

BRSA Consolidated Earnings Presentation
March 31, 2010

## 1Q 2010: Growth resumes on the back of restocking and fiscal stimulus...

## Optimism on global growth indicators accompanied by rising sovereign risk profiles...

- Limiting the recovery in advanced economies.
- The risk of contagion effect regarding fiscal problems in advanced economies to spread out to emerging markets.


## The resilience of the Turkish economy confirmed by the credit rating agencies...

- Reduced the government's need for external policy anchors in the form of an IMF program, especially as the 2011 elections draw closer and fiscal performance improves.
- Improved consumer sentiment and better than expected macro indicators on industrial production and consumption expenditures signaling double digit 1Q10 GDP growth
- Annual CPI inflation rose from $6.5 \%$ at the end of 4 Q 09 to $9.6 \%$ at the end of 1 Q 10 due to base affect and high food prices.


## Policy rate unchanged -- problems across the global economic concerns not resolved completely...

- The Central Bank of Turkey (CBT) kept policy rates unchanged at 6.50\%.
- The CBT announced its plan of gradual reversal of the liquidity measures introduced during the global crisis.
- Parameters of the Fiscal Rule announced.


## 1Q 2010 Highlights -- Solid start to 2010

## Balance sheet

## strength:

distinguishing
feature of Garanti...

## ...leads to

 consistent delivery of highprofitability

## > Robust loan growth defined the quarter (q-o-q: 9\%)

- Double digit growth in key profitable products: mortgages ( $+10 \%$ ) and GPLs ( $+15 \%$ )
- Market share gains across the board in retail, commercial \& corporate banking
> I mproving asset quality (NPL: 3.7\%) - organically at a pace well above sector's
> Securities mix in assets remained at 30\% . Due to dynamic management, 1Q 10 redemptions were replaced with further CPI linkers and FRNs
> The above sector growth momentum in deposits remain (q-o-q: $+4 \%$ ) with clear differentiation in attracting customer demand deposits ( $q-0-q:+4 \%$ vs sector $-2 \%$ )
> Highly liquid asset mix - ratio: $37 \%$
- Well capitalized (CAR: 18.9\%) with low leverage (7x)
- ROAE: 31\% -- For the last 18 consecutive quarters ROAE has been above $22 \%$
$>$ Record 1Q 10 earnings of TL 1.1bn -- Y-o-y earnings growth 53\% vs. Sector's 24\%;
- Margins hold up well ( $5.4 \%$ ) -- Despite the ongoing repricing pressure on margins, securities yield drop limited to 5 bps q-o-q due to the weight of high yielding CPI linkers
- Net F\&C growth momentum remains ( $\mathbf{y - 0 - y}$ : $9 \%$ ) with increasing contribution from nonpayment systems related businesses and further diversification
- Due to significant improvement in NPLs and collections performance, cost of risk eased to 141 bps , nearing normalized levels, while maintaining high coverage ( $82 \%$ )
- Tight cost management at an annually $10 \%$ and quarterly $7 \%$ larger branch network
- Efficient - Cost/Income: $37 \%$

Record profit once again -- 16\% growth over the latest record in 4Q 09

Quarterly Net Income


## Earnings

 Y-0-Y Sector ${ }^{2}$ 24\% ROAE 310

Reshuffled assets into a higher yielding mix while maintaining high liquidity

Total Assets


## Composition of Assets ${ }^{1}$



Asset growth:
td
$\mp$ !
(1.5\%)

FC (\$): 1.2\%

## Liquidity Ratio³



1Q 10 securities redemptions were replaced with further CPI linkers and FRNs

## Total Securities



Total Securities Composition


Unrealized gain > TL 1.8 bn*

## TL Securities



FC Securities
US\$ Billion


## Securities mix in assets 30\%

AFS mix in total 790

## Robust loan growth defined the quarter

TL Loans ${ }^{1}$


FC Loans ${ }^{1}$


## Loans by LOB ${ }^{1,2}$



Loans by Sectoral Breakdown ${ }^{1}$


1Q 10:
"Lending growth across the board":

TL boosted by retail, \&
FX by corporate and commercial lending

Market Shares

|  | Dec 09 | Mar 10 |
| :--- | :--- | :--- |
| Total Loans | $13.8 \%$ | $14.3 \%$ |
| TL Loans | $10.9 \%$ | $11.3 \%$ |
| FC Loans | $21.3 \%$ | $22.0 \%$ |

[^0]Double digit growth in key profitable products: Mortgages \& GPLs


Auto Loan Growth
TL Billion


Mortgage Loan Growth
TL Billion


- Commercial Installment Loans

General Purpose Loan Growth
TL Billion


Market share gains across the board

|  | Dec 09 | Mar 10 | Rank $^{4}$ |
| :--- | :---: | :---: | :---: |
| Mortgage | $13.8 \%$ | $14.1 \%$ | \#1 |
| Auto | $14.9 \%$ | $15.0 \%$ | \#2 |
| General <br> Purpose | $9.7 \%$ | $10.6 \%$ | \#2 |
| Retail1 | $13.2 \%$ | $13.5 \%$ | \#2 |

[^1]2 Including consumer and commercial installment loans
3 Sector figures are based on bank-only BRSA weekly data, commercial banks only
4 As of 2009 year-end among private banks
14 As of 2009 year-end among private banks

Limited growth in credit card activity
Prudent pre-requisites: Profitability \& asset quality

Issuing Volume


No. of Credit Cards
In Thousands


## Acquiring Volume

TL Billion


Credit Card Balances
TL Billion


## "Solid

Leadership"


Market Shares

|  | YTD $\Delta$ | Mar 10 | Rank |
| :---: | :---: | :---: | :---: |
| Acquiring | -59 bps | 21.5\% | \#2 |
| Issuing | -33 bps | 20.5\% | \#2 |
| \# of Credit Cards | -8 bps | 17.6\% | \#1 |
| POS ${ }^{1}$ | +2 bps | 20.5\% | \#1 |
| ATM | -25 bps | 11.3\% | \#2 |

## I mproving asset quality -- organically at a pace well above sector's

| NPL Ratio ${ }^{1}$ |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  |  |  | 6.0\% | 5.9\% |
|  |  | 5.2\% | 5.2\% | 4.9\% |
| 4.1\% |  | 3.9\% | 4.1\% | $3.7 \%$ |
| 1Q 09 | 1H 09 | 3Q 09 | 2009 | 1Q 10 |
| - Garanti | - | ........ | w/ no NPL | write-offs* |

* 2008, 2009 \& 1Q 10 sector NPL sales \& write-offs total: TL 2.3 bn, TL 0.8 bn and TL 1.1 bn, respectively


## NPL Categorisation ${ }^{1}$



## Credit Cards <br> $13 \%$ of Garanti's Total Loans



- Garanti

Business Banking
(Including SME Business) 67\% of Garanti's Total Loans


## Net NPLs (quarterly)

TL Million

| Q1 09 | Q2 09 | Q3 09 | Q4 09 | Q1 10 |
| :---: | :---: | :---: | :---: | :---: |
| 279 | 249 | $373{ }^{2}$ | 130 | -107 |


> Strong deceleration in new NPL inflows: level at less than half of last year's
> Collections focus remains top priority

Significantly lower NPLs relieve provisions -- cost of risk eased by ~100 bps

## Quarterly Loan-Loss Provisions

TL Million

Coverage
Ratio
Sector ${ }^{1}$
Garanti
Dec 08 Mar 09 Jun 09 Sep 09 Dec 09 Mar 10

| $81 \%$ | $\mathbf{8 1 \%}$ | $\mathbf{8 1 \%}$ | $\mathbf{8 2 \%}$ | $\mathbf{8 3 \%}$ | $85 \%$ |
| :---: | :---: | :---: | :---: | :---: | :---: |
| $\mathbf{6 4 \%}$ | $\mathbf{7 7 \%}$ | $\mathbf{8 2 \%}$ | $\mathbf{8 2 \%}$ | $\mathbf{8 2 \%}$ | $\mathbf{8 1 \%}$ |

Conservative approach in coverage remains Coverage Ratio 82\%

## Cost of Risk



The above-sector growth momentum in deposits remain...

Composition of Liabilities


## Total Deposits



[^2]... with clear differentiation in attracting demand deposits


## Demand Deposits

TL Billion


Cost of Deposits ${ }^{1}$
Quarterly Averages


## Customer

## Demand Deposits

YTD Growth $10 / 0$ vs. sector's ${ }^{2}(20 / 0)$

Demand Deposit Market Share ${ }^{2}$

Strong solvency and low leverage largely due to retained profitability and free fund generation capacity
CAR


Free Funds
TL Billion (Free Funds = Free Equity + Demand Deposits)


## Free Equity <br> YTD growth

## 2 11\%

## Leverage Ratio


down from
$9 x$ in 1Q 09 \& 8 X at YE 09

Despite the ongoing repricing of IEAs, margins held up strong due to contribution from loan volume growth and high yielding CPI linkers

Cumulative NIM (Net Interest Income / Average IEAs)


## Quarterly NIM (Net Interest Income / Average IEAs)



## 3-mo 10 over 2009:

- Declining funding costs' impact on margin +130 bps
- Drop in asset yields' impact on margin - 120 bps


## $1 Q 10$ over 4Q 09:

- Declining funding costs' impact on margin +10 bps
- Drop in asset yields' impact on margin - 26 bps
$\checkmark$ Loan yield drop*: ~150 bps
$\checkmark$ Securities yield drop*: ~5bps

[^3]Growth and diversification of sustainable income sources further reinforce the high capacity to generate ordinary banking income


Since 2009, captured 1 outit of 4 entrants to the pension system

```
#1in
bancassurance
```

Further market share gains in brokerage:

Market share
$>7 \%$

Net Fees \& Commissions Breakdown ${ }^{2,4}$


Result: Record profit once again

| (TL Million) | 4Q 09 | 1Q 10 | $\begin{aligned} & \text { Growth } \\ & \text { 4Q 09-1Q } 10 \end{aligned}$ | Net Income Growth* |
| :---: | :---: | :---: | :---: | :---: |
| Ordinary Banking Income | 1,867 | 1,916 | 3\% |  |
| Other Income | 215 | 272 | 27\% |  |
| Total Revenue | 2,082 | 2,188 | 5\% | $\bigcirc 0$ |
| Operating Expense | (813) | (806) | (1\%) |  |
| Personnel Expense | (368) | (321) | (13\%) |  |
| Bonus Provision | 33 | (75) | (329\%) |  |
| Rent Expense | (36) | (36) | 1\% |  |
| Communication Expense | (38) | (40) | 5\% |  |
| Other | (404) | (334) | (17\%) |  |
| Operating Income* | 1,269 | 1,382 | 9\% | COSt |
| Other Provisions | (107) | (6) | (95\%) |  |
| General Reserves ${ }^{1}$ | (65) | - | n.m. | 1nCOn |
| Other | (42) | (6) | (87\%) | ) |
| Taxes | (221) | (288) | 30\% |  |
| Net Income | 941 | 1,088 | 16\% |  |
| Equityholders of the Bank | 938 | 1,085 | 16\% |  |
| Minority Interest | 3 | 3 | 14\% |  |

[^4]
## Appendix

## Balance Sheet - Summary

|  | (TL Million) | 2009 | 1Q 2010 | YTD Change |
| :---: | :---: | :---: | :---: | :---: |
| $$ | Cash \& Banks ${ }^{1}$ | 16,205 | 11,264 | (30\%) |
|  | Reserve Requirements | 1,741 | 1,949 | 12\% |
|  | Securities | 37,837 | 37,899 | 0\% |
|  | Performing Loans | 53,050 | 57,574 | 9\% |
|  | Fixed Assets \& Subsidiaries | 1,430 | 1,410 | (1\%) |
|  | Other | 6,072 | 5,915 | (3\%) |
|  | Total Assets | 116,335 | 116,011 | 0\% |
|  | Deposits | 68,782 | 71,460 | 4\% |
|  | Repos | 10,765 | 5,814 | (46\%) |
|  | Borrowings | 16,458 | 16,408 | 0\% |
|  | Other | 6,644 | 7,330 | 10\% |
|  | SHE | 13,686 | 14,999 | 10\% |
|  | Total Liabilities \& SHE | 116,335 | 116,011 | 0\% |

## Quarterly Analysis of Ordinary Banking Income

| (TL Thousand) | 1Q 09 | 2Q 09 | 3Q 09 | 4Q 09 | 1Q 10 | $\begin{gathered} \Delta \text { Q-o-Q } \\ \text { 1Q } 10- \\ \text { 4Q } 09 \end{gathered}$ | $\begin{gathered} \Delta Y-o-Y \\ 1 Q 09-1 Q \\ 10 \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Interest Income | 2,952,676 | 2,796,689 | 2,671,259 | 2,718,362 | 2,645,427 | (2.7\%) | (10.4\%) |
| -Loans | 1,741,844 | 1,593,075 | 1,511,855 | 1,443,721 | 1,378,884 | (4.5\%) | (20.8\%) |
| -Securities | 987,620 | 1,014,108 | 988,736 | 1,078,348 | 1,094,053 | 1.5\% | 10.8\% |
| -Other | 223,212 | 189,506 | 170,668 | 196,293 | 172,490 | (12.1\%) | (22.7\%) |
| Interest Expense | $(1,771,432)$ | $(1,443,292)$ | $(1,317,090)$ | $(1,201,332)$ | $(1,173,330)$ | (2.3\%) | (33.8\%) |
| -Deposits | $(1,302,967)$ | $(1,066,177)$ | $(930,218)$ | $(848,949)$ | $(856,406)$ | 0.9\% | (34.3\%) |
| -Funds Borrowed | $(206,581)$ | $(194,765)$ | $(218,267)$ | $(199,066)$ | $(189,283)$ | (4.9\%) | (8.4\%) |
| -Interbank \& Other | $(261,884)$ | $(182,350)$ | $(168,605)$ | $(153,317)$ | $(127,641)$ | (16.7\%) | (51.3\%) |
| Net Interest Income | 1,181,244 | 1,353,397 | 1,354,169 | 1,517,030 | 1,472,097 | (3.0\%) | 24.6\% |
| Prov. for loans \& securities | $(489,894)$ | $(293,732)$ | $(355,134)$ | $(134,196)$ | $(197,219)$ | 47.0\% | (59.7\%) |
| Net FX Gain/(Loss) + <br> Net trading Income/(Loss) | 400,492 | 319,732 | 99,790 | 77,966 | 177,850 | 128.1\% | (55.6\%) |
| Adj. Net Interest Income | 1,091,842 | 1,379,397 | 1,098,824 | 1,460,800 | 1,452,728 | (0.6\%) | 33.1\% |
| Net Fees and Comm. | 423,374 | 446,907 | 448,092 | 406,700 | 462,998 | 13.8\% | 9.4\% |
| Ordinary Banking Income | 1,515,216 | 1,826,304 | 1,546,917 | 1,867,500 | 1,915,726 | 2.6\% | 26.4\% |

## Key financial ratios

|  | 1Q 09 | 2Q 09 | 3Q 09 | 4Q 09 | 1Q 10 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Profitability ratios |  |  |  |  |  |
| ROAE | 29\% | 28\% | 26\% | 27\% | 31\% |
| ROAA | 2.8\% | 2.9\% | 2.8\% | 2.9\% | 3.8\% |
| Cost/Income | 37.7\% | 37.7\% | 39.2\% | 39.2\% | 36.8\% |
| NIM | 5.0\% | 5.5\% | 5.2\% | 5.6\% | 5.4\% |
| Liquidity ratios |  |  |  |  |  |
| Liquidity ratio | 33\% | 34\% | 38\% | 39\% | 37\% |
| Loans/Deposits | 84.2\% | 81.7\% | 82.5\% | 77.1\% | 80.6\% |
| Asset quality ratios |  |  |  |  |  |
| NPL Ratio | 2.8\% | 3.3\% | 3.9\% | 4.1\% | 3.7\% |
| Coverage | 77\% | 82\% | 82\% | 81\% | 82\% |
| Cost of Risk (bps) | 367 | 298 | 281 | 239 | 141 |
| Solvency ratios |  |  |  |  |  |
| CAR | 14.9\% | 16.2\% | 17.3\% | 19.2\% | 18.9\% |
| Tier I Ratio | 12.9\% | 14.0\% | 14.8\% | 16.6\% | 16.4\% |
| Leverage | 9x | 8 x | 8 x | 8 x | 7 x |

Further strengthening of retail network




Demand Deposits

**Including shared POS
Note: Ranks are among deposit ranks are as of 2009YE

## Non-recurring items

## 2009:

i) 4Q 09 other income includes the effect of the provision reversal related to Defined Benefit Obligation Liability amounting to TL 103 mn . Please refer to footnote "5.2.8.4.2 Other provisions for possible losses" in the report for more detail.
ii) Other provisions in 2009 include the effect of general reserve amounting to TL 330 mn (4Q 09: TL 65 mn ; $\underline{\mathrm{BQ}} 09$ : TL15 mn; 2Q 09: TL 235 mn ; 1Q 09: TL 15 mn ) provided by the Bank management in line with conservatism principle considering the circumstances which may arise from any changes in economy or market conditions.

## 2008:

The net effect of 4 Q 08 non-recurring items amounts to $\mathrm{TL}+50 \mathrm{mn}$., breakdown of which is;
i) Other income: TL +62 mn of reversal from Defined Benefit Obligation
ii) Taxation expense: Deferred tax expense of TL -12 mn related to TL +62 mn of reversal from Defined Benefit Obligation

The net effect of $\underline{2 Q} 08$ non-recurring items amounts to $\mathrm{TL}+34 \mathrm{mn}$, breakdown of which is;
i) Other income: Tax refund that the Bank collected through conciliation from the tax office, due to the prepaid taxes in 2005, TL +131 mn
Tax refund on an existing unused investment incentive certificate TL+6 mn
Proceeds from NPL sales TL+29 mn
Reversal of free provisions set in 1Q 08 of TL - 131 mn -reducing other income
ii) Other expense: Defined Benefit Obligation: TL - 165 mn
iii) Other provisions: Reversal of free provisions set in $1 Q 08$ of $\mathrm{TL}+131 \mathrm{mn}$-reducing other provisions
ii) Taxation expense: Tax credit resulting from the deferred tax asset calculated on defined benefit obligation liability TL +33 mn

The net effect of 1 Q 08 non-recurring items to bottom line is 0 , breakdown of which is;
i) Other income: Tax refund that the Bank collected through conciliation from the tax office, due to the prepaid taxes in 2005, $\mathrm{TL}+131 \mathrm{mn}$
ii) Other provisions: Free provisioning of TL +131 mn

## Garanti

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[^0]:    1 Performing cash loans
    Source: Sector figures are based on BRSA weekly data, commercial banks only

[^1]:    1 Including consumer, commercial installment, overdraft accounts, credit cards and othe

[^2]:    | Note: Sector figures are per BRSA weekly data, commercial banks only

[^3]:    Source:BRSA consolidated financials
    Source:BRSA consolidated financials
    Adjustments to NIM: Net Interest Income/ Average IEA adjusted by FX gain/loss, provision for loans and securities, and net trading income/loss

    * Yield calculation per MIS average daily volumes

[^4]:    14 Q 09 net income includes the effect of general reserve of TL 65 mn provided by the Bank management in line with conservatism principle considering the circumstances which may arise from any
    changes in economy or market conditions, and fully recognized as expense in 2009 changes in economy or market conditions, and fully recognized as expense in 2009

