# Earnings Presentation

March 31, 2015

**BRSA Consolidated Financials** 





## 1Q 15 - Period of high volatility

#### January 2015

- More supportive outlook vs. 2014;
  - o FED's monetary policy normalization not expected to start in 1H15
  - o Declining commodity prices
  - o ECB's sizable QE announcement

#### February 2015

 Capital flows to EMs decelerated post stronger than anticipated data flows from the US

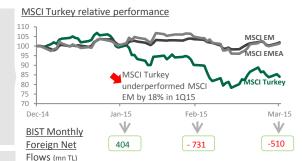
#### **March 2015**

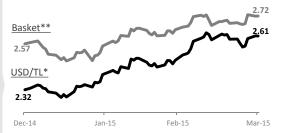
- · Further easing in global monetary policies (ECB, China)
- Downward revision in FED interest rate estimates
- DXY climbed to its 12-yr high level in line with increasing demand for US bonds

- CBRT cut the policy rate by 50bps to 7.75%; lower & upper band of the corridor kept at 7.5% & 11.25%, respectively:
  - o Tight MP & macro prud. measures favorable on core infl.& infl. expc.
  - Declining commodity prices contributing to disinflation
- Benchmark rate dipped to 6.7% (Jun 2013 level) at Jan-end
- · Concerns regarding CBRT's independency in month-end
- created deterioration in outlook
- Favorable lending environment on the back of higher GDP growth expectations
- Upward EPS revisions for banks, driven by awaited easing in domestic liquidity conditions

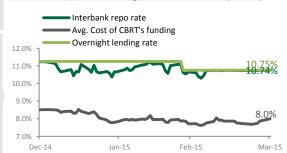
- · Benchmark bond rate rose to 8.3% on avg. vs. 7.6% in Jan
- 5% TL depreciation\* against USD on average vs. January
- CBRT shifted to «cautious» stance from «tight» stance
- o Cut in policy rate to 7.5% and reduced lending & borrowing rates to 10.75% & 7.25%, respectively, given deceleration in core inflation & improving inflation expectations
- Increasing funding costs due to continued tight monetary policies & fierce competition

- Global EM currency weakness & ongoing political noise in domestic market caused further TL depreciation\* against USD -- 5% on top of Feb avg.
- Despite TL depreciation against USD, currency basket stood resilient
- · CBRT kept interest rates on hold due to global uncertainties & higher than expected food inflation
- Effective cost of funding remained high pressuring banking spreads





#### Interest rates (CBRT's funding rate vs. Interbank repo rate)



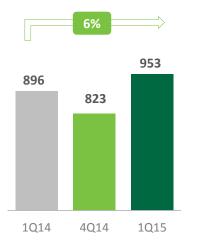
<sup>\*</sup> CBRT ask rates

<sup>\*\*</sup> Basket is EUR/USD basket composed of 50% USD and 50% EUR against TRY



## Recurring strong performance despite currency volatility, uncertainties & regulatory charges







(TL I	Aillion)	4Q 14	1Q 15	ΔQoQ
(+)	NII- excl. income on CPI linkers	1,966	1,954	-1%
(+)	Net fees and comm.	701	759	8%
(-)	Specific Prov.	(427)	(369)	-14%
(-)	General Prov. – excl.reg. effects	(70)	(172)	145%
=	CORE BANKING REVENUES	2,170	2,173	0%
(+)	Income on CPI linkers	415	211	-49%
(+)	Collections	52	212	306%
(+)	Trading & FX gains	(140)	3	n.m.
(+)	Dividend income	0	0	n.m.
(+)	Other income -before one-offs	153	183	20%
(-)	OPEX – on a comparable basis	(1,355)	(1,387)	2%
(-)	Other prov. & Taxation -before one-offs	(304)	(324)	6%
(+)	Regulatory & Non-recurring items	(168)	(118)	-30%
	(-) Commission reim. related exp. (OPEX)	-67	-75	12%
	(-) Free Provision	-40	-35	-13%
	(+) Free Provision Reversal (Other Income)	25	0	n.m.
	(-) Regulatory effect on general prov.	-40	-22	-44%
	(+) Income from NPL sale (Other Income)	1	14	n.m.
	(-) Founder share tax penalty payment (OPEX)	0	-81	n.m.
	(-) Founder share tax penalty (Other Prov.)	-47	0	n.m.
	(-) Provision reversal related to founder share tax penalty (Other Income)	0	81	n.m.
	NET INCOME	823	953	16%

- Well-defended NIM − proactive asset

  → pricing and actively managed costs
- > Positive growth maintained despite regulatory pressure
- Absence of NBR related add'l provisions\*\* booked in 4Q, and lower NPL inflows in GBI
- Higher general provisioning, due to TL depreciation & strong originations

#### Continued progress in collections

- backed by recoveries in some commercial files & check collections
- Swap cost offset by security trading gains
- → TL depreciation (~12% YoY) against USD pressured the base
- Higher than expected expenses, in line with sector trend
- In 1Q15, provision reversals from SME & export loans started to be realized. Positive impact partially offset regulatory charges

**Recurring strong performance** 

<sup>\*</sup>Excluding non-recurring items

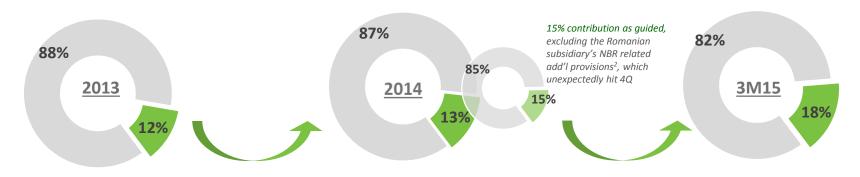
<sup>\*\*</sup>About RON 75m (~TL60mn) LLP is booked at the end of Nov'14 as imposed by NBR. The Bank's coverage ratio increased to 65% from 35%.



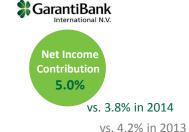
### Subsidiaries' contribution continue to increase

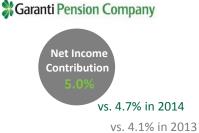
#### **Consolidated Net Income**

- Bank-Only Net Income
- Subsidiaries' contribution (1)

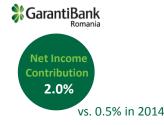


Main contributors to subsidiaries income









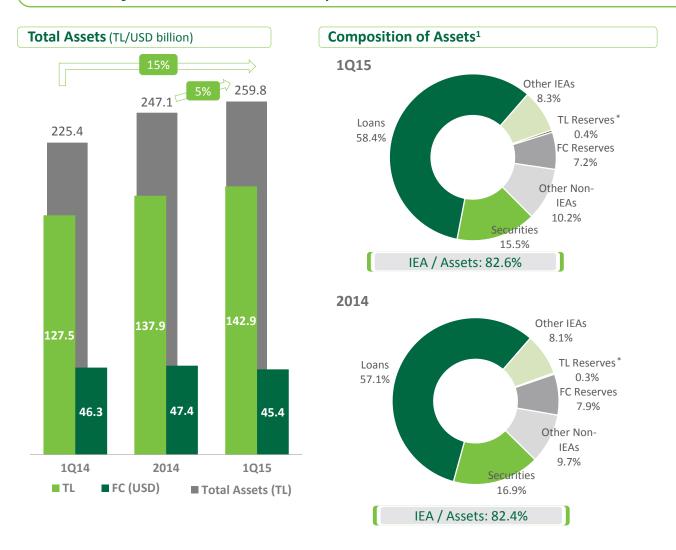
vs. 2.0% in 2013

vs. 1.7% in 2013



## Higher yielding customer-oriented assets driving the growth

--Share of loans reached its peak



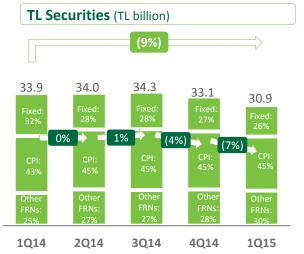


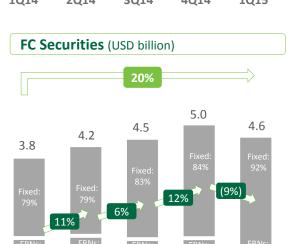


## Proactive management of the securities book

-- Securities in assets decreased in 1Q, due to redemptions in TL & trading in FC







3Q14

4Q14

8%

1Q15

# Securities¹/Assets hit its lowest level 15.5%

- Redemptions from TL fixed rate & CPI linker portfolio\*
- New additions to TL securities were mainly from CPI linkers
- Shrinkage in FC book due to profit realizations, partly offset with Eurobond additions



**Trading** 

1.3%

HTM 45.0%

AFS 53.7%

1Q14

2Q14

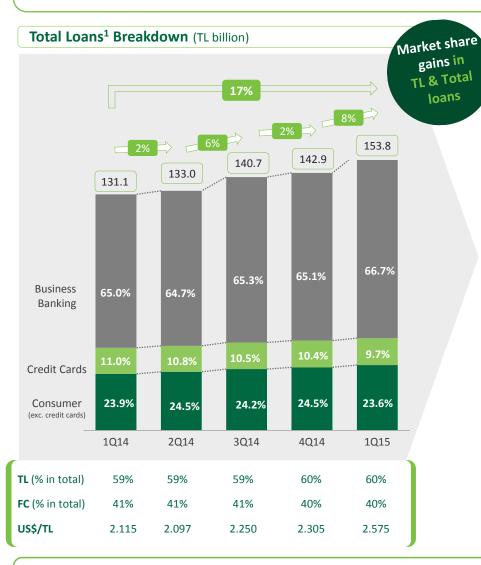
Unrealized MtM loss (pre-tax) ~TL 134mn as of March-end vs. TL79mn gain at YE14

<sup>1</sup> Excluding accruals

Note: Fixed / Floating breakdown of securities portfolio is based on bank-only MIS data.



## Cautious stance in lending with sustained focus on profitability







- TL lending growth
  - -- accelerated, yet; selective & profitability focused
  - > TL business banking loans\* continued to be the front-runner
  - -- 10% growth QoQ
  - > Ongoing focus on lucrative Mortgages & GPLs

Volatility & uncertainties continue to weigh on demand

<sup>1</sup> Performing cash loans

<sup>\*</sup> TL business banking loans represent TL loans excluding credit cards and consumer loans

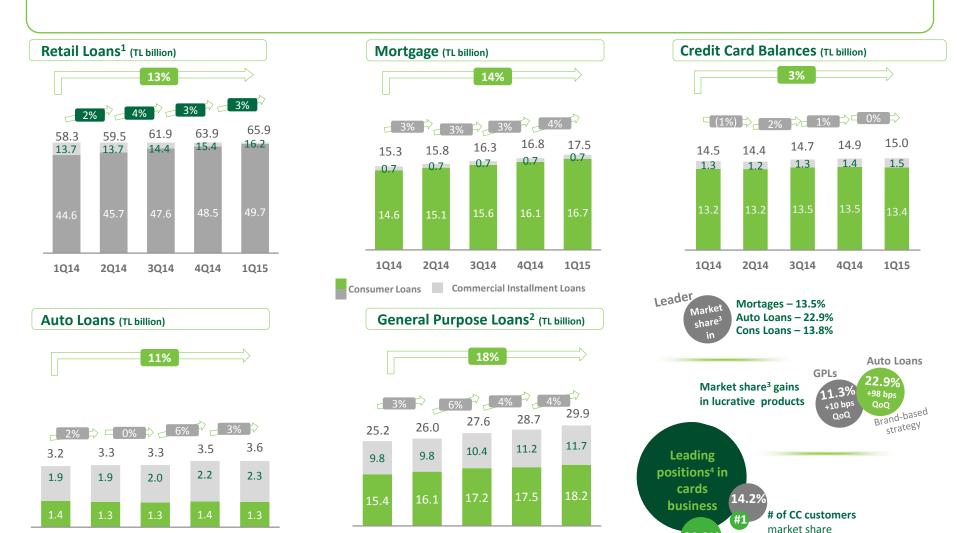
20.3%

Acquiring volume (Cum.)

market share



## Continued emphasis on high-margin retail products



4Q14

1Q15

**Consumer Loans** 

3Q14

2Q14

1Q14

Commercial Installment Loans

3014

4014

1015

2014

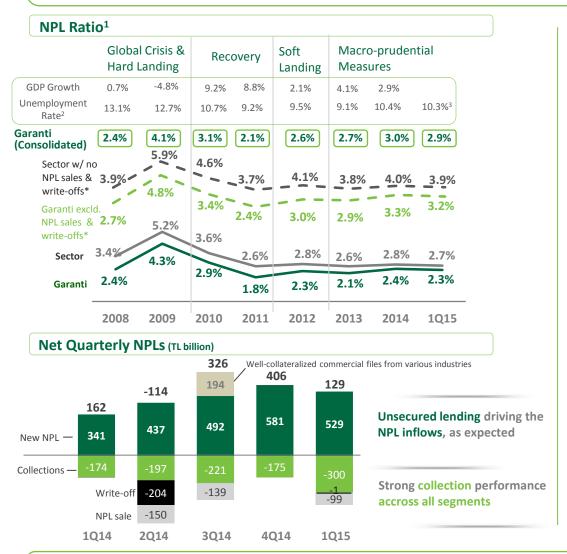
1014

<sup>1</sup> Including consumer, commercial installment, overdraft accounts, credit cards and other

<sup>2</sup> Including other loans and overdrafts



## Strong collection performance soothing the impact of anticipated NPL inflows



#### NPL Categorization<sup>1</sup>

Retail Banking (24% of total loans) (Consumer & SME Personal)



1Q14 2Q14 3Q14 4Q14 1Q15

Credit Cards (10% of total loans)

Sector NPL ratios in retail banking & credit cards veiled by heavy NPL sales



Business Banking (67% of total loans) (Including SME Business)



<sup>1</sup> NPL ratio and NPL categorization for Garanti and sector figures are per BRSA bank-only data for fair comparison (Sector figure is as of 27 March 2015)

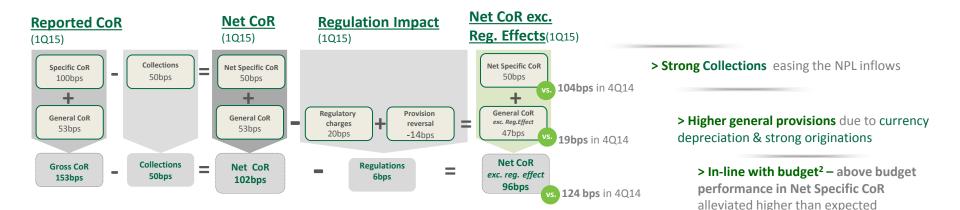
<sup>!</sup> Seasonally adjusted 3 As of January 2015

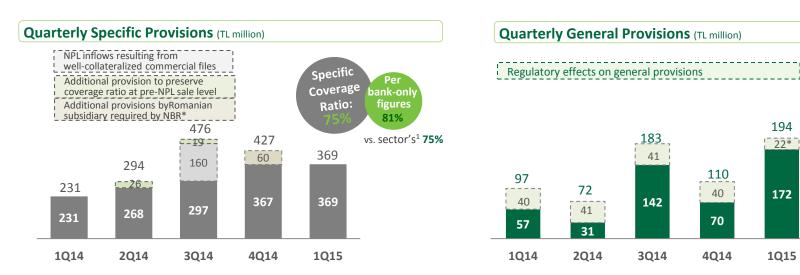
<sup>\*</sup> Adjusted with write-offs in 2008, 2009, 2010, 2011, 2012, 2013, 2014, 1Q15 Source: BRSA, TBA & CBT

general provisioning burden



## Comfortable provisioning level & coverage





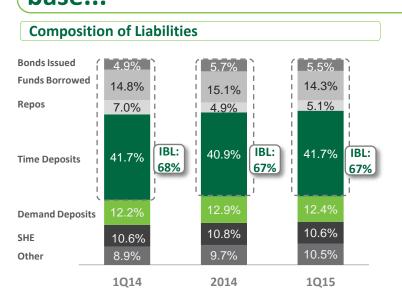
<sup>1</sup> Sector figures are per BRSA weekly data as of March 27, 2015, commercial banks only

<sup>2</sup> Budget guidance is on a bank-only basis – «Net CoR excld. regulatory efect»: 88bps

<sup>\*</sup> About RON 75m (~TL 60mn) of loan-loss provisions booked in 4Q14 as imposed by NBR. The coverage ratio increased to 65% from 35%



## Well diversified funding mix: Customer-driven and expanding deposit base...





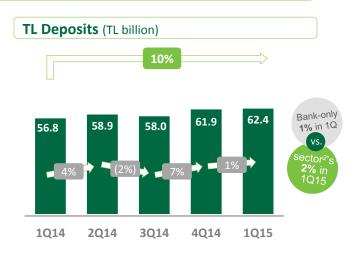
> Liquidity Coverage Ratio<sup>3</sup>: Well above requirement

**Total: 135%** 

vs. required level of 60%

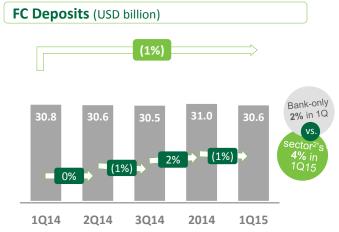
FC: 143%

vs. required level of 40%









3 Based on bank-only MIS data

<sup>1</sup> Based on bank-only MIS data

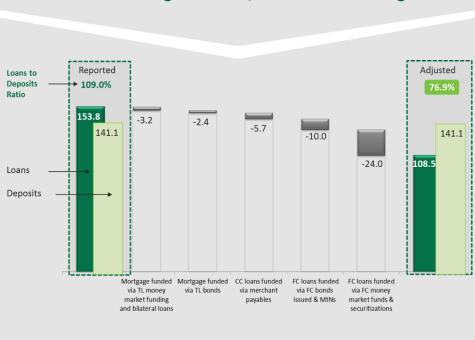
<sup>2</sup> Based on bank-only BRSA weekly data as of March 27, 2015, commercial banks only



## ...bolstered by longer term alternative funding sources

#### Adjusted LtD ratio (TL Billion)

### Loans funded via long-term on B/S alternative funding sources



## Funds Borrowed<sup>1</sup>



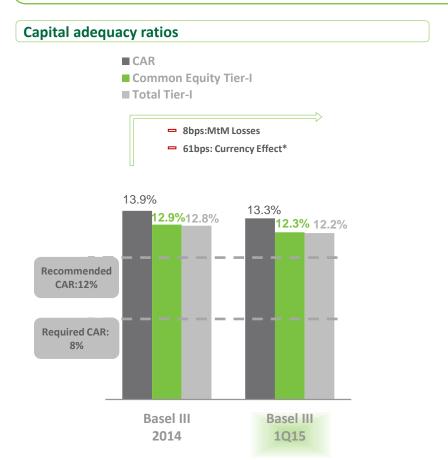
#### Bond Issuances<sup>1</sup>

- TL Bond\*\* issuances: ~TL3bn, Avg TtM 5mo.
  TL Eurobond:~TL750mn, @7.38%, TtM 2.9yrs
  FC Eurobonds: USD3.4bn, Avg TtM 4.5yrs

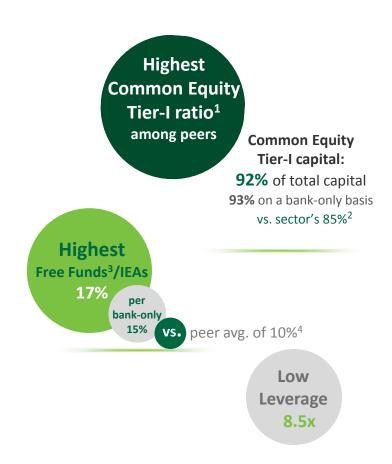


## Maintained robust capital ratios

-- bracing long-term sustainable growth

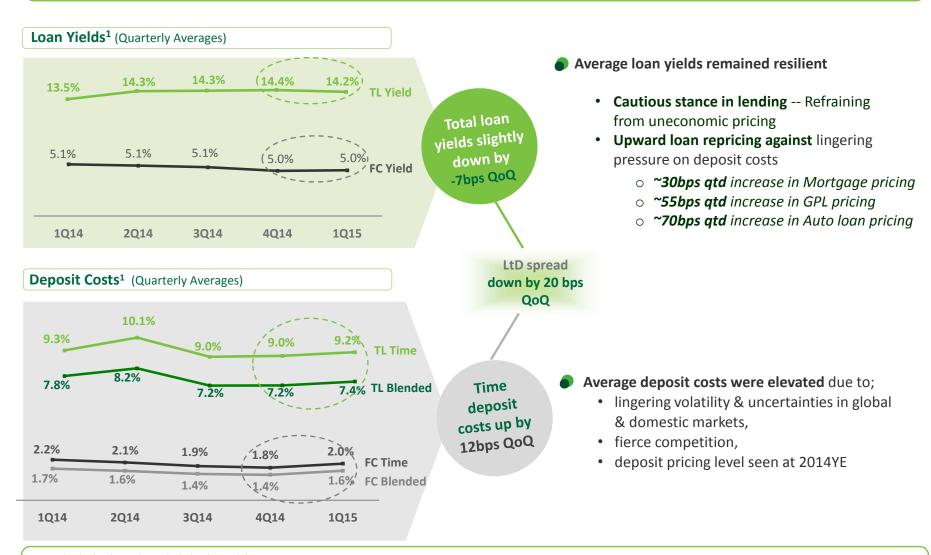






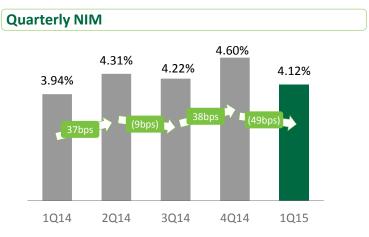


## Lending yields remained resilient; thus limiting the pressure on Loan-to-Deposit spread



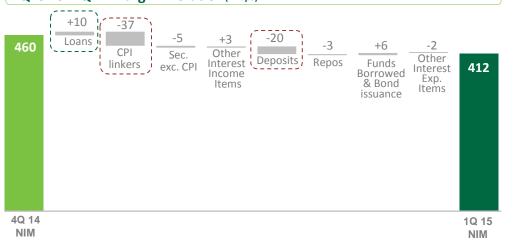


## NIM contraction was largely due to CPI linkers



Slight contraction
in NIM
~10bps QoQ
excld. CPI linker
income volatility

#### 1Q15 vs. 4Q14 Margin Evolution(in bps)



#### > Positive contribution of

- · Lending and,
- Funds borrowed & bond issuances on quarterly NIM...

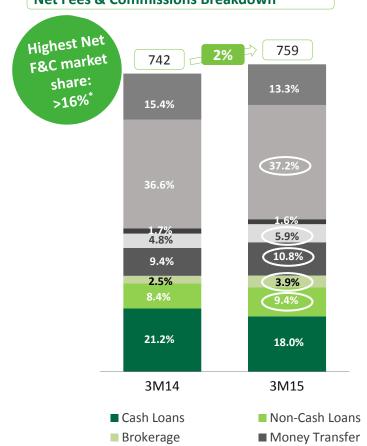
#### ...dimmed by

- negative income volatility of CPI linkers and,
- higher quarterly average deposit costs



## Maintained positive growth in fees despite the new regulatory environment

### Net Fees & Commissions Breakdown<sup>1</sup>



#### **Emphasis placed on diversified & untapped** fee areas

to alleviate the regulatory pressure on

- cash loan origination fees,
- payment systems
- account maintenance fees
- > Payment systems fees -- better than expected performance in 1Q
  - Leadership in acquiring business & focus on commercial-credit cards
- > Non-cash loan fees -- better than expected performance in 1Q
- > Insurance -- better than expected performance in 1Q
  - Most preferred pension company with 17.2% market share in # of participants
  - #1 in bancassurance per premium production\*\*
- > Brokerage -- better than expected performance in 1Q
- > Money transfer fees
  - Leader in interbank money transfer with 15.7% market share
- > Effective utilization of digital channels
  - Leader in Internet & Mobile Banking financial transactions volume with 23% and 30% market shares<sup>2</sup>, respectively

Insurance

■ Payment Systems

AM

Other

<sup>1 «</sup>Net Fees and Commissions breakdown» is based on bank-only MIS data

<sup>\*\*</sup> As of February 2015, based on bank-only data. Sector figure is based on BRSA monthly data for commercial banks

\*\* As of March 2015, among private banks



## Non-HR related costs weighed on OPEX

#### **Operating Expenses** (TL million)

	3M14	3M15	∆ YoY
OPEX (reported)	1,260	1,542	22%
- Founder share tax penalty payment	0	81	
- Commission reimbursement incl. related litigation expenses	19	75	
OPEX (comparable basis)	1,241	1,387	12%





Founder share tax penalty payment



Higher than budgeted **«Commission reimbursement expenses»**, in line with sector trend



**Currency depreciation:** ~12% YoY TL depreciation against USD on average in 1Q15

#### Best in class per branch efficiency ratios (TL million, 2014)



Ordinary Banking Income / Avg. Branch: 8.6 vs. 6.4 Peer Average

Loans / Avg. Branch: **134** vs. **123** Peer Average

Customer Deposits / Avg. Branch: 8.6 vs. 6.4 Peer Average

OPEX\*/
Avg.Assets
maintained:
2.2%



## Differentiated business model once again yielded strong results

(TL	Million)	1Q14	1Q15	∆YoY	
(+)	NII- excl. income on CPI linkers	1,365	1,954	43%	
(+)	Net fees and comm.	742	759	2%	
(-)	Specific Prov.	(231)	(369)	60%	
(-)	General Prov excluding regulatory effects	(56)	(172)	206%	
(+)	Income on CPI linkers	464	211	-54%	
(+)	Collections	101	212	111%	
(+)	Trading & FX gains	82	3	n.m.	
(+)	Dividend income	0	0	n.m.	
(+)	Other income -before one-offs	150	183	22%	
(-)	OPEX – on a comparable basis	(1,241)	(1,387)	12%	
(-)	Other provisions & Taxation -before one-offs	(320)	(324)	1%	
(+)	Regulatory & Non-recurring items	(160)	(118)	-26%	
	(-) Commission reimbursement related expenses (OPEX)	-19	- <i>75</i>	290%	
	(-) Free Provision	-100	-35	-65%	
	(-) Regulatory effect on general prov.	-41	-22	-44%	
	(+) Income from NPL sale	0	14	n.m.	
	(-) Founder share tax penalty payment (OPEX)	0	-81	n.m.	
	(-) Provision reversal rel.to founder share tax penalty (Other Income)	0	81	n.m.	
=	NET INCOME	896	953	6%	



STRONG CORE
BANKING REVENUES...

...despite *market volatility* and *regulatory charges* 

- Committed to profitable growth -Higher LtD spread YoY, backed by
  dynamic asset liability managemet.
- Diversified fee base and reshaped business model continue to pay off



## **Appendix**

- Pg. 20 Preserved high contribution from subsidiaries
- Pg. 21 Yields on Securities Portfolio
- Pg. 22 Balance Sheet Summary
- Pg. 23 Key Financial Ratios



## Preserved high contribution from subsidiaries

	Sector Positioning	Asset Contribution	Net Income Contribution	ROAE* (Cum.)	P/L Highlights
GarantiBank International N.V.	> Established in 1990 > Global Boutique bank: offers services in trade finance, private banking, structured finance, corporate and commercial banking. > Well-capitalized with 17.0% CAR (Local) > Sound asset quality with 5.8% NPL Ratio (Local)	5.2%	5.0%	13.6%	> Core activity supported by trading gains through sale of securities
Garanti Pension Company	> Most Preferred pension company with 17.2% market share in number of participants > #3 in pension fund size (TL6.5bn) > Most Profitable company** in the sector	3.0%	5.0%	21.3%	Increasing technical income especially from pension business     Better-than-expected financial income resulted from favourable market conditions     Lower OPEX
<b>GarantiBank</b> Romania	> Full-fledged banking operations since May 2010 > 13 <sup>th</sup> bank in Romania** > 98% geographic coverage w/ 84 branches & 307 ATMs > Well-capitalized with 13.7% CAR (Local) as of 31.03.2015 > NPL Ratio (Local):13.6% vs. sector's 14.3% as of Feb. 28, 2015*** > NPL Ratio (Local):13.6% as of March 31, 2015	2.2%	2.0%	12.7%	Better-than-expected NII resulted from better margins     Income from NPL sale, supporting bottom-line     Lower-than-expected loan loss provisions     Lower OPEX
<b>%</b> Garanti Leasing	> #1 in number of contracts for the 9 consecutive year-ends > US\$943mn Business Volume**	1.6%	3.0%	16.6%	> Lower loan loss provisions thanks to positive effect coming from a previously- risky-assessed customer > Lower OPEX
#Garanti Factoring	> Second in the sector with TL17.4bn business volume** > Publicly traded with a free-float of 8.38% > 21 branches in 14 cities	1.1%	0.6%	16.9%	> Lower loan loss provisions > Lower OPEX
<b>GarantiBank</b> Moscow	> Established in 1996, active in corporate & commercial banking > Serves Russian firms from various sectors, major Turkish companies as well as Spanish companies active in the Russian market > Well-capitalized with 23.0% CAR (Local) > Sound asset quality with 2.8% NPL Ratio (coming from 2008 crisis)	0.2%	0.2%	5.6%	> Higher funding cost, significant devaluation of RUB and decreasing volumes due to unfavourable macro conditions arising from geo-political issues.
<b>      ★Garanti Securities</b>	> Strong presence in capital markets with 6.9% brokerage market share	0.0%	0.1%	3.3%	> Higher commission income and brokerage fees > Lower OPEX
Garanti Asset Management	> Turkey's first asset management company with TL10.9bn of AUM	0.0%	0.2%	26.2%	> Higher commission income resulted from pension business > Better financial income

<sup>\*\*</sup> As of December 31, 2014

<sup>\*\*\*</sup> Garanti Romania NPL ratio is per bank-only data for fair comparison sector

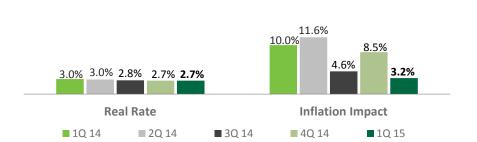


## Yields on securities portfolio

#### Interest Income on Total Securities (TL billion)



Drivers of the Yields\* on CPI Linkers (% average per annum)

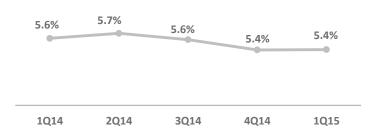


#### **Yields on Securities**

#### TL Securities\*



#### FC Securities\*





## **Balance Sheet - Summary**

	(TL million)	Mar-14	Jun-14	Sep-14	Dec-14	Mar-15	YtD Change
	Cash &Banks <sup>1</sup>	15,913	14,673	16,029	17,900	19,887	11%
ssets	Reserve Requirements	18,082	19,491	19,827	20,266	19,844	-2%
	Securities	41,958	42,830	44,388	44,617	42,616	-4%
As	Performing Loans	131,052	133,042	140,653	142,937	153,791	8%
	Fixed Assets & Subsidiaries	1,926	1,942	1,933	2,060	2,030	-1%
	Other	16,469	17,281	17,941	19,270	21,606	12%
	TOTAL ASSETS	225,399	229,259	240,771	247,051	259,775	5%
	Deposits	121,835	123,164	126,543	133,426	141,090	6%
Liabilities&SHE	Repos & Interbank	15,870	12,568	14,932	12,021	13,212	10%
	Bonds Issued	11,146	13,215	14,904	14,438	14,598	1%
es&	Funds Borrowed <sup>2</sup>	33,611	34,836	36,974	37,929	37,530	-1%
IITi	Other	19,052	20,555	21,681	22,609	25,917	15%
iabi	SHE	23,886	24,921	25,737	26,627	27,428	3%
_	TOTAL LIABILITIES & SHE	225,399	229,259	240,771	247,051	259,775	5%

<sup>1</sup> Includes banks, interbank, other financial institutions 2 Includes funds borrowed and sub-debt



## **Key financial ratios**

	Mar-14	Jun-14	Sep-14	Dec-14	Mar-15
Profitability ratios					
ROAE	17.6%	17.0%	16.1%	14.8%	15.3%
ROAA	1.8%	1.8%	1.7%	1.6%	1.6%
Cost/Income (adjusted for non-recurring items)	47.5%	47.3%	48.5%	49.2%	50.4%
NIM (Quarterly)	3.9%	4.3%	4.2%	4.6%	4.1%
Adjusted NIM (Quarterly)	3.4%	3.4%	3.0%	3.3%	3.0%
Liquidity ratios					
Loans/Deposits	107.6%	108.0%	111.2%	107.1%	109.0%
Loans/Deposits adj. with long-term on-balance sheet alternative funding sources 1	78.5%	76.4%	76.8%	74.2%	76.9%
Asset quality ratios					
NPL Ratio	2.8%	2.7%	2.8%	3.0%	2.9%
Coverage	74.7%	72.9%	73.5%	74.9%	75.0%
Gross Cost of Risk (Cumulative-bps)	102	105	135	139	153
Solvency ratios					
CAR	13.5%	14.0%	13.7%	13.9%	13.3%
Common Equity Tier I Ratio	12.5%	13.0%	12.7%	12.9%	12.3%
Leverage	8.4x	8.2x	8.4x	8.3x	8.5x



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