

# Garanti BRSA Consolidated Earnings Presentation

September 30, 2011

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# 3Q 2011 Macro Highlights

Concerns over
the global
economy and
the EU debt
crisis

- > Tension rose with developments in developed markets such as:
  - US debt ceiling debate and sovereign downgrade
  - concerns over a double-dip recession in the US
  - Euro Area debt crisis
- Commodity prices were hit by heavy selling late in the quarter
- Europe's leaders announced their plan on October 27 -- The €1 trillion rescue passage will give breathing space while underlying problems still have to be resolved

Rising
inflation,
solid
domestic
demand
and
stubbornly
weak TL

- > 1H11 GDP growth rate 10.2% 2Q11 8.8% above expectations of 6.8% -- more pronounced downside risks in Government's growth forecasts due to EU volatility
- > Annual inflation fell to 6.15% in September inflation target challenged by pass-through
- TL depreciated by 12% and 7% against US\$ and Euro in 3Q11 -- TL's value against the emerging market currencies stand at all time low since 2003
- CBT cut policy rate by 50 bps to 5.75% on August 4<sup>th</sup> and started tightening cycle in October widened interest rate corridor by increasing lending rate to 12.5%
- > CBT cut RRR on FX liabilities and brought average to 11%, providing a total of ~US\$1.5bn FX liquidity to the market
- > CBT allowed banks to maintain up to 10% of TL RRR in FX and FX RRR in gold, effective as of September 16<sup>th</sup>
- New regulation by BRSA: credit cards with balances not paid up to 50% in the last three months will be restricted to cash withdrawal and limit increases

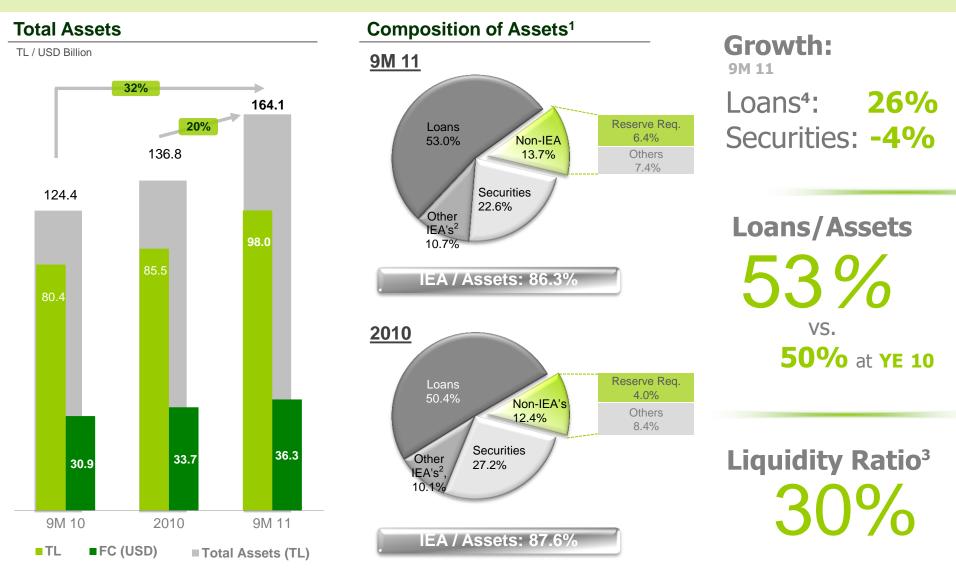
# 3Q 2011 Highlights

	Robust growth performance in lending
Balance sheet	> TL loan growth picked up pace in 3Q driven by lucrative retail products & TL commercial loans > TL loan growth 9.4% in 3Q vs 7.7% in 2Q
strength: distinguishing feature of Garanti	<ul> <li>GPLs (+8% qoq;+39% ytd); CCs (+5% qoq; +16% ytd); mortgages (+3% qoq; +13% ytd)</li> <li>FC loans shrank q-o-q due to maturing loans and some corporates shift into TL</li> <li>FRN heavy securities book remain, although redemption replacements in 3Q, in response to easening policycycle, were w/ fixed rate securities</li> <li>FRN mix in total: 56% in 3Q 11 vs. 65% in 1H 11</li> <li>Asset quality shines</li> <li>Significant reduction in NPL stock clear evidence of success in collections since 2008</li> <li>Gross CoR remained flat far better than expected, despite higher general provisioning</li> <li>Solid funding base - actively managed and diversified</li> <li>Timely utilisation of wholesale funding, repos &amp; money market borrowings to support margin</li> <li>Larger deposit base supported by sizeable demand deposits</li> <li>LtD:76% when mortgages, project finance &amp; investment loans (mat. &gt;4 years) are excluded</li> <li>Sound solvency with comfortable level of free funds: CAR: 15%, Leverage:8x</li> </ul>
	Strong core banking revenues sustained - the quarterly drop in bottom-line due to:
leads to consistent	<ul> <li>Income volatility of CPI linkers</li> <li>Normalizing collections</li> <li>Net trading and fx losses temporarily hitting the quarter</li> <li>No positive effect from one-offs</li> </ul>
delivery of	<b>Well-defended margins</b> on the back of timely loan pricings, strong growth in high margin products & effectively managed funding mix
strong	<b>Net fees and commissions</b> : Well-diversified into high growth areas <b>#1 market share</b> maintained Continued commitment to <b>strict cost discipline and process improvement</b>
results	<ul> <li>&gt; Opex/ Avg assets: 2.3% in 9M 11 vs 2.7% in 9M 10</li> <li>&gt; Fees/OPEX: 64% in 9M 11 vs. 60% in 9M 10;</li> <li>&gt; Investment in distribution network continued (net branch additions: +48 ytd &amp; +17 gog)</li> </ul>

# Core banking revenue growth sustained, despite the increasing negative effects of the regulatory changes

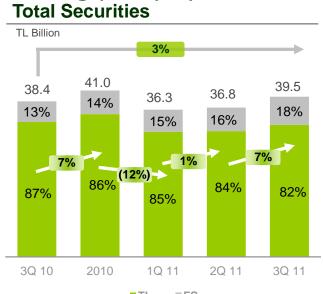
100/	(TL Mil	lion)	2Q 11	3Q 11	<u>Comments</u>
ROAE: $19\%$	(+)	NII- excl. inc on CPIs	856	975	<ul> <li>Well-defended NII - flattish</li> <li>loan-deposit spread q-o-q</li> </ul>
let Income	(+)	Net fees and commissions	513	556	Diversified & sizable fee base
L Million	(-)	Specific LLP & General Provbefore regulatory effects	-110	-170	Flattish CoR -solid asset quality
	=	CORE BANKING REVENUES	1,259	1,361	STRONG CORE BANKING REVENUES SUSTAINED
1Q11: TL 913	(+)	Income on CPI linkers	354	222	<ul> <li>Volatillity in income due to</li> <li>yields based on actual readings w/ 2 mo. lag</li> </ul>
	(+)	Regulatory effects <sup>1</sup> on general provision	-90	-22	<ul> <li>Increased requirement on general provisioning</li> </ul>
<b>9M11:</b> 2Q11:	(+)	Trading & FX gains	76	-69	
TL 2,468 TL 1,016	(+)	Collections	82	43	<ul> <li>Normalizing collections as B/S clean-up is near completion</li> </ul>
	(+)	Other incbefore one-offs	145	44	
3Q11:	(-)	OPEX	-831	-876	<ul> <li>Strict execution of efficiency improvement project</li> </ul>
TL 539	(-)	Taxation and other provisions	-225	-164	
	(+)	One-offs (post -tax)	247	0	No positive contribution from one-offs in 3Q
	-	NET INCOME	1,016	539	

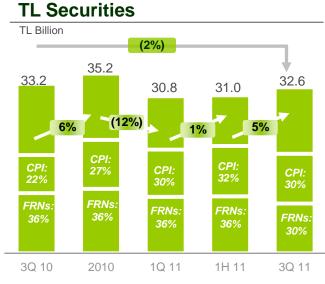
# Higher yielding and more liquid asset growth



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# FRN heavy securities book remain -- although at a lower weight in response to easening policy cycle





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3.8

FRNs

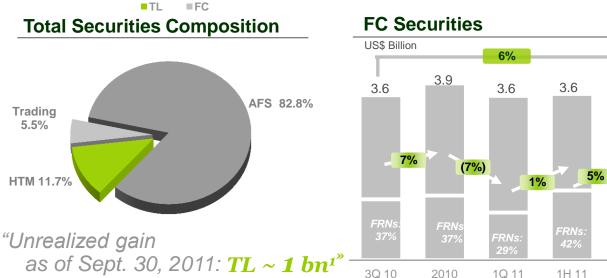
32 %

3Q 11

Securities<sup>2</sup>/Assets

down from **27%** at **YE 10** 

FRN mix in total



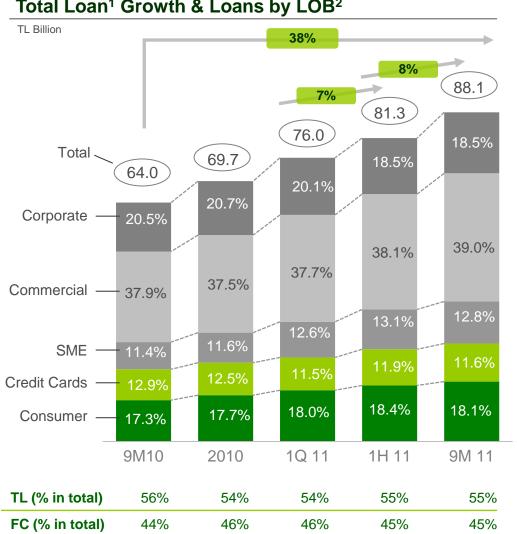
from **65%** at **1H 11** and

60% at YE 10

1 Based on bank-only MIS data 2 Excluding accruals

Note: Fixed / Floating breakdown of securities portfolio is based on bank-only MIS data

### Robust growth performance in lending...



### Total Loan<sup>1</sup> Growth & Loans by LOB<sup>2</sup>

TL Loan Growth: 0-0-0 **9%** vs. Sector's 7% TL lending growth in 3Q picked up pace as pricing gap vs. sector got narrower Strong and healthy growth without sacrificing loan yields FC Loan Growth: Q-o-Q and US\$ based -6% vs. Sector's -1% Maturing loans and some shift of FC corporate loans into TL

1 Performing cash loans

2 Based on bank-only MIS data

3 Sector data is based on BRSA weekly data for commercial banks only

# ... along with the increased weight of higher yielding products resulted in eye-catching growth in lending revenues

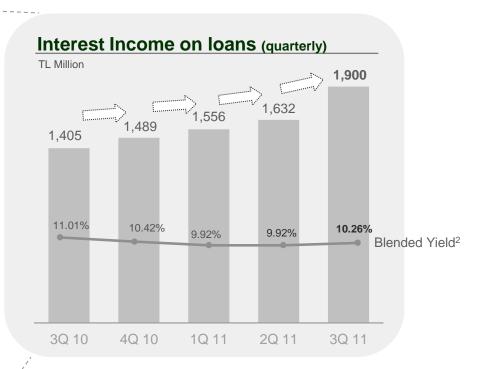




### FC Loans<sup>1</sup>

US\$ Billion

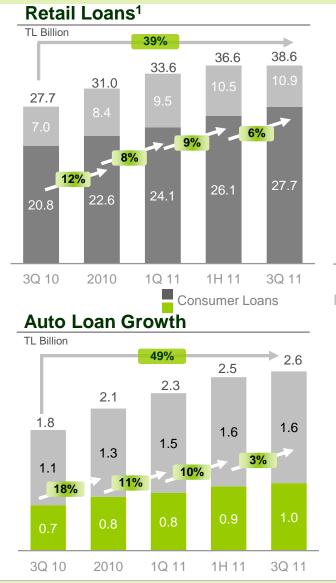




Pro-active & timely loan re-pricings... ~600 bps increase in loan pricing ytd<sup>3</sup> ... reflected in loan yields

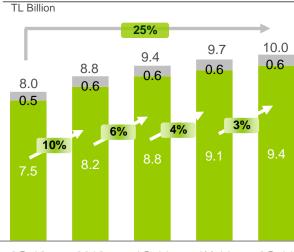
1 Performing cash loans 2 Based on MIS data and calculated using daily averages 3 Based on MIS data 8

# In retail lending emphasis was on high-margin products



Garanti INVESTOR RELATIONS

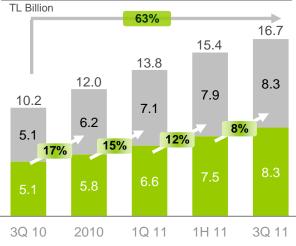
#### Mortgage Loan Growth



3Q 10 2010 10,11 1H 11 30,11

Commercial Installment Loans

### General Purpose<sup>5</sup> Loan Growth



9

### **GPL** market share increase Ytd



#### Market Shares<sup>2,3</sup>

	QtD	Sep 11	Rank <sup>4</sup>
Mortgage		13.3%	#1
Auto	➡	15.0%	#3
General Purpose⁵		10.7%	#2
Retail <sup>1</sup>		12.9%	#2

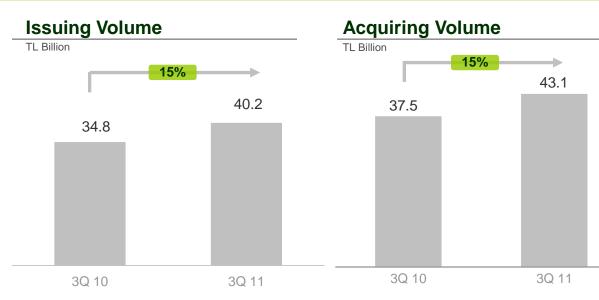
1 Including consumer, commercial installment, overdraft accounts, credit cards and other

2 Including consumer and commercial installment loans

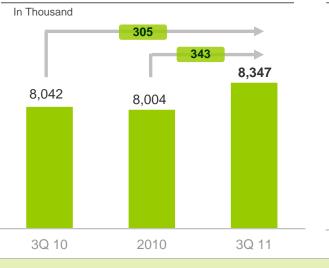
3 Sector figures are based on bank-only BRSA weekly data, commercial banks only

4 As of 1H11 among private banks 5 Including other loans and overdrafts

# Strength in cards business – a good contributor to sustainable revenues



#### No. of Credit Cards



### **Credit Card Balances**



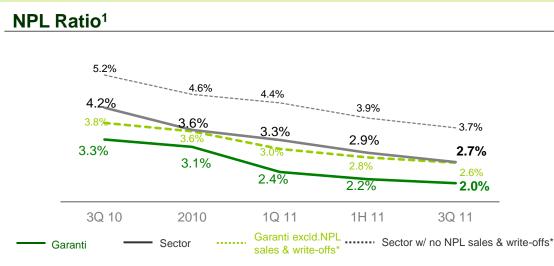
# #1 in Card Business Per Credit Card Spending (TL, Sep 11<sup>2</sup>) 6,563 5,799 Garanti Sector Debit Card Spending 2 times the sector ... with the ultimate aim of creating cashless society

#### **Market Shares**

	YTD $\Delta$	Sep 11	Rank
Acquiring	-128 bps 🚽	<b>20.1%</b>	#2
Issuing	-111 bps 🚽	L 19.0%	#1
# of Credit Cards	-40 bps 🔳	L 16.6%	#1
POS <sup>1</sup>	+118 bps	23.4%	#1
АТМ	-58 bps 🚽	<b>10.3%</b>	#4

1 Including shared POS 2 Annualized

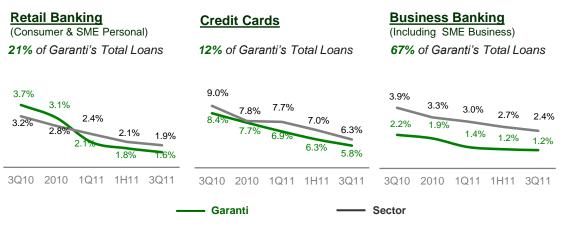
# Asset quality shines with significant gap vs. sector

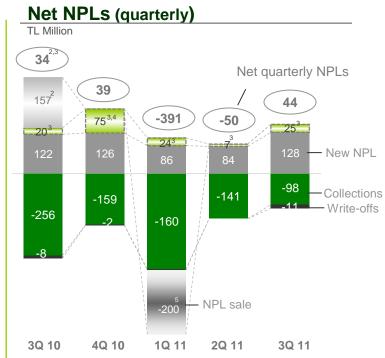


\* Adjusted with write-offs in 2008,2009,2010 and 9M 11. 2010 and 9M11 sector NPL sales & write-offs total: TL ~2.7 bn and ~TL 1.1 bn, respectively Garanti sold NPLs in 1Q 11 amounting to TL 484mn, of which TL 200mn relates to the NPL portfolio with 100% coverage and the rest being from previously written-off NPLs. Gross income booked amounts TL 54mn.

### NPL Categorisation<sup>1</sup>

Source: BRSA, TBA & CBT





### **Normalizing Collections**

as balance sheet clean-up is near completion

Nominal NPL stock decline vtd 11%\* vs.

sector's 1%\*

-- clear evidence of success in collections since 2008.

1 Sector figures are per BRSA bank-only data. NPL categorisation is based on bank-only data 2 Including NPL inflows in 3Q10 amounting to TL157 mn which are related to a few commercial files with highly strong collateralization 3 Including the impact of newly consolidated Romanian subsidiary 4 Consolidation impact of Romanian subsidiary due to increased ownership from 73.3% as of Sep 2010 to 100% as of Dec 2010 5 Garanti NPL sale equals TL484 mn, of which TL200 mn relates to NPL portfolio with 100% coverage and the remaining TL284 mn being from the previously written-off NPLs.

11

# Gross CoR remained flat -- far better than expected, despite higher general provisioning

12

### **Quarterly Loan-Loss Provisions**

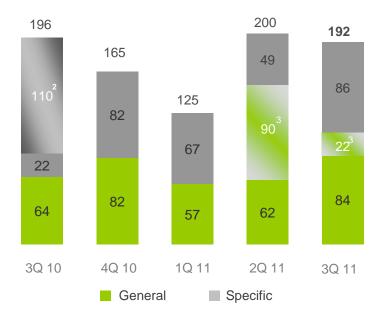
TL Million					
Coverage	Ratio				
_	<u>Sept 10</u>	<u>Dec 10</u>	<u>Mar 11</u>	<u>Jun 11</u>	<u>Sept 11</u>
Sector <sup>1</sup>	86%	86%	86%	87%	83%
Garanti	80%	81%	81%	81%	81%

# Coverage ratio remains strong







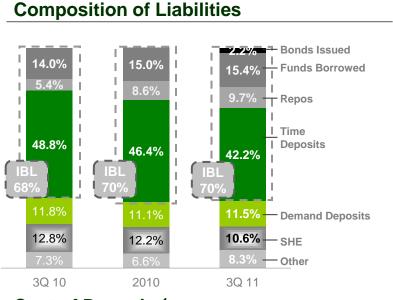


1 Sector figures are per BRSA weekly data, commercial banks only

2 TL110 mn of provisions resulting from NPL inflows in 3Q 10, which are related to a few commercial files with highly strong collateralization

3 The effect of BRSA's recent regulations on general reserve rates for extended loans and GPLs.

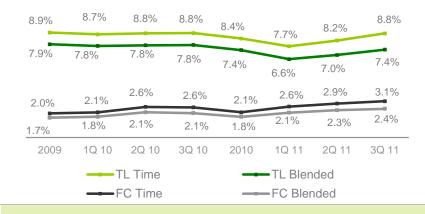
# Solid funding base - actively managed and diversified

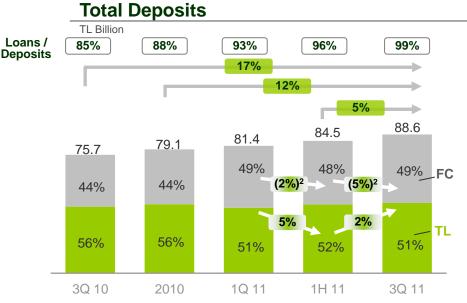


### Cost of Deposits<sup>1</sup>

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Quarterly Averages



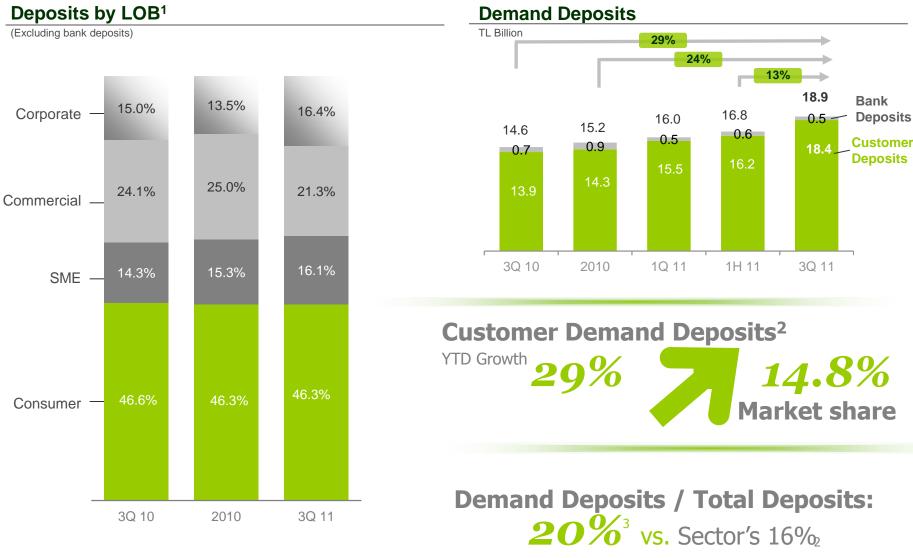


### Loans/Deposits

 when mortgages, project finance & investment loans (maturity>4yrs) are excluded

Even though the cost of deposits have been on a declining trend since June 11, the level it reached at end of 1H11 affected the quarterly average negatively

# Sizeable growth in demand deposits mirror the success in customer-focused business model



1 Based on bank-only MIS data

2 Sector data is based on BRSA weekly data for commercial banks

3 Based on bank-only financials for fair comparison with sector. Demand Deposits / Total Deposits as per consolidated figures is 21%

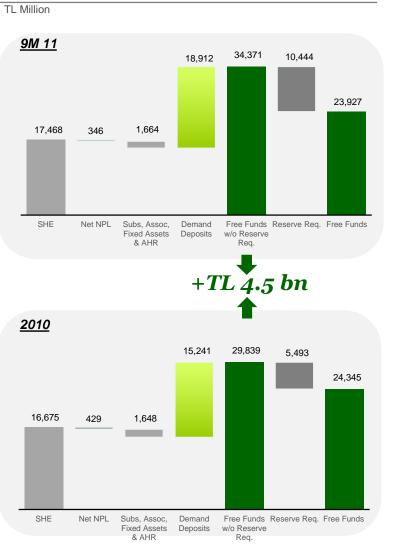
**IEAs** 

**Free Funds**/

# Sound solvency with comfortable levels of free funds



#### **Free Funds Evolution**



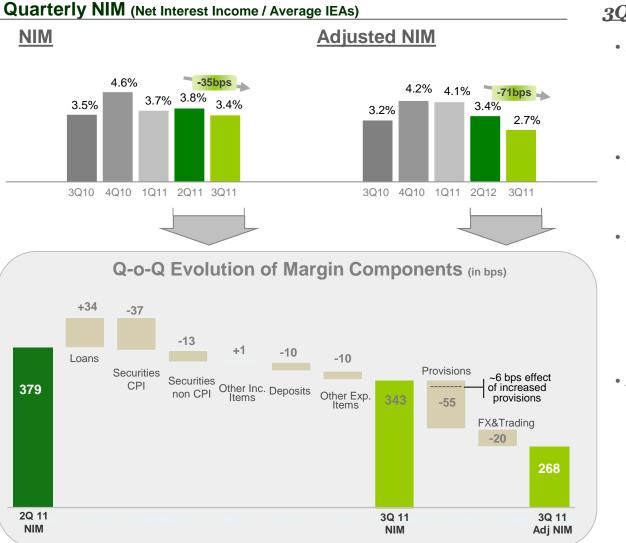
vs. 13% in 1H 11 Easing on RRRs and higher demand deposit levels boosted free funds

> Leverage Ratio 8x

Note: Free Funds: Free Equity + Demand Deposits

Free Equity = SHE - (Net NPL+ Investment in Associates and Subsidiaries + Tangible and Intangible Assets+ AHR+ Reserve Requirements)

# NIM sustained when excluding the income volatility of CPI linkers



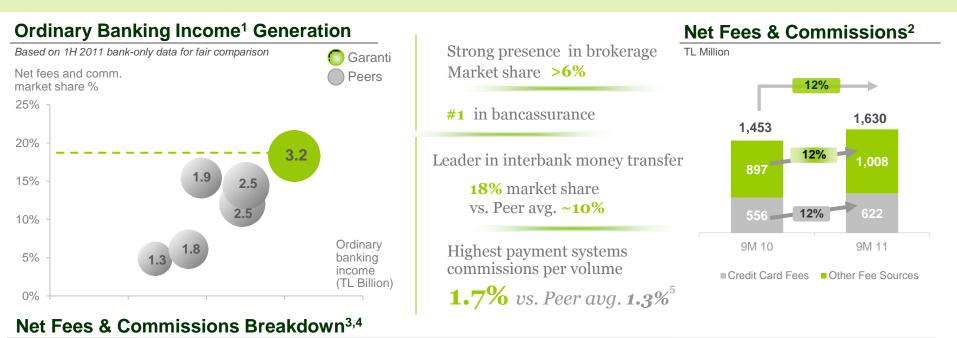
### <u>3Q 11 over 2Q 11:</u>

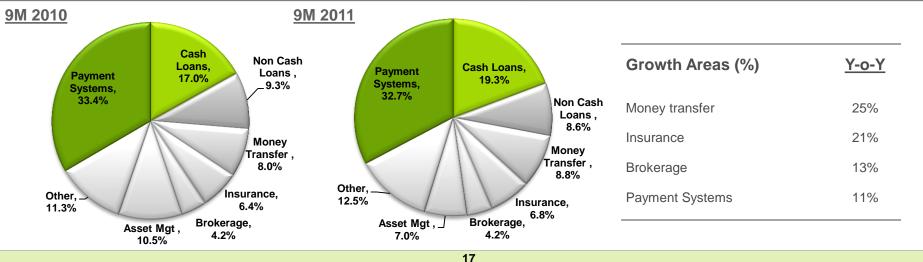
- Increasing asset yields' impact on margin +22 bps -- excluding the volatility of CPI linkers
- Increasing funding costs' impact on margin -20 bps
- NIM up by +2 bps q-o-q
   (however down by ~35 bps when volatility from CPI linkers included)
- Adjusted NIM down by 71 bps mainly due to net trading and fx losses temporarily hitting the quarter & effects of recent regulation on general provisioning

Source: BRSA consolidated financials

Adjustments to NIM: Net Interest Income/ Average IEA adjusted by FX gain/loss, provision for loans and securities, and net trading income/loss

# Double digit growth momentum in Net Fees and Comm., a core banking income





1 Defined as; net interest income adjusted with provisions for loans and securities, net FX and trading gains + net fees and commissions 2 As per new BRSA classification in P/L, excludes net fees and commissions received from cash loans amounting TL 158mn for 9M 11 and TL 102mn for 9M 10 3 Include consumer loan fees as well as other cash loan fees now classified as interest on loans in income statement amounting TL 158mn for 6M 11 and TL 102mn for 9M 10 4 Bank-only MIS data 5 Peer average as of 1H 2011

### Balance sheet strength leads to consistent delivery of strong results

(TL Millio	n)	9M 10	9M 11	% <u>Change</u>
(+)	NII- excl. inc on RRs and CPIs	2,962	2,796	-6%
(+)	Net fees and commissions	1,453	1,630	12% 🗸
(-)	Specific LLP & General Provbefore regulatory effects	-505	-406	-20%
=	CORE BANKING REVENUES	3,911	4,020	3% 🗸
(+)	Income on RR	83	0	n.m 📕
(+)	Income on CPI linkers	728	739	1% 🗸
(+)	Regulatory effects <sup>1</sup> on general provision	0	-112	n.m
(+)	Trading & FX gains	373	265	-29%
(+)	Collections	481	330	-31%
(+)	Other income -before one-offs	239	279	17%
(-)	OPEX	-2,441	-2,540	4% 🗸
(-)	Taxation and other provisions	-709	-713	1%
(+)	One-offs (post -tax)	0	200	n.m
(+)	-NPL sale	0	43	n.m
(+)	-Eureko, Mastercard & Visa stake sale	0	162	n.m
(+)	-Subsidiary valuation	0	85	n.m
(-)	-Free provisions	0	-90	n.m
=	NET INCOME	2,665	2,468	-7%
	Equityholders of the Bank	2,649	2,454	-7%
	Minority Interest	16	13	-16%

Fees/Opex: 64% up from 60% at 9M 10

Opex/Avg. Assets: 2.3% down from 2.7% at 9M 10

 $\frac{Cost/Income^2}{46\%}$ 

**BRSA CONSOLIDATED EARNINGS PRESENTATION – 9M 2011** 

# Appendix



# Balance Sheet - Summary

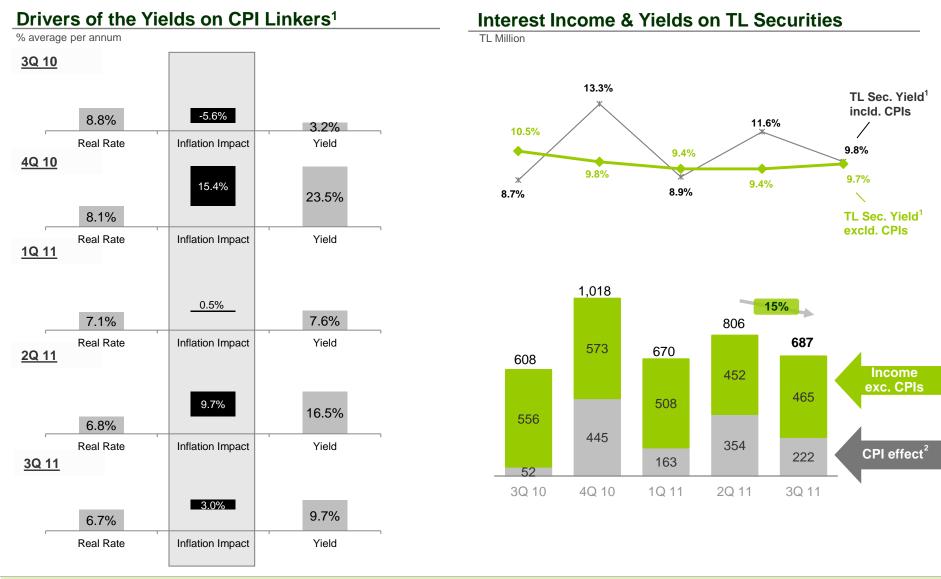
	(TL Million)	December 2010	June 2011	September 2011	YTD Change
	Cash & Banks <sup>1</sup>	11,624	11,921	15,156	30%
	Reserve Requirements	5,493	14,306	10,444	90%
Assets	Securities	41,037	36,799	39,511	-4%
Ass	Performing Loans	69,729	81,253	88,141	26%
	Fixed Assets & Subsidiaries	1,544	1,566	1,575	2%
	Other	7,368	8,363	9,290	26%
	TOTAL ASSETS	136,795	154,208	164,118	20%
	Deposits	79,070	84,529	88,637	12%
SHE	Repos & Interbank	11,769	14,208	15,878	35%
త	Bonds Issued	0	3,388	3,674	n/m
Liabilities	Funds Borrowed <sup>2</sup>	20,809	24,404	25,545	23%
iabi	Other	8,472	10,445	12,917	52%
	SHE	16,675	17,235	17,468	5%
	TOTAL LIABILITIES & SHE	136,795	154,208	164,118	20%

1 Includes banks, interbank, other financial institutions 2 Includes funds borrowed and sub-debt

# Quarterly Income Statement

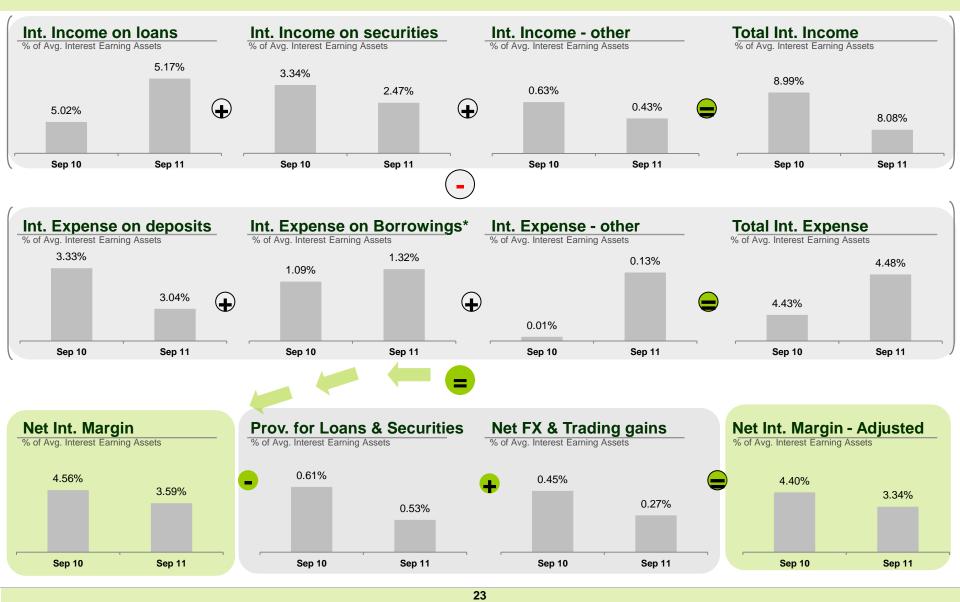
(TL million)	3Q 11	2Q 11	1Q 11	4Q 10	3Q 10	2Q 10	1Q 10
NII- excl. inc on RRs and CPIs	975	856	965	948	906	958	1,098
Net fees and commissions	556	513	560	457	487	470	496
Specific LLP & General Provbefore regulatory effects	-170	-110	-125	-165	-197	-111	-197
CORE BANKING REVENUES	1,361	1,259	1,400	1,240	1,196	1,318	1,398
Income on RR	0	0	0	4	29	28	26
Income on CPI linkers	222	354	163	445	52	328	348
Regulatory effects <sup>1</sup> on general provision	-22	-90	0	0	0	0	0
Trading & FX gains	-69	76	259	30	112	83	178
Collections	43	82	205	97	133	143	205
Other income -before one-offs	44	145	90	81	96	76	67
OPEX	-876	-831	-833	-963	-824	-777	-839
Taxation and other provisions	-164	-225	-323	-214	-184	-231	-294
One-offs (post -tax)	0	247	-47	0	0	0	0
-NPL sale	0	0	43	0	0	0	0
-Eureko, Mastercard & Visa stake sale	0	162	0	0	0	0	0
-Subsidiary valuation	0	85	0	0	0	0	0
-Free provisions	0		-90				
NET INCOME	539	1,016	913	720	610	966	1,088
Equityholders of the Bank	533	1,010	911	715	603	961	1,085
Minority Interest	6	5	2	5	8	5	3

# Long-term strategy of investing in CPI linkers as a hedge for expected reversal in market indicators



1 Based on bank-only MIS data 2 Per valuation method based on actual monthly inflation readings

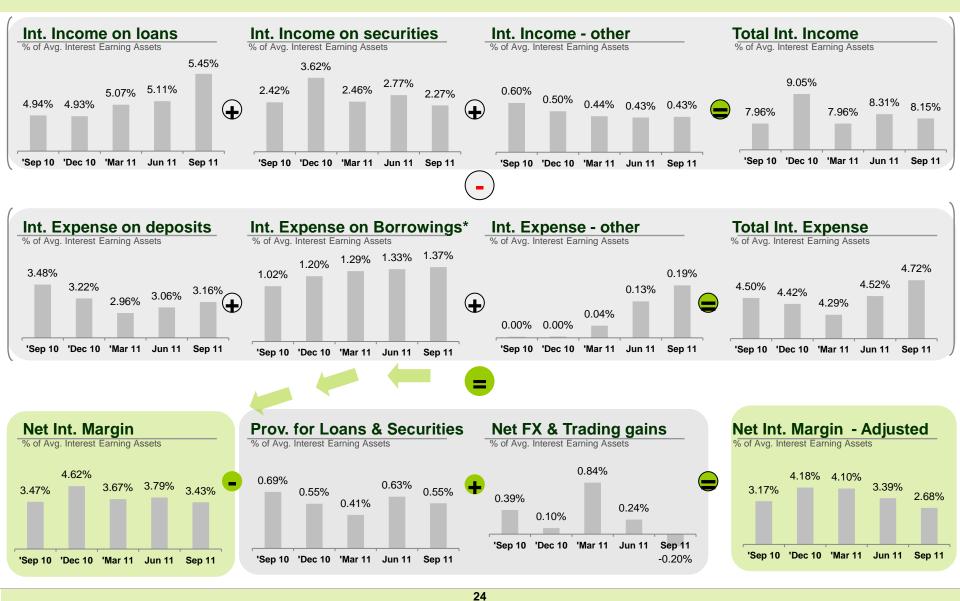
# **Cumulative Margin Analysis**



Note: Cumulative NIM analysis

Note: Collidiative Nill analysis Source: BRSA consolidated financials Adjustments to NIM: Net Interest Income/ Average IEA adjusted by FX gain/loss, provision for loans and securities, and net trading income/loss \* Funds borrowed and repos

# **Quarterly Margin Analysis**

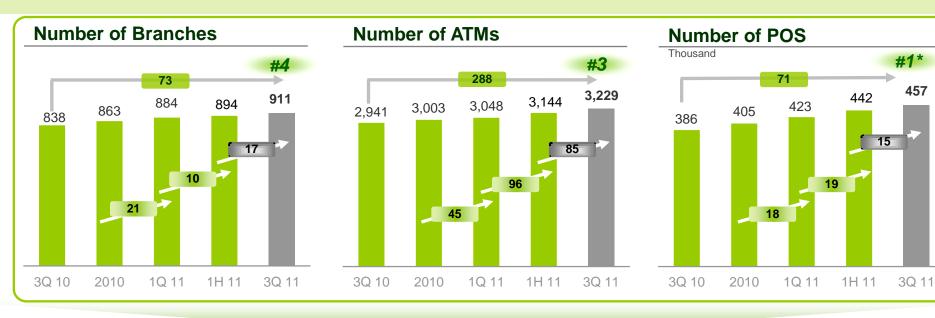


Note: Quarterly NIM analysis

Source:BRSA consolidated financials

Adjustments to NIM: Net Interest Income/ Average IEA adjusted by FX gain/loss, provision for loans and securities, and net trading income/loss \* Funds borrowed and repos

# Further strengthening of retail network...





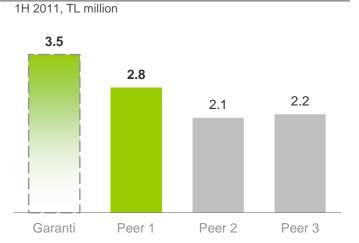
\*Including shared POS \*\*Mortgage and demand deposit ranks are as of 2Q 11 Note: Ranks are among private banks

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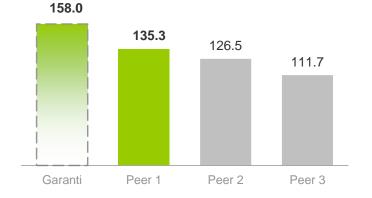
# ...while preserving the highest efficiencies

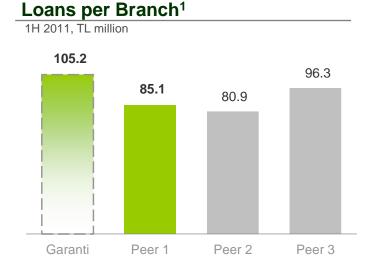
### Ordinary Banking Income per Branch



### Assets per Branch

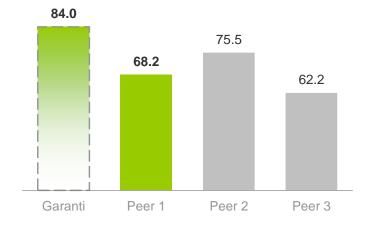
1H 2011, TL million





### **Customer Deposits per Branch**

1H 2011, TL million



# Key financial ratios

	Sep 10	Dec 10	Mar 11	Jun 11	Sep 11
<b>Profitability ratios</b>					
ROAE	23.9%	22.2%	21.6%	21.4%	18.9%
ROAA	3.0%	2.8%	2.6%	2.5%	2.2%
Cost/Income <sup>1</sup>	42.0%	44.1%	39.4%	42.3%	46.0%
NIM (Cumulative)	4.6%	4.6%	3.7%	3.7%	3.6%
Adjusted NIM (Cumulative)	4.4%	4.3%	4.1%	3.7%	3.3%
Liquidity ratios					
Liquidity ratio	34%	34%	31%	29%	30%
Loans/Deposits	84.5%	88.2%	93.3%	96.1%	99.4%
Asset quality ratios					
NPL Ratio	3.3%	3.1%	2.4%	2.2%	2.0%
Coverage	80%	81%	81%	81%	81%
Cost of Risk (bps)	114	108	68	86	87
Solvency ratios					
CAR	18.3%	18.1%	16.9%	16.8%	15.5%
Tier I Ratio	16.0%	15.7%	14.9%	14.9%	13.7%
Leverage	6.8x	7.2x	7.4x	7.9x	8.4x

1 Normalized for one-off effects. Please see slide 29 in appendix section for the non-recurring items

# Details of selected items in funding base

### **Bonds issued:**

#### <u> 1Q 11:</u>

 $\checkmark$  TL 1 billion bond with 1 year maturity, at a cost of 7.68%

### <u> 2Q 11:</u>

- ✓ TL 750 million bond with 6M maturity, at a cost of 8.41%
- ✓ TL 750 million bond with 6M maturity, at a cost of 8.54%
- ✓ US\$ 500 million Eurobond with 10 year maturity, fixed coupon 6.25%
- ✓ US\$ 300 million Eurobond with 5 year maturity, floating 3M LIBOR + 2.5%

### **Funds borrowed:**

#### <u> 20 11:</u>

- ✓ Secured € 1 billion 1 year syndicated loan, comprising two separate tranches in the amount of € 782.5 million and US\$ 304.5 million. The all-in cost has been realized as EURIBOR+1.1% and LIBOR+1.1%, respectively.
- ✓ Borrowed € 50 million and US\$ 225 million with 5 year maturity under Diversified Payment Rights securitization program

# Non-recurring items

### 1Q 2011:

- 1) A part of the non-performing loan portfolio amounting to TL 483.9 million was sold to a local asset management company at a sale price of TL 53.9 million.
  - a) Other income: TL 53.9 million
  - b) Tax expense: TL 10.8 million

2) As of the balance sheet date, financial statements include a general reserve amounting to TL 420 million, provided by the Bank management in line with conservatism principle considering the circumstances which may arise from any changes in the economy or market conditions.

a) Other provisions: TL 90 million

### 2Q 2011:

1) Garanti exercised the put option to sell 20% of the share capital of Eureko Sigorta A.Ş. to Eureko B.V.

- a) Other income: TL +93.6 million
- b) Taxation expense: TL 7.4 million
- 2) Sale of Visa and MasterCard stake
  - a) Other income: TL +79.6 million
  - b) Tax expense: TL 4 million
- 3) Subsidiary valuation
  - a) Other income: TL +85.4 million



Investor Relations Levent Nispetiye Mah. Aytar Cad. No:2 Beşiktaş 34340 Istanbul – Turkey Email: investorrelations@garanti.com.tr Tel: +90 (212) 318 2352 Fax: +90 (212) 216 5902 Internet: www.garantibank.com