Earnings Presentation

June 30, 2015







2Q 15 – Adverse global conditions and prolonged political ambivalence reigned

Volatility in global markets prevailed

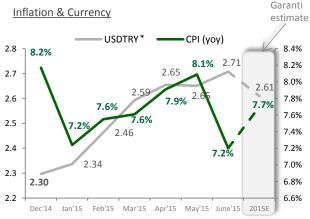
- > FED's monetary policy normalization expectations & Grexit concerns increased volatility across global markets.
- > Bond yields rose across most major markets in line with expectations that interest rates could rise in the US and UK this year.
- Decreasing investor risk appetite weighed EM capital flows towards the end of the quarter

Unsupportive global backdrop & weaker than expected macro figures prompted CBRT to remain on cautious side

- During the quarter, CBRT left the interest rate unchanged, however continued to keep the liquidity tight.
 - o The interbank reportate has converged at the upper bound since early March
 - Benchmark interest rate hit double digit levels, up to 10.50%, which was previously seen in April 2014; yet, eased to 9.8% as of 2Q15-end.
- In June, annual inflation eased significantly due to lower food inflation. However, core inflation outlook continued to deteriorate in 2Q.
- The announced 1Q15 GDP growth was moderate and led by acceleration in domestic consumption, with no contribution from investments. Early indicators for 2Q15 pointed out a continued moderate consumption growth. The investment appetite is likely to recover as political uncertainties disappear
- Global EM currency weakness, ongoing geopolitical issues and domestic political ambivalence pre- and post- elections caused further depreciation & volatility in the level of USD/TL

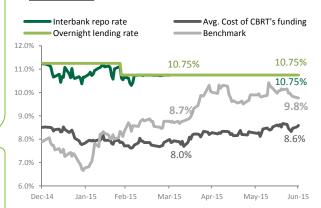
Turkish Banks --Riding the wave of volatility

- Cost of funding remained at elevated levels due to continued tight liquidity conditions & fierce competition
- > Uncertainty & volatility caused delay in investment and project finance loans



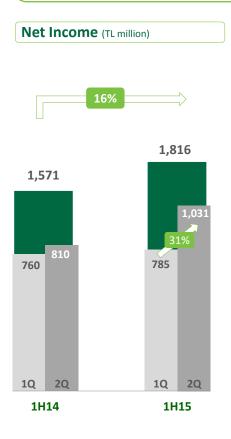
* CBRT ask rate, based on monthly averages. 2015E represents full-year average

Interest rates





Highest ever quarterly profit* and core banking revenues...



Core Banking Revenues driving the earnings performance

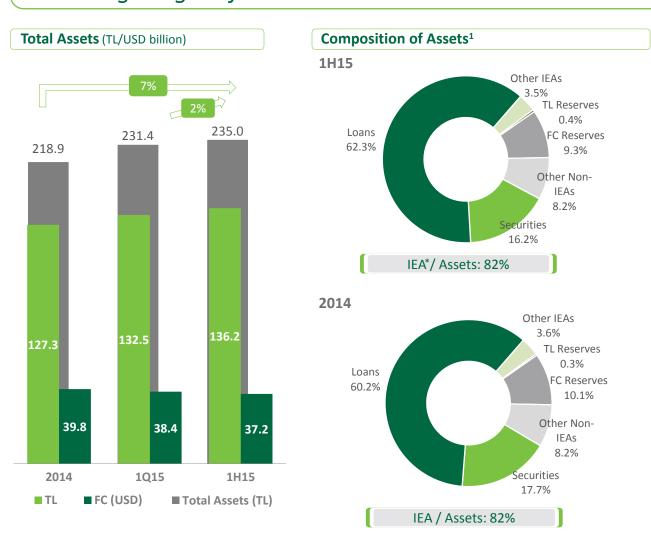
- Outstanding quarterly NIM performance backed by active spread management & further reinforced with income on CPI linkers
 - NIM up by +97bps QoQ
 - +16bps excl. QoQ higher contr. from CPI linkers
- Above budget performance in fees across diversified business areas
 - Fee base down QoQ due to seasonality
- Preserved sound asset quality & improved level of provisioning
 - Ongoing strong collection performance Collections covering >50% of new NPI inflows
 - Lower Gross, Specific & Net CoR QoQ

| (TL Million) | 1Q 15 | 2Q 15 | ΔQoQ |
|---|---------|---------|------|
| (+) NII - excl. income on CPI linkers | 1,721 | 1,900 | 10% |
| (+) Net fees and comm. | 753 | 702 | -7% |
| (-) Specific Prov. | (351) | (307) | -13% |
| (-) General Prov. – excl.reg. effects | (164) | (65) | -61% |
| = CORE BANKING REVENUES | 1,959 | 2,230 | 14% |
| (+) Income on CPI linkers | 212 | 608 | 187% |
| (+) Collections | 212 | 124 | -42% |
| (+) Trading & FX gains | (26) | (237) | n.m. |
| (+) Dividend income | - | 5 | n.m. |
| (+) Other income - before one-offs | 47 | 14 | -70% |
| (-) OPEX – on a comparable basis | (1,219) | (1,289) | 6% |
| (-) Other prov.&Tax before one-offs | (271) | (298) | 10% |
| (+) Regulatory & Non-recurring items | (128) | (126) | -2% |
| (-) Commission reim. related exp. (OPEX) ¹ | (82) | (89) | 7% |
| (-) Free Provision | (35) | - | n.m. |
| (-) Regulatory effect on general prov. | (22) | (38) | 68% |
| (+) Income from NPL sale | 12 | - | n.m. |
| (-) Founder share tax penalty payment (OPEX) | (81) | - | n.m. |
| (-) Prov. reversal related to founder share tax penalty (Other Income) | 81 | - | n.m. |
| = NET INCOME | 785 | 1,031 | 31% |



...underscores successful asset liability management

Increasing weight of customer-driven assets secures sustainable revenues



Share of loans reached its new peak Loans^{1,2}/Assets: 62.3%



- $\circ\,$ Profitable & selective growth focus :
 - Perceived risks reflected in loan pricings
 - TL business banking loans & lucrative retail products lead the growth
- Securities portfolio replenished with opportunistic TL & FC additions

¹ Accrued interest on B/S items are shown in non-IEAs

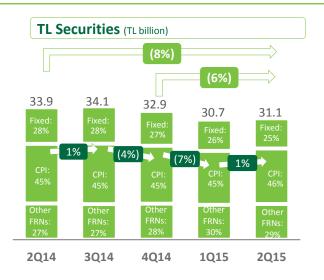
Performing cash loans

^{*} CBRT started remunerating TL reserves in 1Q & FC reserves in 2Q. However, the rate introduced on FC reserves is quite symbolic, generating non-material income as opposed to its large share in the asset mix. Therefore, FC reserves considered as non-IEAs



Visionary securities investments continue to help ride out the volatility





3.7

__ 8%

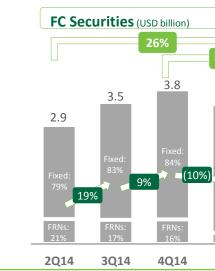
2015

3.4

8%

1015

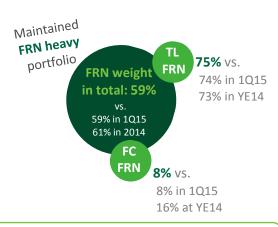
7%



Securities¹/Assets hovering around its lowest levels

16.2%

- CPI linkers continue to serve as hedge -- opportunistic CPI linker additions in 1H, to replace redemptions from CPI linkers & TL fixed-rate securities
- Shrinkage in FC book in 1Q, due to profit realizations, partly offset with Eurobonds at attractive rates in 1Q & 2Q



Total Securities Composition

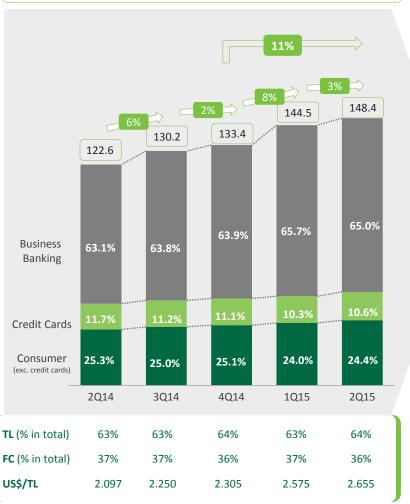


Unrealized MtM loss (pre-tax) ~TL 422mn as of June-end vs. TL153mn gain at YE14



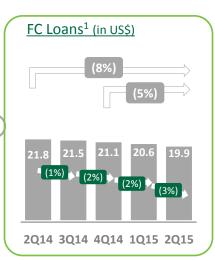
Selective lending growth as focus remains on profitability

Total Loans¹ Breakdown (TL billion)





- Cautious & selective growth in TL lending
 - > TL business banking loans* continue to contribute
 - -- Robust growth ~20% YtD
 - > Sustained focus on lucrative retail products
 - -- Mortgages & Auto loans driving the growth

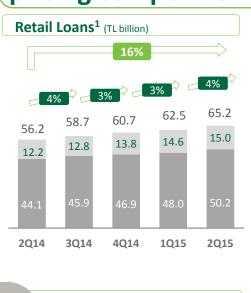


As volatility & uncertainties prevail, awaited growth in FC investment loans has not yet kicked-in

¹ Performing cash loans
* TL business banking loans represent TL loans excluding credit cards and consumer loans



Healthy growth in high yielding retail products, while refraining from pricing competition





Strengthened leadership





□ 0% → 6% → 3% → 5% →

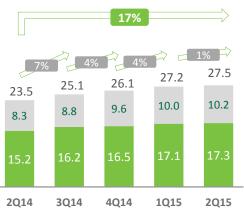
3.5

2.2

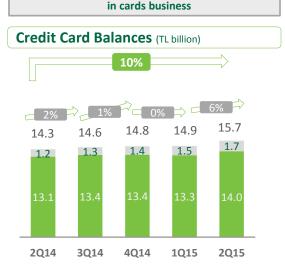
4Q14



Consumer Loans



General Purpose Loans² (TL billion)



1Q15

3.6

2.3

3.8

2.4

2Q15

3Q14

3.3

2.0

3.3

1.9

1.3

2Q14

Commercial Installment Loans

¹ Including consumer, commercial installment, overdraft accounts, credit cards and other

² Including other loans and overdrafts



Asset quality remained intact

NPL Ratio¹ Global Crisis & Soft Macro-prudential Recovery Hard Landing Landing Measures GDP Growth 0.7% -4.8% 9.2% 8.8% 2.1% 4.1% 2.9% $2.3\%^{3}$ Unemployment 9.5% 13.1% 12.7% 10.7% 9.2% 9.1% 10.4% $9.9\%^{4}$ Rate² 5.9% 4.6% Sector w/ no NPL sales & write-offs* 4.1% 3.8% 4.0% Garanti excld. 3.4% 3.3% 3.3% NPL sales & write-offs* 3.0% 2.9% 2.4% 2.7% 5.2% 3.6% 3.4% Sector 2.8% 2.8% 2.7% 2.6% 4.3% 2.6% 2.9% 2.4% Garanti 2.4% 2.4% 2.1% 2.3% 1.8% 2008 2009 2010 2011 2012 2013 2014 1H15

NPL Breakdown¹





4Q14 1Q15 2Q15

Credit Cards

(11% of total loans)



1Q15

Garanti — Sector

2.5% 2.3% 2.4% 2.0% 1.8% 1.8% 4Q14 1Q15 2Q15

Business Banking

(Including SME Business)

(65% of total loans)

Net Quarterly NPLs (TL million)



Collections

Collections cover over 50% of new NPL inflows in 1H15 vs. 39% in 2014

Sector NPL ratios in retail banking & credit cards veiled by heavy NPL sales

NPL inflows driven mostly by unsecured lending, in line with expectations

2Q15

4Q14

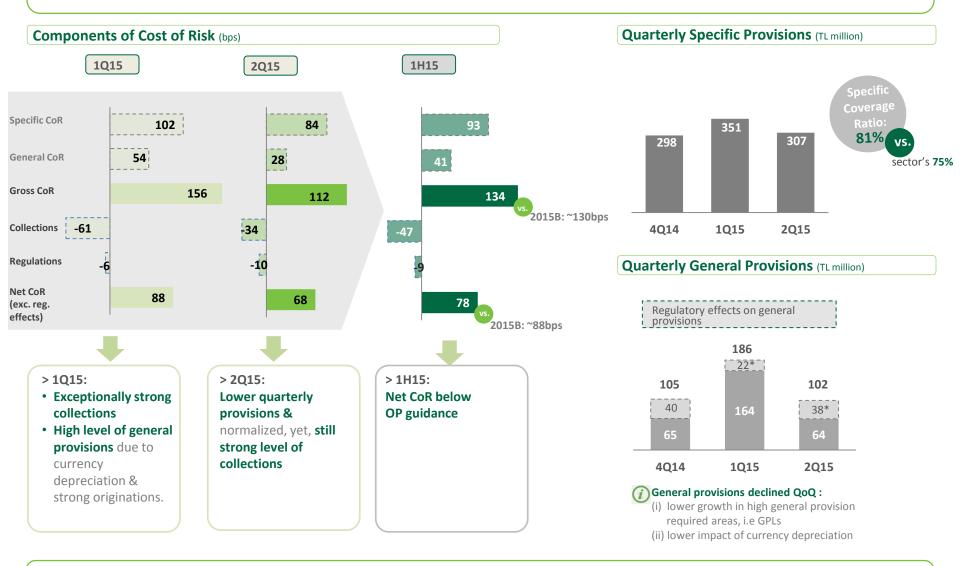
¹ NPL ratio and NPL categorization for Garanti and sector figures are per BRSA bank-only data for fair comparison (Sector figure is as of 26 June 2015)

³ Annual GDP growth rate in 1Q15 4 As of April 2015

^{*} Adjusted with write-offs in 2008, 2009, 2010, 2011, 2012, 2013 ,2014 , 1Q15, 2Q15 Source: BRSA, TBA & CBT

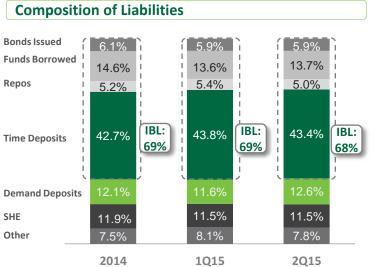


Provisioning proceeds better than anticipated





Actively managed liquidity increasingly supported with free funds



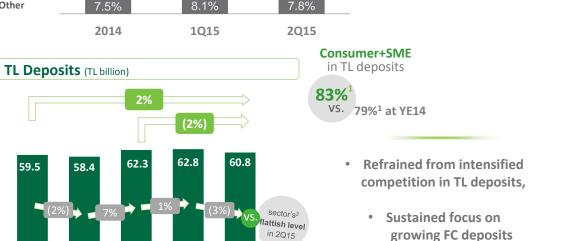
> Liquidity Coverage Ratio¹: Well above requirement

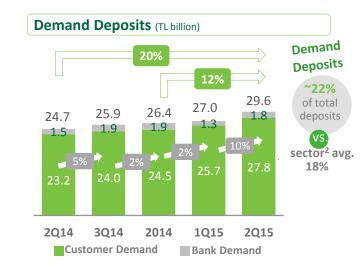
Total: 118%

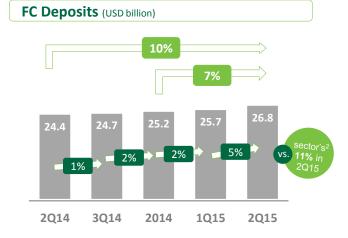
vs. required level of 60%

FC: 120%

vs. required level of 40%







3Q14

2Q14

1Q15

2Q15

4Q14

¹ Based on bank-only MIS data

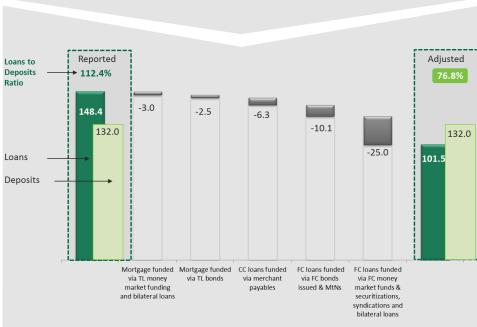
² Based on bank-only BRSA weekly data as of June 26, 2015, commercial banks only



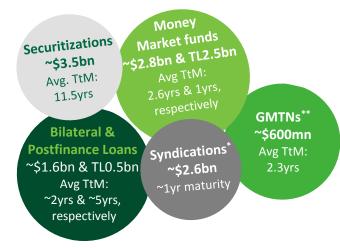
Funding base reinforced with alternative funding sources

Adjusted LtD ratio (%,TL Billion)

Loans funded via long-term on B/S alternative funding sources



Funds Borrowed



Bond Issuances

- TL Bond** issuances: ~TL2.9bn, Avg TtM ~5mo.
- **TL Eurobond**: TL750mn, @7.38%, Avg TtM ~3yrs
- FC Eurobonds: USD3.4bn, Avg TtM >4yrs

Only bank among peers

to have Core Liabilities Ratio*** above sector's average

101% vs. sector's 99% as of 1Q15

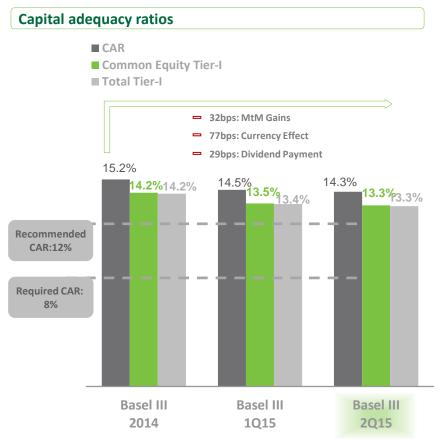
^{*} USD 1.4bn of the syndications are included in the Adjusted LtD ratio analysis , the rest are not as they are 1yr maturity and not deemed as long-term funds

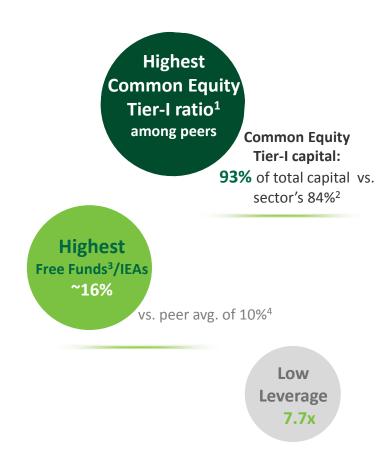
^{**} Only long term issuances are accounted for in the analysis --TL bonds including TL Eurobond :TL2.5bn and GMTNs ~USD470mn

^{***} Based on bank-only financials as of 1Q15. Core liabilities ratio is defined by CBRT as (Deposits (excl. Banks and Public Sector Deposits) + SHE) /Total Loans



Strength in capital ratios ensures long-term sustainable growth



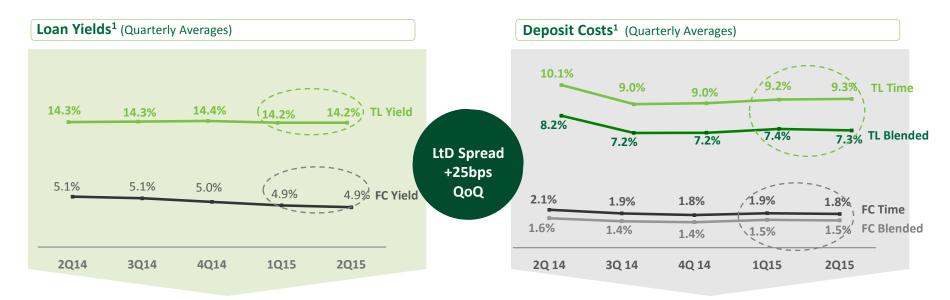




Effect of 0.1 TL increase in TL/US\$ rate on CAR is \sim -19 bps *



Disciplined stance in deposit pricing & timely upward loan repricing securing healthy LtD spreads



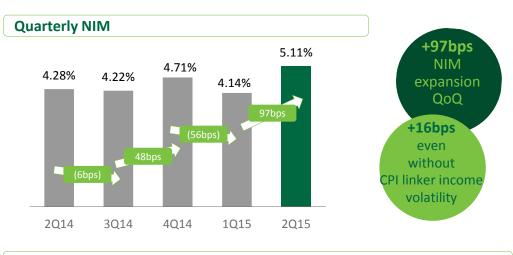
Loan yields picked up in 2Q15:

- > Proactive upward re-pricing
 - ~105bps YtD increase in Mortgage pricing
 - ~160bps YtD increase in GPL pricing
 - ~150bps YtD increase in Auto loan pricing

New deposit pricings were under pressure, yet average deposit costs maintained flattish QoQ



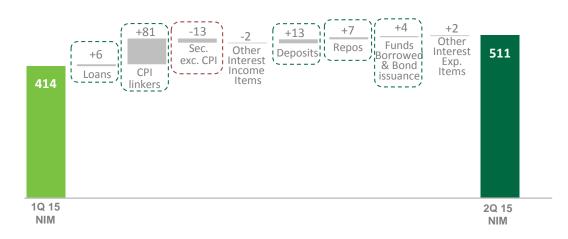
Significant NIM expansion – and not just due to CPIs



Quarterly NIM -- adjusted for swap costs & CPI linker income volatility¹

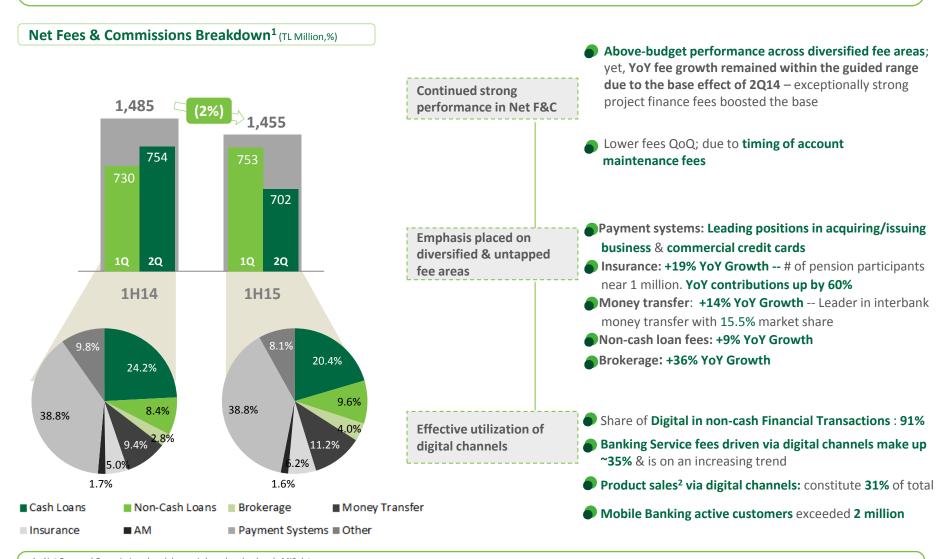


2Q15 vs. 1Q15 Margin Evolution (in bps)





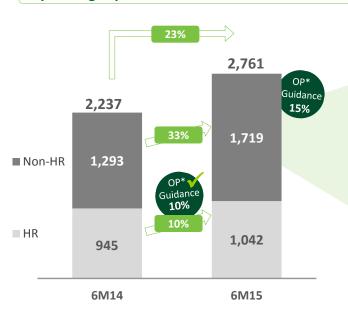
Better than anticipated fee performance across the board





Fee rebates and currency depreciation weigh on non-HR expenses

Operating Expenses (TL million)



| | 6M14 | 6M15 | ∆ YoY |
|--|-------|-------|--------------|
| Non HR-Expenses (reported) | 1,293 | 1,719 | 33% |
| - Founder share tax penalty payment | - | 81 | |
| - Commission reimbursement incl. related litigation expenses | 54 | 171 | |
| - Currency depreciation¹ effect | - | 33 | |
| Non HR-Expenses (comparable basis) | 1,239 | 1,434 | 16% |



Best in class per branch efficiency ratios (TL million, 1Q 2015)

Ordinary Banking Income / Avg. Branch: **8.5** vs. **5.9** Peer Average

Loans / Avg. Branch: 184 vs. 164 Peer Average

Customer Deposits / Avg. Branch: 124 vs. 106 Peer Average

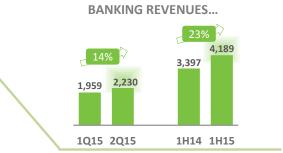
OPEX²/Avg.Assets maintained: 2.2%

Cost/Income²
49%
slightly lower
vs. 2014

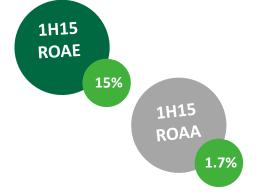


Result: Sustained strong profitability

| (TL M | lillion) | 1Q 15 | 2Q 15 | ΔQoQ | 1H 14 | 1H 15 | Δ YoY | |
|-------|---|---------|---------|------|---------|---------|--------------|--|
| (+) | Net Interest Income – excl. CPI linkers income | 1,721 | 1,900 | 10% | 2,399 | 3,621 | 51% | |
| (+) | Net fees and comm. | 753 | 702 | -7% | 1,485 | 1,455 | -2% | |
| (-) | Specific Provisions | (351) | (307) | -13% | (415) | (658) | 59% | |
| (-) | General Provisions – excl. regulatory effects | (164) | (65) | -61% | (72) | (228) | 216% | |
| (+) | Income on CPI linkers | 212 | 608 | 187% | 1,017 | 820 | -19% | |
| (+) | Collections | 212 | 124 | -42% | 169 | 336 | 99% | |
| (+) | Trading & FX gains | (26) | (237) | n.m. | (67) | (263) | 294% | |
| (+) | Dividend income | - | 5 | n.m. | 2 | 5 | n.m. | |
| (+) | Other income - excl. non-recurring items | 47 | 14 | -70% | 47 | 61 | 29% | |
| (-) | OPEX - excld. non-recurring items | (1,219) | (1,289) | 6% | (2,183) | (2,509) | 15% | |
| (-) | Other provisions & Taxation -excl. non-recurring items | (271) | (298) | 10% | (525) | (569) | 8% | |
| = | COMPARABLE NET INCOME | 913 | 1,157 | 27% | 1,857 | 2,070 | 11% | |
| (+) | Regulatory & Non-recurring items | (128) | (126) | -2% | (286) | (255) | -10% | |
| | (-) Commission reimbursement related expenses (OPEX) ¹ | (82) | (89) | 7% | (54) | (171) | 220% | |
| | (-) Free Provision | (35) | 0 | n.m. | (150) | (35) | -77% | |
| | (-) Regulatory effect on general prov. | (22) | (38) | 68% | (81) | (60) | -26% | |
| | (+) Income from NPL sale (Other Income) | 12 | 0 | n.m. | 20 | 12 | -42% | |
| | (-) Add. Prov. to lift coverage ratio to pre-NPL sale level | 0 | 0 | n.m. | (21) | 0 | n.m. | |
| | (-) Founder share tax penalty payment (OPEX) | (81) | 0 | n.m. | 0 | 0 | n.m. | |
| | (+) Prov. reversal rel.to founder share tax penalty (Other Inc.) | 81 | 0 | n.m. | 0 | 0 | n.m. | |
| | NET INCOME | 785 | 1,031 | 31% | 1,571 | 1,816 | 16% | |



STRONG CORE





2015 Outlook – On track with OP guidance

| | 2015 Operating Plan (OP) | 2015 Mid-Year Outlook |
|--|---|---|
| Economic Growth & Monetary Policy | GDP growth expectation: 3.7% Improving CAD & inflation outlook to create room for CBRT to ease monetary policy in 1H15 | GDP growth revisited: ~3% lower than expected contribution from net-exports & private investments CBRT'S cautious MP stance remains, as inflation outlook has yet to display the desired improvement & global markets still pose significant risks |
| Loan Growth | TL lending growth 15% TL business banking loans continue to be the main driver of growth Sustained focus on retail lending FC lending growth (in \$ terms): 8% | TL lending growth in-line with OP guidance overall, even above budget across some products, i.e. mortgages, business banking loans FC lending growth has not yet kicked-in due to prevailing uncertainties & volatility in the markets |
| Deposit Growth | Deposit growth slightly below lending growth (TL:~11% & FC: ~8% in \$terms) Loans-to-Customer Deposits slightly up vs. 2014 YE | In-line with OP guidance overall; yet currency mix of growth has shifted towards FC, reflecting effective pricing in line with profitable growth strategy |
| Asset Quality & CoR | Strong collections alleviate the effect of new NPL inflows Gross CoR & Net CoR flattish vs. 2014YE | In-line with OP guidance |
| NIM | Margin expansion despite pressuring effect from CPI linkers YoY – LtD spread expansion by strategic asset pricing & actively managed funding costs | NIM guidance maintained – Proactive upward loan repricing covers funding cost pressures. CPIs linkers to continue to serve as hedge against inflation forming cushion for any further pressures |
| Net F&C | Flat to slightly down fee growth | Better than expected fee performance across diversified business areas, lifting the growth closer to the positive territory |
| & OPEX | OPEX: 13% investments aiming at employee retention & customer satisfaction | Higher than anticipated fee rebates and currency depreciation to risk the OPEX growth guidance |
| Financial Affiliates | • ~16% contribution from subsidiaries | In-line with OP guidance |
| | | 10 |



Appendix

- Pg. 20 Yields on Securities Portfolio
- Pg. 21 Balance Sheet Summary
- Pg. 22 Key Financial Ratios

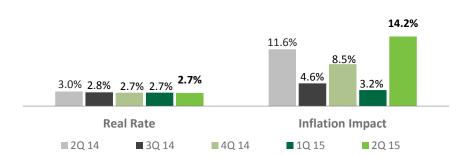


Yields on securities portfolio

Interest Income on Total Securities (TL million)

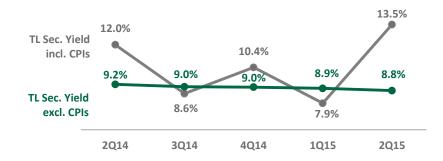


Drivers of the Yields* on CPI Linkers (% average per annum)

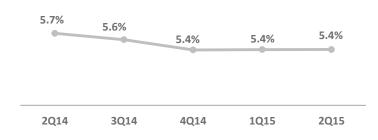


Yields on Securities

TL Securities*



FC Securities*





Balance Sheet - Summary

| | (TL million) | Jun-14 | Sep-14 | Dec-14 | Mar-15 | Jun-15 | YTD Change |
|-----------------|-----------------------------|---------|---------|---------|---------|---------|------------|
| | Cash &Banks ¹ | 11,786 | 12,812 | 13,327 | 15,511 | 13,762 | 3% |
| S | Reserve Requirements | 19,491 | 19,827 | 20,266 | 19,844 | 20,073 | -1% |
| ssets | Securities | 39,984 | 41,956 | 41,659 | 39,536 | 40,799 | -2% |
| Ä | Performing Loans | 122,592 | 130,188 | 133,431 | 144,473 | 148,385 | 11% |
| | Fixed Assets & Subsidiaries | 4,888 | 4,931 | 4,978 | 4,939 | 5,142 | 3% |
| | Other | 4,881 | 5,178 | 5,257 | 7,094 | 6,885 | 31% |
| | TOTAL ASSETS | 203,622 | 214,891 | 218,919 | 231,397 | 235,046 | 7% |
| | | | | | | | |
| | Deposits | 110,538 | 113,886 | 120,308 | 128,803 | 132,043 | 10% |
| ш | Repos & Interbank | 11,726 | 14,667 | 11,386 | 12,598 | 11,855 | 4% |
| SHI | Bonds Issued | 12,435 | 13,834 | 13,352 | 13,695 | 13,969 | 5% |
| es& | Funds Borrowed ² | 30,033 | 32,192 | 32,464 | 31,872 | 32,561 | 0% |
| Liabilities&SHE | Other | 14,601 | 15,207 | 15,407 | 17,818 | 17,666 | 15% |
| iab | SHE | 24,289 | 25,106 | 26,001 | 26,611 | 26,953 | 4% |
| _ | TOTAL LIABILITIES & SHE | 203,622 | 214,891 | 218,919 | 231,397 | 235,046 | 7% |

¹ Includes banks, interbank, other financial institutions 2 Includes funds borrowed and sub-debt



Key financial ratios

| | Jun-14 | Sep-14 | Dec-14 | Mar-15 | Jun-15 |
|--|--------|--------|--------|--------|--------|
| Profitability ratios | | | | | |
| ROAE | 14.8% | 14.0% | 13.2% | 13.3% | 14.7% |
| ROAA | 1.7% | 1.6% | 1.5% | 1.6% | 1.7% |
| Cost/Income (adjusted for non-recurring items) | 47.9% | 49.2% | 49.1% | 50.9% | 48.7% |
| NIM (Quarterly) | 4.3% | 4.2% | 4.7% | 4.1% | 5.1% |
| $\overline{\text{NIM}}$ – adj. for provisions on loans & securities and net trading gains/losses (Quarterly) | 3.3% | 2.9% | 3.5% | 2.9% | 3.8% |
| Liquidity ratios | | | | | |
| Loans/Deposits | 110.9% | 114.3% | 110.9% | 112.2% | 112.4% |
| Loans/Deposits adj. with on-balance sheet alternative funding sources ² | 77.9% | 78.2% | 76.6% | 79.3% | 76.8% |
| Asset quality ratios | | | | | |
| NPL Ratio | 2.2% | 2.2% | 2.4% | 2.3% | 2.4% |
| Coverage | 81.0% | 81.0% | 81.0% | 81.0% | 81.1% |
| Gross Cost of Risk (Cumulative-bps) | 99 | 129 | 127 | 156 | 134 |
| Solvency ratios | | | | | |
| CAR | 15.3% | 15.0% | 15.2% | 14.5% | 14.3% |
| Tier I Ratio | 14.3% | 14.0% | 14.2% | 13.5% | 13.3% |
| Leverage | 7.4x | 7.6x | 7.4x | 7.7x | 7.7x |
| | | | | | |



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