



TO : INVESTMENT COMMUNITY
FROM : GARANTI BANK / Investor Relations
Tel: (90 212) 318 2352
Fax: (90-212) 216 5902
E-mail: investorrelations@garanti.com.tr
SUBJECT : Announcement regarding Consumer Relations Coordination Officer
change
DATE : March 31, 2016

At our Bank's Board of Directors meeting held on March 31 2016, it was resolved that Avni Aydın Düren, who is in charge of Legal Services Executive Vice President and Corporate Secretary be appointed as "Consumer Relations Coordination Officer" to replace Osman Tüzün, following the official notification to the Banking Regulation and Supervision Agency and the provision of the relevant consents.

In contradiction between the Turkish and English versions of this public disclosure, the Turkish version shall prevail.

We declare that our above statements are in conformity with the principles included in the Board's Communiqué, Serial VIII Nr. 54., that it exactly reflects the information we received; that the information complies with our records, books and documents; that we did our best to obtain the correct and complete information relative to this subject and that we are responsible for the declarations made in this regard.

Yours sincerely,
Garanti Bank