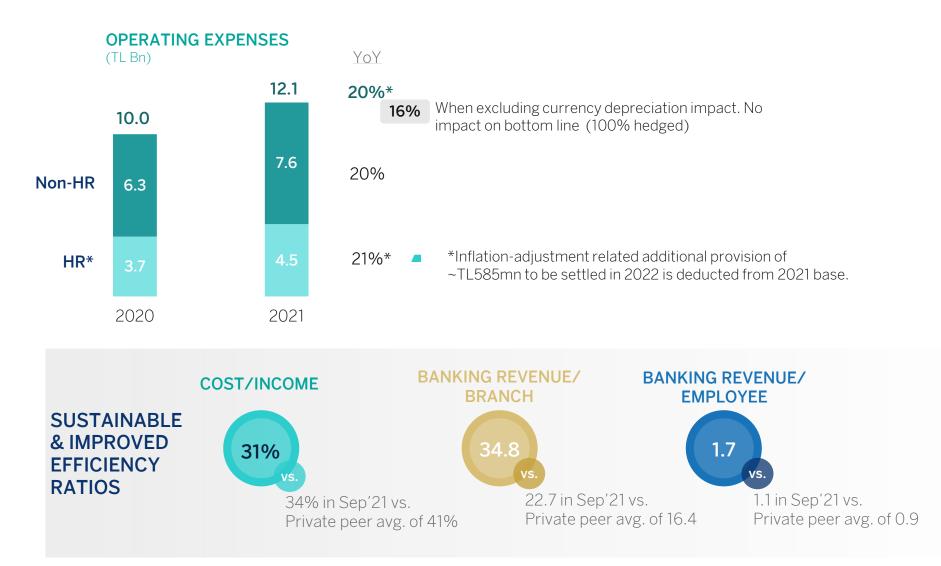
- Currency impact in 2021 was 217bps fully hedged – no impact to bottom line.
- Quarterly Net CoR (4Q21: 2.5%, 3Q21: -0.1%, 2Q21: 0.4%, 1Q21: 1.5%) increased in 4Q, in line with expectations, due to annual IFRS9 recalibration update.

HIGHER THAN EXPECTED ACTIVITY & CURRENCY MOVE RESULTED IN A NEW RECORD HIGH FEE GROWTH ON TOP OF THE HIGHEST BASE

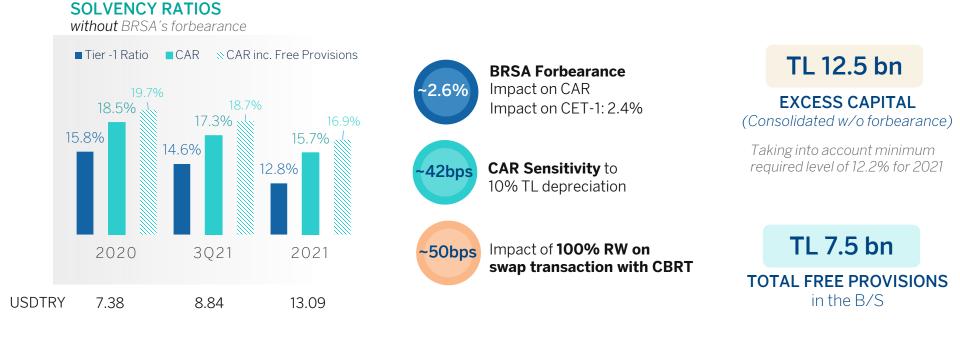


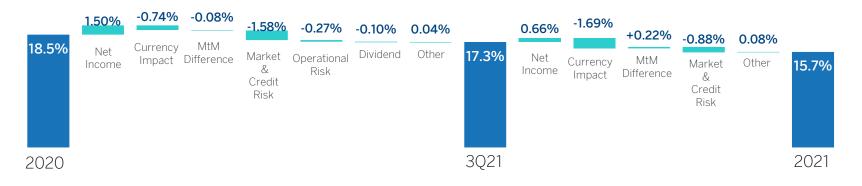
*Excludes LYY related dividend income

INCREASED EFFICIENCY EVEN IN A CHALLENGING ENVIRONMENT



STRONG CAPITAL BUFFERS REMAIN WELL ABOVE THE REGULATORY LEVELS





1 Required Consolidated CAR level = 8.0% + SIFI Buffer for Group 2 (1.5%) + Capital Conservation Buffer (2.5%) + Counter Cyclical Buffer (0.160%); Required Consolidated Tier-I = 6.0% + Buffers; Required Consolidated CET-I = 4.5% + Buffers

IN SUMMARY, SIGNIFICANT OUTPERFORMANCE IN 2021 EARNINGS

| | 2021 REVISED GUIDANCE | 2021 REALIZATION | |
|-------------------------|--------------------------|--|--|
| TL Loans (YoY) | >20% | 28% | Supported by the increase in domestic demand |
| FC Loans (in US\$, YoY) | Shrinkage | -13% | Redemptions & lack of demand |
| NPL Ratio | <4.5% | 3.8% | Limited net new NPL inflows |
| Net Cost of Risk* | <150 bps | 109 bps | Need for further loan provisioning has come down, with no ease in prudency |
| NIM Incl. Swap Cost | ~100 bps contraction | 98 bps contraction | Backed by dynamic spread management, timely growth and CPI linkers' income |
| Fee Growth (YoY) | ~30% | 42% | Higher activity & currency impact |
| OPEX Growth (YoY) | ~CPI | >CPI | Inflation-adjustment related additional provision inflated 2021 base |
| ROAE | Mid to High Teens | 22.2% (adjusted w/ free prov.) | OUTPERFORMANCE |

* Net CoR excludes currency impact, as it is 100% hedged bottom line

Continuous investments in DIGITAL, enriching CX & addressing global trends

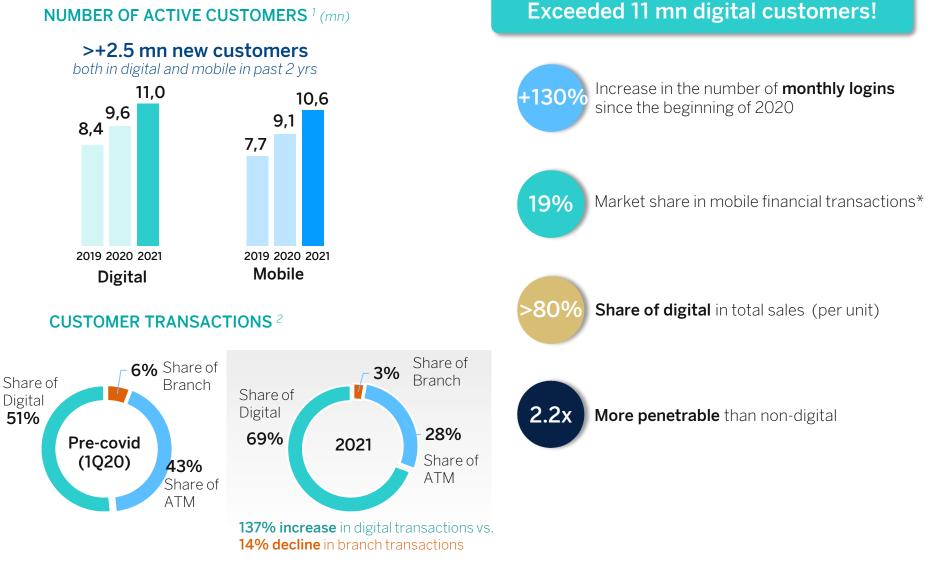
>10.6 MILLION MOBILE CUSTOMERS Highest digital & mobile customer base

SHARE OF BRANCH

in top transactions CAME DOWN TO ~3% LEVELS



EMPOWER AND SERVE TO IMPROVE THE FINANCIAL HEALTH OF OUR CUSTOMERS



1 Active: login in last 3 months

2 Based on Top Transactions (i.e. Bill payment, Money transfer and FX transactions) that make up ~90% of total transactions *As of 30.09.2021

SUSTAINABILITY is at the core of our strategy

BBVA 2025 PLEDGE 200BN €

'CARBON NEUTRAL BANK' as of 2020 (Scope 1&2)

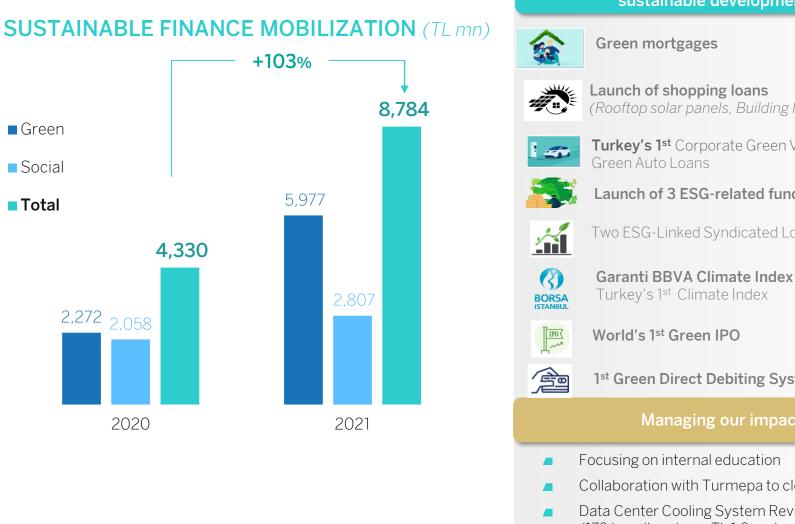
NO COAL FINANCING as of 2021 Zero coal risk at least by 2040

First and only Turkish signatory 'UN – Convened' NET ZERO BANKING ALLIANCE (NZBA)

NEW SOLUTIONS & ADVISORY ROLE for corporates



TRANSITION TO LOW CARBON ECONOMY



Total financing provided so far to sustainable development on the basis of impact investment notion reached TL 60 billion at year-end 2021 with more than 50 products.

Solutions for our customer to ensure sustainable development

Green mortgages

Launch of shopping loans (Rooftop solar panels, Building Insulation, E-bike)

Turkey's 1st Corporate Green Vehicle Package Green Auto Loans

Launch of 3 ESG-related funds

Two ESG-Linked Syndicated Loan deals in 2021

World's 1st Green IPO

1st Green Direct Debiting System in Turkey

Managing our impact

- Focusing on internal education
- Collaboration with Turmepa to clean mucilage
- Data Center Cooling System Revision (172 ton oil saving – TL 1.8 mn)

2022 OPERATING PLAN GUIDANCE

MODERATED TL LENDING GROWTH

STRONG & SUSTAINABLE REVENUE GENERATION

NORMALIZING COST OF RISK

COST GROWTH IN-LINE WITH AVG. INFLATION



2022 OPERATING PLAN GUIDANCE

| | 2022 OP |
|--|-----------|
| TL Loans (YoY) | >25% |
| FC Loans (in US\$, YoY) | Shrinkage |
| Net Cost of Risk* | <150bps |
| NIM Incl. Swap Cost | +50-75bps |
| Core NIM (NIM Incl. Swap excl. CPI) | Flattish |
| Fee Growth (YoY) | >25% |
| OPEX Growth (YoY) | ~avg. CPI |
| ROAE | >20% |

* Net CoR excludes currency impact, as it is 100% hedged bottom line



Appendix

PG. 25 Sector Breakdown of Gross Loans PG. 31 S

PG. 26 FC Loan Breakdown

PG. 27 Deferred Loans

PG. 28 Maturity Profile & Liquidity Buffers

Adjusted L/D and Liquidity PG. 29 Coverage Ratios,

PG. 30 Consumer Loans & TL Business Banking Loans PG. 31 Securities portfolio

PG. 32 Summary Balance Sheet

PG. 33 Summary P&L

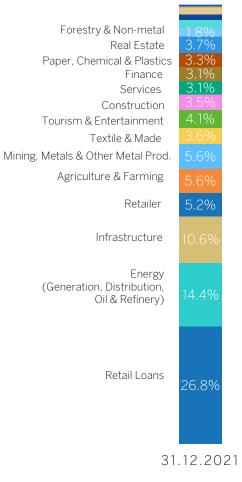
PG. 34 Key Financial Ratios

PG. 35 Quarterly & Cumulative Net Cost of Risk

APPENDIX: SECTOR BREAKDOWN OF GROSS LOANS

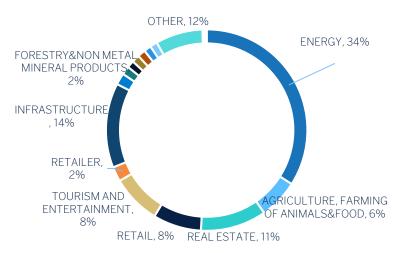
SECTOR BREAKDOWN OF GROSS LOANS¹

TL 424.9bn



| | % OF SHARE IN | | | CC | OVERAGE | S |
|----------------------------|---------------|---------|---------|---------|---------|---------|
| Key Sectors | Stage 1 | Stage 2 | Stage 3 | Stage 1 | Stage 2 | Stage 3 |
| RETAIL | 85% | 12% | 2% | 0,5% | 4,6% | 60,4% |
| ENERGY | 62% | 32% | 6% | 0,7% | 22,0% | 63,1% |
| CONSTRUCTION | 85% | 10% | 5% | 0,7% | 10,8% | 70,7% |
| TEXTILE & MADE | 82% | 14% | 4% | 1,3% | 8,0% | 73,4% |
| TOURISM & ENTERTAINMENT | 53% | 44% | 3% | 1,9% | 12,6% | 72,6% |
| REAL ESTATE | 47% | 39% | 14% | 0,5% | 41,4% | 63,1% |

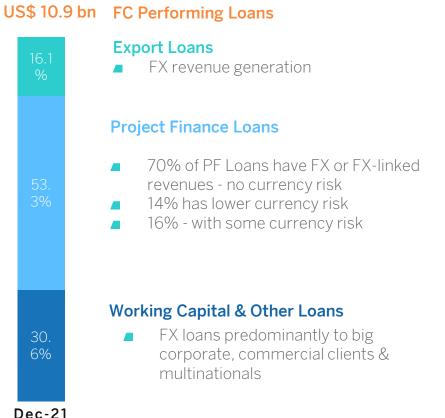
SECTOR BREAKDOWN OF STAGE 2 EXCLUDING SICR¹



APPENDIX: CLOSELY MONITORED AND WELL-PROVISIONED FC LOANS

FC PERFORMING LOANS

(35% of total performing loans)



MITIGATION OF FX RISK -- TIMELY DELEVERAGING (in \$ bn)154.8 Sector¹ 148.9 135.9 130.5 **Garanti BBVA** 120.5 17.7 14.1 13.1 12.6 10.9 2017 2018 2020 2021 2019 Market 11.4% 9.5% 9.6% 9.1% 9.6% Share

 Regular conduct of FX sensitivity analysis for proactive staging and provisioning

APPENDIX: DEFERRALS' PAYMENT EVOLUTION BETTER THAN EXPECTED

TOTAL LOAN DEFERRALS GRANTED



| DEFERRALS' STAGING BREAKDOWN & COVERAGES | Share in Total | Coverage |
|--|----------------|----------|
| Stage 1 | 31% | 0.6% |
| Stage 2 | 62% | 22% |
| Stage 3 | 7% | 55% |
| Total | | 17% |

EXPIRED LOAN DEFERRALS' PAYMENT BEHAVIOR 95% of total deferrals 8% solution in process

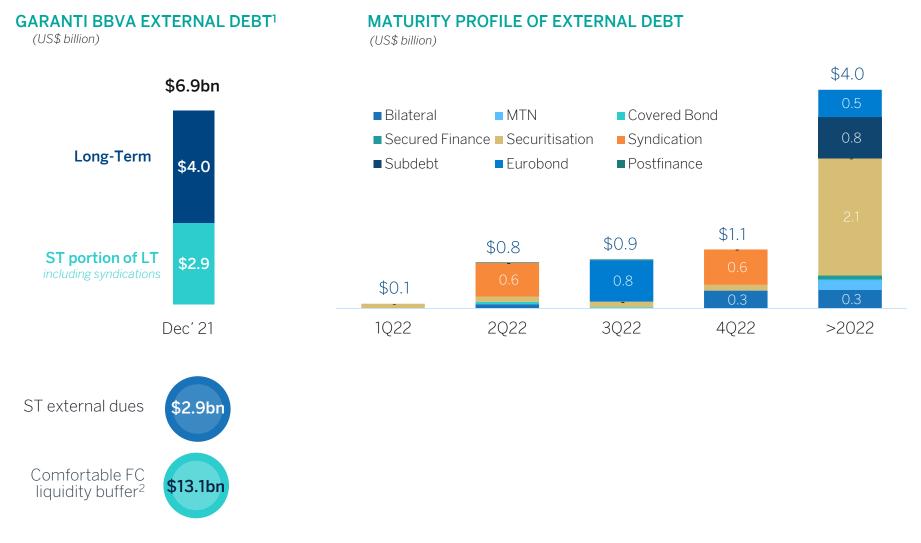
Dec-21

92% resumed payment

40% of the resumed payments paid their debt in full



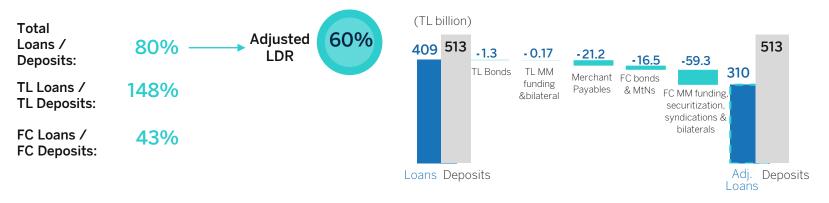
APPENDIX: COMFORTABLE LIQUIDITY & MANAGEABLE EXTERNAL DEBT STOCK



1 Excludes cash collateralized borrowings 2 FC Liquidity Buffer includes FC reserves under ROM, swaps, money market placements, CBRT eligible unencumbered securities

APPENDIX: ADJUSTED LDR AND LIQUIDITY COVERAGE RATIOS

Loans funded via long-term on B/S alternative funding sources ease LDR



LIQUIDITY COVERAGE RATIOS¹

| Total LCR | 194% |
|---------------------|------|
| Minimum Requirement | 100% |
| FC LCR | 434% |
| Minimum Requirement | 80% |

APPENDIX: CONSUMER & TL BUSINESS BANKING LOANS

| Consumer & TL Business Banking Loans (TL billion) | Dec-19 | Dec-20 | Sep-21 | Dec-21 | QoQ (%) | YoY (%) |
|---|--------|--------|--------|--------|---------|---------|
| TL Business Banking | 77.9 | 109.4 | 129.1 | 130.8 | 1.3 | 19.5 |
| Cons. Mortgage Loans | 19.7 | 21.5 | 24.7 | 25.5 | 3.5 | 18.9 |
| Consumer Auto Loans | 1.8 | 2.1 | 2.8 | 2.4 | -12.7 | 15.0 |
| Cons. General Purpose Loans ¹ | 30.0 | 42.0 | 54.5 | 58.2 | 6.7 | 38.6 |
| Cons. Credit Card Balances | 22.0 | 26.2 | 33.6 | 37.8 | 12.6 | 44.2 |

| Market Shares ³ | Sep-21 | Dec-21 | QoQ 🛆 | Rank |
|---|--------|--------|---------|------|
| Consumer Loans inc. Consumer CCs | 13.1% | 13.1% | 5 bps | #1* |
| Cons. Mortgage Loans | 9.5% | 9.3% | -19 bps | #1* |
| Consumer Auto Loans | 29.0% | 28.3% | -67 bps | #1* |
| Cons. General Purpose Loans | 12.7% | 12.8% | 9 bps | #1* |
| TL Business Banking | 9.0% | 8.3% | 70 bps | #2* |
| # of CC customers ² | 13.2% | 13.3% | 4 bps | #1 |
| Issuing Volume (Cumulative) ² | 17.4% | 17.5% | 6 bps | #1 |
| Acquiring Volume (Cumulative) ² | 17.2% | 17.4% | 22 bps | #2 |

* Rankings are among private banks as of September 2021

1 Including other loans and overdrafts 2 Cumulative figures and rankings as of December 2021, as per Interbank Card Center data, 3 Sector figures used in market share calculations are based on bank-only

BRSA weekly data as of 31.12.2021, for commercial banks

(4%)

FC SECURITIES (US\$ billion)

APPENDIX: SECURITIES PORTFOLIO

TOTAL SECURITIES (TL billion)

12% of Total Assets +20% +12% +4% +7% +5% 0% 88.6 59.0 53.0 49.6 47.6 73.7 70.4 (19%) (5%) (3%) 68.7 68.5 45.7 3.1 2.5 2.4 2.3 2.3 67% 66% 72% 66% 70% Dec-20 Mar-21 Jun-21 Sep-21 Dec-21 Mar-21 Jun-21 Dec-20 Sep-21 Dec-21 Dec-20Mar-21Jun-21Sep-21Dec-21 ■ TI ■ FC SECURITIES COMPOSITION **Financial Assets** Measured at FVTPL, 2.0% **Financial Assets** Measured at Amortised Cost, 47.4% Financial Assets Measured at FVOCI, 50.5%

TL SECURITIES (TL billion)

APPENDIX: SUMMARY BALANCE SHEET

(TL billion)

| ASSETS | 31.12.2020 | 31.03.2021 | 30.06.2021 | 30.09.2021 | 31.12.2021 |
|---|------------|------------|------------|------------|------------|
| Cash & Cash Equivalents | 40,4 | 29,3 | 39,4 | 34,5 | 98,0 |
| Balances at CBRT | 44,7 | 56,6 | 64,0 | 67,8 | 102,7 |
| Securities | 68,7 | 68,5 | 70,4 | 73,7 | 88,6 |
| Gross Loans + Leasing & Factoring receivables | 315,1 | 333,5 | 351,5 | 371,3 | 424,9 |
| +TL Loans | 215,6 | 227,9 | 242,0 | 261,4 | 273,8 |
| TL Loans NPL | 7,8 | 7,7 | 7,4 | 7,5 | 8,1 |
| info: TL Performing Loans | 207,8 | 220,2 | 234,6 | 254,0 | 265,7 |
| +FC Loans (in US\$ terms) | 13,5 | 12,8 | 12,7 | 12,4 | 11,5 |
| FC Loans NPL (in US\$) | 0,9 | 0,9 | 0,8 | 0,8 | 0,6 |
| info: FC Performing Loans (in US\$) | 12,6 | 11,9 | 11,9 | 11,6 | 10,9 |
| info: Performing Loans (TL+FC) | 300,7 | 318,6 | 337,1 | 356,6 | 408,8 |
| Fixed Assets & Subsidiaries | 17,9 | 18,6 | 19,5 | 20,4 | 25,7 |
| Other | 6,0 | 8,8 | 5,7 | 5,8 | 18,0 |
| TOTAL ASSETS | 492,8 | 515,3 | 550,4 | 573,5 | 757,8 |
| LIABILITIES & SHE | 31.12.2020 | | 30.06.2021 | | 31.12.2021 |
| Total Deposits | 321.5 | 332.6 | 368.6 | 385.5 | 513.2 |
| +Demand Deposits | 136.9 | 144.3 | 157.0 | 171.7 | 260.5 |
| TL Demand | 36.4 | 40.1 | 44.3 | 46.8 | 51.2 |
| FC Demand (in US\$ terms) | 13.6 | 12.6 | 13.1 | 14.1 | 16.0 |
| +Time Deposits | 184.6 | 188.3 | 211.6 | 213.8 | 252.8 |
| TL Time | 107.2 | 105.8 | 122.3 | 127.2 | 129.3 |
| FC Time (in US\$ terms) | 10.5 | 10.0 | 10.3 | 9.8 | 9.4 |
| Interbank Money Market | 0.1 | 8.9 | 1.3 | 1.4 | 9.6 |
| Bonds Issued | 19.0 | 17.2 | 15.5 | 16.4 | 21.8 |
| Funds Borrowed | 48.0 | 51.0 | 53.8 | 51.5 | 71.8 |
| Other liabilities | 42.1 | 41.9 | 43.8 | 47.9 | 62.4 |
| Shareholders' Equity | 62.1 | 63.7 | 67.3 | 70.9 | 78.9 |
| TOTAL LIABILITIES & SHE | 492.8 | 515.3 | 550.4 | 573.5 | 757.8 |

APPENDIX: SUMMARY P&L

| | | QUARTERLY P&L | | | CUN | CUMULATIVE P&L | | |
|-----|---|---------------|---------|-------|---------|----------------|------|--|
| TL | Million | 3Q21 | 4Q21 | QoQ | 2020 | 2021 | YoY | |
| (+) | Net Interest Income including Swap costs | 5.419 | 7.974 | 47% | 20.107 | 21.809 | 8% | |
| | (+) NII excluding CPI linkers' income | 7.054 | 9.066 | 29% | 20.046 | 27.245 | 36% | |
| | (+) Income on CPI linkers | 1.719 | 2.421 | 41% | 3.723 | 6.395 | 72% | |
| | (-) Swap Cost | -3.354 | -3.513 | 5% | -3.662 | -11.831 | 223% | |
| (+) | Net Fees & Comm. | 2.186 | 2.440 | 12% | 5.978 | 8.501 | 42% | |
| (+) | Net Trading & FX gains/losses (excl. Swap costs and currency hedge) | 769 | 5.056 | 557% | 1.647 | 7.866 | 378% | |
| | info: Gain on Currency Hedge ¹ | 247 | 5.901 | n.m | 2.196 | 7.803 | 255% | |
| (+) | Other income (excl. Prov. reversals & one-offs) | 220 | 274 | 24% | 633 | 821 | 30% | |
| = | REVENUES | 9.041 | 16.182 | 79% | 29.688 | 40.906 | 38% | |
| (+) | Non-recurring other income | 186 | 206 | 11% | 0 | 497 | n.m | |
| | (+) Gain on asset sale | 186 | 206 | 11% | 0 | 497 | n.m | |
| (-) | OPEX | -2.935 | -4.152 | 41% | -10.038 | -12.673 | 26% | |
| | (-) HR | -1.181 | -1.736 | 47% | -3.707 | -5.061 | 37% | |
| | (-) Non-HR | -1.755 | -2.416 | 38% | -6.331 | -7.612 | 20% | |
| = | PRE-PROVISION INCOME | 6.292 | 12.237 | 94% | 19.650 | 28.730 | 46% | |
| (-) | Net Expected Loss (excl. Currency impact) | 73 | -2.491 | -352 | -7.245 | -3.934 | -46% | |
| | (-) Expected Loss | -1.759 | -10.119 | 475% | -13.394 | -19.528 | 46% | |
| | info: Currency Impact ¹ | -247 | -5.901 | 2285% | -2.196 | -7.803 | 255% | |
| | (+) Provision Reversal under other Income | 1.584 | 1.727 | 9% | 3.953 | 7.792 | 97% | |
| (-) | Taxation and other provisions | -2.719 | -5.771 | 112% | -6.168 | -11.723 | 90% | |
| | (-) Free Provision | -1.000 | -900 | n.m | -2.150 | -2.850 | n.m | |
| | (-) Taxation | -1.524 | -1.639 | 8% | -2.401 | -4.232 | 76% | |
| | (-) Other provisions (excl. free prov.) | -195 | -3.231 | 1558% | -1.616 | -4.642 | 187% | |
| = | NET INCOME | 3.645 | 3.975 | 9% | 6.238 | 13.073 | 110% | |

1 Neutral impact at bottom line, as provision increase due to currency depreciation are 100% hedged (FX gain included in Net trading income line)

APPENDIX: KEY FINANCIAL RATIOS

| | Dec-20 | Mar-21 | Jun-21 | Sep-21 | Dec-21 |
|---|--------|--------|--------|--------|--------|
| Profitability ratios | | | | | |
| ROAE (Cumulative) ¹ | 10,8% | 16,7% | 18,5% | 19,3% | 19,1% |
| ROAA (Cumulative) ¹ | 1,4% | 2,1% | 2,3% | 2,4% | 2,3% |
| Cost/Income | 33,8% | 34,9% | 35,4% | 34,1% | 30,6% |
| Quarterly NIM incl. Swap costs | 5,1% | 4,0% | 4,1% | 4,7% | 6,0% |
| Quarterly NIM incl. Swap costs excl. CPI linkers | 3,6% | 3,0% | 2,9% | 3,2% | 4,2% |
| Cumulative NIM incl. Swap costs | 5,7% | 4,0% | 4,0% | 4,3% | 4,7% |
| Cumulative NIM incl. Swap costs excl. CPI linkers | 4,6% | 3,0% | 3,0% | 3,0% | 3,3% |
| Liquidity ratios | | | | | |
| Loans / Deposits | 93,5% | 95,8% | 91,5% | 92,5% | 79,8% |
| TL Loans / TL Deposits | 144,7% | 150,9% | 140,8% | 145,9% | 147,9% |
| Adj. Loans/Deposits (Loans adj. with on-balance sheet alternative funding sources) | 73% | 75% | 72% | 74% | 60% |
| TL Loans / (TL Deposits + TL Bonds + Merchant Payables) | 127,5% | 134,9% | 125,3% | 128,6% | 128,8% |
| FC Loans / FC Deposits | 52,2% | 52,7% | 50,7% | 48,5% | 43,0% |
| Asset quality ratios | | | | | |
| NPL Ratio | 4,6% | 4,5% | 4,1% | 4,0% | 3,8% |
| Coverage Ratio | 6,1% | 6,5% | 6,1% | 5,9% | 6,3% |
| + Stage1 | 0,8% | 0,8% | 0,6% | 0,6% | 0,7% |
| + Stage2 | 14,7% | 15,8% | 17,0% | 17,2% | 17,0% |
| + Stage3 | 63,4% | 65,8% | 65,6% | 69,0% | 66,0% |
| Cumulative Net Cost of Risk (excluding currency impact, bps) ² | 250 | 146 | 92 | 56 | 109 |
| Solvency ratios | | | | | |
| CAR (excl. BRSA Forbearance) | 18,5% | 17,4% | 17,6% | 17,3% | 15,7% |
| Common Equity Tier I Ratio (excl. BRSA Forbearance) | 15,8% | 14,7% | 14,9% | 14,6% | 12,8% |
| Leverage | 6,9x | 7,1x | 7,2x | 7,1x | 8,6x |

1 Note: Excludes non-recurring items when annualizing Net Income for the remaining quarters of the year in calculating Return On Average Equity (ROAE) and Return On Average Assets (ROAA) for 1Q21, 2Q21, and 3Q21. 2 Neutral impact at bottom line, as provision increase due to currency depreciation are 100% hedged (FX gain included in Net trading income line)

APPENDIX: QUARTERLY & CUMULATIVE NET CoR

| (Million TL) | | | | | (Million TL) | |
|--|---------|---------|---------|---------|--|---------|
| Quarterly Net Expected Credit Loss | 1Q21 | 2Q21 | 3Q21 | 4Q21 | Cumulative Net Expected Credit Loss | 2021 |
| (-) Expected Credit Losses | 4.927 | 2.723 | 1.759 | 10.119 | (-) Expected Credit Losses | 19.528 |
| Stage 1 | 978 | 422 | 204 | 1.272 | Stage 1 | 2.876 |
| Stage 2 | 2.778 | 1.160 | 644 | 4.860 | Stage 2 | 9.442 |
| Stage 3 | 1.170 | 1.142 | 911 | 3.988 | Stage 3 | 7.210 |
| (+) Provision Reversals under other | | | | | | |
| income | 2.704 | 1.777 | 1.584 | 1.727 | (+) Provision Reversals under other income | 7.792 |
| Stage 1 | 1.394 | 984 | 404 | 403 | Stage 1 | 3.185 |
| Stage 2 | 868 | 371 | 816 | 795 | Stage 2 | 2.849 |
| Stage 3 | 442 | 422 | 365 | 529 | Stage 3 | 1.758 |
| (=) (a) Net Expected Credit Losses | 2.223 | 947 | 175 | 8.392 | (=) (a) Net Expected Credit Losses | 11.736 |
| (b) Average Gross Loans | 324.298 | 342.496 | 361.397 | 398.084 | (b) Average Gross Loans | 359.249 |
| (a/b) Quarterly Total Net CoR (bps) | 278 | 111 | 19 | 836 | (a/b) Cumulative Total Net CoR (bps) | 327 |
| info: Currency Impact ¹ | 132 | 70 | 27 | 588 | info: Currency Impact ¹ | 217 |
| Total Net CoR excl. currency impact (bps) | 146 | 41 - | | 248 | Total Net CoR excl. currency impact (bps) | 109 |

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