

# Garanti BRSA Bank-Only Earnings Presentation

September 30, 2011

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# 3Q 2011 Macro Highlights

Concerns over
the global
economy and
the EU debt
crisis

- > Tension rose with developments in developed markets such as:
  - US debt ceiling debate and sovereign downgrade
  - concerns over a double-dip recession in the US
  - Euro Area debt crisis
- Commodity prices were hit by heavy selling late in the quarter
- Europe's leaders announced their plan on October 27 -- The €1 trillion rescue passage will give breathing space while underlying problems still have to be resolved

Rising
inflation,
solid
domestic
demand
and
stubbornly
weak TL

- > 1H11 GDP growth rate 10.2% 2Q11 8.8% above expectations of 6.8% -- more pronounced downside risks in Government's growth forecasts due to EU volatility
- > Annual inflation fell to 6.15% in September inflation target challenged by pass-through
- TL depreciated by 12% and 7% against US\$ and Euro in 3Q11 -- TL's value against the emerging market currencies stand at all time low since 2003
- CBT cut policy rate by 50 bps to 5.75% on August 4<sup>th</sup> and started tightening cycle in October widened interest rate corridor by increasing lending rate to 12.5%
- > CBT cut RRR on FX liabilities and brought average to 11%, providing a total of ~US\$1.5bn FX liquidity to the market
- > CBT allowed banks to maintain up to 10% of TL RRR in FX and FX RRR in gold, effective as of September 16<sup>th</sup>
- New regulation by BRSA: credit cards with balances not paid up to 50% in the last three months will be restricted to cash withdrawal and limit increases

# 3Q 2011 Highlights

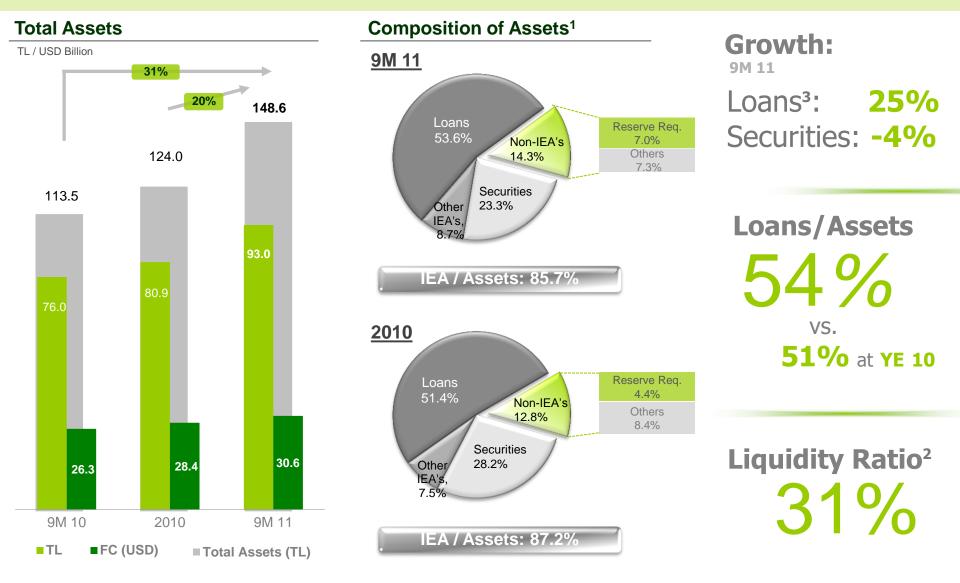
	Robust growth performance in lending
Balance sheet	<ul> <li>TL loan growth picked up pace in 3Q driven by lucrative retail products &amp; TL commercial loans</li> <li>TL loan growth 8.6% in 3Q vs 7.5% in 2Q</li> </ul>
strength:	<ul> <li>GPLs (+8% qoq;+40% ytd); CCs (+5% qoq; +16% ytd); mortgages (+2% qoq; +12% ytd)</li> <li>FC loans shrank q-o-q due to maturing loans and some corporates shift into TL</li> </ul>
distinguishing	<b>FRN heavy securities book remain</b> , although redemption replacements in 3Q, in response to easening policycycle, were w/ fixed rate securities
	> FRN mix in total: 56% in 3Q 11 vs. 65% in 1H 11
feature of	Asset quality shines
Garanti	<ul> <li>Significant reduction in NPL stock clear evidence of success in collections since 2008</li> <li>Gross CoR remained flat far better than expected, despite higher general provisioning</li> </ul>
Guruntin	Solid funding base - actively managed and diversified
	> Timely utilisation of wholesale funding, repos & money market borrowings to support margin
	<ul> <li>Larger deposit base supported by sizeable demand deposits</li> <li>LtD:76% when mortgages, project finance &amp; investment loans (mat. &gt;4 years) are excluded</li> </ul>
	Sound solvency with comfortable level of free funds: CAR: 17%, Leverage:8x
	Strong core banking revenues sustained - the quarterly drop in bottom-line due to:
leads to	<ul> <li>Income volatility of CPI linkers</li> <li>Normalizing collections</li> </ul>
	Net trading and fx losses temporarily hitting the quarter
consistent	No positive effect from one-offs
delivery of	<b>Well-defended margins</b> on the back of timely loan pricings, strong growth in high margin products & effectively managed funding mix
strong	Net fees and commissions: Well-diversified into high growth areas #1 market share maintained
strong	Continued commitment to strict cost discipline and process improvement
results	<ul> <li>Opex/ Avg assets: 2.2% in 9M 11 vs 2.7% in 9M 10</li> <li>Fees/OPEX: 70% in 9M 11 vs. 63% in 9M 10;</li> </ul>
	Frees/OFLA. 70% III 9M II VS. 03% III 9M IO, Investment in distribution network continued (net branch additions: $\pm 48$ vtd $8$ , $\pm 17$ gog)

Investment in distribution network continued (net branch additions: +48 ytd & +17 qoq) ۶

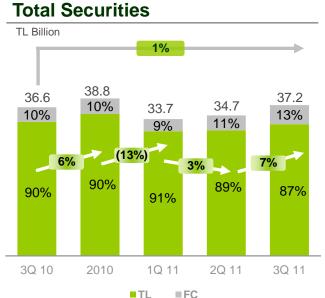
# Core banking revenue growth sustained, despite the increasing negative effects of the regulatory changes

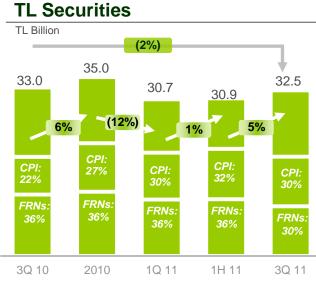
- 00/	(TL Mil	lion)	2Q 11	3Q 11	<u>Comments</u>
ROAE: $18\%$	(+)	NII- excl. inc on CPIs	732	821	Well-defended NII - flattish loan-deposit spread q-o-q
Net Income	(+)	Net fees and commissions	485	517	Diversified & sizable fee base
TL Million	(-)	Specific LLP & General Provbefore regulatory effects	-105	-146	► Flattish CoR -solid asset quality
	=	CORE BANKING REVENUES	1,112	1,193	STRONG CORE BANKING REVENUES SUSTAINED
1Q11: TL 855	(+)	Income on CPI linkers	354	222	<ul> <li>Volatillity in income due to</li> <li>yields based on actual readings w/ 2 mo. lag</li> </ul>
	(+)	Regulatory effects <sup>1</sup> on general provision	-90	-22	<ul> <li>Increased requirement on general provisioning</li> </ul>
<b>9M11:</b> 2Q11:	(+)	Trading & FX gains	61	-67	
TL 2,280 TL 943	(+)	Collections	82	43	<ul> <li>Normalizing collections as B/S clean-up is near completion</li> </ul>
	(+)	Other incbefore one-offs	28	17	
3Q11:	(-)	OPEX	-713	-761	<ul> <li>Strict execution of efficiency improvement project</li> </ul>
TL 482	(-)	Taxation and other provisions	-191	-143	
	(+)	One-offs (post -tax)	301	0	No positive contribution from one-offs in 3Q
	=	NET INCOME	943	482	

# Higher yielding and more liquid asset growth



# FRN heavy securities book remain -- although at a lower weight in response to easening policy cycle





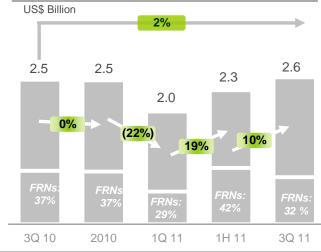
Securities<sup>2</sup>/Assets 23% down from 28% at YE 10

FRN mix in total

Total Securities Composition



FC Securities



6

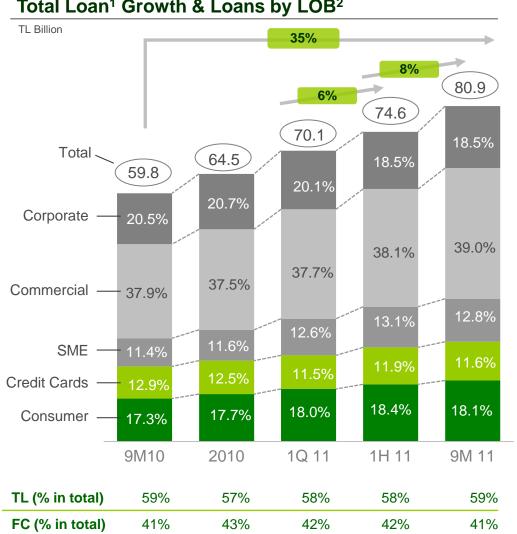
from 65% at 1H 11 and

60% at YE 10

1 Based on bank-only MIS data 2 Excluding accruals

Note: Fixed / Floating breakdown of securities portfolio is based on bank-only MIS data

## Robust growth performance in lending...



### Total Loan<sup>1</sup> Growth & Loans by LOB<sup>2</sup>

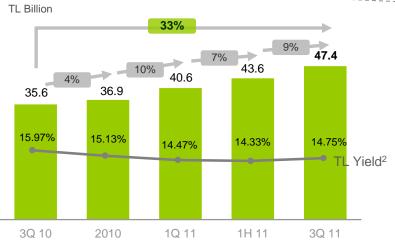
TL Loan Growth: 0-0-0 **9%** vs. Sector's 7% > TL lending growth in 3Q picked up pace as pricing gap vs. sector got narrower > Strong and healthy growth without sacrificing loan yields FC Loan Growth: Q-0-Q -5% vs. Sector's -1% Shifts from FC loans to TL by corporates due to depreciating TL & maturing FC loans resulted in squeeze

1 Performing cash loans

2 Based on bank-only MIS data

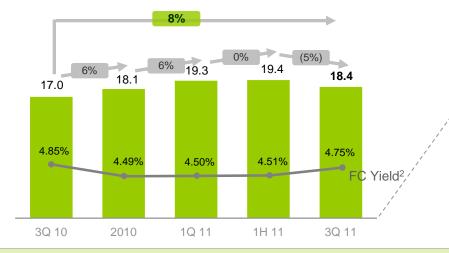
# ... along with the increased weight of higher yielding products resulted in eye-catching growth in lending revenues

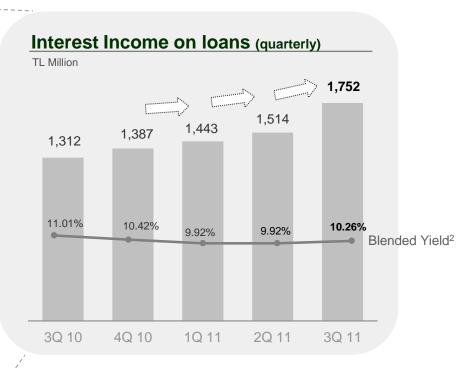




### FC Loans<sup>1</sup>

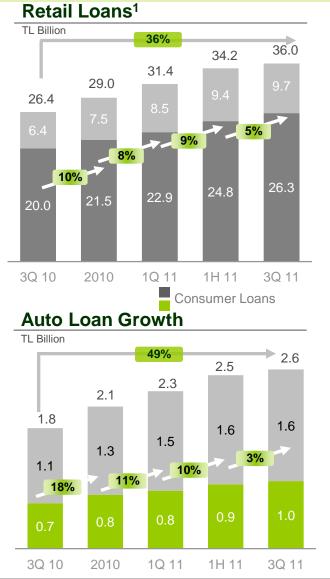
US\$ Billion





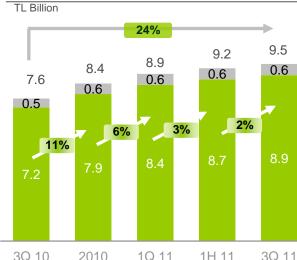
Pro-active & timely loan re-pricing... ~600 bps ytd increase in loan pricing<sup>3</sup> ... reflected in loan yields

# In retail lending emphasis was on high-margin products



Garanti INVESTOR RELATIONS

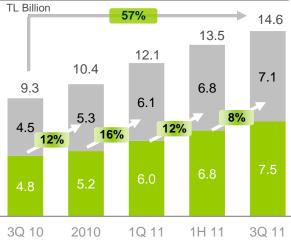
#### Mortgage Loan Growth



3Q 10 2010

#### Commercial Installment Loans

### General Purpose<sup>5</sup> Loan Growth



9

### **GPL** market share increase Ytd



#### Market Shares<sup>2,3</sup>

	QtD	Sep 11	Rank <sup>4</sup>
Mortgage		13.3%	#1
Auto	•	15.0%	#3
General Purpose⁵		10.7%	#2
Retail <sup>1</sup>		12.9%	#2

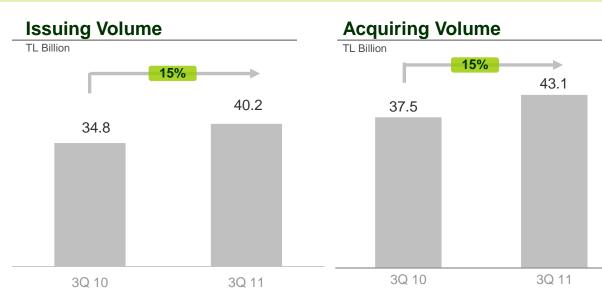
1 Including consumer, commercial installment, overdraft accounts, credit cards and other

2 Including consumer and commercial installment loans

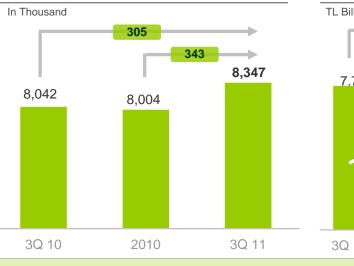
3 Sector figures are based on bank-only BRSA weekly data, commercial banks only

4 As of 1H11 among private banks 5 Including other loans and overdrafts

# Strength in cards business – a good contributor to sustainable revenues



### No. of Credit Cards Cred



### Credit Card Balances



# **#1** in Card Business

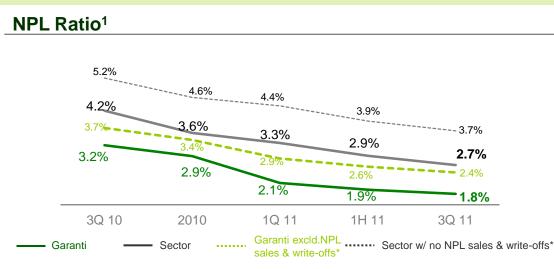


... with the ultimate aim of creating cashless society

#### **Market Shares**

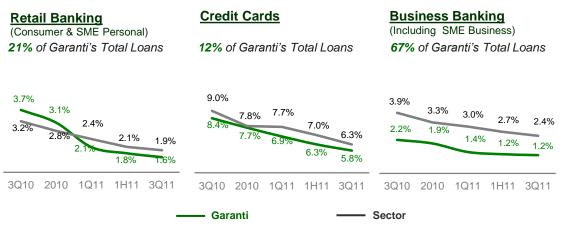
	YTD $\Delta$	Sep 11	Rank
Acquiring	-128 bps 🚽	L 20.1%	#2
Issuing	-111 bps 🚽	L 19.0%	#1
# of Credit Cards	-40 bps 🔳	▶ 16.6%	#1
POS <sup>1</sup>	+118 bps	23.4%	#1
ATM	-58 bps 🚽	<b>10.3%</b>	#4

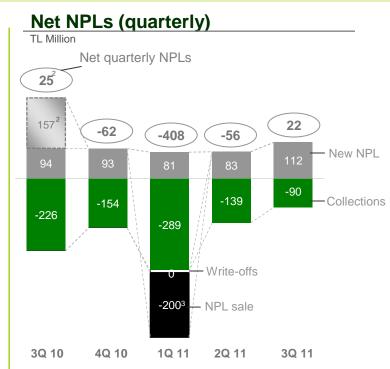
# Asset quality shines with significant gap vs. sector



\* Adjusted with write-offs in 2008,2009,2010 and 9M 11. 2010 and 9M11 sector NPL sales & write-offs total: TL ~2.7 bn and ~TL 1.1 bn, respectively Garanti sold NPLs in 1Q 11 amounting to TL 484mn, of which TL 200mn relates to the NPL portfolio with 100% coverage and the rest being from previously written-off NPLs. Gross income booked amounts TL 54mn.

### NPL Categorisation<sup>1</sup>





### **Normalizing Collections**

as balance sheet clean-up is near completion

Nominal NPL stock decline ytd 11%\* vs.

sector's **1%**\*

-- clear evidence of success in collections since 2008.

1 Sector figures are per BRSA bank-only data. NPL categorisation is based on bank-only data

2 Including NPL inflows in 3Q 2010, amounting to TL157 mn, which are related to a few commercial files with highly strong collateralization

3 Garanti NPL sale equals TL484 mn, of which TL200 mn relates to NPL portfolio with 100% coverage and the remaining TL284 mn being from the previously written-off NPLs. Source: BRSA. TBA & CBT

11

# Gross CoR remained flat -- far better than expected, despite higher general provisioning

### **Quarterly Loan-Loss Provisions**

I L IVIIIION		
Coverage Ratio		

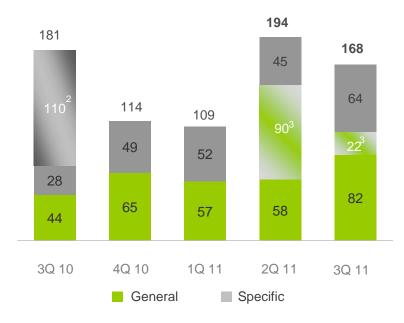
0	Sept 10	<u>Dec 10</u>	<u>Mar 11</u>	<u>Jun 11</u>	<u>Sept 11</u>
Sector <sup>1</sup>	86%	86%	86%	87%	83%
Garanti	81%	82%	82%	82%	82%

# Coverage ratio remains strong

82%





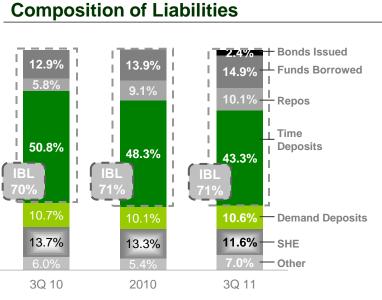


1 Sector figures are per BRSA weekly data, commercial banks only

2 TL110 mn of provisions resulting from NPL inflows in 3Q 10, which are related to a few commercial files with highly strong collateralization

3 The effect of BRSA's recent regulations on general reserve rates for extended loans and GPLs.

# Solid funding base - actively managed and diversified

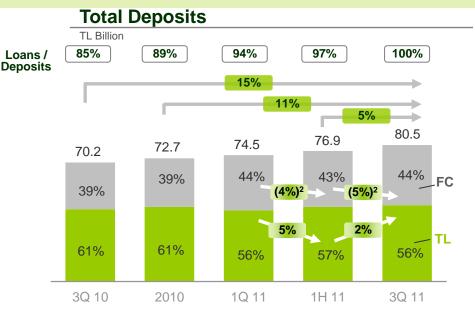


### Cost of Deposits<sup>1</sup>

Garanti INVESTOR RELATIONS

Quarterly Averages



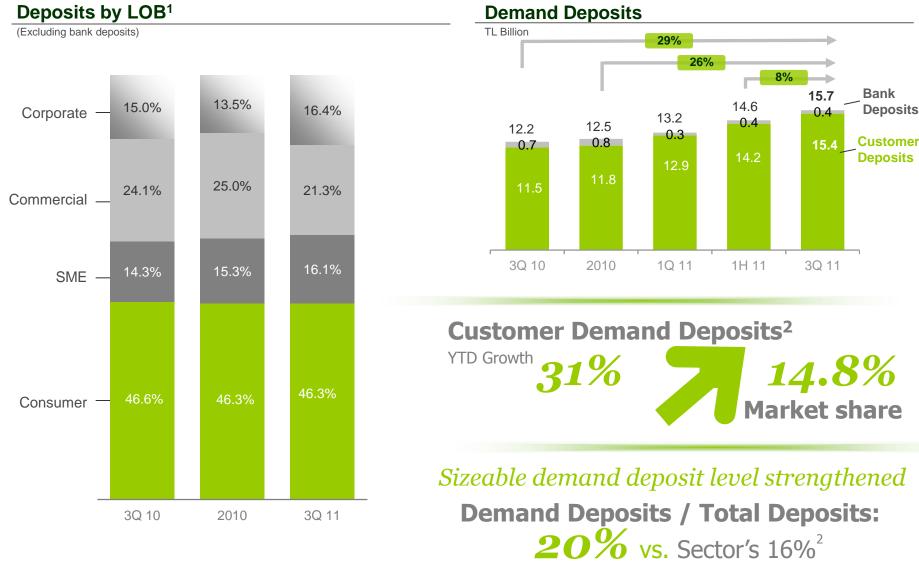


### Loans/Deposits

when mortgages, project finance & investment loans (maturity>4yrs) are excluded

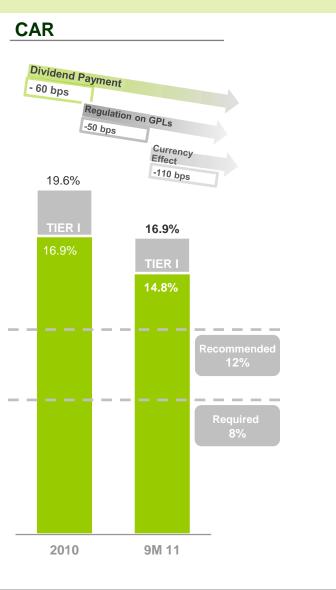
Even though the cost of deposits have been on a declining trend since June 11, the level it reached at end of 1H11 affected the quarterly average negatively

# Sizeable growth in demand deposits mirror the success in customer-focused business model

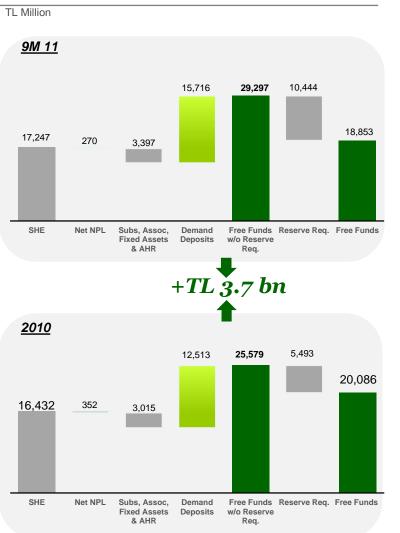


**IEAs** 

# Sound solvency with comfortable levels of free funds



#### **Free Funds Evolution**



vs. 12% in 1H 11 Easing on RRRs in 3Q & higher

**Free Funds**/

in 3Q & higher demand deposit levels boosted free funds

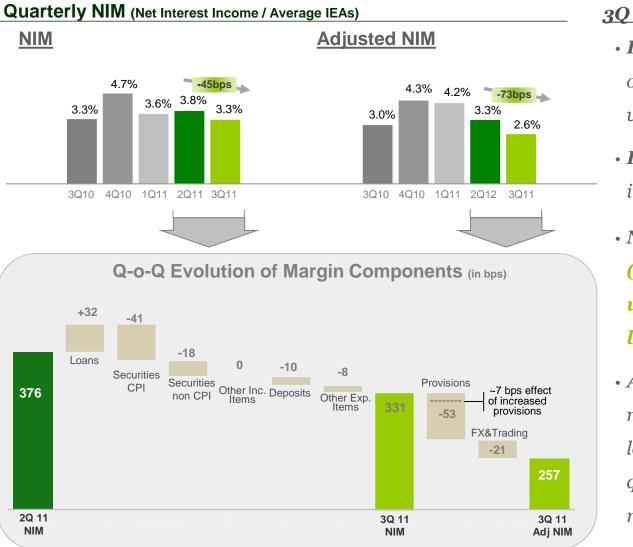
> Leverage Ratio 7.6x

15

Note: Free Funds: Free Equity + Demand Deposits

Free Equity = SHE - (Net NPL+ Investment in Associates and Subsidiaries + Tangible and Intangible Assets+ AHR+ Reserve Requirements)

# NIM sustained when excluding the income volatility of CPI linkers



### <u>3Q 11 over 2Q 11:</u>

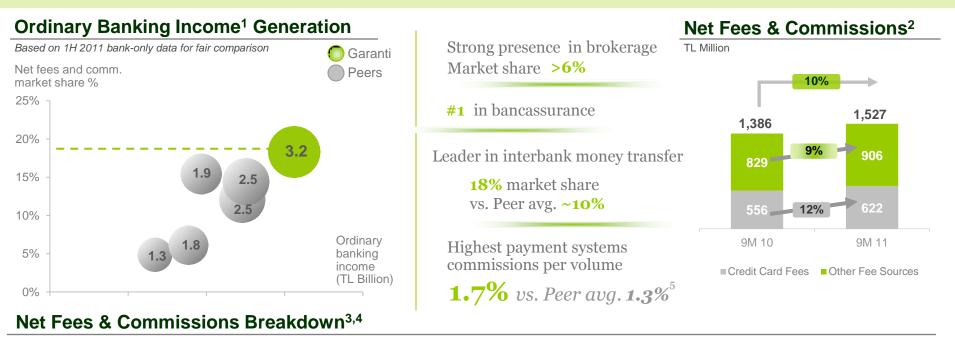
- Increasing asset yields' impact on margin +14 bps -- excluding the volatility of CPI linkers
- Increasing funding costs' impact on margin -17 bps
- NIM flat q-o-q

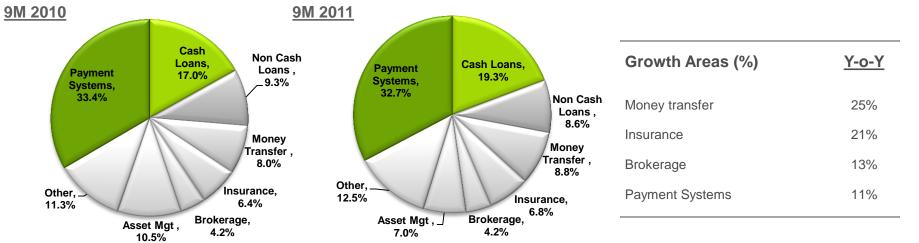
(however down by ~45 bps when volatility from CPI linkers included)

• Adjusted NIM down by 73 bps mainly due to net trading and fx losses temporarily hitting the quarter & effects of recent regulation on general provisioning

Source: BRSA bank-only financials

# Double digit growth momentum in Net Fees and Comm., a core banking income





17

1 Defined as; net interest income adjusted with provisions for loans and securities, net FX and trading gains + net fees and commissions 2 As per new BRSA classification in P/L, excludes net fees and commissions received from cash loans amounting TL 132mn for 9M 11 and TL 80mn for 9M 10 3 Include consumer loan fees as well as other cash loan fees now classified as interest on loans in income statement amounting TL 132mn for 9M 11 and TL 80mn for 9M 10 4 Bank-only MIS data 5 Peer average as of 1H 2011

## Balance sheet strength leads to consistent delivery of strong results

TL Millio	n)	9M 10	9M 11	<u>Change</u>
(+)	NII- excl. inc on RRs and CPIs	2,664	2,393	-10%
(+)	Net fees and commissions	1,386	1,527	10% 🔨
(-)	Specific LLP & General Provbefore regulatory effects	-460	-361	-22%
=	CORE BANKING REVENUES	3,590	3,559	-1% 1
(+)	Income on RR	83	0	n.m
(+)	Income on CPI linkers	728	739	1%
(+)	Regulatory effects <sup>1</sup> on general provision	0	-112	n.m
(+)	Trading & FX gains	348	259	-26%
(+)	Collections	481	330	-31%
(+)	Other income -before one-offs	51	63	23%
(-)	OPEX	-2,212	-2,179	-1% 1
(-)	Taxation and other provisions	-622	-633	2%
(+)	One-offs (post -tax)	0	254	n.m
(+)	-NPL sale	0	43	n.m
(+)	-Eureko, Mastercard & Visa stake sale	Ū	216	n.m
(+)	-Subsidiary valuation	0	85	n.m
(-)	-Free provisions	0	-90	n.m
=	NET INCOME	2,447	2,280	-7%

Fees/Opex: 70% up from 63% at 9M 10

Opex/Avg. Assets: 2.2% down from 2.7% at 9M 10



# Appendix



# Balance Sheet - Summary

	(TL Million)	December 2010	June 2011	September 2011	YTD Change
	Cash & Banks <sup>1</sup>	10,338	11,313	14,003	35%
	Reserve Requirements	5,493	14,306	10,444	90%
2012	Securities	38,818	34,660	37,157	(4%)
n L	Performing Loans	64,476	74,625	80,863	25%
	Fixed Assets & Subsidiaries	2,916	3,208	3,315	14%
	Other	1,933	2,477	2,861	48%
	TOTAL ASSETS	123,974	140,589	148,644	20%
	Deposits	72,658	76,940	80,469	11%
	Repos & Interbank	11,254	13,220	15,037	34%
ð	Bonds Issued	0	3,427	3,626	n/m
	Funds Borrowed <sup>2</sup>	17,518	22,301	22,431	28%
	Other	6,112	7,742	9,833	61%
4	SHE	16,432	16,959	17,247	5%
	TOTAL LIABILITIES & SHE	123,974	140,589	148,644	20%

Assets

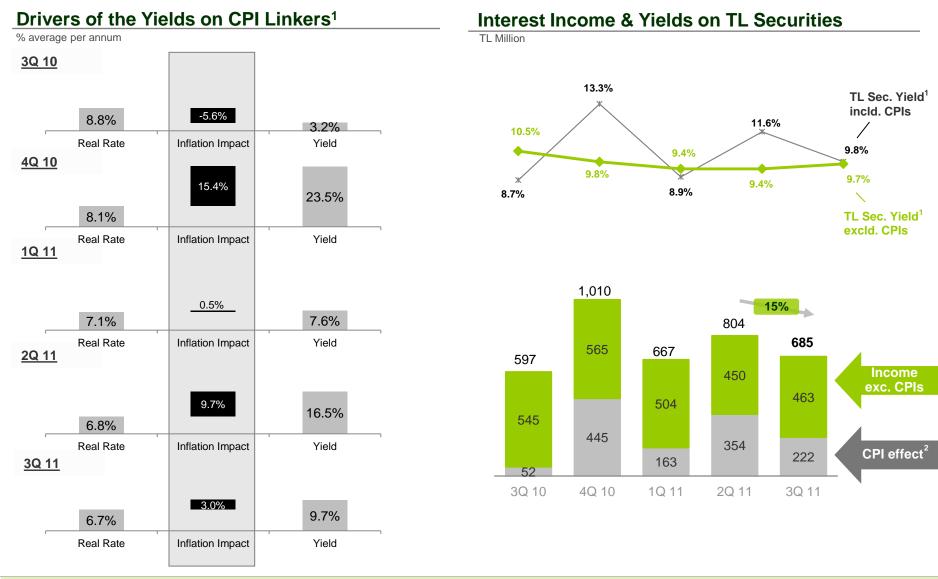
Liabilities & SHE

1 Includes banks, interbank, other financial institutions 2 Includes funds borrowed and sub-debt

# Quarterly Income Statement

(TL million)	3Q 11	2Q 11	1Q 11	4Q 10	3Q 10	2Q 10	1Q 10
NII- excl. inc on RRs and CPIs	821	732	839	831	787	869	1,008
Net fees and commissions	517	485	525	430	458	453	476
Specific LLP & General Provbefore regulatory effects	-146	-105	-110	-115	-182	-81	-197
CORE BANKING REVENUES	1,193	1,112	1,255	1,145	1,063	1,240	1,286
Income on RR	0	0	0	4	29	28	26
Income on CPI linkers	222	354	163	445	52	328	348
Regulatory effects <sup>1</sup> on general provision	-22	-90	0	0	0	0	0
Trading & FX gains	-67	61	264	15	102	74	173
Collections	43	82	205	97	133	143	205
Other income -before one-offs	17	28	18	14	17	22	12
OPEX	-761	-713	-705	-850	-729	-708	-775
Taxation and other provisions	-143	-191	-298	-191	-146	-206	-269
One-offs (post -tax)	0	301	-47	0	0	0	0
-NPL sale	0	0	43	0	0	0	0
-Eureko, Mastercard & Visa stake sale	0	216	0	0	0	0	0
-Subsidiary valuation	0	85	0	0	0	0	0
-Free provisions	0	0	-90	0	0	0	0
NET INCOME	482	943	855	681	522	920	1,005

# Long-term strategy of investing in CPI linkers as a hedge for expected reversal in market indicators



1 Based on bank-only MIS data 2 Per valuation method based on actual monthly inflation readings

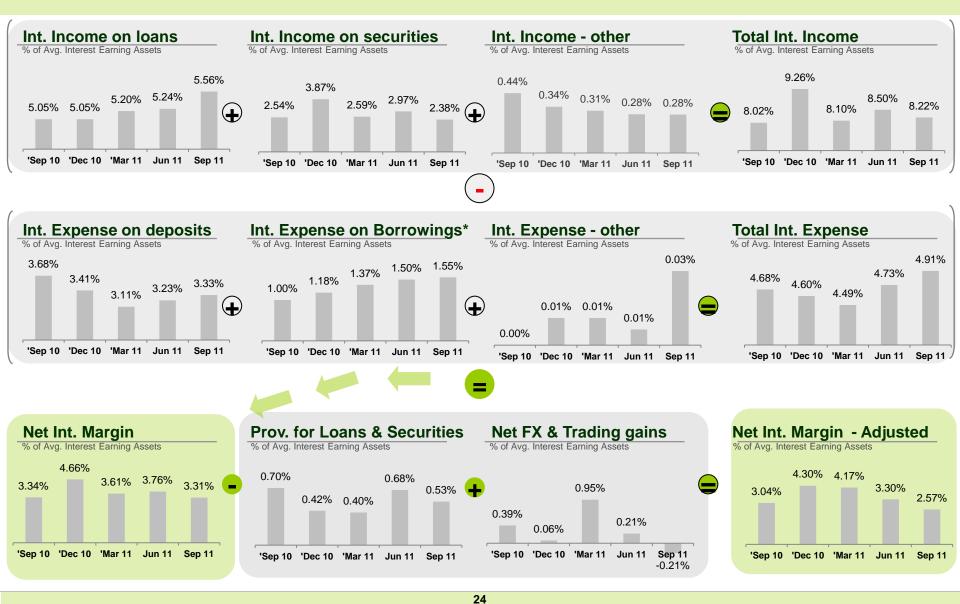
# **Cumulative Margin Analysis**



Note: Cumulative NIM analysis

Note: Confidence Num analysis Source:BRS bank-only financials Adjustments to NIM: Net Interest Income/ Average IEA adjusted by FX gain/loss, provision for loans and securities, and net trading income/loss \* Funds borrowed and repos

# **Quarterly Margin Analysis**

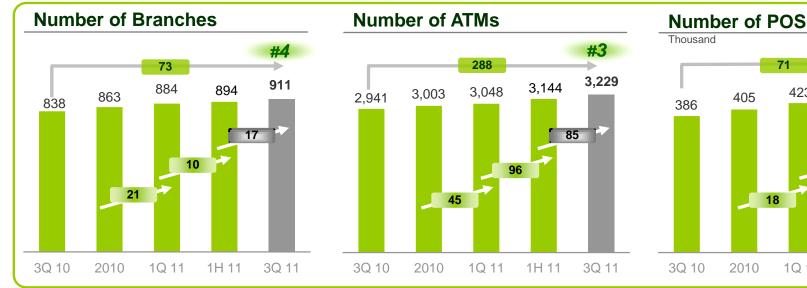


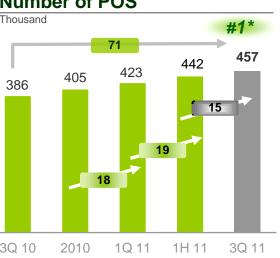
Note: Quarterly NIM analysis

Source: BRSA bank-only financials

Adjustments to NIM: Net Interest Income/ Average IEA adjusted by FX gain/loss, provision for loans and securities, and net trading income/loss \* Funds borrowed and repos

# Further strengthening of retail network...



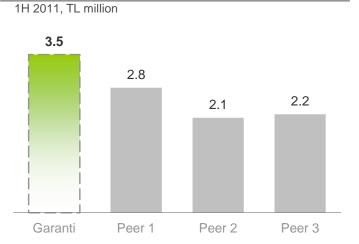




\*Including shared POS \*\*Mortgage and demand deposit ranks are as of 2Q 11 Note: Ranks are among private banks

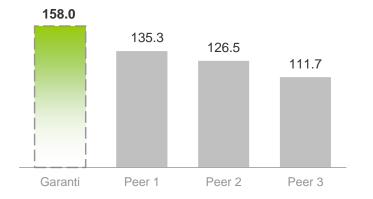
# ...while preserving the highest efficiencies

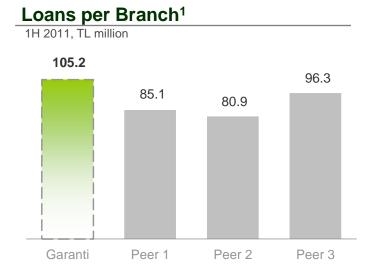
### Ordinary Banking Income per Branch



### Assets per Branch

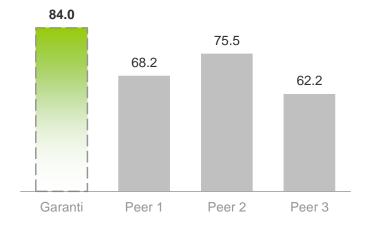
1H 2011, TL million





### **Customer Deposits per Branch**

1H 2011, TL million



# Key financial ratios

	Sep 10	Dec 10	Mar 11	Jun 11	Sep 11
<b>Profitability ratios</b>					
ROAE	22.5%	21.0%	20.5%	19.8%	17.6%
ROAA	3.0%	2.8%	2.7%	2.5%	2.2%
Cost/Income <sup>1</sup>	41.9%	43.7%	37.0%	41.1%	45.0%
NIM (Cumulative)	4.6%	4.6%	3.6%	3.7%	3.5%
Adjusted NIM (Cumulative)	4.5%	4.4%	4.2%	3.7%	3.3%
Liquidity ratios					
Liquidity ratio	35%	35%	31%	29%	31%
Loans/Deposits	85.3%	88.7%	94.0%	97.0%	100.5%
Asset quality ratios					
NPL Ratio	3.2%	2.9%	2.1%	1.9%	1.8%
Coverage	81%	82%	82%	82%	82%
Cost of Risk (bps)	111	100	64	87	86
Solvency ratios					
CAR	19.8%	19.6%	18.2%	18.0%	16.9%
Tier I Ratio	17.1%	16.9%	15.9%	15.8%	14.8%
Leverage	6.3x	6.5x	6.7x	7.3x	7.6x

# Details of selected items in funding base

### **Bonds issued:**

### <u> 1Q 11:</u>

 $\checkmark$  TL 1 billion bond with 1 year maturity, at a cost of 7.68%

### <u> 2Q 11:</u>

- ✓ TL 750 million bond with 6M maturity, at a cost of 8.41%
- ✓ TL 750 million bond with 6M maturity, at a cost of 8.54%
- ✓ US\$ 500 million Eurobond with 10 year maturity, fixed coupon 6.25%
- ✓ US\$ 300 million Eurobond with 5 year maturity, floating 3M LIBOR + 2.5%

### Funds borrowed:

#### <u> 20 11:</u>

- ✓ Secured € 1 billion 1 year syndicated loan, comprising two separate tranches in the amount of € 782.5 million and US\$ 304.5 million. The all-in cost has been realized as EURIBOR+1.1% and LIBOR+1.1%, respectively.
- ✓ Borrowed € 50 million and US\$ 225 million with 5 year maturity under Diversified Payment Rights securitization program



## Non-recurring items

### 1Q 2011:

- 1) A part of the non-performing loan portfolio amounting to TL 483.9 million was sold to a local asset management company at a sale price of TL 53.9 million.
  - a) Other income: TL 53.9 million
  - b) Tax expense: TL 10.8 million

2) As of the balance sheet date, financial statements include a general reserve amounting to TL 420 million, provided by the Bank management in line with conservatism principle considering the circumstances which may arise from any changes in the economy or market conditions.

a) Other provisions: TL 90 million

### 2Q 2011:

1) Garanti exercised the put option to sell 20% of the share capital of Eureko Sigorta A.Ş. to Eureko B.V.

- a) Other income: TL +147.4 million
- b) Taxation expense: TL 7.4 million
- 2) Sale of Visa and MasterCard stake
  - a) Other income: TL +79.6 million
  - b) Tax expense: TL 4 million
- 3) Subsidiary valuation
  - a) Other income: TL +85.4 million



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