# Earnings Presentation

June 30, 2015

**BRSA Consolidated Financials** 





## 2Q 15 – Adverse global conditions and prolonged political ambivalence reigned

Volatility in global markets prevailed

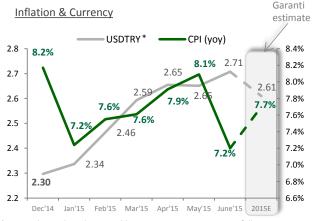
- > FED's monetary policy normalization expectations & Grexit concerns increased volatility across global markets.
- > Bond yields rose across most major markets in line with expectations that interest rates could rise in the US and UK this year.
- Decreasing investor risk appetite weighed EM capital flows towards the end of the quarter

Unsupportive global backdrop & weaker than expected macro figures prompted CBRT to remain on cautious side

- During the quarter, CBRT left the interest rate unchanged, however continued to keep the liquidity tight.
  - o The interbank reportate has converged at the upper bound since early March
  - Benchmark interest rate hit double digit levels, up to 10.50%, which was previously seen in April 2014; yet, eased to 9.8% as of 2Q15-end.
- > In June, annual inflation eased significantly due to lower food inflation. However, core inflation outlook continued to deteriorate in 2Q.
- The announced 1Q15 GDP growth was moderate and led by acceleration in domestic consumption, with no contribution from investments. Early indicators for 2Q15 pointed out a continued moderate consumption growth. The investment appetite is likely to recover as political uncertainties disappear
- Global EM currency weakness, ongoing geopolitical issues and domestic political ambivalence pre- and post- elections caused further depreciation & volatility in the level of USD/TL

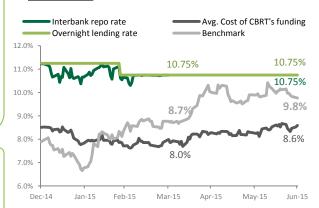
Turkish Banks --Riding the wave of volatility

- Cost of funding remained at elevated levels due to continued tight liquidity conditions & fierce competition
- > Uncertainty & volatility caused delay in investment and project finance loans



\* CBRT ask rate, based on monthly averages. 2015E represents full-year average

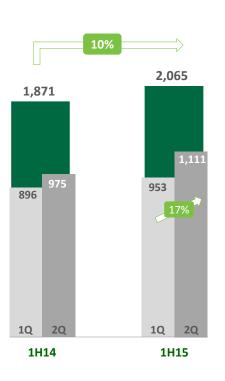
#### Interest rates





## **Highest ever core banking revenues**





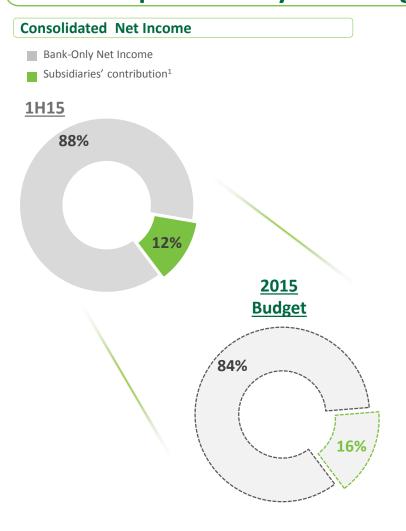
## Core Banking Revenues driving the earnings performance

- Outstanding quarterly NIM performance backed by active spread management & further reinforced with income on CPI linkers
  - NIM up by +85bps QoQ
  - +13bps excl. QoQ higher contr. from CPI linkers
- Above budget performance in fees across diversified business areas
  - Fee base down QoQ due to seasonality
- Preserved sound asset quality & improved level of provisioning
  - Ongoing strong collection performance Collections covering ~50% of new NPL inflows
  - Lower Gross CoR QoQ
  - Specific & Net CoR maintained flattish QoQ despite the increased prudence by the foreign subsidiaries against soaring volatility & uncertainties across the globe

(TL Million)	1Q 15	20 15	ΔQoQ
	,		
(+) NII- excl. income on CPI linkers	1,953	2,136	
(+) Net fees and comm.	759	707	-7%
(-) Specific Prov.	(369)	(422)	14%
(-) General Prov. – excl.reg. effects	(172)	(73)	-58%
= CORE BANKING REVENUES	2,172	2,348	8%
(+) Income on CPI linkers	212	608	187%
(+) Collections	212	124	-42%
(+) Trading & FX gains	3	(225)	n.m.
(+) Dividend income	0	5	n.m.
(+) Other income - before one-offs	183	157	-14%
(-) OPEX – on a comparable basis	(1,379)	(1,459)	6%
(-) Other prov.&Taxation - before one-offs	(324)	(326)	1%
(+) Regulatory & Non-recurring items	(126)	(122)	-4%
(-) Commission reim. related exp. (OPEX) <sup>1</sup>	(82)	(89)	7%
(-) Free Provision	(35)	-	n.m.
(-) Regulatory effect on general prov.	(22)	(38)	68%
(+) Income from NPL sale	14	5	n.m.
(-) Founder share tax penalty payment (OPEX)	(81)	-	n.m.
(-) Prov. reversal related to founder share tax penalty (Other Income)	81	-	n.m.
= NET INCOME	953	1,111	17%



## Subsidiaries' contribution «temporarily» suppressed in 2Q, due to increased prudence by the foreign subsidiaries





## **Net Income Contribution**

1.3%\*
(excl. provisioning\*
NI contribution: ~5%)

- > 15th largest bank in the Netherlands
- > Signed €234mn syndicated loan @ 3M Libor+65bps
- -- 25bps lower vs. PY's facility

Soon after the syndication close, **GBI's LT deposit rating** was **upgraded by 2 notches** to A3 by Moody's

#### Garanti Pension Company

Net Income Contribution 4.6%

- > Most profitable pension company for five consecutive years
- > ROAE: **20.6**%
- > Asset growth pace >25%



Net Income Contribution 3.0%

- > Recent regulations & government support favour the growth in the sector
- > ROAE: 17.3%
- > Substantial market share gains in business volume (+70bps YoY as of Mar'15; ranks #2) backed by new product offerings



Net Income Contribution 2.2%

- > 12th largest bank<sup>2</sup> in Romania by asset size
- > ROAE: 14.4%
- > In 2014, outperformed sector averages in all business lines & remained one of the fastest growing and strongest banks in the market

<sup>\*</sup> Contribution in 2Q was «temporarily» suppressed due to prudently set aside additional provisions

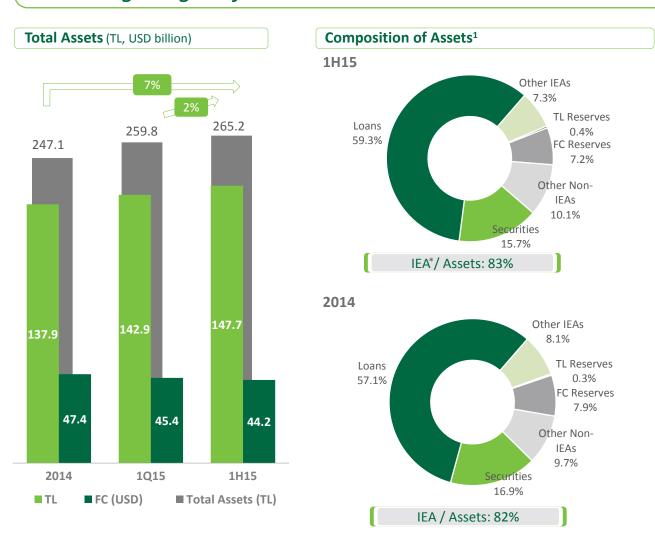
<sup>1</sup> Including consolidation eliminations

<sup>2</sup> As of Mar 2015



### Successful asset liability management

Increasing weight of customer-driven assets secures sustainable revenues



Share of loans reached its new peak Loans<sup>1,2</sup>/Assets: 59.3%



- $\circ$  Profitable & selective growth focus:
  - Perceived risks reflected in loan pricings
  - TL business banking loans & lucrative retail products lead the growth
- Securities portfolio replenished with opportunistic TL & FC additions

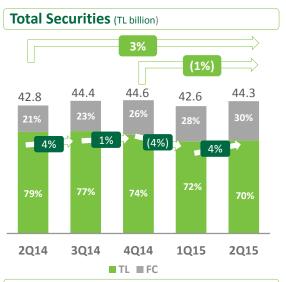
<sup>1</sup> Accrued interest on B/S items are shown in non-IEAs

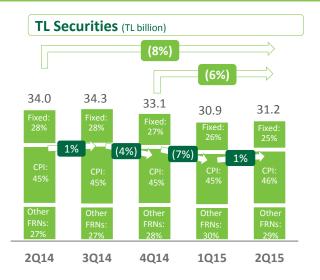
Performing cash loans

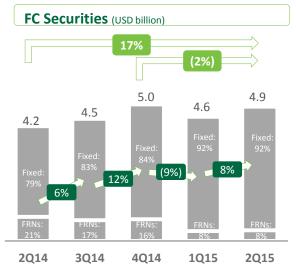
<sup>\*</sup> CBRT started remunerating TL reserves in 1Q & FC reserves in 2Q. However, the rate introduced on FC reserves is quite symbolic, generating non-material income as opposed to its large share in the asset mix. Therefore, FC reserves considered as non-IEAs Note: Reserves are on a bank-only basis



### Visionary securities investments continue to help ride out the volatility







#### Securities<sup>1</sup>/Assets

hovering around its lowest levels

- 15.7%
- CPI linkers continue to serve as hedge -- opportunistic CPI linker additions in 1H, to replace redemptions from CPI linkers & TL fixed-rate securities
- Shrinkage in FC book in 1Q, due to profit realizations, partly offset with Eurobonds at attractive rates in 1Q & 2Q



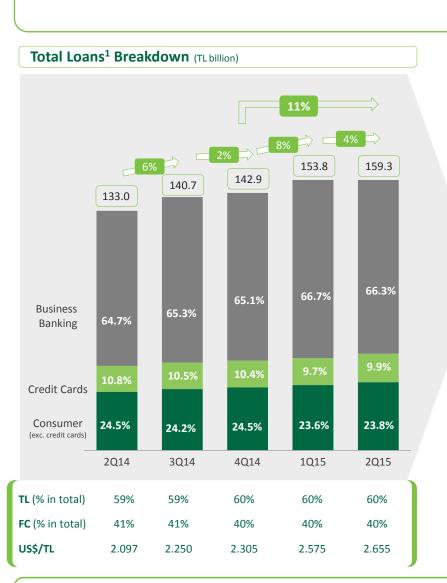
#### **Total Securities Composition**

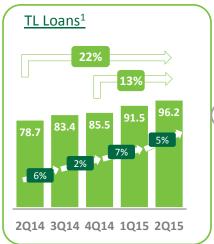


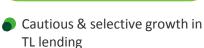
Unrealized MtM loss (pre-tax) ~TL 544mn as of June-end vs. TL79mn gain at YE14



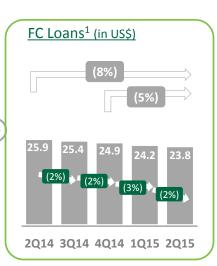
## Selective lending growth as focus remains on profitability







- > TL business banking loans\* continue to contribute
- -- Robust growth ~20% YtD
- > Sustained focus on lucrative retail products
- -- Mortgages & Auto loans driving the growth

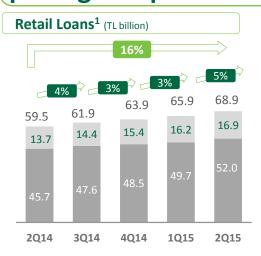


As volatility & uncertainties prevail, awaited growth in FC investment loans has not yet kicked-in

<sup>1</sup> Performing cash loans
\* TL business banking loans represent TL loans excluding credit cards and consumer loans

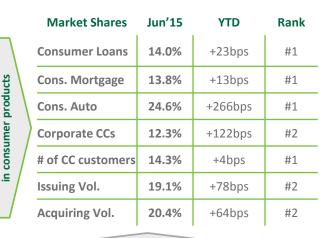


## Healthy growth in high yielding retail products, while refraining from pricing competition

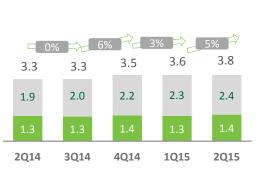


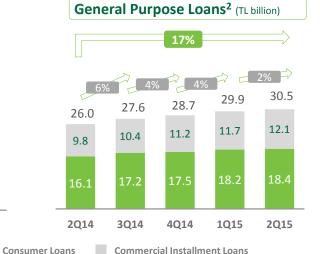


Strengthened leadership











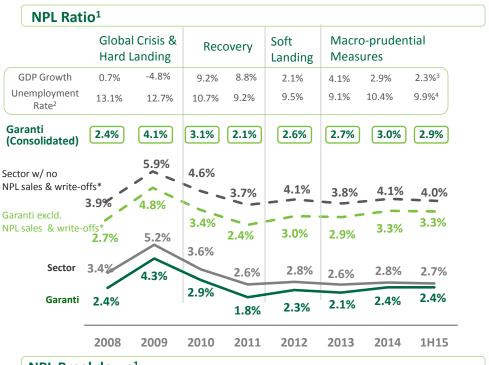
<sup>1</sup> Including consumer, commercial installment, overdraft accounts, credit cards and other

<sup>2</sup> Including other loans & overdrafts

<sup>3</sup> As of June 2015, as per Interbank Card Center data
Note: (i) Sector figures used in market share calculations are based on bank-only BRSA weekly data as of June 26,2015, commercial banks only (ii) Rankings are as of 1Q15, among private banks. unless otherwise stated



### **Asset quality remained intact**







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→(+)Subsidiaries

> NPL inflows were higher QoQ due to increased prudence against soaring global volatility & uncertainties; yet...

(41)

> ...stronger collections & cautious write-offs more than offset new NPL additions

#### NPL Breakdown<sup>1</sup>



1Q15

2Q15

4Q14

#### **Credit Cards**

(11% of total loans)

6.2% 6.5% 6.9% 4.6% 4.7% 4.9%

1Q15

Garanti — Sector

#### Business Banking (Including SME Business)

(65% of total loans)



Sector NPL ratios in retail banking & credit cards veiled by heavy NPL sales

2Q15

4Q14

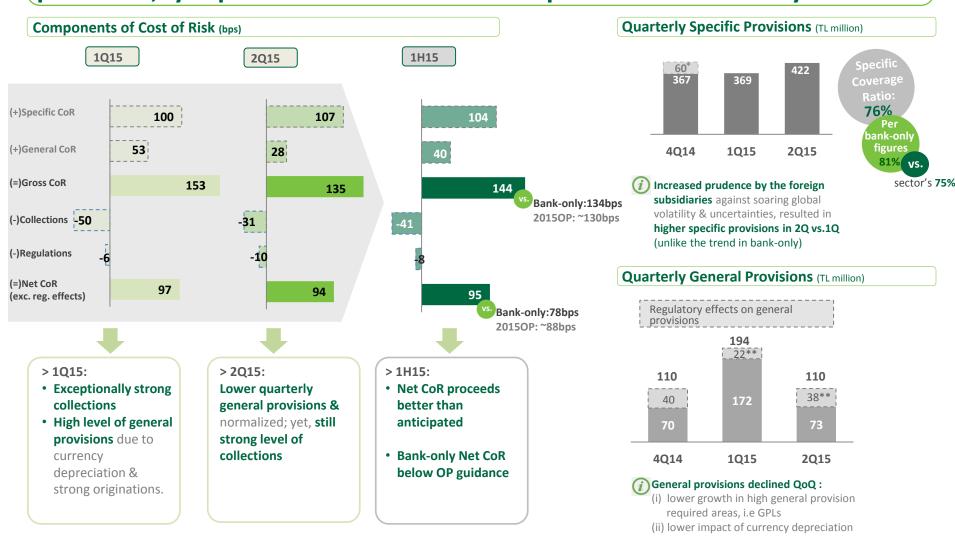
<sup>1</sup> NPL ratio and NPL categorization for Garanti and sector figures are per BRSA bank-only data for fair comparison (Sector figure is as of 26 June 2015)

Seasonally adjusted 3 Annual GDP growth rate in 1Q15 4 As of April 2015

<sup>\*</sup> Adjusted with write-offs in 2008, 2009, 2010, 2011, 2012, 2013, 2014, 1Q15, 2Q15 Source: BRSA, TBA & CBT



## Consolidated provisioning temporarily on the high side due to increased prudence, yet proceeds better than anticipated on a bank-only basis

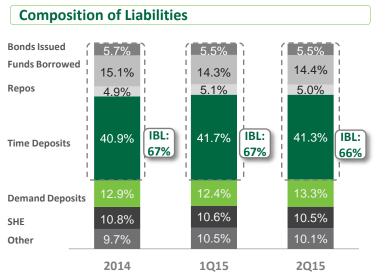


Note: Sector figure for coverage ratio is per BRSA weekly data as of June 26, 2015, commercial banks only

<sup>\*</sup> About RON 75m ("TL 60mn) of loan-loss provisions booked in 4014 as imposed by NBR. The coverage ratio increased to 65% from 35% \*\*From 1Q15 onwards, provision reversals from SME & export loans started to be realized. Positive impact partially offset regulatory charges. Regulatory charges 1Q15: TL73mn; 2Q15: TL90mn; Provision reversals: 1Q15: TL51mn; 2Q15: TL52mn



### Actively managed liquidity increasingly supported with free funds



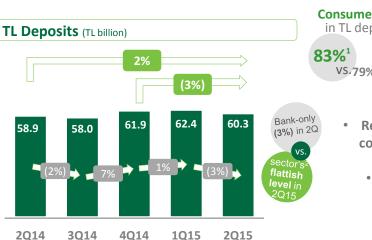
> Liquidity Coverage Ratio1: Well above requirement

**Total: 118%** 

vs. required level of 60%

FC: 120%

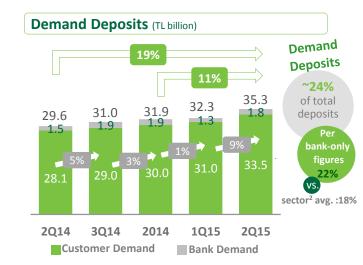
vs. required level of 40%

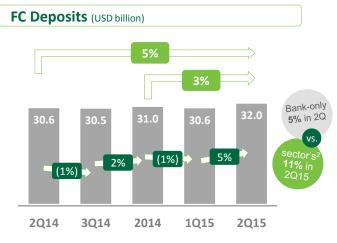


Consumer+SME in TL deposits

VS.79%1 at YE14

- Refrained from intensified competition in TL deposits,
  - Sustained focus on growing FC deposits



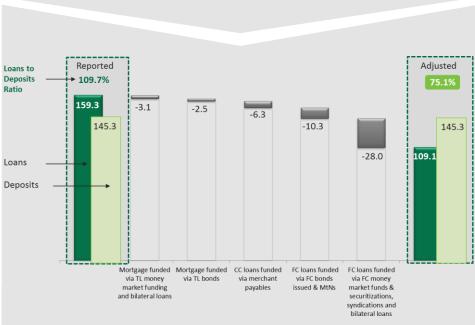




### Funding base reinforced with alternative funding sources

#### Adjusted LtD ratio (%,TL Billion)

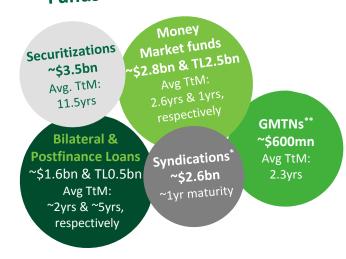
## Loans funded via long-term on B/S alternative funding sources



#### Only bank among peers

to have Core Liabilities Ratio\*\*\* above sector's average **101%** vs. sector's 99% as of 1Q15

### Funds Borrowed<sup>1</sup>



#### Bond Issuances<sup>1</sup>

- TL Bond\*\* issuances: ~TL2.9bn, Avg TtM ~5mo.
- TL Eurobond: TL750mn, @7.38%, Avg TtM ~3yrs
- FC Eurobonds: USD3.4bn, Avg TtM >4yrs

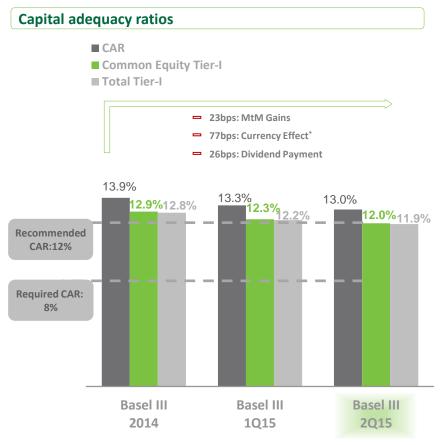
\*\* Only long term issuances are accounted for in the analysis --TL bonds including TL Eurobond :TL2.5bn and GMTNs ~USD470mn

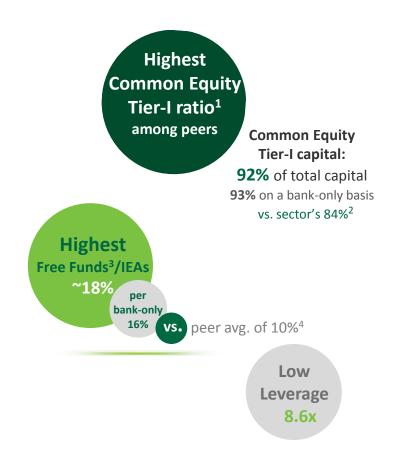
\*\*\* Based on bank-only financials as of 1Q15. Core liabilities ratio is defined by CBRT as (Deposits (excl. Banks and Public Sector Deposits) + SHE) /Total Loans

<sup>\*</sup> USD 1.4bn of the syndications are included in the Adjusted LtD ratio analysis , the rest are not as they are 1yr maturity and not deemed as long-term funds



## Strength in capital ratios ensures long-term sustainable growth





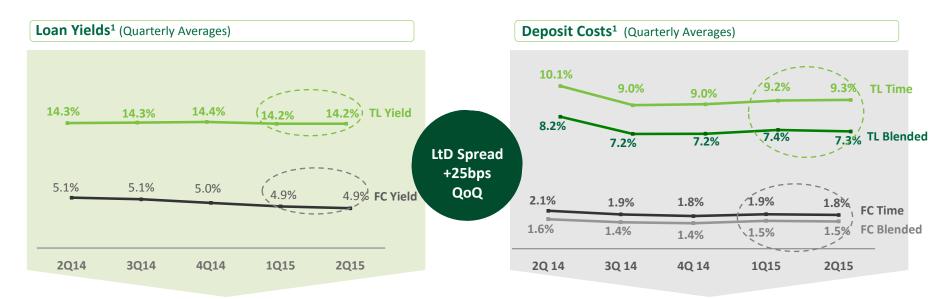


\* Bank-only

Effect of 0.1 TL increase in TL/US\$ rate on CAR is ~ -19 bps\*\*



## Disciplined stance in deposit pricing & timely upward loan repricing securing healthy LtD spreads



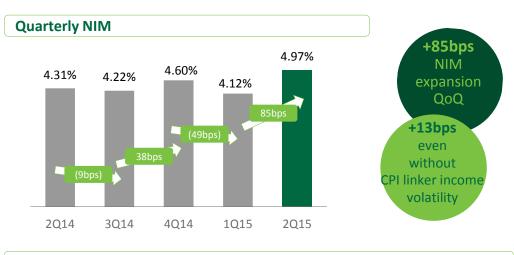
#### Loan yields picked up in 2Q15:

- > Proactive upward re-pricing
  - ~105bps YtD increase in Mortgage pricing
  - ~160bps YtD increase in GPL pricing
  - ~150bps YtD increase in Auto loan pricing

New deposit pricings were under pressure, yet average deposit costs maintained flattish QoQ



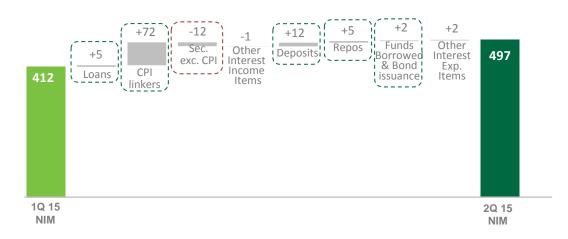
### Significant NIM expansion – and not just due to CPIs



**Quarterly NIM** -- adjusted for swap costs & CPI linker income volatility<sup>1</sup>

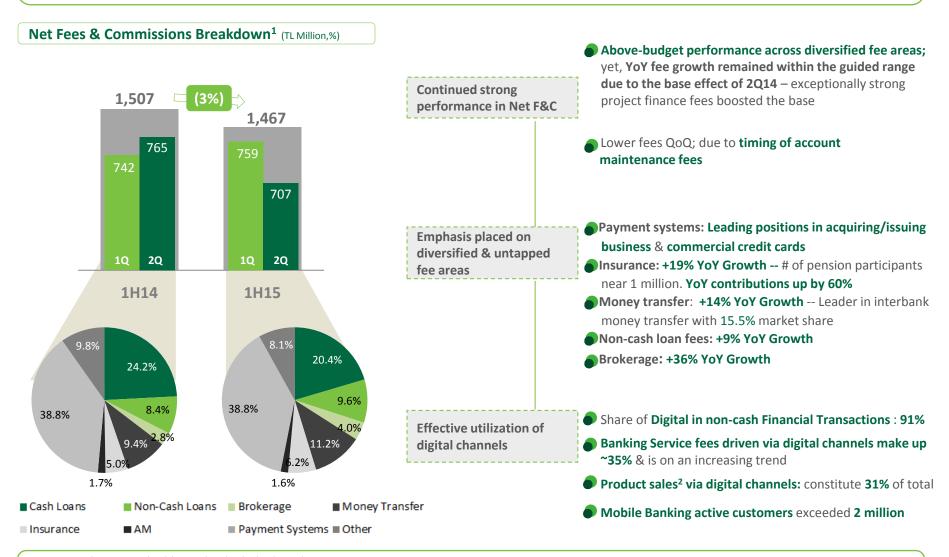


#### 2Q15 vs. 1Q15 Margin Evolution (in bps)





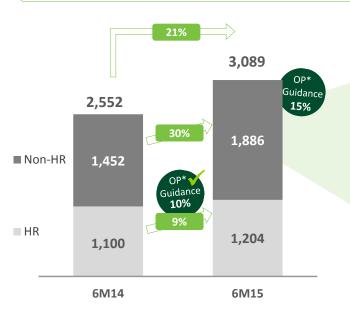
#### Better than anticipated fee performance across the board





### Fee rebates and currency depreciation weigh on non-HR expenses

#### **Operating Expenses** (TL million)



	6M14	6M15	∆ YoY
Non HR-Expenses (reported)	1,452	1,886	30%
- Founder share tax penalty payment	0	81	
- Commission reimbursement incl. related litigation expenses	54	171	
- Currency depreciation¹ effect		33	
Non HR-Expenses (comparable basis)	1,398	1,601	15%



#### Best in class per branch efficiency ratios (TL million, 1Q 2015)

Ordinary Banking Income / Avg. Branch: 8.5 vs. 5.9 Peer Average

Loans / Avg. Branch: 184 vs. 164 Peer Average

Customer Deposits / Avg. Branch: 124 vs. 106 Peer Average

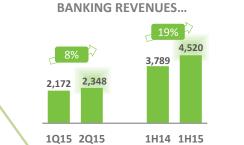
OPEX2/ Avg. Assets maintained: 2.2%

Cost/Income<sup>2</sup> 49% Flat vs. 2014

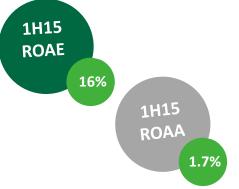


## **Result: Sustained strong profitability**

(TI	Million)	1Q 15	2Q 15	$\Delta$ QoQ	1H14	1H15	∆YoY	
(+)	NII- excl. income on CPI linkers	1,953	2,136	9%	2,868	4,089	43%	D.A.N.
(+)	Net fees and comm.	759	707	-7%	1,507	1,467	-3%	BAN
(-)	Specific Prov.	(369)	(422)	14%	(499)	(791)	59%	
(-)	General Prov excluding regulatory effects	(172)	(73)	-58%	(87)	(244)	180%	00/
(+)	Income on CPI linkers	212	608	187%	1,017	820	-19%	8%
(+)	Collections	212	124	-42%	169	336	99%	2,172
(+)	Trading & FX gains	3	(225)	n.m.	(2)	(221)	n.m.	2,172
(+)	Dividend income	0	5	n.m.	2	5	n.m.	
(+)	Other income -before one-offs	183	157	-14%	318	340	7%	
(-)	OPEX – on a comparable basis	(1,379)	(1,459)	6%	(2,498)	(2,837)	14%	1Q15 2
(-)	Other provisions & Taxation -before one-offs	(324)	(326)	1%	(637)	(650)	2%	
=	COMPARABLE NET INCOME	1,080	1,233	14%	2,157	2,313	7%	
(+)	Regulatory & Non-recurring items	(126)	(122)	-4%	(286)	(248)	-13%	
	(-) Commission reimbursement related expenses ${\it (OPEX)}^1$	(82)	(89)	7%	(54)	(171)	218%	1H15
	(-) Free Provision	(35)	_	n.m.	(150)	(35)	-77%	ROAE
	(-) Additional prov. to keep coverage ratio	-	-	n.m.	(21)	-	n.m.	NOME
	(-) Regulatory effect on general prov.	(22)	(38)	68%	(81)	(60)	-26%	10
	(+) Income from NPL sale	14	5	n.m.	20	19	-8%	
	(-) Founder share tax penalty payment (OPEX)	(81)	-	n.m.	-	(81)	n.m.	
_	(-) Prov.reversal rel.to founder share tax penalty (Other Inc.)	81	-	n.m.		81	n.m.	
=	NET INCOME	953	1,111	17%	1,871	2,065	10%	



**STRONG CORE** 





## 2015 Outlook – On track with OP guidance

	2015 Operating Plan (OP)	2015 Mid-Year Outlook
Economic Growth & Monetary Policy	<ul> <li>GDP growth expectation: 3.7%</li> <li>Improving CAD &amp; inflation outlook to create room for CBRT to ease monetary policy in 1H15</li> </ul>	<ul> <li>GDP growth revisited: ~3% lower than expected contribution from net-exports &amp; private investments</li> <li>CBRT'S cautious MP stance remains, as inflation outlook has yet to display the desired improvement &amp; global markets still pose significant risks</li> </ul>
Loan Growth	<ul> <li>TL lending growth 15%</li> <li>TL business banking loans continue to be the main driver of growth</li> <li>Sustained focus on retail lending</li> <li>FC lending growth (in \$ terms): 8%</li> </ul>	<ul> <li>TL lending growth in-line with OP guidance overall, even above budget across some products, i.e. mortgages, business banking loans</li> <li>FC lending growth has not yet kicked-in due to prevailing uncertainties &amp; volatility in the markets</li> </ul>
Deposit Growth	<ul> <li>Deposit growth slightly below lending growth (TL:~11% &amp; FC: ~8% in \$terms)</li> <li>Loans-to-Customer Deposits slightly up vs. 2014 YE</li> </ul>	<ul> <li>In-line with OP guidance overall; yet currency mix of growth has shifted towards FC, reflecting effective pricing in line with profitable growth strategy</li> </ul>
Asset Quality & CoR	<ul> <li>Strong collections alleviate the effect of new NPL inflows</li> <li>Gross CoR &amp; Net CoR flattish vs. 2014YE</li> </ul>	In-line with OP guidance
NIM	<ul> <li>Margin expansion despite pressuring effect from CPI linkers YoY – LtD spread expansion by strategic asset pricing &amp; actively managed funding costs</li> </ul>	NIM guidance maintained – Proactive upward loan repricing covers funding cost pressures. CPIs linkers to continue to serve as hedge against inflation forming cushion for any further pressures
Net F&C	Flat to slightly down fee growth	Better than expected fee performance across diversified business areas, lifting the growth closer to the positive territory
& OPEX	<ul> <li>OPEX: 13% investments aiming at employee retention &amp; customer satisfaction</li> </ul>	<ul> <li>Higher than anticipated fee rebates and currency depreciation to risk the OPEX growth guidance</li> </ul>
Financial Affiliates	• ~16% contribution from subsidiaries	In-line with OP guidance



## **Appendix**

- Pg. 21 Subsidiaries' Contribution
- Pg. 22 Yields on Securities Portfolio
- Pg. 23 Balance Sheet Summary
- Pg. 24 Key Financial Ratios



## Preserved high contribution from subsidiaries

	Sector Positioning	Asset Contribution	Net Income Contribution	ROAE* (Cum.)	P/L Highlights
GarantiBank International N.V.	> 15 <sup>th</sup> largest bank in the Netherlands > Global Boutique Bankoffers services in trade finance, private banking, structured finance, corporate & commercial banking > Well-capitalized with 17.5% CAR (Local) > Sound asset quality with 4.5% NPL Ratio (Local) > Comfortable level of LtD ratio: 91%	5.3%	1.3% ~5% excluding additional provisions in 2Q	3.6% 14.0% excluding additional provision in 2Q	> Increased LLP > Core activity supported by trading gains through sale of securities
Garanti Pension Company	> Most profitable company of the sector for five consecutive years > With 15.9% mrkt. share #3 in pension fund size (TL6.8bn) > # of participants near 1 million. Contributions up by 60% YoY > Asset growth pace >25% > Received corporate governance score of 9.07 for its compliance with Capital Markets Board Corporate Governance Principles	3.1%	4.6%	20.6%	<ul> <li>Increasing technical income from pension business</li> <li>Better-than-expected financial income backed by favourable market conditions</li> <li>Operating with increasing efficency – C/I: 34%</li> </ul>
<b>GarantiBank</b> Romania	> Full-fledged banking operations since May 2010 > 12 <sup>th</sup> bank in Romania** aims to be among Top 10 > 98% geographic coverage w/ 84 branches & 303 ATMs > Well-capitalized with 12.75% CAR (Local) as of 30.06.2015 > NPL Ratio (Local):12.0% vs. sector's 13.3% as of May 31, 2015***	2.4%	2.2%	14.4%	> Better-than-expected NII due to better margins > Gain on NPL sales supporting bottom-line > Lower-than-expected OPEX
<b> ∦</b> Garanti Leasing	> US\$411mn Business Volume as of 30.06.2015. > Ranks #2, +70bps YoY mrkt share gains in business vol. as of 1Q15	1.7%	3.0%	17.3%	> Lower-than- expected loan loss provisions thanks to positive effect coming from a previously-risky-assessed customer
#Garanti Factoring	> Named as the world's "Best 5 <sup>th</sup> Export Factoring Company" in 2014 > TL7.2bn factoring volume as of 30.06.2015 > Ranks #2 with 10.6% market share > #2 in the market with 10.9% market share in factoring receivables (62% YoY growth; +23bps YoY market share gains)	1.2%	0.6%	17.4%	> Better-than-expected margins through swaps > Lower-than-expected loan loss provisions
<b>GarantiBank</b> Moscow	> Established in 1996, active in corporate & commercial banking > Serves Russian firms from various sectors, major Turkish comp. as well as Spanish companies active in the Russian market > Well-capitalized with 25.2% CAR (Local) > NPL Ratio : 8.8% as of 30.06.2015	0.2%	-0.4%	-15.0%	> Higher-than- expected funding cost, significant devaluation of RUB, higher loan loss provisions and decreasing volumes due to unfavourable macro conditions arising from geo-political issues
<b>¾</b> Garanti Securities	> Strong presence in capital markets with 7.1% brokerage market share	0.0%	0.2%	11.4%	> Higher commission income & brokerage fees > Higher -than- expected trading income generated through Forex operations
Garanti Asset Management	> Turkey's first asset management company with TL11.4bn of AUM	0.0%	0.2%	22.8%	> Higher-than- expected commission income resulting from pension business > Better-than-expected financial income

<sup>\*</sup> Calculated as average of quarter-end equities

<sup>\*\*</sup> As of March 31, 2015.

<sup>\*\*\*</sup> Garanti Romania NPL ratio is per bank-only data for fair comparison with sector

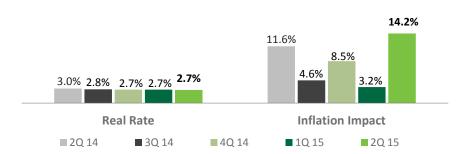


## Yields on securities portfolio

#### Interest Income on Total Securities (TL million)

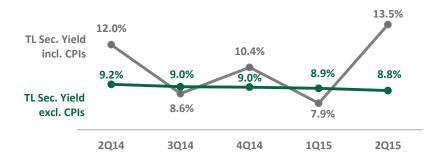


Drivers of the Yields\* on CPI Linkers (% average per annum)

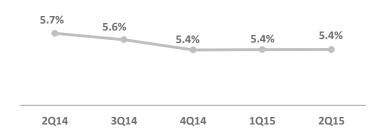


#### **Yields on Securities**

#### **TL Securities**\*



#### **FC Securities**\*





## **Balance Sheet - Summary**

	(TL million)	Jun-14	Sep-14	Dec-14	Mar-15	Jun-15	YtD Change
	Cash &Banks <sup>1</sup>	14,673	16,029	17,900	19,887	17,249	-4%
W	Reserve Requirements	19,491	19,827	20,266	19,844	20,073	-1%
ssets	Securities	42,830	44,388	44,617	42,616	44,287	-1%
As	Performing Loans	133,042	140,653	142,937	153,791	159,338	11%
	Fixed Assets & Subsidiaries	1,942	1,933	2,060	2,030	2,052	0%
	Other	17,281	17,941	19,270	21,606	22,199	15%
	TOTAL ASSETS	229,259	240,771	247,051	259,775	265,198	7%
	Deposits	123,164	126,543	133,426	141,090	145,312	9%
Щ	Repos & Interbank	12,568	14,932	12,021	13,212	13,146	9%
&SH	Bonds Issued	13,215	14,904	14,438	14,598	14,985	4%
ies	Funds Borrowed <sup>2</sup>	34,836	36,974	37,929	37,530	38,467	1%
Liabilities&SHE	Other	20,555	21,681	22,609	25,917	25,527	13%
Lia	SHE	24,921	25,737	26,627	27,428	27,761	4%
	TOTAL LIABILITIES & SHE	229,259	240,771	247,051	259,775	265,198	7%



## **Key financial ratios**

	Jun-14	Sep-14	Dec-14	Mar-15	Jun-15
Profitability ratios					
ROAE	17.0%	16.1%	14.8%	15.4%	16.1%
ROAA	1.8%	1.7%	1.6%	1.6%	1.7%
Cost/Income (adjusted for non-recurring items)	47.2%	48.5%	49.1%	49.6%	48.9%
NIM (Quarterly)	4.3%	4.2%	4.6%	4.1%	5.0%
${\sf NIM-adj.}$ for provisions on loans & securities and net trading gains/losses (Quarterly)	3.4%	3.0%	3.3%	3.0%	3.6%
Liquidity ratios					
Loans/Deposits	108.0%	111.2%	107.1%	109.0%	109.7%
Loans/Deposits adj. with on-B/S alternative funding sources <sup>1</sup>	76.4%	76.8%	74.2%	76.9%	75.1%
Asset quality ratios					
NPL Ratio	2.7%	2.8%	3.0%	2.9%	2.9%
Coverage	72.9%	73.5%	74.9%	75.0%	75.9%
Gross Cost of Risk (Cumulative-bps)	105	135	139	153	144
Solvency ratios					
CAR	14.0%	13.7%	13.9%	13.3%	13.0%
Tier I Ratio	13.0%	12.7%	12.9%	12.3%	12.0%
Leverage	8.2x	8.4x	8.3x	8.5x	8.6x



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