# Earnings Presentation

1H 2012



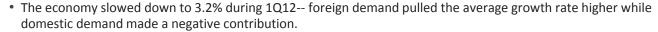


## **2Q 2012 Macro Highlights**

Global growth softening,
Eurozone debt concerns re-emerged

- Global growth softening, especially in China and in the US
- Europe continued to suffer a series of sovereign ratings downgrades while Eurozone banks' funding worries and fears that some member countries may exit from the Euro area increased
- Asian central banks reacted with monetary policy easing, putting an end to the waiting period for Europe to return to growth.
- The Fed extended 'project twist' to lower the LT rate of interest -- doubt regarding Fed's attitude towards further QE in an election year
- Oil was down by 20% to \$100/barrel levels & gold started heading down

Economy Slows Down With A Healthy Rebalancing



- Slow-down, especially in private consumption, helped the rebalancing in the economy.
- Current account deficit fell with export diversification, 12-m rolling CAD down to \$67 bn by the end of May decreasing \$10 bn compared to end of 2011.
- After having stayed at above 10% throughout 1Q12, CPI came down to 8.9% by the end of June, with the help of decreases in the prices of food and energy items.
- CBT was still cautious during 2Q12 and continued to utilize RR tool to manage liquidity. In 2Q12;
  - TL RR that can be kept as FX was raised to 50% from 40%, leading to \$4.8bn rise in FX reserves & TL5.6bn in TL liquidity;
  - TL RR that can be kept as Gold was raised to 25% from 20%, leading to \$2.2bn rise in FX reserves & TL2.8bn inTL liquidity
- After a 4% appreciation against the currency basket during 1Q12, TL appreciated by another 1% in 2Q12.
- Benchmark bond yield was 9.1% on a monthly average basis in 2Q12 -- fell below 8% during first half of July, the lowest level since January 2011.



### 1H 2012 Highlights

Balance sheet strength: distinguishing feature of Garanti..

Customer-driven asset growth -- Loan demand picked up pace, as expected

Loans/Assets: 56% vs. 55% in 1Q 12

Selective lending strategy with focus on profitable growth rather than volume growth

TL lending growth in 2Q: 8% vs. 2% in 1Q 12

Healthy market share gains in high-margin retail products

(Mortgage: 5.8% ytd vs. sector's 4.6%; GPL: 9.9% ytd vs. sector's 9.2%; Auto: 6.2% ytd vs. sector's 4.0%)

FX lending growth in 2Q: -1% vs. 2% in 1Q 12

Strategically managed securities portfolio: FRN heavy – serving as an hedge for volatile market conditions

Sound asset quality with comfortable provisioning

NPL ratio: 1.8% vs. sector's 2.6% -- normalizing net NPLs as expected,

Gross CoR <100 bps -- in line with budget guidance

Solid funding mix - well diversified and actively managed

Deposit heavy funding remains with emphasis on sustainable and lower cost mass deposits --

Consumer+SME deposits in total up to 66% from 63% at YE 11

FX funding supported by long-term bank deposits at attractive rates

Sustained high demand deposit levels -- demand deposits / total deposits: 19% vs. sector's 17%

Opportunistic utilization of repos & money market funding to support margins

Strong solvency supported by capital generative growth strategy: CAR: 16.6%, Leverage:7x

...leads to consistent delivery of strong results

Maintained sound profitability -- ROAE: 17%; ROAA: 2.1%, supported by:

Margin expansion

Improving loans to deposits spread vs. the fluctuating quarterly income on CPI linkers

Continued focus on sustainable revenues

Net fees and commissions -- Double digit growth momentum maintained on a comparable basis via highly diversified fee sources

• Commitment to strict cost discipline

-Opex/ Avg. Assets: 2.2%, remained flat y-o-y despite the low OPEX base in 1H 11 due to larger

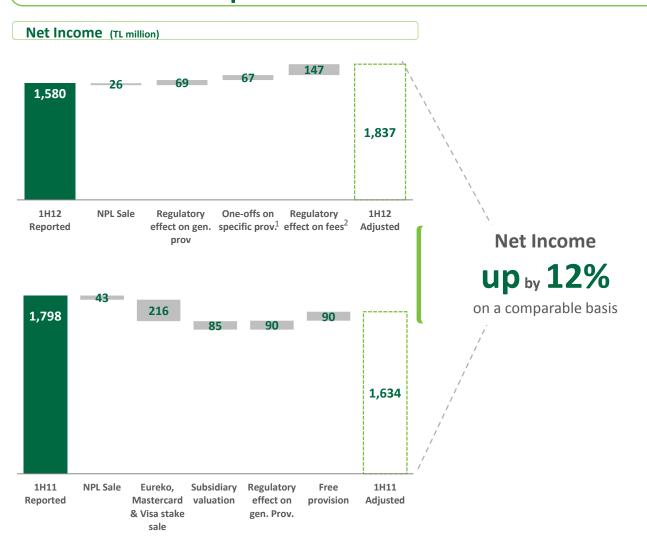
implementation of the efficiency improvement project hitting the period

-Fees/OPEX: 68% on adjusted basis<sup>1</sup> vs. 59% on reported basis

-Investment in distribution network continued (avg branch additions: ~50 y-o-y)



# Strategically managed balance sheet in sustaining strong results -- ROAE on a comparable basis >20%



1H12: Strong <u>Core</u> <u>Banking Revenues</u> backed by:

**NII: +14%** yoy excluding income on CPIs



Net F&C: +12% yoy on a comparable basis

(-3% on a reported basis)



Normalizing net loan loss provisions

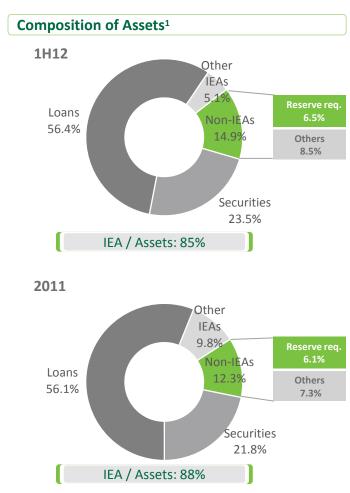
Adj. ROAE: >20% 17% on reported basis

Adj. ROAA: 2.5% 2.1% on reported basis



### **Customer-driven asset growth -- Loans/Assets: 56%**





Growth (2Q12)
Loans<sup>3</sup>

2Q: +5% vs. 1Q: -1%

**Securities** 

2Q: +1% vs. 1Q: +12%

Loans/Assets

56%

vs. **55%** at 1Q12

Maintained comfortable liquidity

Liquidity Ratio<sup>2</sup>:

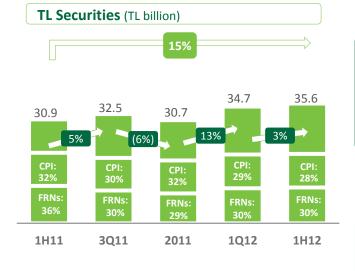
**30%** 

<sup>2 (</sup>Cash and banks + Trading securities + AFS)/Total Assets



# FRN heavy securities portfolio continue to serve as an hedge -- redemptions replaced with favourable fixed rate TL securities

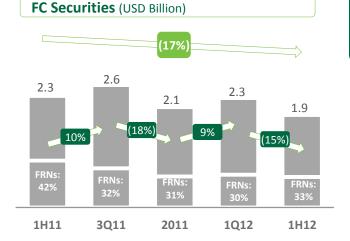








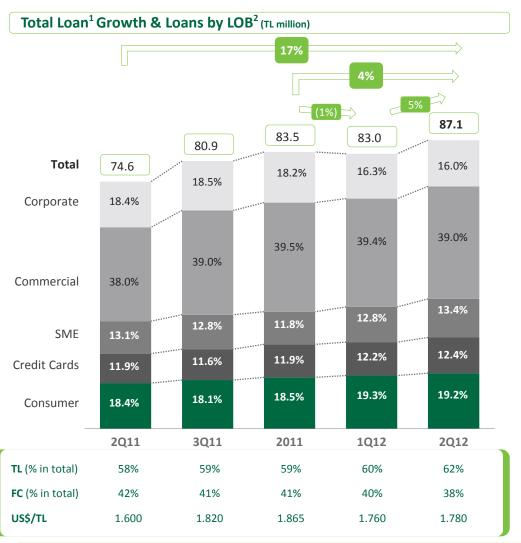




FRN mix<sup>1</sup> in total **56%** 



### **Lending growth driven by Consumer & SMEs**



# TL Loan Growth<sup>3</sup>:

**8%** vs. Sector's 6.7%

- Selective lending continues on higher margin products
- Rational pricing in defending margins

Market share: **11.2%** in 1H 12 vs. **11.0%** in 1Q 12 & **11.3%** at YE 11

### FC Loan Growth<sup>3</sup>:

Q-o-Q and US\$

-1% vs. Sector's -0.7%

Focus on profitability rather than volume growth

Market share: **18.4%** in 1H12 vs. **18.4%** in 1Q 12 & **18.5%** at YE 11

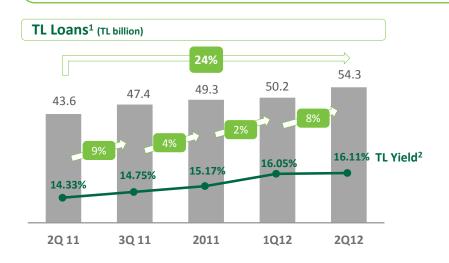
<sup>1</sup> Performing cash loans

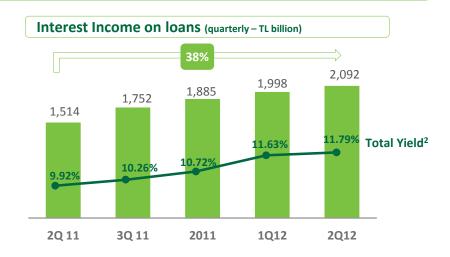
<sup>2</sup> Based on bank-only MIS data

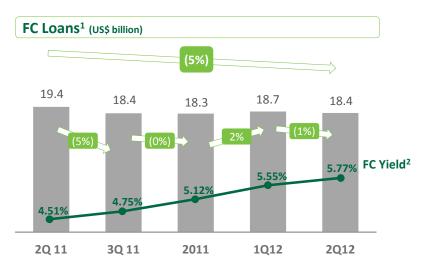
<sup>3</sup> Based on bank-only financials for fair comparison with the sector. Sector data is based on BRSA weekly data for commercial banks



### Rising trend in loan yields remains







# **Upward trend** in loan yields **continued**

- timely loan re-pricing
- avoid uneconomic pricing competition
- focus on lucrative products

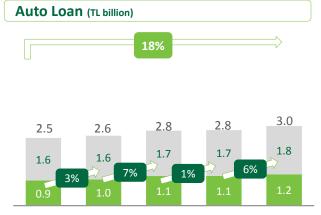


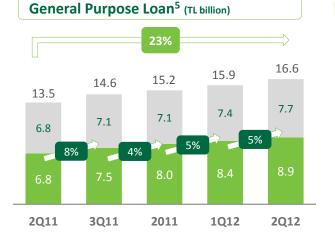
### Healthy market share gains in high margin retail loans





GPL & Mortgage
Market Share (YTD)
+7 bps in GPL
+15 bps in Mortgage





### Market Shares<sup>2,3</sup>

	YTD	Jun' 12	Rank <sup>4</sup>
Mortgage	Û	13.5%	#1
Auto	Û	15.3%	#3
General Purpose <sup>5</sup>	Û	10.7%	#2
Retail <sup>1</sup>	Û	12.8%	#2

2011

1Q12

2012

3011

2Q11

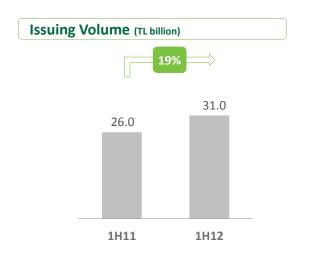
<sup>1</sup> Including consumer, commercial installment, overdraft accounts, credit cards and other 2 Including consumer and commercial installment loans

<sup>3</sup> Sector figures are based on bank-only BRSA weekly data, commercial banks only

<sup>4</sup> As of 1Q12 among private banks 5 Including other loans and overdrafts

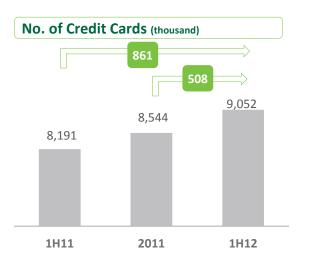


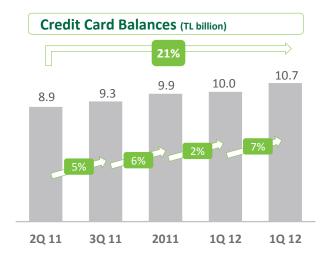
### Strength in card business – a good contributor to sustainable revenues











	ΥΤΟ Δ	Jun' 12	Rank
Acquiring	-116 bps	18.8%	#2
Issuing	-78 bps	18.1%	#1
# of CCs	1 +39 bps	17.0%	#1
POS <sup>1</sup>	1+110 bps	18.7%	#1

-12 bps

ATM

**Market Shares** 

#3\*

9.9%

<sup>\*</sup> Among private banks

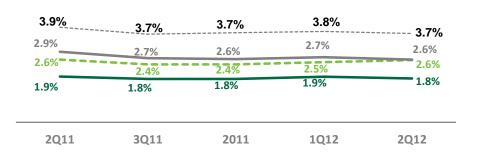
<sup>1</sup> Including shared POS

<sup>2</sup> Annualized



### Sustained sound asset quality...

#### NPL Ratio<sup>1</sup>





<sup>\*</sup> Adjusted with write-offs in 2008,2009,2010,2011 & 1H 12.

### NPL Categorisation<sup>1</sup>

#### Retail Banking (Consumer & SME Personal)

22% of total loans





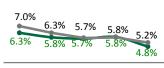
2Q11 3Q11 2011 1Q12 2Q12

#### **Credit Cards**

12% of total loans



Garanti



2Q11 3Q11 2011 1Q12 2Q12

# Business Banking (Including SME Business)

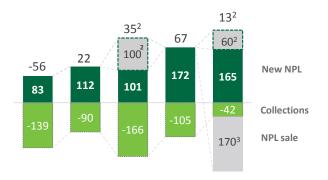




2Q11 3Q11 2011 1Q12 2Q12

—— Sector

### Net Quarterly NPLs<sup>1</sup> (TL billion)



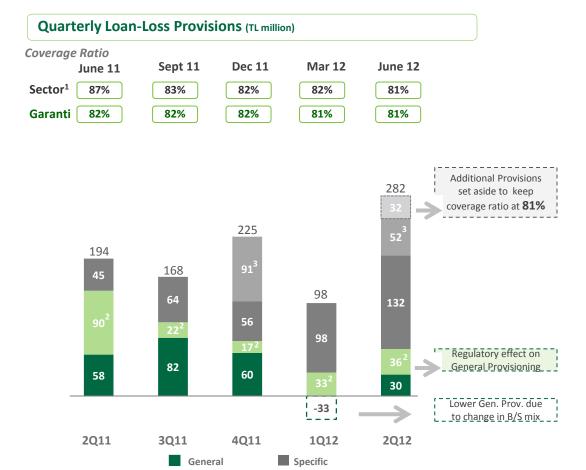
2Q11 3Q11 4Q11 1Q12 2Q12

# Normalizing NPL formations

- As expected
- Mainly driven by credit cards
   -- initial impact of revised
   regulation on credit cards
- Temporary effect of a few commercial files w/ strong collateralization



### ...with prudently increased provisions



### Higher provisions q-o-q:

- o Expectedly higher NPL inflows
- Alignment of coverage ratio to pre-NPL sale level
- Additional provisions for the NPL inflows, related to a few commercial files w/ strong collateralization
- Higher general provisions due to higher originations in 2Q vs. the exceptionally low base in 1Q

**Cumulative Gross CoR** 

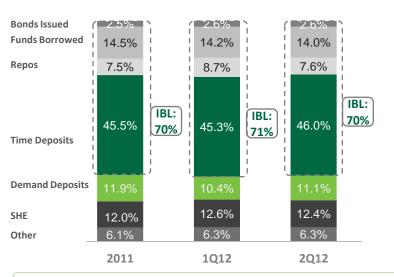
**89** bps

<sup>1</sup> Sector figures are per BRSA weekly data, commercial banks only

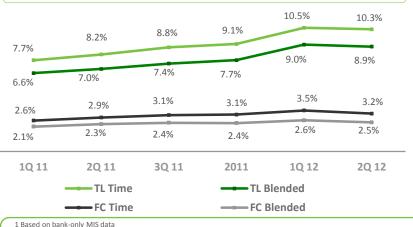


# Solid funding mix - well diversified and actively managed

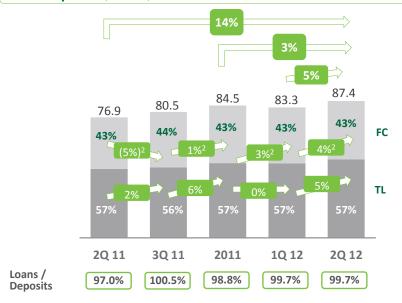
### **Composition of Liabilities**



### Cost of Deposits<sup>1</sup> (Quarterly Averages)



### Total Deposits (TL billion)



### **Loans/Deposits**

when loans\* with maturity of >3yrs are excluded

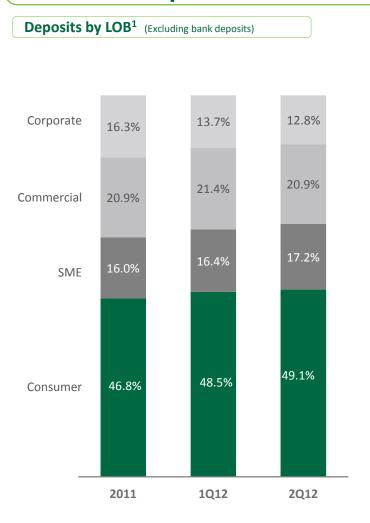
- Focus on sustainable and lower cost mass deposits
- FX funding supported by L/T bank deposits of ~\$1.2bn with >1yr maturity at an average cost of 3%

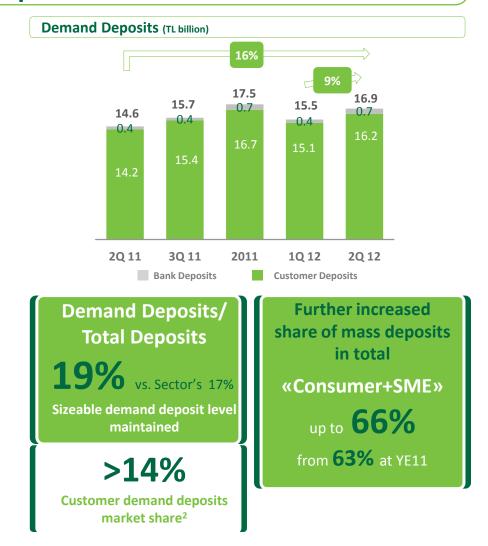
<sup>2</sup> Growth in USD terms

<sup>\*</sup>Defined as mortgages, profect finance loans, investment loans and no export obligation loans



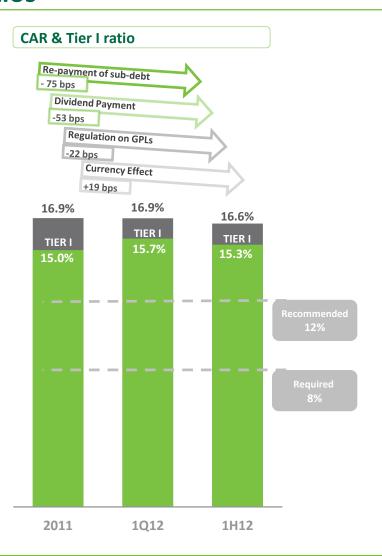
# Deposit heavy funding remains with emphasis on sustainable and lower cost mass deposits -- Retail-based deposits reached 66% of total







# High internal capital generation capability bolsters strong capitalization ratios



Comfortable level of free funds:

Free funds/IEA: 17%

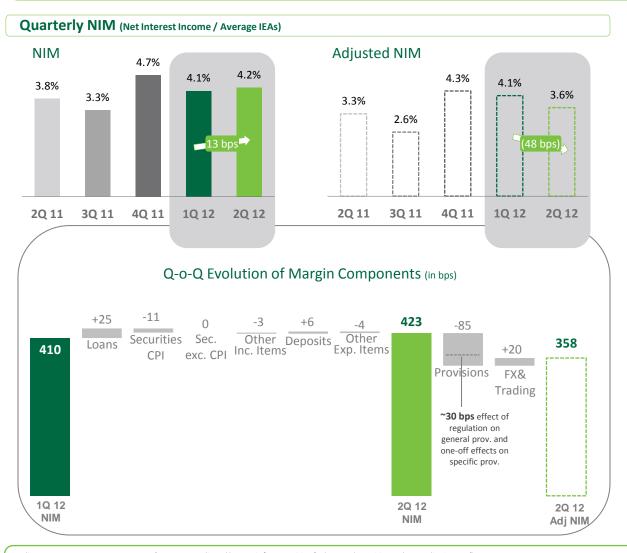
Basel II effect on CAR to be negligible

Leverage

7x



# Strong margin performance despite slightly lower quarterly income on CPI linkers



# Margin expansion 13<sub>bps qoq</sub>

**+24**bps when volatility from CPI linkers are excluded

Q-o-Q improvement in L/D spreads by ~40bps

# Squeeze in Adj. NIM High provisions due to;

- normalizing NPL inflows,
- relatively high general provisions
- alignment of cash coverage to pre-NPL sale level



# Continued focus on sustainable revenues reflects the highest ordinary banking income generation capacity

#### Net Fees & Commissions TL Million



- Effect of accounting methodology change on loan orig. fees & decreased cap on fund management
- Net fees & Comm.

- Leader in Ordinary Banking Income<sup>4</sup> generation with the highest Net F&C market share
- Leader in interbank money transfer
   17% market share vs. the peer's average ~10%
- Highest payment systems commissions per volume
   1.7% vs the peer's average 1.3%<sup>5</sup>
- #1 in bancassurrance
- Strong presence in brokerage
   ~6% market share

# Further diversified & sizeable fee base Y-o-Y growth:

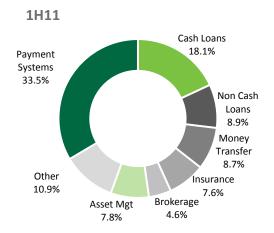
Cash loans<sup>2</sup> 25%

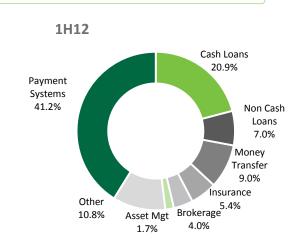
Money transfer 13%

Payment Systems 33%

Money Transfer, Non-cash loans and Insurance fees were the main contributors in 2Q

### Net Fees & Commissions Breakdown <sup>2,3</sup>





<sup>1 1</sup>H12 cash loan origination fees are accounted for on an accrual basis per methodolgy change

<sup>2</sup> Breakdown is on a comparable basis to same period last year 3 Bank-only MIS data

<sup>4</sup> Defined as; net interest income adjusted with provisions for loans and securities, net FX and trading gains + net fees and commissions 5 Peer average as of 1Q12



# Differentiated business model leading to consistent delivery of outstanding results

(TL Million)	1H 11	1H 12	% Change
(+) NII- excl. inc on CPIs	_1,572_	1,795	14%
(+) Net fees and comm. – on a comparable basis	1,010	1,129	12%
(-) Net loan loss prov exc. one-offs	190	-141	n.m.
= CORE BANKING REVENUES	2,711	2,783	Flattish
(+) Income on CPI linkers	517	942	82%
(-) General Provisions	-115	3	n.m.
(+) Trading & FX gains	326	156	-52%
(+) Other income -before one-offs	46_	49_	7%
(-) OPEX	-1,428	-1,661	16%
(-) Taxation and other provisions	-482	-434	-10%
= NORMALIZED NET INCOME	1,634	1,837	12%
(-) Regulatory & One-off effects (post -tax)	254	-257	-235%
(+) NPL sale	43	26	-40%.
(-) One-offs on specific prov.	0	-67	n.m.
(-) Regulatory effect on general prov.	-90	-69	n.m.
(+) Proceeds from insurance and pension & life business subsidiaries stake sale	140	0	n.m.
(+)Mastercard and Visa	76	0	n.m
(+)Subsidiary Valuation	85	0	n.m
(+)Regulatory effect on fees*	0	-147	n.m
(+)Free provision	-90	0	n.m
= NET INCOME	1,798	1,580	-12%

Double-digit growth in Net Fees & Commissions sustained on a comparable basis\*

Quarterly drop due to the timing of account maintenance fees

Low OPEX base in 1H11, due to larger implementation of the efficiency improvement project hitting the period **OPEX/Avg.** Assets

2.2%

Remained flat Y-o-Y

Fees/OPEX

68% on adjusted basis\*

vs. **59%** on reported basis

Cost/Income

45%



# **Appendix**



# **Balance Sheet - Summary**

	(TL million)	Dec-11	Mar-12	Jun-12	YTD Change
	Cash &Banks <sup>1</sup>	15,420	11,791	10,344	-33%
	Reserve Requirements	7,185	9,101	9,854	37%
ets	Securities	34,592	38,770	39,078	13%
Assets	Performing Loans	83,533	83,034	87,140	4%
	Fixed Assets & Subsidiaries	3,488	3,459	3,467	-1%
	Other	2,424	2,446	2,519	4%
	TOTAL ASSETS	146,642	148,601	152,402	4%
Liabilities&SHE	Deposits	84,543	83,253	87,421	3%
	Repos & Interbank	10,955	12,894	11,619	6%
	Bonds Issued	3,704	3,801	3,982	8%
	Funds Borrowed <sup>2</sup>	21,605	21,221	21,561	0%
	Other	8,258	8,729	8,987	9%
	SHE	17,577	18,703	18,832	7%
	TOTAL LIABILITIES & SHE	146,642	148,601	152,402	4%



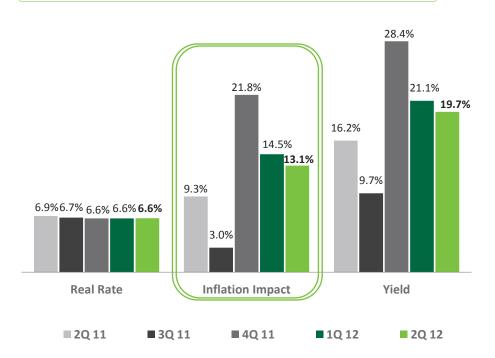
# **Quarterly Income Statement**

(TL M	illion)	1Q 12	2Q 12	
(+)	NII- excl .income on CPI linkers	854	940	Sustained focus on lucrative products & active management and diversification of funding base to keep margins strong
(+)	Net fees and comm. – on a comparable basis	582	547	Fees shrink q-o-q due to timing of account maintenance fees
(-)	Net loan loss provisions excl. one-offs	-48	-93	Normalizing net NPLs
=	CORE BANKING REVENUES	1,389	1,394	SUSTAINED SOLID CORE BANKING INCOME
(+)	Income on CPI linkers	488	454	Slightly lower CPI income q-o-q
(-)	General provisions	33	-30	Normalized level of general provisions in 2Q
(+)	Trading & FX gains	89	67	
(+)	Other income -before one-offs	25	24	
(-)	OPEX	-825	-836	Strict cost mgmt - Opex/Avg. Assets maintained @ 2.2% in 1H12 vs. 1H11
(-)	Taxation and other provisions	-228	-207	
=	NORMALIZED NET INCOME	970	867	
(-)	Regulatory & One-off effects (post -tax)	-108	-149	
	(+) NPL sale	-	26	Prudently set aside provisions to keep, coverage at 81% and to provide
	(-) One-offs on specific prov.	-	-67	Prudently set aside provisions to keep coverage at 81% and to provide for a few commercial files w/ strong collateralization
	(-) Regulatory effect on general prov.	-33	-36	
	(+)Regulatory effect on fees*	-75	-72	
=	NET INCOME	862	719	

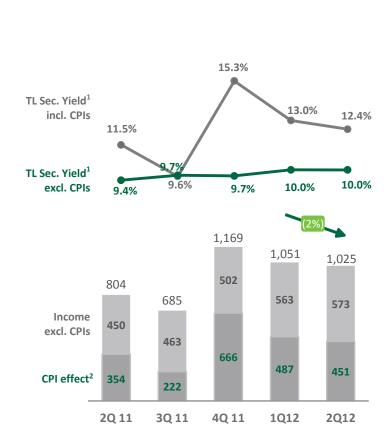


# Long-term strategy of investing in CPI linkers as a hedge for expected reversal in market indicators

Drivers of the Yields on CPI Linkers<sup>1</sup> (% average per annum)

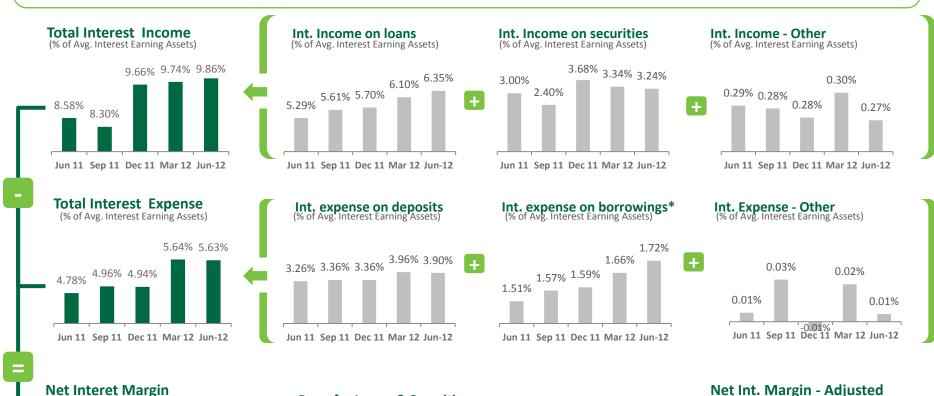


Interest Income & Yields on TL Securities (TL billion)





### **Quarterly Margin Analysis**









**Net FX & Trading gains** 



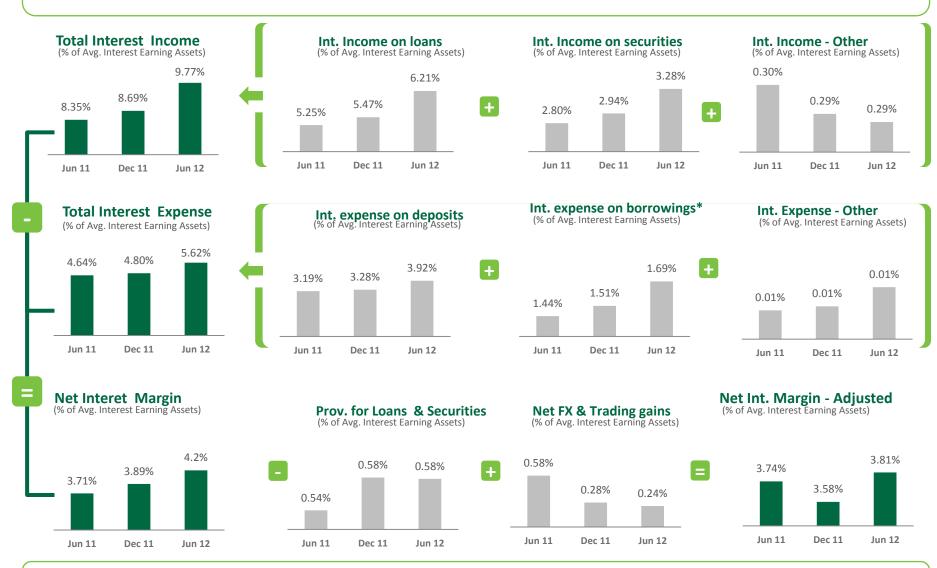
Note: Quarterly NIM analysis

Adjustments to NIM: Net Interest Income/ Average IEA adjusted by FX gain/loss, provision for loans and securities, and net trading income/loss \* Funds borrowed and repos

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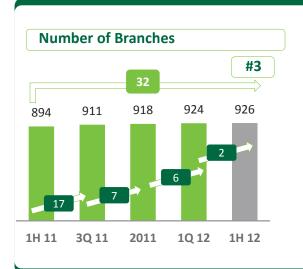


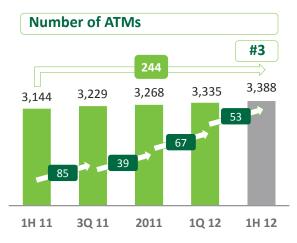
### **Cumulative Margin Analysis**

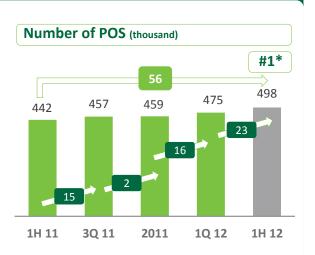




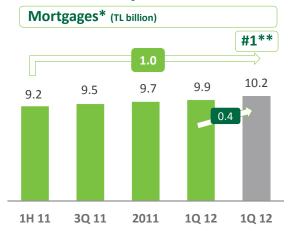
# Further strengthening of retail network...

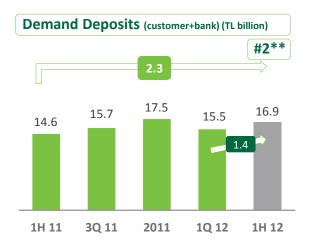










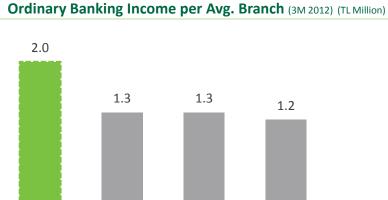


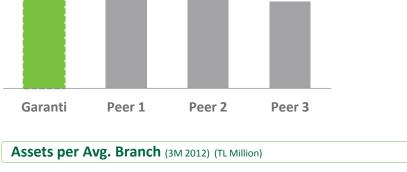
<sup>\*</sup>Including shared POS terminals

<sup>\*\*</sup>Mortgage and demand deposit ranks are as of 1Q12 Note:Ranks are among private banks

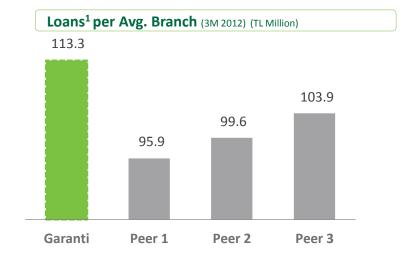


# ...while preserving the highest efficiency ratios

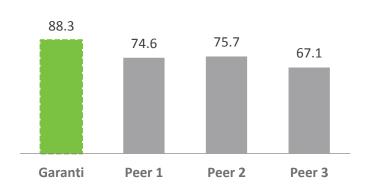














# **Key financial ratios**

	Jun-11	Sep-11	Dec-11	Mar-12	Jun-12
Profitability ratios					
ROAE	19.8%	17.6%	18.2%	19.1%	17.2%
ROAA	2.5%	2.2%	2.2%	2.3%	2.1%
Cost/Income	37.1%	41.9%	44.3%	43.1%	45.3%
NIM (Cumulative)	3.7%	3.6%	3.9%	4.1%	4.2%
Adjusted NIM (Cumulative)	3.7%	3.3%	3.6%	4.1%	3.8%
Liquidity ratios					
Liquidity ratio	29.5%	31.3%	30.8%	32.0%	30.4%
Loans/Deposits	97.0%	100.5%	98.8%	99.7%	99.7%
, ,					
Asset quality ratios					
NPL Ratio	1.9%	1.8%	1.8%	1.9%	1.8%
Coverage	81.8%	82.0%	81.7%	81.5%	81.1%
Gross Cost of Risk (Cumulative-bps)	87	86	93	47	89
Solvency ratios					
CAR	18.0%	16.9%	16.9%	16.9%	16.6%
Tier I Ratio	15.8%	14.8%	15.0%	15.7%	15.3%
Leverage	7.3x	7.6x	7.3x	6.9x	7.1x
0-					



### Details of select items in funding base (I/II)

#### **Bonds** issued

### 1Q 11:

• TL 1 billion bond with 1 year maturity, at a cost of 7.68%

### 2Q 11:

- TL 750 million bond with 6M maturity, at a cost of 8.41%
- TL 750 million bond with 6M maturity, at a cost of 8.54%
- US\$ 500 million Eurobond with 10 year maturity, fixed coupon 6.25%
- US\$ 300 million Eurobond with 5 year maturity, floating 3M LIBOR + 2.5%

#### 4Q 11:

- TL 750 million bond with 6M maturity, at a cost of 8.10% (Roll-over)
- TL 750 million bond with 6M maturity, at a cost of 10.09% (Roll-over)

### 1Q 12:

- TL 350 million bond with 92 days maturity, at a cost of 10.54% (Roll-over)
- TL 650 million bond with 176 days maturity, at a cost of 10.69% (Roll-over)

### **2Q 12:**

- TL 480 million bond with 102 days maturity, at a cost of 9.80% (Roll-over)
- TL 481 million bond with 179 days maturity, at a cost of 10.07% (Roll-over)
- TL 426 million bond with 91 days maturity, at a cost of 10.04% (Roll-over)
- TL 574 million bond with 179 days maturity, at a cost of 10.33% (Roll-over)



### Details of select items in funding base (II/II)

#### **Funds borrowed**

### 2Q 11:

- Secured € 1 billion 1 year syndicated loan, comprising two separate tranches in the amount of € 782.5 million and US\$ 304.5 million. The all-in cost has been realized as EURIBOR+1.1% and LIBOR+1.1%, respectively.
- Borrowed € 50 million and US\$ 225 million with 5 year maturity under Diversified Payment Rights securitization program

### 4Q 11:

• Secured US\$ 1 billion 1 year syndicated loan, comprising two separate tranches in the amount of US\$ 233.6 million and €576.2 million. The all-in cost has been realized as LIBOR+1% and EURIBOR+1%, respectively.

#### 2Q 12:

• Secured EUR 1 billion 1 year syndicated loan, comprising two separate tranches in the amount of US\$ 307.3 million and €768.1 million. The all-in cost has been realized as LIBOR+1.45% and EURIBOR+1.45%, respectively.



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