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## 2Q 2011 Macro Highlights

Deteriorating

growth

numbers,

heightened

credit

concerns

CBRT confident on inflation and declining trend in domestic trend

- Weaker than expected US macroeconomic data in 2Q led FED to reduce growth expectations.
- > US debt ceiling debate kept markets volatile.
- > Chinese inflation in a rising trend and high oil prices lasted.
- > European debt crisis prompted a sharp rise in risk aversion.

- > 1Q11 GDP at 11%, above expectations of 9.8% -- fastest growing country in the world in
   1Q11 and World Bank forecasts 2011 growth to be above Europe and Central Asia.
- > Annual inflation fell to 6.2% in June -- CBRT confident on inflation.
- BRSA increased both general provisioning and risk weightings on general purpose loans, while raising general provisioning for loans with maturity extensions.
- > TL depreciated by 0.5% and 1.4% against US\$ and Euro in 2Q11.
- > Benchmark bond ended the quarter at 9.14%.

## 1H 2011 Highlights

## Balance sheet strength: distinguishing feature of Garanti...

...leads to consistent delivery of strong results

#### Selective lending growth -- timely loan re-pricing across the board

- > emphasis remains on higher yielding products
  - GPLs (+12% q-o-q ;+30% y-t-d); mortgages (+3% q-o-q ;10% y-t-d)
  - FX corporate & commercial loans: (+0% q-o-q & 7% y-t-d)

#### Strategically managed securities portfolio serves as a hedge against volatility

> FRN mix in total: 65% vs. 60% @YE 10

#### Pristine asset quality -- normalizing but still strong collections exceeding NPL formations

- > NPL ratio 1.9% , down by 100 bps ytd -- reaching around pre-crisis levels
- > Gross cost of risk remained below 100bps despite the recent regulations on general provisioning

#### Actively managed and **diversified funding base** -- lengthened maturities & limited pressure on funding costs

- > Demand deposits main driver of deposit growth (+17% y-t-d)
- > Bond issuances in 1H11: TL 2.5bn (6mo-1yr) & \$800mn (5-10yrs), at attractive rates

#### High solvency: CAR: 18%, Leverage: 7x

#### **23** consecutive quarters of ROAE >= **20%**: 1H 2011 - ROAE: 20%

- > 1H 11 Net Income : TL1,798mn ;
- > 2Q 11 Net Income: TL 943mn , up by 10% q-o-q
- **Margins holding up well** despite a much lower interest rate environment y-o-y and the RRR hikes with no remuneration

Net fees and commissions: Well-diversified into high growth areas , #1 market share maintained

#### Committed to strict cost discipline and process improvement

- > Opex/ Avg assets: 2.2% at 1H 11 vs 2.8% at 1H 10;
- ≻ C/I: 41%
- > Employee/ branch improved by 21% over the last 3 yrs
- > Investment in distribution network continued with >30 branch additions in 1H11

## Strong & sustainable results underpinned by the distinguished business model

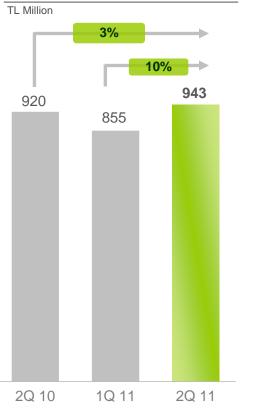
ROAE: 20%

Garanti INVESTOR RELATIONS

*23 consecutive quarters of ROAE* >=20%

# Net Income: TL 1,798mn

#### **Quarterly Net Income**



## > Well-defended NII:

Timely loan re-pricing & actively managed funding structure -- excluding the securities book, **flat** NII y-o-y

## Solid & diversified fee base Double digit growth momentum

Double digit growth momentum

## > Pristine asset quality

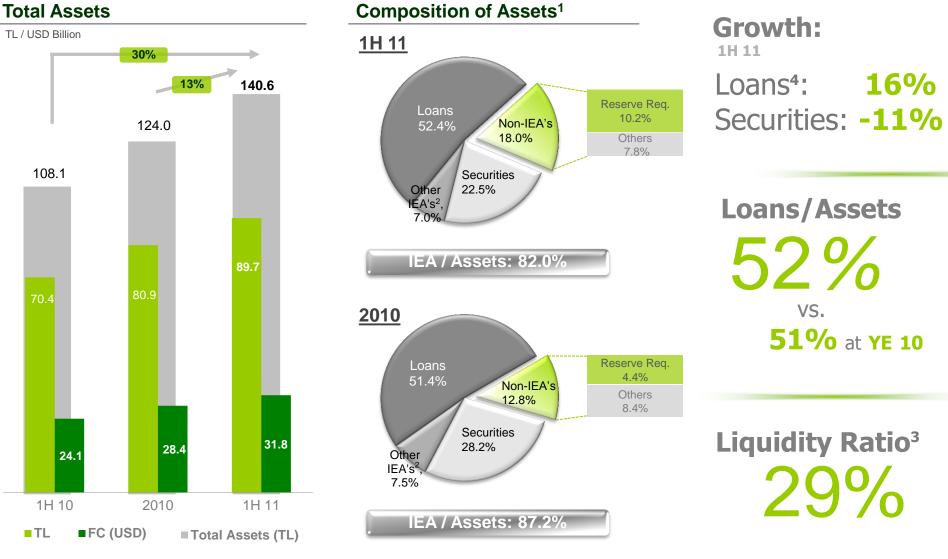
backed by strong collections

## > Strict cost discipline

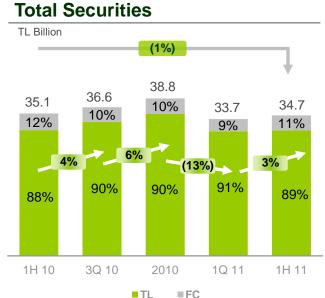
## Equity stake sales

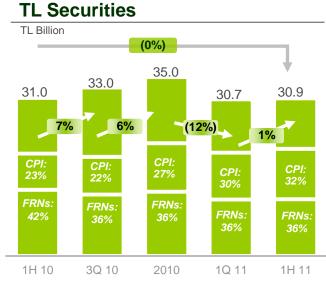
compensated the lower trading gains in 2Q

## Well-shaped balance sheet -- highly liquid supporting healthy & selective growth



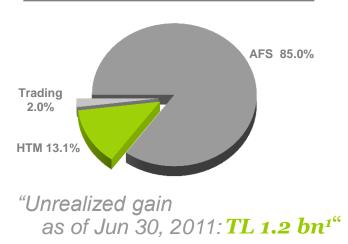
# Strategically managed securities portfolio serves as a hedge against volatile market conditions



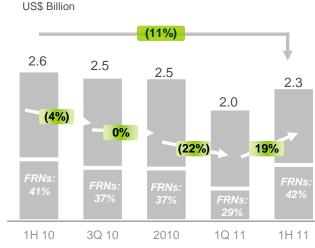


Securities<sup>2</sup>/Assets 23% down from 28% at YE 10

Total Securities Composition



### **FC Securities**



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65% from

FRN mix in total

63% at 1Q 11 and



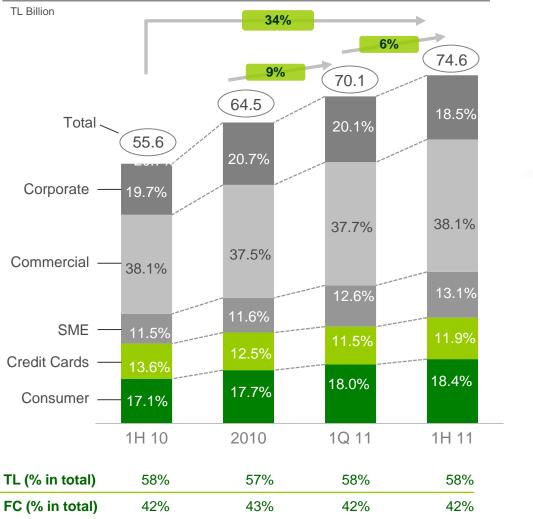
1 Based on bank-only MIS data

2 Excluding accruals

Note: Fixed / Floating breakdown of securities portfolio is based on bank-only MIS data

# Leading in loan re-pricing, in response to regulatory measures, led to intentionally lower lending growth...

Total Loan<sup>1</sup> Growth & Loans by LOB<sup>2</sup>



•3% vs. 13.8% at 1Q'11 13.4% at YE 10 TL market share: 11.0% vs. 11.2% at 1Q'11 10.7% at YE 10

**Total loans market share:** 

FC market share: **19.1%** VS. 20.0% at **1Q'11** 20.4% at **YE 10** 

1 Performing cash loans

2 Based on bank-only MIS data

Note: Market share (M/S) calculations are based on bank-only financials for fair comparison with sector

## ...as focus remained on profitability

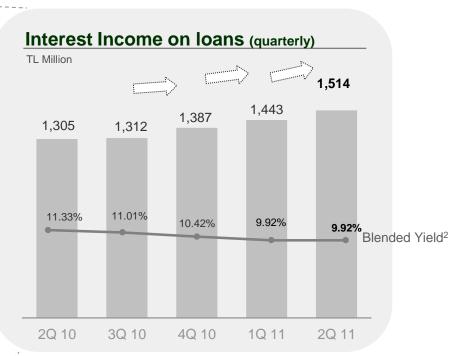




### FC Loans<sup>1</sup>

US\$ Billion



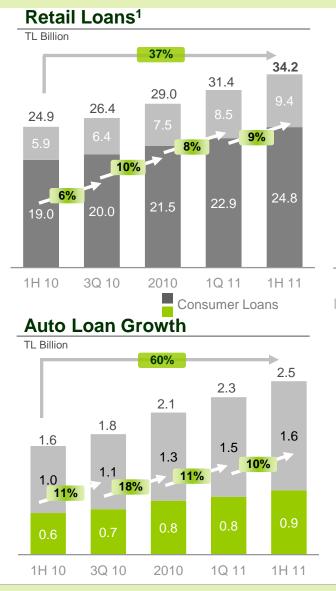


Proactive approach in loan re-pricing, limiting the pressure on blended loan yields<sup>3</sup>

> ~400 bps ytd increase in loan pricing

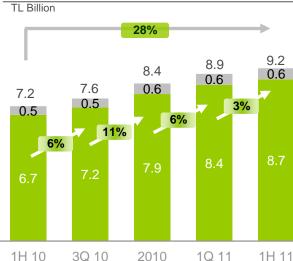
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## Timely re-pricing defined the retail lending strategy



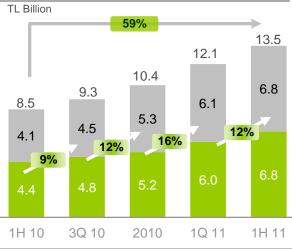
Garanti INVESTOR RELATIONS





Commercial Installment Loans

#### General Purpose<sup>5</sup> Loan Growth



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"Relatively lower market share loss in higher yielding products"

#### Market Shares<sup>2,3</sup>

	Mar 11	Jun 11	<u>Qtd</u>	Rank <sup>4</sup>
Mortgage	13.9%	13.3%	-60 bps	#1
Auto	15.5%	15.1%	-42 bps	#3
General Purpose⁵	10.8%	10.6%	-22 bps	#2
Retail <sup>1</sup>	13.3%	13.0%	-36 bps	#2

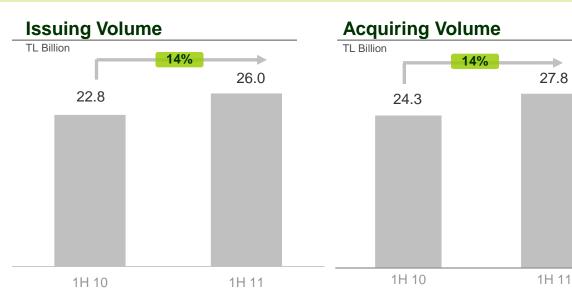
1 Including consumer, commercial installment, overdraft accounts, credit cards and other

2 Including consumer and commercial installment loans

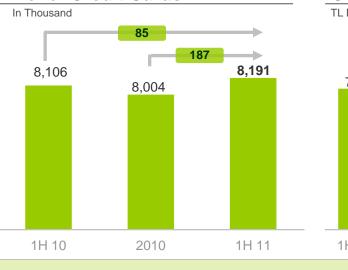
3 Sector figures are based on bank-only BRSA weekly data, commercial banks only

4 As of 1Q11 among private banks 5 Including other loans and overdrafts

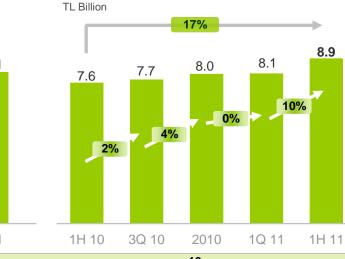
## Strong presence in cards business sustained



#### No. of Credit Cards



#### **Credit Card Balances**



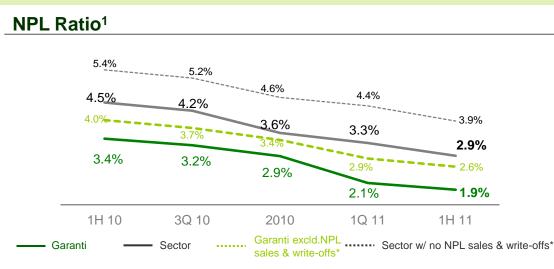
# #1 in Card Business Per Credit Card Spending(TL, June 11<sup>2</sup>) 6,418 6,418 5,628 Garanti Sector Per Debit Card Spending > 2 times the sector ... with the ultimate aim of creating cashless society

#### **Market Shares**

	YTD $\Delta$	Jun 11	Rank
Acquiring	-105 bps 🚽	20.3%	#2
Issuing	-91 bps 🚽	L 19.2%	#1
# of Credit Cards	-38 bps 🖵	L 16.7%	#1
POS <sup>1</sup>	+56 bps	22.8%	#1
АТМ	-12 bps 🚽	<b>10.7%</b>	#3

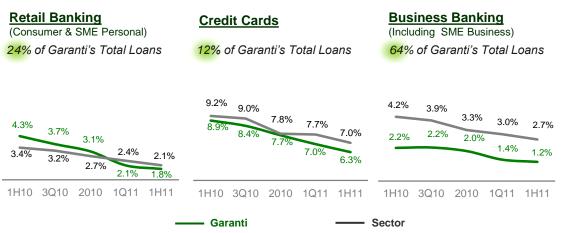
1 Including shared POS 2 Annualized

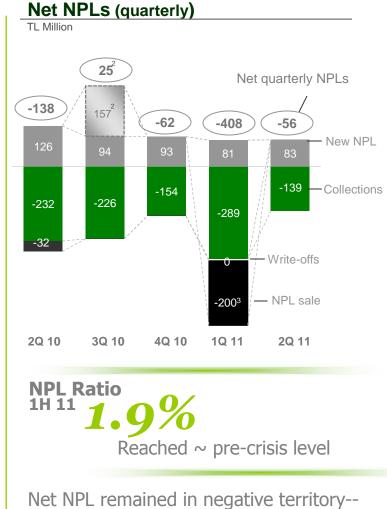
## Asset quality - backed by continuing strong collections- remained pristine...



\* Adjusted with write-offs in 2008, 2009,2010 and 1H 11. 2010 and 1H11 sector NPL sales & write-offs total: TL ~2.6 bn and ~TL 0.7 bn, respectively Garanti sold NPLs in 1Q 11 amounting to TL 484mn, of which TL 200mn relates to the NPL portfolio with 100% coverage and the rest being from previously written-off NPLs. Gross income booked amounts TL 54mn.

#### NPL Categorisation<sup>1</sup>





continued as a **net collector** 

1 Sector figures are per BRSA bank-only data. NPL categorisation is based on bank-only data

2 Including NPL inflows in 3Q 2010, amounting to TL157 mn, which are related to a few commercial files with highly strong collateralization

3 Garanti NPL sale equals TL484 mn, of which TL200 mn relates to NPL portfolio with 100% coverage and the remaining TL284 mn being from the previously written-off NPLs. Source: BRSA. TBA & CBT

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## ...leading to flattish cost of risk q-o-q when excluding the effect of higher general provisions due to recent regulatory requirements

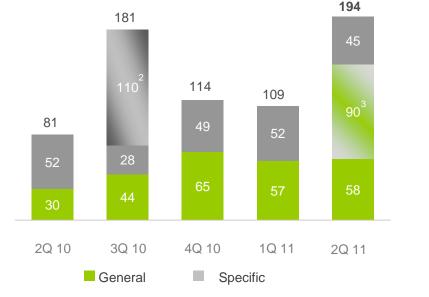
12

#### **Quarterly Loan-Loss Provisions**



## Coverage ratio remains strong

/ 4/0



## **Cost of Risk**

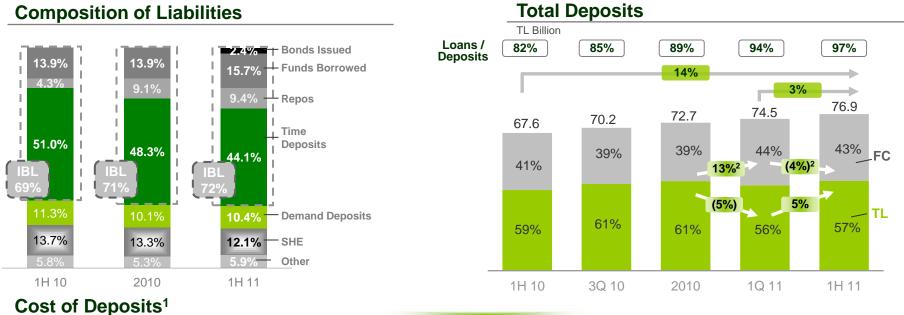


1 Sector figures are per BRSA weekly data, commercial banks only 2 TL110 mn of provisions resulting from NPL inflows in 3Q 10, which are related to a few commercial files with highly strong collateralization

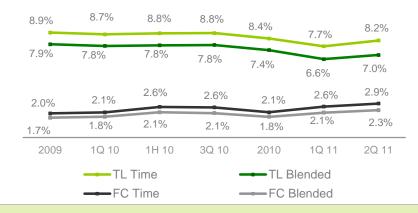
3 The total effect of BRSA's recent regulations on general reserve rates for extended loans (TL 82 mn) and GPLs originated after June 18, 2011 (TL 8mn).

4 BRSA's recent regulations on general reserve rates for extended loans and GPLs added 26 bps to cost of risk

# Actively managed and further diversified funding sources -- tightening the duration gap and limiting margin pressure



Quarterly Averages

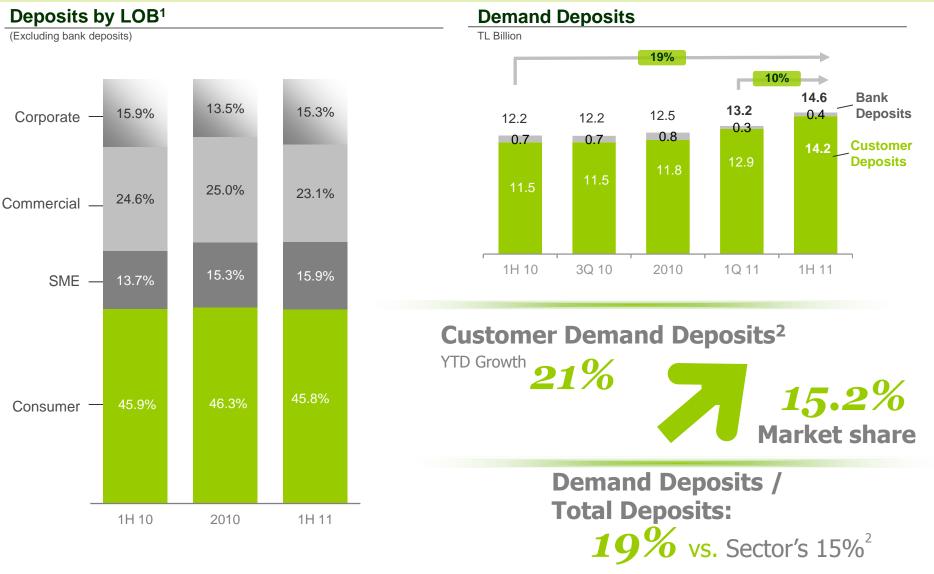


Diversified funding base via longer dated sources<sup>3</sup>

1H 11 + TL 2.5bn corporate bond + \$800mn eurobond

TL deposit growth in 2Q 11 is mainly driven by **TL demand deposits** 

## Sizeable demand deposit levels & growth mirror the success in customer-focused business model

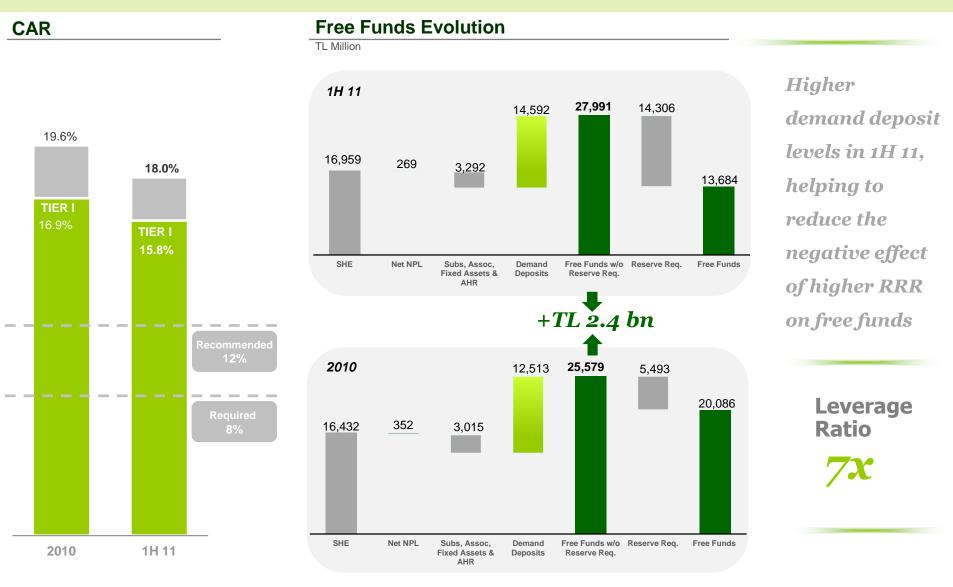


1 Based on bank-only MIS data

2 Sector data is based on BRSA weekly data for commercial banks only



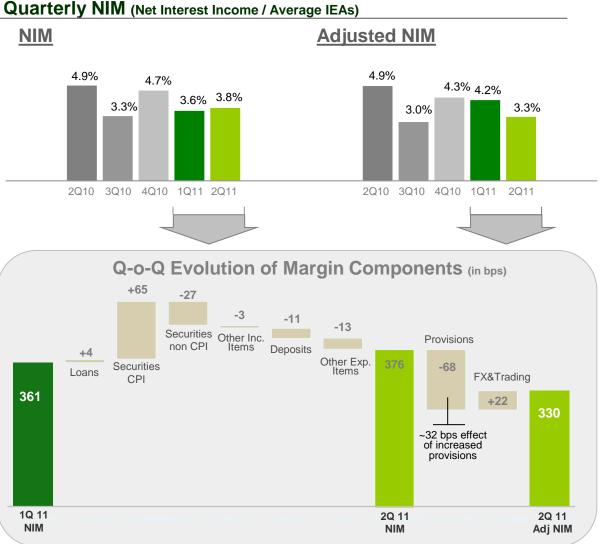
## Sound solvency remains while regulatory actions weigh on free funds



Note: Free Funds: Free Equity + Demand Deposits

Free Equity = SHE - (Net NPL+ Investment in Associates and Subsidiaries + Tangible and Intangible Assets+ AHR+ Reserve Requirements)

# Well-defended margins due to timely loan re-pricing and actively managed funding structure

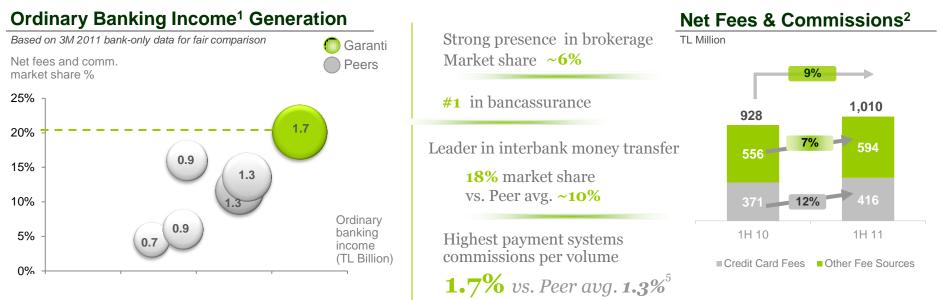


#### <u>2Q 11 over 1Q 11:</u>

- Increasing asset yields' impact on margin +39 bps -- supported by increased income from CPI linkers
- Increasing funding costs' impact on margin -24 bps
- NIM up by +15 bps q-0-q
  (however down by ~50 bps when volatility from CPI linkers excluded)
- Adjusted NIM down by 87 bps mainly due to lower quarterly trading gains and effects of recent regulation on general provisioning

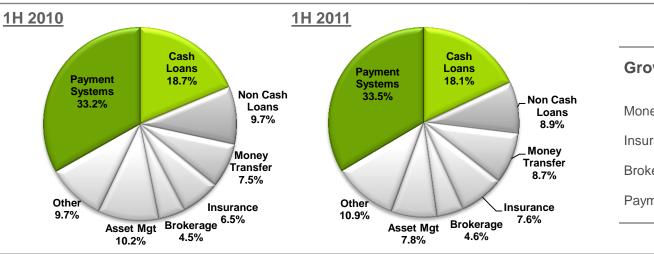
Source:BRSA bank-only financials

# Sustainable income sources remained solid via further diversified & sizeable fee base



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#### Net Fees & Commission Breakdown<sup>3,4</sup>



Growth Areas (%)	<u>Y-o-Y</u>
Money transfer	28%
Insurance	29%
Brokerage	13%
Payment Systems	12%

1 Defined as; net interest income adjusted with provisions for loans and securities, net FX and trading gains + net fees and commissions 2 As per new BRSA classification in P/L, excludes net fees and commissions received from cash loans amounting TL 83mn for 6M 11 and TL 80mn for 6M 10 3 Include consumer loan fees as well as other cash loan fees now classified as interest on loans in income statement amounting TL 83mn for 6M 11 and TL 80mn for 6M 10 4 Bank-only MIS data 5 Peer average as of 1Q 2011

## Sustained robust profitability

(TL Million)	1H 10	1H 11	Change
Interest Income	4,872	4,702	-170
-Loans	2,611	2,956	346 🗸
-Reserve Requirements	54	-	-54
-Securities	2,019	1,577	-442
CPI Linkers	676	518	-158
Interest Expense	2,266	2,614	347
NET INTEREST INCOME	2,606	2,088	-518
Net Fees & Comm.	928	1,010	82 🗸
Net Trading & FX Gains	246	326	79
Net Provisions for Loans	148	190	42√
-Specific Loan Loss Provisions	(200)	(98)	-102
-Provision reversals (Collections)	347	287	-60
General & Security Provisions	(79)	(207)	129
-Regulatory effect on general provision	-	(90)	90
<b>ORDINARY BANKING INCOME</b> -including collections	3,850	3,406	-444
Other Income <sup>1</sup>	34	412	378
-NPL sale	-	54	54
-Eureko, Mastercard & Visa stake sale	-	227	227
-Subsidiaries valuation	-	85	85
Operating Expense	(1,484)	(1,418)	-66 🗸
Other provisions	(2)	(133)	131
-Free Provision		(90)	90
PROFIT BEFORE TAX	2,399	2,267	-132
Taxes	(474)	(469)	-5
-Effect of NPL and stake sales	-	(22)	22
NET INCOME	1,925	1,798	-127
			18

Fees/Opex: 71% up from 63% at 1H 10

 $\frac{Cost/Income^{1}}{41\%}$ 

**Opex/Avg. Assets:** 2.2% down from 2.8% at 1H 10

Employee/Branch: down by **21%** over the last 3 years

1 Normalized for one-off effects. Please see slide 29 in appendix section for the non-recurring items

## Appendix



## Balance Sheet - Summary

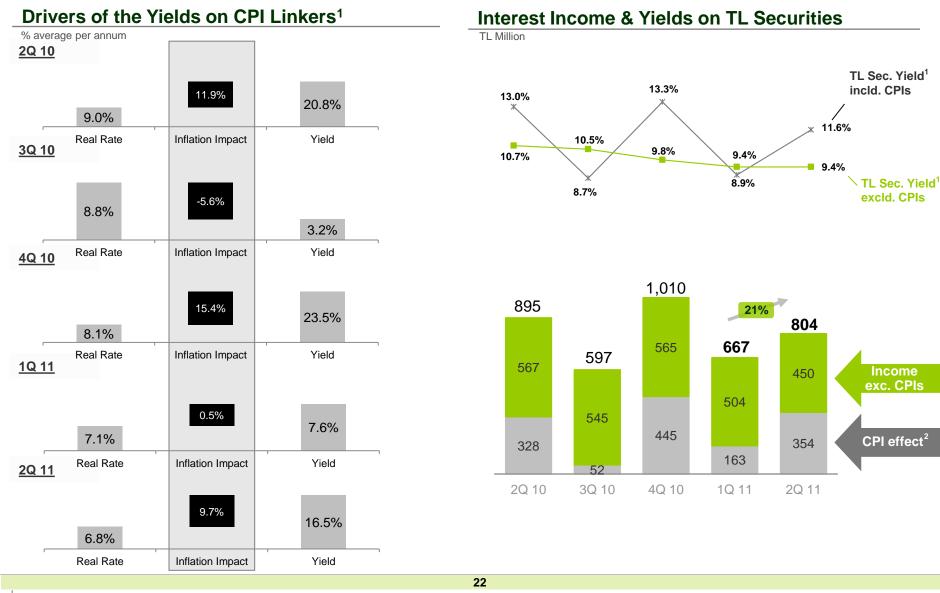
(TL Million)	December 2010	March 2011	June 2011	YTD Change
Cash & Banks <sup>1</sup>	10,338	9,599	11,313	9%
Reserve Requirements	5,493	5,905	14,306	160%
Securities	38,818	33,729	34,660	(11%)
Performing Loans	64,476	70,096	74,625	16%
Fixed Assets & Subsidiaries	2,916	2,988	3,208	10%
Other	1,933	1,947	2,477	28%
TOTAL ASSETS	123,974	124,265	140,589	13%
Deposits	72,658	74,534	76,940	6%
Repos & Interbank	11,254	6,762	13,220	17%
Bonds Issued	0	866	3,427	n/m
Funds Borrowed <sup>2</sup>	17,518	19,084	22,301	47%
Other	6,112	6,869	7,742	27%
SHE	16,432	16,150	16,959	3%
TOTAL LIABILITIES & SHE	123,974	124,265	140,589	13%
	Cash & Banks <sup>1</sup> Reserve Requirements Securities Performing Loans Fixed Assets & Subsidiaries Other TOTAL ASSETS Deposits Repos & Interbank Bonds Issued Funds Borrowed <sup>2</sup> Other	Cash & Banks110,338Reserve Requirements5,493Securities38,818Performing Loans64,476Fixed Assets & Subsidiaries2,916Other1,933TOTAL ASSETS123,974Deposits72,658Repos & Interbank11,254Bonds Issued0Funds Borrowed217,518Other16,412SHE16,432	Cash & Banks <sup>1</sup> 10,338         9,599           Reserve Requirements         5,493         5,005           Securities         38,818         33,729           Performing Loans         64,476         70,096           Fixed Assets & Subsidiaries         2,916         2,988           Other         1,933         1,947           TOTAL ASSETS         123,974         124,265           Deposits         72,658         74,534           Resorce & Interbank         11,254         6,762           Bonds Issued         0.0         866           Funds Borrowed <sup>2</sup> 17,518         19,084           Other         16,432         16,150           SHE         16,432         16,150	Cash & Banks <sup>1</sup> 10,338         9,599         11,313           Reserve Requirements         5,493         5,905         14,306           Securities         38,818         33,729         34,660           Performing Loans         64,476         70,096         74,625           Fixed Assets & Subsidiaries         2,916         2,988         3,208           Other         1,933         1,947         2,477           TOTAL ASSETS         123,974         124,265         140,589           Deposits         72,658         74,534         76,940           Repos & Interbank         11,254         6,762         13,220           Bonds Issued         0         866         3,427           Funds Borrowed <sup>2</sup> 17,518         19,084         22,301           Other         6,112         6,869         7,742           SHE         16,432         16,150         16,959           TOTAL LIABILITIES & SHE         123,974         124,265         140,589

1 Includes banks, interbank, other financial institutions

## Quarterly Income Statement

(TL Million)	1Q 10	2Q 10	3Q 10	4Q 10	1Q 11	2Q 11
Interest Income	2,486	2,386	2,084	2,544	2,249	2,454
-Loans	1,306	1,305	1,312	1,387	1,443	1,514
-Reserve Requirements	26	28	29	4		, i
-Securities	1,064	956	659	1,064	720	858
CPI Linkers	348	328	52	445	163	356
Interest Expense	(1,104)	(1,162)	(1,215)	(1,263)	(1,247)	(1,367)
NET INTEREST INCOME	1,382	1,224	869	1,280	1,002	1,086
Net Fees & Comm.	476	453	458	430	525	485
Net Trading & FX Gains	173	74	102	15	264	61
Net Provisions for Loans	57	91	(4)	48	153	37
-Specific Loan Loss Provisions	(148)	(52)	(138)	(49)	(52)	(45)
-Provision reversals (Collections)	205	143	133	97	205	82
General & Security Provisions	(49)	(30)	(44)	(65)	(58)	(150)
-Regulatory effect on general provision			( • • •)	(00)		(90)
ORDINARY BANKING INCOME -including collections	2,038	1,813	1,380	1,707	1,887	1,519
Other Income <sup>1</sup>	12	22	17	14	72	340
-NPL sale		-			54	010
-Eureko, Mastercard & Visa stake sale	i i	-	j	j		227
-Subsidiaries valuation		-				85
Operating Expense	(775)	(708)	(729)	(850)	(705)	(713)
Other provisions	(773)	2	(723)	(000)	(139)	(713)
-Free Provision	(3)		(T)		(109)	"
PROFIT BEFORE TAX	1,271	1,128	661	871	1,115	1,152
Taxes	(266)	(208)	(139)	(190)	(260)	(209)
-Effect of NPL and stake sales			(100)		(200)	(200)
NET INCOME	1,005	920	522	681	855	943

## Long-term strategy of investing in CPI linkers as a hedge for expected reversal in market indicators



1 Based on bank-only MIS data

2 Per valuation method based on actual monthly inflation readings

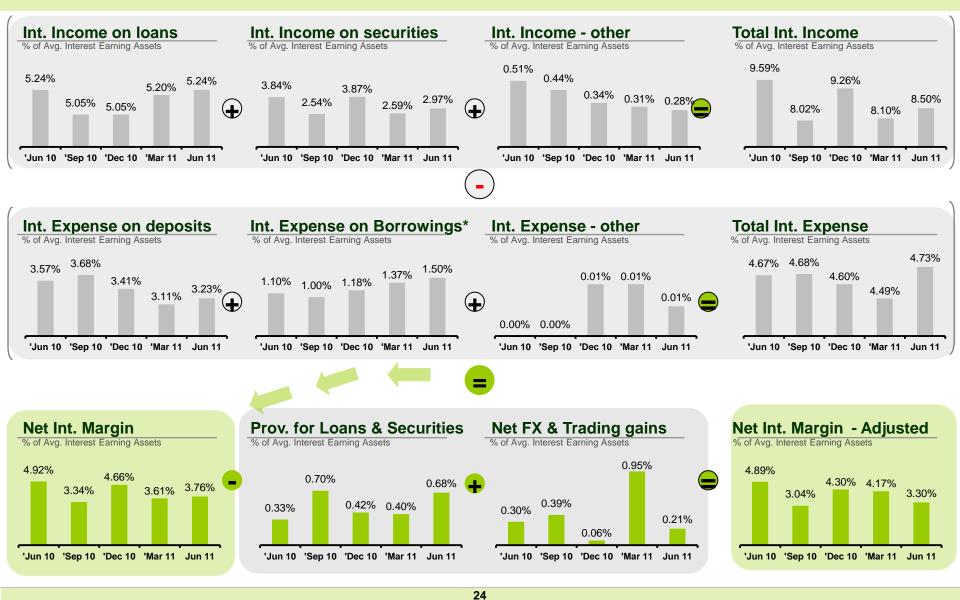
## **Cumulative Margin Analysis**



Note: Cumulative NIM analysis

Note: Confidence Num analysis Source:BRS bank-only financials Adjustments to NIM: Net Interest Income/ Average IEA adjusted by FX gain/loss, provision for loans and securities, and net trading income/loss \* Funds borrowed and repos

## **Quarterly Margin Analysis**



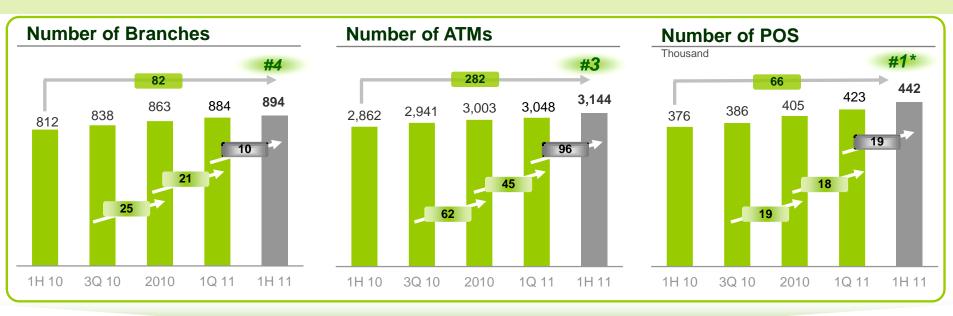
Note: Quarterly NIM analysis

Source: BRSA bank-only financials

Adjustments to NIM: Net Interest Income/ Average IEA adjusted by FX gain/loss, provision for loans and securities, and net trading income/loss \* Funds borrowed and repos

# Garanti Investor Relations

## Further strengthening of retail network...



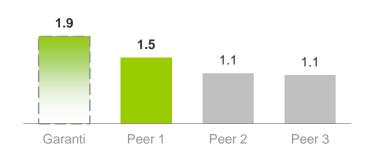


\*Including shared POS \*\*Mortgage and demand deposit ranks are as of 1Q 11 Note: Ranks are among private banks

## ...while preserving the highest efficiencies

#### Ordinary Banking Income per Branch

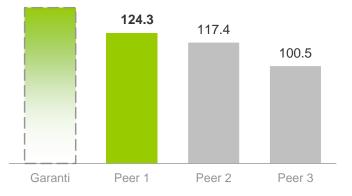
3M 2011, TL million



#### Assets per Branch

3M 2011, TL million

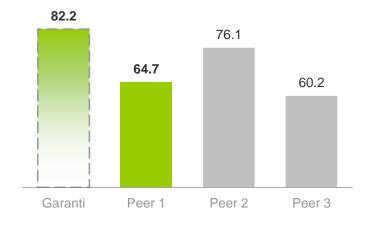




# 3M 2011, TL million 96.8 72.7 72.2 6aranti Peer 1 Peer 2 Peer 3

#### **Customer Deposits per Branch**

3M 2011, TL million



## Key financial ratios

	Jun 10	Sep 10	Dec 10	Mar 11	Jun 11
Profitability ratios					
ROAE	27.3%	22.5%	21.0%	20.5%	19.8%
ROAA	3.6%	3.0%	2.8%	2.7%	2.5%
Cost/Income <sup>1</sup>	38.2%	41.9%	43.7%	37.0%	41.1%
NIM (Cumulative)	5.3%	4.6%	4.6%	3.6%	3.7%
Adjusted NIM (Cumulative)	5.2%	4.5%	4.4%	4.2%	3.7%
Liquidity ratios					
Liquidity ratio	36%	35%	35%	31%	29%
Loans/Deposits	82.3%	85.3%	88.7%	94.0%	97.0%
Asset quality ratios					
NPL Ratio	3.4%	3.2%	2.9%	2.1%	1.9%
Coverage	82%	81%	82%	82%	82%
Cost of Risk (bps)	105	111	100	64	87
Solvency ratios					
CAR	20.1%	19.8%	19.6%	18.2%	18.0%
Tier I Ratio	17.5%	17.1%	16.9%	15.9%	15.8%
Leverage	6.3x	6.3x	6.5x	6.7x	7.3x

1 Normalized for one-off effects. Please see slide 29 in appendix section for the non-recurring items

## Details of selected items in funding base

#### **Bonds issued:**

#### <u> 1Q 11:</u>

 $\checkmark$  TL 1 billion bond with 1 year maturity, at a cost of 7.68%

#### <u> 2Q 11:</u>

- ✓ TL 750 million bond with 6M maturity, at a cost of 8.41%
- ✓ TL 750 million bond with 6M maturity, at a cost of 8.54%
- ✓ US\$ 500 million Eurobond with 10 year maturity, fixed coupon 6.25%
- ✓ US\$ 300 million Eurobond with 5 year maturity, floating 3M LIBOR + 2.5%

#### **Funds borrowed:**

#### <u> 20 11:</u>

- ✓ Secured € 1 billion 1 year syndicated loan, comprising two separate tranches in the amount of € 782.5 million and US\$ 304.5 million. The all-in cost has been realized as EURIBOR+1.1% and LIBOR+1.1%, respectively.
- ✓ Borrowed € 50 million and US\$ 225 million with 5 year maturity under Diversified Payment Rights securitization program



## Non-recurring items

#### 1Q 2011:

- 1) A part of the non-performing loan portfolio amounting to TL 483.9 million was sold to a local asset management company at a sale price of TL 53.9 million.
  - a) Other income: TL 53.9 million
  - b) Tax expense: TL 10.8 million

2) As of the balance sheet date, financial statements include a general reserve amounting to TL 420 million, provided by the Bank management in line with conservatism principle considering the circumstances which may arise from any changes in the economy or market conditions.

a) Other provisions: TL 90 million

#### 2Q 2011:

1) Garanti exercised the put option to sell 20% of the share capital of Eureko Sigorta A.Ş. to Eureko B.V.

- a) Other income: TL +147.4 million
- b) Taxation expense: TL 7.4 million
- 2) Sale of Visa and MasterCard stake
  - a) Other income: TL +79.6 million
  - b) Tax expense: TL 4 million
- 3) Subsidiary valuation
  - a) Other income: TL +85.4 million



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