# Earnings Presentation 

1H 2012
Garanti
BRSA Unconsolidated Financials

## 2Q 2012 Macro Highlights

## Global growth softening,

 Eurozone debt concerns re-emerged- Global growth softening, especially in China and in the US
- Europe continued to suffer a series of sovereign ratings downgrades while Eurozone banks' funding worries and fears that some member countries may exit from the Euro area increased
- Asian central banks reacted with monetary policy easing, putting an end to the waiting period for Europe to return to growth.
- The Fed extended 'project twist' to lower the LT rate of interest -- doubt regarding Fed's attitude towards further QE in an election year
- Oil was down by $20 \%$ to $\$ 100 /$ barrel levels $\&$ gold started heading down
- The economy slowed down to $3.2 \%$ during 1Q12-- foreign demand pulled the average growth rate higher while domestic demand made a negative contribution.
- Slow-down, especially in private consumption, helped the rebalancing in the economy.
- Current account deficit fell with export diversification, 12-m rolling CAD down to $\$ 67$ bn by the end of May decreasing $\$ 10$ bn compared to end of 2011.
- After having stayed at above $10 \%$ throughout 1Q12, CPI came down to $8.9 \%$ by the end of June, with the help of decreases in the prices of food and energy items.
- CBT was still cautious during 2Q12 and continued to utilize RR tool to manage liquidity. In 2Q12;
- TL RR that can be kept as FX was raised to $50 \%$ from $40 \%$, leading to $\$ 4.8$ bn rise in FX reserves \& TL5.6bn in TL liquidity;
- TL RR that can be kept as Gold was raised to $25 \%$ from $20 \%$, leading to $\$ 2.2$ bn rise in FX reserves \& TL2.8bn inTL liquidity
- After a 4\% appreciation against the currency basket during 1Q12, TL appreciated by another $1 \%$ in 2Q12.
- Benchmark bond yield was $9.1 \%$ on a monthly average basis in 2 Q 12 -- fell below $8 \%$ during first half of July, the lowest level since January 2011.


## 1H 2012 Highlights

Balance sheet strength: distinguishing feature of Garanti....

Customer-driven asset growth -- Loan demand picked up pace, as expected
Loans/Assets: $56 \%$ vs. $55 \%$ in 1Q 12
Selective lending strategy with focus on profitable growth rather than volume growth
TL lending growth in 2Q: 8\% vs. 2\% in 1Q 12
Healthy market share gains in high-margin retail products
(Mortgage: $5.8 \%$ ytd vs. sector's 4.6\%; GPL: 9.9\% ytd vs. sector's 9.2\%; Auto: 6.2\% ytd vs. sector's 4.0\%)
FX lending growth in 2Q : $-1 \%$ vs. $2 \%$ in 1012
Strategically managed securities portfolio: FRN heavy - serving as an hedge for volatile market conditions
Sound asset quality with comfortable provisioning
NPL ratio: $1.8 \%$ vs. sector's $2.6 \%$-- normalizing net NPLs as expected,
Gross CoR <100 bps -- in line with budget guidance
Solid funding mix - well diversified and actively managed
Deposit heavy funding remains with emphasis on sustainable and lower cost mass deposits --
Consumer+SME deposits in total up to 66\% from 63\% at YE 11
FX funding supported by long-term bank deposits at attractive rates
Sustained high demand deposit levels -- demand deposits / total deposits: 19\% vs. sector's $17 \%$
Opportunistic utilization of repos \& money market funding to support margins
Strong solvency supported by capital generative growth strategy : CAR: 16.6\%, Leverage:7x

## Maintained sound profitability -- ROAE: $17 \%$; ROAA: $2.1 \%$, supported by

- Margin expansion

Improving loans to deposits spread vs. the fluctuating quarterly income on CPI linkers

- Continued focus on sustainable revenues

Net fees and commissions -- Double digit growth momentum maintained on a comparable basis via highly diversified fee sources

- Commitment to strict cost discipline
-Opex/ Avg. Assets: 2.2\%, remained flat y-o-y despite the low OPEX base in 1H 11 due to larger
implementation of the efficiency improvement project hitting the period
-Fees/OPEX: $68 \%$ on adjusted basis ${ }^{1}$ vs. $59 \%$ on reported basis
- Investment in distribution network continued (avg branch additions: $\sim 50 \mathrm{y}-\mathrm{o}-\mathrm{y}$ )


## Strategically managed balance sheet in sustaining strong results <br> -- ROAE on a comparable basis >20\%



[^0]2 Effect of decreased cap on fund management fees and accounting methodology change on cash loan origination fees

## Customer-driven asset growth -- Loans/Assets: 56\%

Total Assets (TL/USD billion)



2011


## Growth (2012)

## Loans ${ }^{3}$

2Q: $+5 \%$ vs. $1 \mathrm{Q}:-1 \%$

## Securities

2Q: +1\% vs. 1Q: +12\%

Loans/Assets
56\%
vs. $55 \%$ at 1012

## Maintained comfortable liquidity

Liquidity Ratio:
30\%

FRN heavy securities portfolio continue to serve as an hedge
-- redemptions replaced with favourable fixed rate TL securities

Total Securities (TL billion)


Total Securities Composition


TL Securities (TL billion)


FC Securities (USD Billion)


Securities²/Assets
23.5\%
down from $\mathbf{2 4 . 2 \%}$ at 1 Q 12

FRN mix ${ }^{1}$ in total 56\%

## Lending growth driven by Consumer \& SMEs



## TL Loan Growth³:

 Q-o-Q
## 80

vs. Sector's $6.7 \%$

- Selective lending continues on higher margin products
- Rational pricing in defending margins

Market share: $\mathbf{1 1 . 2 \%}$ in 1H 12 vs. $\mathbf{1 1 . 0 \%}$ in 1 Q 12 \& $\mathbf{1 1 . 3 \%}$ at YE 11 )

## FC Loan Growth ${ }^{3}$ :

Q-o-Q and US\$
-1\%
vs. Sector's $-0.7 \%$

- Focus on profitability rather than volume growth

Market share: 18.4\% in 1H12
vs. $\mathbf{1 8 . 4 \%}$ in $1 \mathrm{Q} 12 \& \mathbf{1 8 . 5 \%}$ at YE 11 )

[^1]
## Rising trend in loan yields remains




FC Loans ${ }^{1}$ (USs billion)


## Upward trend in loan yields continued

- timely loan re-pricing
- avoid uneconomic pricing competition
- focus on lucrative products


## Healthy market share gains in high margin retail loans



Auto Loan (tL billion)



General Purpose Loan ${ }^{5}$ (tL billion)


GPL \& Mortgage Market Share (YTD)
+7 bps in GPL +15 bps in Mortgage

[^2]
## Strength in card business - a good contributor to sustainable revenues



No. of Credit Cards (thousand)



## Acquiring Volume (tL billion)



## \#1 in card business

Per Debit Card Spending
$\sim 2.5 \mathrm{x}$ the sector
with the ultimate aim of creating cashless society
Per Card Spending (TL, June 12²)


Market Shares

|  | YTD $\Delta$ | Jun' 12 | Rank |
| :--- | :---: | :---: | :---: |
| Acquiring | -116 bps | $18.8 \%$ | \#2 |
| Issuing | -78 bps | $18.1 \%$ | \#1 |
| \# of CCs | +39 bps | $17.0 \%$ | \#1 |
|  |  |  |  |
| POS $^{1}$ | +110 bps | $18.7 \%$ | \#1 |
| ATM | -12 bps | $9.9 \%$ | \#3* |

2 Annualized

## Sustained sound asset quality...



* Adjusted with write-offs in 2008,2009,2010,2011 \& 1H 12.


## Net Quarterly NPLs ${ }^{1}$ (TL billion)



## NPL Categorisation ${ }^{1}$



## Normalizing <br> NPL formations

- As expected
- Mainly driven by credit cards -- initial impact of revised regulation on credit cards
- Temporary effect of a few commercial files w/ strong collateralization


## ...with prudently increased provisions

## Quarterly Loan-Loss Provisions (TL million)

| Coverage Ratio June 11 | Sept 11 | Dec 11 | Mar 12 | June 12 |
| :---: | :---: | :---: | :---: | :---: |
| Sector ${ }^{1}$ 87\% | 83\% | 82\% | 82\% | 81\% |
| Garanti 82\% | 82\% | 82\% | 81\% | 81\% |



- Expectedly higher NPL inflows
- Alignment of coverage ratio to pre-NPL sale level
- Additional provisions for the NPL inflows, related to a few commercial files w/ strong collateralization
- Higher general provisions due to higher originations in 2 Q vs. the exceptionally low base in 1Q


## Solid funding mix - well diversified and actively managed



Total Deposits (TL billion)


- Focus on sustainable and

Loans/Deposits
~60\%
when loans* with maturity of >3yrs
are excluded
lower cost mass deposits

- FX funding supported by L/T bank deposits of
~\$1.2bn with >1yr maturity at an average cost of $3 \%$

Deposit heavy funding remains with emphasis on sustainable and lower cost mass deposits -- Retail-based deposits reached 66\% of total


## High internal capital generation capability bolsters strong capitalization ratios



## Strong margin performance despite slightly lower quarterly income on CPI linkers



## Continued focus on sustainable revenues reflects the highest ordinary banking income generation capacity

Net Fees \& Commissions tL Million


- Leader in Ordinary Banking Income ${ }^{4}$ generation with the highest Net F\&C market share
- Leader in interbank money transfer $17 \%$ market share vs. the peer's average $\sim 10 \%$
- Highest payment systems commissions per volume $1.7 \%$ vs the peer's average $1.3 \%^{5}$
- \#1 in bancassurrance
- Strong presence in brokerage
~6\% market share

Net Fees \& Commissions Breakdown 2,3
Further diversified \& sizeable fee base Y-o-Y growth:

+ Cash loans $^{2} \quad 25 \%$
+ Money transfer 13\%
+ Payment Systems 33\%

Money Transfer, Non-cash loans and Insurance fees were the main contributors in 2 Q

[^3]
## Differentiated business model leading to consistent delivery of outstanding results



[^4]
## Appendix

## Balance Sheet - Summary

| ~~ | (TL million) |
| :---: | :---: |
|  | Cash \& Banks ${ }^{1}$ |
|  | Reserve Requirements |
|  | Securities |
|  | Performing Loans |
|  | Fixed Assets \& Subsidiaries |
|  | Other |
|  | TOTAL ASSETS |
| Liabilities\&SHE | Deposits |
|  | Repos \& Interbank |
|  | Bonds Issued |
|  | Funds Borrowed ${ }^{2}$ |
|  | Other |
|  | SHE |
|  | TOTAL LIABILITIES \& SHE |

Dec-11

15,420
7,185
34,592
83,533
3,488
2,424
146,642

84,543
10,955
3,704
21,605
8,258
17,577
146,642

Mar-12

11,791
9,101
38,770
83,034
3,459
2,446
148,601

83,253
12,894
3,801
21,221
8,729
18,703
148,601
148,601

YTD Change
-33\%
37\%
13\%
4\%
-1\%
4\%
4\%

3\%
6\%
8\%
0\%
9\%
7\%
4\%

## Quarterly Income Statement

| (TL Million) |  | 1Q 12 | 2Q 12 |  |
| :---: | :---: | :---: | :---: | :---: |
|  | NII- excl . income on CPI linkers | 854 | 940 | Sustained focus on lucrative products \& active management and diversification of funding base to keep margins strong |
|  | Net fees and comm. - on a comparable basis | 582 | 547 | Fees shrink q-o-q due to timing of account maintenance fees |
|  | Net loan loss provisions. -- excl. one-offs | -48 | -93 | Normalizing net NPLs |
|  | CORE BANKING REVENUES | 1,389 | 1,394 | SUSTAINED SOLID CORE BANKING INCOME |
|  | Income on CPI linkers | 488 | 454 | Slightly lower CPI income q-o-q |
|  | General provisions | 33 | -30 | Normalized level of general provisions in 2 Q |
|  | Trading \& FX gains | 89 | 67 |  |
|  | Other income -before one-offs | 25 | 24 |  |
|  | OPEX | -825 | -836 | Strict cost mgmt - Opex/Avg. Assets maintained @ 2.2\% in 1H12 vs. 1H11 |
|  | Taxation and other provisions | -228 | -207 |  |
|  | NORMALIZED NET INCOME | 970 | 867 |  |
|  | Regulatory \& One-off effects (post -tax) | -108 | -149 |  |
|  | (+) NPL sale | - | 26 |  |
|  | (-) One-offs on specific prov. | - | -67 | for a few commercial files w/ strong collateralization |
|  | (-) Regulatory effect on general prov. | -33 | -36 |  |
|  | (+)Regulatory effect on fees* | -75 | -72 |  |
|  | NET INCOME | 862 | 719 |  |

## Long-term strategy of investing in CPI linkers as a hedge for expected reversal in market indicators

Drivers of the Yields on CPI Linkers ${ }^{1}$ (\% average per annum)
Interest Income \& Yields on TL Securities (TL billion)



## Quarterly Margin Analysis

## Total Interest Income

(\% of Avg. Interest Earning Assets)


Int. Income on loans (\% of Avg. Interest Earning Assets)


Jun 11 Sep 11 Dec 11 Mar 12 Jun-12

Int. expense on deposits
(\% of Avg. Interest Earning Assets)


Jun 11 Sep 11 Dec 11 Mar 12 Jun-12

Net Interet Margin
(\% of Avg. Interest Earning Assets)


## Prov. for Loans \& Securities (\% of Avg. Interest Earning Assets)



Int. Income on securities (\% of Avg. Interest Earning Assets)


Jun 11 Sep 11 Dec 11 Mar 12 Jun-12

Int. expense on borrowings* (\% of Avg. Interest Earning Assets)
1.72\%


Jun 11 Sep 11 Dec 11 Mar 12 Jun-12

Net FX \& Trading gains (\% of Avg. Interest Earning Assets)


Int. Income - Other
(\% of Avg. Interest Earning Assets)


Jun 11 Sep 11 Dec 11 Mar 12 Jun-12

Int. Expense - Other (\% of Avg. Interest Earning Assets)


Jun 11 Sep 11 Dec 11 Mar 12 Jun-12

Net Int. Margin - Adjusted (\% of Avg. Interest Earning Assets)


## Cumulative Margin Analysis



[^5]
## Further strengthening of retail network...





Number of Customers (million)



Demand Deposits (customertbank) (TL billion)


[^6]Garanti

## ...while preserving the highest efficiency ratios

Ordinary Banking Income per Avg. Branch (3M 2012) (TLMillion)


Assets per Avg. Branch (3M 2012) (TL Million)


## Loans ${ }^{1}$ per Avg. Branch (3M 2012) (TL Million) <br> 113.3



Customer Deposits per Avg. Branch( 3M 2012) (TL million)


Investor Relations / BRSA Bank-only Earnings Presentation 1H12

## Key financial ratios

|  | Jun-11 | Sep-11 | Dec-11 | Mar-12 | Jun-12 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Profitability ratios |  |  |  |  |  |
| ROAE | 19.8\% | 17.6\% | 18.2\% | 19.1\% | 17.2\% |
| ROAA | 2.5\% | 2.2\% | 2.2\% | 2.3\% | 2.1\% |
| Cost/Income | 37.1\% | 41.9\% | 44.3\% | 43.1\% | 45.3\% |
| NIM (Cumulative) | 3.7\% | 3.6\% | 3.9\% | 4.1\% | 4.2\% |
| Adjusted NIM (Cumulative) | 3.7\% | 3.3\% | 3.6\% | 4.1\% | 3.8\% |
| Liquidity ratios |  |  |  |  |  |
| Liquidity ratio | 29.5\% | 31.3\% | 30.8\% | 32.0\% | 30.4\% |
| Loans/Deposits | 97.0\% | 100.5\% | 98.8\% | 99.7\% | 99.7\% |
| Asset quality ratios |  |  |  |  |  |
| NPL Ratio | 1.9\% | 1.8\% | 1.8\% | 1.9\% | 1.8\% |
| Coverage | 81.8\% | 82.0\% | 81.7\% | 81.5\% | 81.1\% |
| Gross Cost of Risk (Cumulative-bps) | 87 | 86 | 93 | 47 | 89 |
| Solvency ratios |  |  |  |  |  |
| CAR | 18.0\% | 16.9\% | 16.9\% | 16.9\% | 16.6\% |
| Tier I Ratio | 15.8\% | 14.8\% | 15.0\% | 15.7\% | 15.3\% |
| Leverage | $7.3 x$ | 7.6x | 7.3x | 6.9x | 7.1x |

Garanti

## Details of select items in funding base (I/II)

## Bonds issued

## 1Q 11:

- TL 1 billion bond with 1 year maturity, at a cost of $7.68 \%$

2Q 11:

- TL 750 million bond with 6 M maturity, at a cost of $8.41 \%$
- TL 750 million bond with 6M maturity, at a cost of $8.54 \%$
- US $\$ 500$ million Eurobond with 10 year maturity, fixed coupon 6.25\%
- US\$ 300 million Eurobond with 5 year maturity, floating 3M LIBOR + 2.5\%

4Q 11:

- TL 750 million bond with 6M maturity, at a cost of $8.10 \%$ (Roll-over)
- TL 750 million bond with 6M maturity, at a cost of $10.09 \%$ (Roll-over)

1Q 12:

- TL 350 million bond with 92 days maturity, at a cost of $10.54 \%$ (Roll-over)
- TL 650 million bond with 176 days maturity, at a cost of 10.69\% (Roll-over) 2Q 12:
- TL 480 million bond with 102 days maturity, at a cost of $9.80 \%$ (Roll-over)
- TL 481 million bond with 179 days maturity, at a cost of $10.07 \%$ (Roll-over)
- TL 426 million bond with 91 days maturity, at a cost of $10.04 \%$ (Roll-over)
- TL 574 million bond with 179 days maturity, at a cost of $10.33 \%$ (Roll-over)

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## Details of select items in funding base (II/II)

## Funds borrowed

## 2Q 11:

- Secured $€ 1$ billion 1 year syndicated loan, comprising two separate tranches in the amount of $€ 782.5$ million and US\$ 304.5 million. The all-in cost has been realized as EURIBOR+1.1\% and LIBOR $+1.1 \%$, respectively.
- Borrowed $€ 50$ million and US\$ 225 million with 5 year maturity under Diversified Payment Rights securitization program


## 4Q 11:

- Secured US\$ 1 billion 1 year syndicated loan, comprising two separate tranches in the amount of US\$ 233.6 million and $€ 576.2$ million. The all-in cost has been realized as LIBOR $+1 \%$ and EURIBOR $+1 \%$, respectively.


## 2Q 12:

- Secured EUR 1 billion 1 year syndicated loan, comprising two separate tranches in the amount of US\$ 307.3 million and $€ 768.1$ million. The all-in cost has been realized as LIBOR+1.45\% and EURIBOR+1.45\%, respectively.


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[^0]:    1 Specific provisions are adjusted for TL 25 mn (post-tax) additional provisions set aside to keep coverage ratio at $81 \%$ and for the NPL inflow of TL 42 mn (post-tax),
    

[^1]:    1 Performing cash loans
    2 Based on bank-only MIS data
    3 Based on bank-only financials for fair comparison with the sector. Sector data is based on BRSA weekly data for commercial banks

[^2]:    1 Including consumer, commercial installment, overdraft accounts, credit cards and other
    3 Sector figures are based on bank-only BRSA weekly data, commercial banks only

[^3]:    1 H 12 cash loan origination fees are accounted for on an accrual basis per methodolgy change
    2 Breakdown is on a comparable basis to same period last year 3 Bank-only MIS data
    4 Defined as; net interest income adjusted with provisions for loans and securities, net FX and trading gains + net fees and commissions

[^4]:    * Adjusted with the effect of decreased cap on fund management fees and accounting methodology change on cash loan origination fees

[^5]:    Adjustments to NIM: Net Interest Income/ Average IEA adjusted by FX gain/loss, provision for loans and securities, and net trading income/loss

    * Funds borrowed and repos

[^6]:    *Including shared POS terminals
    *Incluaing shared POS terminals
    ${ }^{* *}$ Mortgage and demand deposit ranks are as of 1 Q12
    Note:Ranks are among private banks

