

## 2Q 2011 Macro Highlights

## Deteriorating

 growth numbers, heightened credit concerns
## CBRT

 confident on inflation and declining trend in domestic trend> Weaker than expected US macroeconomic data in 2Q led FED to reduce growth expectations.
> US debt ceiling debate kept markets volatile.
$>$ Chinese inflation in a rising trend and high oil prices lasted.
$>$ European debt crisis prompted a sharp rise in risk aversion.
> 1 Q11 GDP at $11 \%$, above expectations of $9.8 \%$-- fastest growing country in the world in 1Q11 and World Bank forecasts 2011 growth to be above Europe and Central Asia.
> Annual inflation fell to $6.2 \%$ in June -- CBRT confident on inflation.
> BRSA increased both general provisioning and risk weightings on general purpose loans, while raising general provisioning for loans with maturity extensions.
> TL depreciated by $0.5 \%$ and $1.4 \%$ against US\$ and Euro in 2 Q11.
> Benchmark bond ended the quarter at 9.14\%.

## 1H 2011 Highlights

Balance sheet
strength:
distinguishing
feature of
Garanti...

Selective lending growth -- timely loan re-pricing across the board
> emphasis remains on higher yielding products

> - GPLs (+12\% q-o-q ;+29\% y-t-d); mortgages (+4\% q-o-q ;10\% y-t-d)
> - FX corporate \& commercial loans: (+1\% q-o-q \& 8\% y-t-d)

Strategically managed securities portfolio serves as a hedge against volatility
> FRN mix in total: 65\% vs. 60\% @YE 10
Pristine asset quality -- normalizing but still strong collections exceeding NPL formations
> NPL ratio 2.2\%, down by ~100 bps ytd -- reaching around pre-crisis levels
> Gross cost of risk remained below 100bps despite the recent regulations on general provisioning
Actively managed and diversified funding base -- lengthened maturities \& limited pressure on funding costs
$>$ Demand deposits - main driver of deposit growth - (+10\% y-t-d)
$>$ Bond issuances in 1H11: TL 2.5bn (6mo-1yr) \& \$800mn (5-10yrs), at attractive rates
High solvency: CAR: 17\%, Leverage: $8 x$

23 consecutive quarters of ROAE >= 20\%: 1H 2011 - ROAE: 21\%
> 1 H 11 Net Income: TL1,929mn ;
> 2Q 11 Net Income: TL 1,016mn, up by 11\% q-o-q
Margins holding up well despite a much lower interest rate environment y-o-y and the RRR hikes with no remuneration

Net fees and commissions: Well-diversified into high growth areas, \#1 market share maintained
Committed to strict cost discipline and process improvement
> Opex/ Avg assets: $2.3 \%$ at 1 H 11 vs $2.8 \%$ at 1 H 10 ;
> C/I: 42\%
> Employee/ branch improved by $21 \%$ over the last 3 yrs
> Investment in distribution network continued with > $\mathbf{3 0}$ branch additions in $\mathbf{1 H 1 1}$

## Strong results underpinned by the differentiated business model

## ROAE: $21 \%$

23 consecutive quarters of $R O A E>=20 \%$

## Quarterly Net Income



## ${ }_{1 \mathrm{H} 11}^{\text {Net Income: } T L \text { 1,929mn }}$

> Well-defended NII: Timely loan re-pricing \& actively managed funding structure -excluding the securities book, flat NII y-o-y
> Solid \& diversified fee base Double digit growth momentum
> Pristine asset quality backed by strong collections
> Strict cost discipline
$>$ Equity stake sales compensated the lower trading gains in 2Q

## Well-shaped balance sheet

-- highly liquid supporting healthy \& selective growth


## Composition of Assets ${ }^{1}$

1H 11


## Growth:

1H 11
Loans ${ }^{4}$ : 17\% Securities: -10\%

## Loans/Assets



VS.
50\% at YE 10

Liquidity Ratio ${ }^{3}$ $200 / 0$

Strategically managed securities portfolio serves as a hedge against volatile market conditions

Total Securities


Total Securities Composition

"Unrealized gain as of June 30, 2011: TL 1.2 bn¹

## TL Securities



FC Securities


## Securities ${ }^{2} /$ Assets

 down from 27\% at YE 10

## FRN mix in total


from

```
63% at 1Q 11
    and
```

$60 \%$ at YE 10

Leading in loan re-pricing, in response to regulatory measures, led to intentionally lower lending growth...

## Total Loan ${ }^{1}$ Growth \& Loans by LOB ${ }^{2}$



Total loans market share:

```
13.3%/0
    13.8% at 1Q'11
        13.4% at YE }1
```

TL market share:


VS.
$11.2 \%$ at $1 Q^{\prime} 11$
$10.7 \%$ at YE 10

FC market share:

$20.0 \%$ at $1 Q^{\prime} 11$
$20.4 \%$ at YE 10

## ...as focus remained on profitability

## TL Loans ${ }^{1}$




FC Loans ${ }^{1}$

Interest Income on loans (quarterly) TL million


Proactive approach in loan re-pricing, limiting the pressure on blended loan yields ${ }^{3}$

## Timely re-pricing defined the retail lending strategy



## Auto Loan Growth



Mortgage Loan Growth

"Relatively lower market share loss in higher yielding products"

Market Shares ${ }^{2,3}$


|  | Mar 11 | Jun 11 | Qtd | Rank |
| :--- | :---: | :---: | :---: | :---: |
| Mortgage | $13.9 \%$ | $13.3 \%$ | -60 bps | \#1 |
| Auto | $15.5 \%$ | $15.1 \%$ | -42 bps | \#3 |
| General <br> Purpose $^{5}$ | $10.8 \%$ | $10.6 \%$ | -22 bps | \#2 |
| Retail $^{1}$ | $13.3 \%$ | $13.0 \%$ | -36 bps | \#2 |

## Strong presence in cards business sustained

Issuing Volume


No. of Credit Cards


Acquiring Volume


Credit Card Balances

\#1 in Card Business
Per Credit Card Spending


Per Debit Card Spending
$>2$ times the sector
... with the ultimate aim of
creating cashless society

## Market Shares

|  | YTD $\Delta$ | Jun 11 | Rank |
| :--- | :--- | :---: | :---: |
| Acquiring | -105 bps | $20.3 \%$ | \#2 |
| Issuing | -91 bps | $19.2 \%$ | \#1 |
| \# of <br> Credit Cards | -38 bps | $\mathbf{1 6 . 7 \%}$ | \#1 |
| POS 1 |  |  |  |

## Asset quality - backed by continuing strong collections - remained pristine...

## NPL Ratio ${ }^{1}$



* Adjusted with write-offs in 2008, 2009,2010 and 1H 11. 2010 and 1H11 sector NPL sales \& write-offs total: TL ~2.6 bn and ~TL 0.7 bn, respectively Garanti sold NPLs in 1Q 11 amounting to TL 484mn, of which TL 200mn relates to the NPL portfolio with $100 \%$ coverage and the rest being from previously written-off NPLs. Gross income booked amounts TL 54mn.


## NPL Categorisation ${ }^{1}$



## Net NPLs (quarterly)

TL Million


NPL Ratio
1H 11

reached $\sim$ pre-crisis level

Net NPL remained in negative territory-continued as a net collector
...leading to flattish cost of risk q-o-q when excluding the effect of higher general provisions due to recent regulatory requirements

Quarterly Loan-Loss Provisions

| TL Million |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Coverage Ratio |  |  |  |  |  |
|  | Jun 10 | Sep 10 | Dec 10 | Mar 11 | Jun 11 |
| Sector ${ }^{1}$ | 86\% | 86\% | 86\% | 86\% | 87\% |
| Garanti | 80\% | 80\% | 81\% | 81\% | 81\% |

## Coverage ratio remains strong

 81\%
## Cost of Risk



Actively managed and further diversified funding sources -- tightening the duration gap and limiting margin pressure

Composition of Liabilities


Cost of Deposits ${ }^{1}$
Quarterly Averages


Total Deposits


Diversified funding base via
longer dated sources ${ }^{3}$
$1 H 11)^{+}$TL $2.5 b n$ corporate bond + \$800mn eurobond

TL deposit growth in $2 Q 11$ is mainly driven by TL demand deposits

## Sizeable demand deposit levels \& growth mirror the success in

 customer-focused business model
## Deposits by LOB ${ }^{1}$

(Excluding bank deposits)


## Demand Deposits

TL Billion


## Customer Demand Deposits ${ }^{2}$

YTD Growth


## Demand Deposits / <br> Total Deposits ${ }^{2}$ : <br> 20\% vs. Sector's 15\%

## Sound solvency remains while regulatory actions weigh on free funds

## CAR



Higher
demand deposit levels in 1H 11, helping to reduce the negative effect of higher RRR on free funds

Leverage Ratio


## Well-defended margins due to timely loan re-pricing and actively managed funding structure

## Quarterly NIM (Net Interest Income / Average IEAs)

## NIM



## 2Q 11 over 1Q 11:

- Increasing asset yields'impact on margin +35 bps -- supported by increased income from CPI linkers
- Increasing funding costs' impact on margin -23 bps
- NIM up by +12 bps q-o-q (however down by ~5o bps when volatility from CPI linkers exchuded)
- Adjusted NIM down by 71 bps mainly due to lower quarterly trading gains and effects of recent regulation on general provisioning


## Sustainable income sources remained solid via further diversified \& sizeable fee base

## Ordinary Banking Income ${ }^{1}$ Generation

Based on 3M 2011 bank-only data for fair comparison

Net fees and comm.

Net Fees \& Commissions ${ }^{2}$
Strong presence in brokerage
TL Million


$■$ Credit Card Fees ■ Other Fee Sources

$$
\text { 1.7\% vs. Peer avg. } 1.3 \%^{5}
$$

## Net Fees \& Commission Breakdown ${ }^{3,4}$

1H 2011

| Growth Areas (\%) | $\underline{\text { Y-o-Y }}$ |
| :--- | :---: |
| Money transfer | $28 \%$ |
| Insurance | $29 \%$ |
| Brokerage | $13 \%$ |
| Payment Systems | $12 \%$ |

## Sustained robust profitability

| (TL Million) | 1H 11 | 1H 10 | Change | Fees/Opex: |
| :---: | :---: | :---: | :---: | :---: |
| Interest Income | 5,099 | 5,176 | -77 | 0 |
| -Loans | 3,189 | 2,748 | 441 V | -10 |
| -Reserve Requirements | 0 | 54 | -54 |  |
| -Securities | 1,639 | 2,079 | -439 | up from |
| CPI Linkers | 517 | 676 | -159 | 60\% at 1H10 |
| Interest Expense | $(2,762)$ | $(2,390)$ | 372 |  |
| NET INTEREST INCOME | 2,337 | 2,786 | -449 |  |
| Net Fees \& Comm. | 1,074 | 967 | 107 | Cost Income ${ }^{\text {• }}$ |
| Net Trading \& FX Gains | 335 | 261 | 74 | Cost racorne |
| Net Provisions for Loans | 171 | 118 | 53 , | 120 |
| -Specific Loan Loss Provisions | (116) | (229) | 113 |  |
| -Provision reversals (Collections) | 287 | 347 | -60 |  |
| General \& Security Provisions | (212) | (79) | -133 |  |
| -Regulatory effect on general provision | (90) | 0 | -90 | Opex/Aug. Assets: |
| ORDINARY BANKING INCOME -including collections | 3,705 | 4,053 | -348 | $\sigma 00$ |
| Other Income ${ }^{1}$ | 547 | 143 | 404 | - |
| -NPL sale | 54 | 0 | 54 | down from |
| -Eureko, Mastercard \& Visa stake sale | 173 | 0 | 173 | 2.8\% at 1 H 10 |
| -Subsidiaries valuation | 85 | 0 | 85 | 2.8\% at 1H10 |
| Operating Expense | $(1,664)$ | $(1,616)$ | -48 |  |
| Other provisions | (136) | (2) | -134 |  |
| -Free Provision | (90) | 0 | -90 | Employee Branch: |
| PROFIT BEFORE TAX | 2,451 | 2,577 | -127 |  |
| Taxes | (522) | (522) | 1 | down by |
| -Effect of NPL and stake sales | (22) | 0 | -22 | -10/ |
| NET INCOME | 1,929 | 2,055 | -126 | 2100 over the last 3 years |
| Equityholders of the Bank | 1,921 | 2,046 | -125 |  |
| Minority Interest | 8 | 8 | -1 |  |

## Appendix

## Balance Sheet - Summary




## Quarterly Income Statement

| (TL Million) | 1Q 10 | 2Q 10 | 3Q 10 | 4Q 10 | 1Q 11 | 2Q 11 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Interest Income | 2,645 | 2,530 | 2,267 | 2,734 | 2,446 | 2,653 |
| -Loans | 1,379 | 1,369 | 1,405 | 1,489 | 1,556 | 1,632 |
| -Reserve Requirements | 26 | 28 | 29 | 4 | 0 | 0 |
| -Securities | 1,094 | 985 | 690 | 1,094 | 754 | 885 |
| CPI Linkers | 348 | 328 | 52 | 445 | 163 | 354 |
| Interest Expense | $(1,173)$ | $(1,217)$ | $(1,280)$ | $(1,337)$ | $(1,318)$ | $(1,444)$ |
| NET INTEREST INCOME | 1,472 | 1,314 | 987 | 1,397 | 1,128 | 1,210 |
| Net Fees \& Comm. | 496 | 470 | 487 | 457 | 560 | 513 |
| Net Trading \& FX Gains | 178 | 83 | 112 | 30 | 259 | 76 |
| Net Provisions for Loans | 56 | 62 | 1 | 15 | 138 | 33 |
| -Specific Loan Loss Provisions | (148) | (81) | (132) | (82) | (67) | (49) |
| -Provision reversals (Collections) | 205 | 143 | 133 | 97 | 205 | 82 |
| General \& Security Provisions | (49) | (30) | (64) | (83) | (59) | (153) |
| -Regulatory effect on general provision | 0 | 0 | 0 | 0 | 0 | (90) |
| ORDINARY BANKING INCOME -including collections | 2,154 | 1,899 | 1,522 | 1,815 | 2,026 | 1,679 |
| Other Income ${ }^{1}$ | 67 | 76 | 96 | 81 | 144 | 403 |
| -NPL sale | 0 | 0 | 0 | 0 | 54 | 0 |
| -Eureko, Mastercard \& Visa stake sale | 0 | 0 | 0 | 0 | 0 | 173 |
| -Subsidiaries valuation | 0 | 0 | 0 | 0 | 0 | 85 |
| Operating Expense | (839) | (777) | (824) | (963) | (833) | (831) |
| Other provisions | (6) | 3 | (17) | (6) | (141) | 5 |
| -Free Provision | 0 | 0 | 0 | 0 | (90) | 0 |
| PROFIT BEFORE TAX | 1,376 | 1,201 | 777 | 927 | 1,195 | 1,256 |
| Taxes | (288) | (235) | (167) | (207) | (282) | (240) |
| -Effect of NPL and stake sales | 0 | 0 | 0 | 0 | (11) | (11) |
| NET INCOME | 1,088 | 966 | 610 | 720 | 913 | 1,016 |
| Equityholders of the Bank | 1,085 | 961 | 603 | 715 | 911 | 1,010 |
| Minority Interest | 3 | 5 | 8 | 5 | 2 | 5 |

Long-term strategy of investing in CPI linkers as a hedge for expected reversal in market indicators

## Drivers of the Yields on CPI Linkers ${ }^{1}$



## Interest Income \& Yields on TL Securities

TL Million



## Cumulative Margin Analysis




Net FX \& Trading gains
\% of Avg. Interest Earning Assets


Net Int. Margin - Adjusted
\% of Avg. Interest Earning Assets


## Quarterly Margin Analysis




## Prov. for Loans \& Securities <br> \% of Avg. Interest Earning Assets



Net Int. Margin - Adjusted


Further strengthening of retail network...




Demand Deposits (customer+bank)


## ...while preserving the highest efficiencies

## Ordinary Banking Income per Branch <br> 3M 2011, TL million



Assets per Branch


Loans per Branch ${ }^{1}$
3M 2011, TL million


Customer Deposits per Branch
3M 2011, TL million


## Key financial ratios

|  | Jun 10 | Sep 10 | Dec 10 | Mar 11 | Jun 11 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Profitability ratios |  |  |  |  |  |
| ROAE | $28.5 \%$ | $23.9 \%$ | $22.2 \%$ | $21.6 \%$ | $21.4 \%$ |
| ROAA | $3.5 \%$ | $3.0 \%$ | $2.8 \%$ | $2.6 \%$ | $2.5 \%$ |
| Cost/lncome ${ }^{1}$ | $38.5 \%$ | $42.0 \%$ | $44.1 \%$ | $39.4 \%$ | $42.3 \%$ |
| NIM (Cumulative) | $5.1 \%$ | $4.6 \%$ | $4.6 \%$ | $3.7 \%$ | $3.7 \%$ |
| Adjusted NIM (Cumulative) | $5.1 \%$ | $4.4 \%$ | $4.3 \%$ | $4.1 \%$ | $3.7 \%$ |
|  |  |  |  |  |  |
| Liquidity ratios |  |  |  |  |  |
| Liquidity ratio | $35 \%$ | $34 \%$ | $34 \%$ | $31 \%$ | $29 \%$ |
| Loans/Deposits | $82.3 \%$ | $84.5 \%$ | $88.2 \%$ | $93.3 \%$ | $96.1 \%$ |
|  |  |  |  |  |  |
| Asset quality ratios |  |  |  |  |  |
| NPL Ratio | $3.5 \%$ | $3.3 \%$ | $3.1 \%$ | $2.4 \%$ | $2.2 \%$ |
| Coverage | $80 \%$ | $80 \%$ | $81 \%$ | $81 \%$ | $81 \%$ |
| Cost of Risk (bps) | 108 | 114 | 108 | 68 | 86 |
|  |  |  |  |  |  |
| Solvency ratios |  |  |  |  |  |
| CAR | $18.5 \%$ | $18.3 \%$ | $18.1 \%$ | $16.9 \%$ | $16.8 \%$ |
| Tier I Ratio | $16.2 \%$ | $16.0 \%$ | $15.7 \%$ | $14.9 \%$ | $14.9 \%$ |
| Leverage | $6.9 x$ | $6.8 x$ | $7.2 x$ | $7.4 x$ | $7.9 x$ |

## Details of selected items in funding base

## Bonds issued:

## 1Q11:

$\checkmark$ TL 1 billion bond with 1 year maturity, at a cost of $7.68 \%$

## 2Q 11:

$\checkmark \quad$ TL 750 million bond with 6 M maturity, at a cost of $8.41 \%$
$\checkmark$ TL 750 million bond with 6M maturity, at a cost of $8.54 \%$
$\checkmark$ US $\$ 500$ million Eurobond with 10 year maturity, fixed coupon 6.25\%
$\checkmark$ US $\$ 300$ million Eurobond with 5 year maturity, floating 3M LIBOR + 2.5\%

## Funds borrowed:

## 20 11:

$\checkmark$ Secured $€ 1$ billion 1 year syndicated loan, comprising two separate tranches in the amount of $€ 782.5$ million and US\$ 304.5 million. The all-in cost has been realized as EURIBOR $+1.1 \%$ and LIBOR+1.1\%, respectively.
$\checkmark$ Borrowed $€ 50$ million and US\$ 225 million with 5 year maturity under Diversified Payment Rights securitization program

## Non-recurring items

## 1Q 2011:

1) A part of the non-performing loan portfolio amounting to TL 483.9 million was sold to a local asset management company at a sale price of TL 53.9 million.
a) Other income: TL 53.9 million
b) Tax expense: TL 10.8 million
2) As of the balance sheet date, financial statements include a general reserve amounting to TL 420 million, provided by the Bank management in line with conservatism principle considering the circumstances which may arise from any changes in the economy or market conditions.
a) Other provisions: TL 90 million

## 2Q 2011:

1) Garanti exercised the put option to sell $20 \%$ of the share capital of Eureko Sigorta A.Ş. to Eureko B.V.
a) Other income: TL +93.6 million
b) Taxation expense: TL 7.4 million
2) Sale of Visa and MasterCard stake
a) Other income: TL +79.6 million
b) Tax expense: TL 4 million
3) Subsidiary valuation
a) Other income: TL +85.4 million

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