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## 4Q 2010 Macro Highlights

Renewed
progress in global economic growth...
> Global economy picked up pace in the last three months of 2010.
> Due to:

- growth-oriented economic policy in both the US and the Euro area,
- and partly the strength in the Far East and other Emerging Market economies.
> But still at modest levels and will be challenged by the announced budget consolidation measures in most European countries and the surge in commodity prices.
> Global imbalances and risks remain -- widening sovereign debt and inflation.
> Global inflation already rebounded from recession-induced lows.


## Focus on financial stability... CBRT cut rates and hiked RRR...

> Higher than expected 4Q industrial production data suggests 2010 GDP growth to be around $\mathbf{8 . 5 \%}$.
> Annual inflation fell to 6.4\% -- within the CBRT's target.
> TL depreciated by 6\% against USD and 4\% against Euro during 4Q.
> After a 50 bps cut in Dec'10, the CBRT again cut the policy interest rates by 25 bps to $\mathbf{6 . 2 5 \%}$ in Jan'11 and continued to increase the TL required reserve ratios at different maturities.
> Concerns around current account deficit and unorthodox policy measures by the CBRT to challenge market players in 2011...

## 2010 Highlights

| Balance sheet strength: distinguishing feature of Garanti... | Solid lending growth highlighted the year: <br> > Key profitable products -- mortgages (+31\% y-o-y) \& GPLs (+78\% y-o-y) <br> > FX corporate \& commercial loans: (+29\% y-o-y) <br> > Improved asset quality across the board backed by strong collections performance <br> > NPL ratio: $3.1 \%$ at YE 10 vs. $4.1 \%$ at YE 09 <br> > Normalizing cost of risk --108 bps at YE 10 vs. 239 bps at YE 09 <br> > Securities/Assets down to 27\% - limited additions in 4Q <br> > Actively-managed and diversified funding base <br> > Effective deposit growth strategy to capture wider customer base <br> > Business model generates sustainably high demand deposit levels <br> > Well-capitalized for growth: CAR:18\%, Leverage: 7x |
| :---: | :---: |
| ...leads to consistent delivery of strong results | > Record earnings: TL 3,402 mn -- growth: $10 \%$ y-o-y; 21\% q-o-q <br> > 21 consecutive quarters of ROAE > 20\%: 2010 ROAE: 22\% <br> > Proactively and timely managed asset/liability mix <br> > CPI linkers yield: $\sim 18 \%$ in 2010, supporting NIM <br> > Average annual NIM drop 84bps <br> > Net fees and commissions: Well-diversified supporting the \#1 market share <br> > Uninterrupted investment in distribution network: >70 branch additions in 2010, \#1 in branch expansion* <br> $>$ Committed to strict cost management and process improvement <br> > Increased efficiencies to kick-in in 2011 |

[^0]
## 21 consecutive quarters of above 20\% ROAE

Net Income
TL Million
2010 ROAE: 22\%


## Strong level of banking revenues on the rise

## Evolution of Ordinary Banking Income

TL Million


Loans continued to be the driver of the asset growth


$\underline{2009}$


## Growth:

Ytd
Loans ${ }^{4}$ : >31\% Securities: 8\%

Loans/Assets 50\%
up from
45\% at YE 09

Liquidity Ratio ${ }^{3}$


Limited increase in securities portfolio continued in 4Q mainly with lucrative FRNs

Total Securities


Total Securities Composition


## "Unrealized gains

as of Dec 31, 2010:TL 2 bn ${ }^{1 "}$

## TL Securities



FC Securities
USS Billion



Securities ${ }^{2}$ mix in assets


FRN mix 59\% in total

AFS mix


[^1]Robust lending growth remained intact...

Total Loans ${ }^{1}$ Growth \& Loans by LOB ${ }^{2}$


4Q 2010:
"Lending growth across the board":

TL boosted by consumer and SME


FX by corporate and
commercial lending
...and supported interest income despite declining TL loan yields
TL Loans ${ }^{1}$


FC Loans ${ }^{1}$
US\$ Billion


Interest Income on loans (quarterly)
TL Million


[^2]Selective retail lending growth backed by strong franchise power

## Retail Loans ${ }^{1}$



Auto Loan Growth
TL Billion


Mortgage Loan Growth


- Commercial Installment Loans

General Purpose Loan ${ }^{5}$ Growth
TL Bilion


Solid market presence in cards business sustained focusing on high asset quality and profitability


No. of Credit Cards


Acquiring Volume


Credit Card Balances



Market Shares

|  | YTD $\Delta \quad$ Dec 10 | Rank |
| :---: | :---: | :---: |
| Acquiring | -67 bps 21.4\% | \#2 ${ }^{3}$ |
| Issuing | -71 bps 20.1\% | \#1 |
| \# of Credit Cards | -65 bps $-17.1 \%$ | \#1 |
| POS ${ }^{1}$ | +178 bps 22.2\% | \#1 |
| ATM | -72 bps 10.9\% | \#3 |

## Strong collections performance marked the year



* 2009 and 2010 sector NPL sales \& write-offs total: TL 1.0 bn and ~TL 2.6 bn, respectively


## NPL Categorisation ${ }^{1}$

| Retail Banking <br> (Consumer \& SME Personal) | Credit Cards | Business Banking <br> (Including SME Business) |
| :---: | :---: | :---: |
| 21\% of Garanti's Total Loans | 12\% of Garanti's Total Loans | 67\% of Garanti's Total Loans |
| 5.9\% $5.1 \%$ | 10.3\% 10.3\% | 4.8\% $\quad 4.6 \% \quad 4.2 \% \quad 3.9 \%$ |
| 2009 1Q10 1H10 3Q10 2010 | 2009 1Q10 1H10 3Q10 2010 | 2009 1Q10 1H10 3Q10 2010 |
|  | - Garanti _ | ector |

## Net NPLs (quarterly)

TL Million


## Cost of risk heading towards normalized levels

Quarterly Loan-Loss Provisions

| TL Million |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| Coverage Ratio Dec 09 | Mar 10 | Jun 10 | Sep 10 | Dec 10 |
| Sector ${ }^{1}$ 85\% | 85\% | 86\% | 86\% | 85\% |
| Garanti $81 \%$ | 82\% | 80\% | 80\% | 81\% |

Coverage ratio remains strong at 81\%

## Cost of Risk




## Actively managed and diversified funding base

Composition of Liabilities


Cost of Deposits ${ }^{1}$

| Quarterly Averages |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 15.0\% |  |  |  |  |  |  |  |
|  | $10.7 \%$ |  | 8.9\% | 8.7\% | 8.8\% | 8.8\% | 8.4\% |
|  |  |  | 7.9\% | 7.8\% | 7.8\% | 7.8\% | 7.4\% |
| $\begin{aligned} & 3.4 \% \\ & 2.8 \% \end{aligned}$ | 3.2\% | 2.6\% | 2.0\% | 2.1\% | 2.6\% | 2.6\% |  |
|  | 2.7\% | 2.1\% | $\frac{2.0 \%}{1.7 \%}$ | 1.8\% | 2.1\% | 2.1\% | $\frac{2.1 \%}{1.8 \%}$ |
| 1Q09 | $2 Q$09- | 3Q 09 | 2009 | 1Q10 | 1H10 | 3Q 10 | 2010 |
|  |  | Time <br> Time |  |  | L Blend <br> C Blen |  |  |

Total Deposits


Ytd growth:
TL deposits $\mathbf{2 1 \%}$ us. sector's $\mathbf{2 8 \%}$
FC deposits ${ }^{2}$ 6\% vs. sector's 4\%
Deposits market share :
11.9\%

Deposit growth strategy -- capturing wider customer base while sustaining strong demand deposit levels

Deposits by LOB ${ }^{1}$


## Demand Deposits



## Customer Demand Deposits²

YTD Growth


## Demand Deposits /

 Total Deposits:$19 \%$

Capital ratios remained strong with low leverage -- well-positioned for growth

CAR


Free Funds


## Free Equity <br> YTD growth <br> 

## Leverage Ratio


down from
8x in YE 09 \& $9 x$ in YE 08

[^3]Long-term strategy of investing in CPI linkers yielded $\sim 18 \%$ on an annual basis and...

Drivers of the Yields on CPI Linkers ${ }^{1}$
\% average per annum

Interest Income \& Yields on TL Securities
TL Million


1 Based on bank-only MIS data

## ...supported margin in 2010

Quarterly NIM (Net Interest Income / Average IEAs)


Q-o-Q Evolution of Margin Components (change bps)


Cumulative NIM


## Dec 10 over Dec o9:

- Declining funding costs' impact on margin +131 bps
- Drop in asset yields' impact on margin $-215 b p s$

Cumulative Adjusted NIM


[^4]Healthy Fees \& Commissions income due to strong customer penetration and cross-sell

## Ordinary Banking Income ${ }^{1}$ Generation



Pe


Net Fees \& Commissions ${ }^{2}$
Strong presence in
brokerage
Market share $>7 \%$

bancassurance

## TL Million



Net Fees \& Commission Breakdown ${ }^{3,4}$


19

[^5]4 Bank-only MIS data
... and all resulted in record profit of TL 3.4bn for the year

| (TL Million) | $\mathbf{2 0 0 9}$ | $\mathbf{2 0 1 0}$ |
| :--- | ---: | ---: |
| Interest Income | 11,139 | 10,177 |
| -Loans | 6,290 | 5,642 |
| -Reserve Requirements | 148 | 87 |
| -Securities | 4,069 | 3,863 |
| CPI Linkers | 522 | 1,173 |
| Interest Expense | 5,733 | 5,007 |
| NET INTEREST INCOME | 5,406 | 5,170 |
| Net Fees \& Comm. | 1,854 | 1,910 |
| Net Trading \& FX Gains | 898 | 402 |
| Net Provisions for Loans | $-1,181$ | 133 |
| -Specific Loan Loss Provisions | 1,258 | 447 |
| -Provision reversals | 77 | 578 |
| General \& Security Provisions | -15 | -226 |
| ORDINARY BANKING INCOME -including collections | 6,962 | 7,390 |
| Other Income | 372 | 321 |
| Operating Expense | 2,952 | 3,382 |
| Other provisions | 443 | 26 |
| PROFIT BEFORE TAX | 3,939 | 4,303 |
| Taxes | 840 | 901 |
| NET INCOME | 3,100 | 3,402 |
| Equityholders of the Bank | 3,086 | 3,381 |
| Minority Interest | 14 | 21 |

## OPEX / Avg.Assets: <br> 2.8\%

## Fee coverage of Opex:

56\%
Cost / Income: 43.9\%

## Appendix

## Balance Sheet - Summary

| (TL Million) | 2009 | 2010 | YTD Change |
| :---: | :---: | :---: | :---: |
| Cash \& Banks ${ }^{1}$ | 12,853 | 11,624 | (10\%) |
| Reserve Requirements | 5,092 | 5,493 | 8\% |
| Securities | 37,837 | 41,037 | 8\% |
| Performing Loans | 53,050 | 69,729 | 31\% |
| Fixed Assets \& Subsidiaries | 1,430 | 1,544 | 8\% |
| Other | 6,072 | 7,357 | 21\% |
| TOTAL ASSETS | 116,334 | 136,784 | 18\% |
| Deposits | 68,782 | 79,070 | 15\% |
| Repos | 10,765 | 11,769 | 9\% |
| Borrowings | 16,458 | 20,809 | 26\% |
| Other | 6,643 | 8,418 | 27\% |
| SHE | 13,686 | 16,718 | 22\% |
| TOTAL LIABILITIES \& SHE | 116,334 | 136,784 | 18\% |

## Quarterly Income Statement

| (TL Million) | 1Q 10 | 2Q 10 | 3Q 10 | 4Q 10 |
| :---: | :---: | :---: | :---: | :---: |
| Interest Income | 2,645 | 2,530 | 2,267 | 2,734 |
| -Loans | 1,379 | 1,369 | 1,405 | 1,489 |
| -Reserve Requirements | 26 | 28 | 29 | 4 |
| -Securities | 1,094 | 985 | 690 | 1,094 |
| CPI Linkers | 348 | 328 | 52 | 445 |
| Interest Expense | 1,173 | 1,217 | 1,280 | 1,337 |
| NET INTEREST INCOME | 1,472 | 1,314 | 987 | 1,397 |
| Net Fees \& Comm. | 496 | 470 | 487 | 457 |
| Net Trading \& FX Gains | 178 | 83 | 112 | 30 |
| Net Provisions for Loans | 56 | 62 | 1 | 15 |
| -Specific Loan Loss Provisions | 148 | 81 | 132 | 82 |
| -Provision reversals | 205 | 143 | 133 | 97 |
| General \& Security Provisions | -49 | -30 | -64 | -83 |
| ORDINARY BANKING INCOME -including collections | 2,154 | 1,899 | 1,522 | 1,815 |
| Other Income | 67 | 76 | 96 | 81 |
| Operating Expense | 839 | 777 | 824 | 941 |
| Other provisions | 6 | -3 | 17 | 6 |
| PROFIT BEFORE TAX | 1,376 | 1,201 | 777 | 949 |
| Taxes | 288 | 235 | 167 | 211 |
| NET INCOME | 1,088 | 966 | 610 | 737 |
| Equityholders of the Bank | 1,085 | 961 | 603 | 732 |
| Minority Interest | 3 | 5 | 8 | 5 |

## Key financial ratios

|  | Dec 09 | Mar 10 | Jun 10 | Sep 10 | Dec 10 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Profitability ratios |  |  |  |  |  |
| ROAE | 27\% | 31\% | 28\% | 24\% | 22\% |
| ROAA | 2.9\% | 3.8\% | 3.5\% | 3.0\% | 2.8\% |
| Cost/Income | 40.3\% | 37.8\% | 38.5\% | 42.0\% | 43.9\% |
| NIM (Cumulative) | 5.4\% | 5.5\% | 5.1\% | 4.6\% | 4.6\% |
| Adjusted NIM (Cumulative | 5.0\% | 5.4\% | 5.1\% | 4.4\% | 4.3\% |
| Liquidity ratios |  |  |  |  |  |
| Liquidity ratio | 37\% | 36\% | 35\% | 34\% | 34\% |
| Loans/Deposits | 77.1\% | 80.6\% | 82.3\% | 84.5\% | 88.2\% |
| Asset quality ratios |  |  |  |  |  |
| NPL Ratio | 4.1\% | 3.7\% | 3.5\% | 3.3\% | 3.1\% |
| Coverage | 81\% | 82\% | 80\% | 80\% | 81\% |
| Cost of Risk (bps) | 239 | 141 | 108 | 114 | 108 |
| Solvency ratios |  |  |  |  |  |
| CAR | 19.2\% | 18.9\% | 18.5\% | 18.3\% | 18.1\% |
| Tier I Ratio | 16.6\% | 16.4\% | 16.2\% | 16.0\% | 15.7\% |
| Leverage | 8 x | 7 x | 7 x | 7 x | 7 x |

## Quarterly Margin Analysis


$\int \frac{\text { Int. Expense on deposits }}{\text { \% of Avg. Interest Earning Assets }}$

Int. Expense on Borrowings ${ }^{*}$
Int. Expense - other \% of Avg. Interest Earning Assets


-
\% of Avg. Interest Earning Assets
3.48\%

'Dec 09 'Mar $10 \quad$ 'Jun $10 \quad$ 'Sep $10 \quad$ 'Dec 10
$=$


Prov. for Loans \& Securities
\% of Avg. Interest Earning Assets


Net FX \& Trading gains
\% of Avg. Interest Earning Assels


Total Int. Expense
\% of Avg. Interest Earning Assets


Net Int. Margin - Adjusted


## Cumulative Margin Analysis



## Int. Expense on deposits <br> \% of Avg. Interest Earning Assets



Int. Expense on Borrowings* \% of Avg. Interest Earning Assets
$\frac{\text { Int. Expense - other }}{\text { \% of Avg. Interest Earning Assets }}$
Total Int. Expense

$=$

## Net Int. Margin



Net Int. Margin - Adjusted $\%$ of Avg. Interest Earning Assets


Further strengthening of retail network




Demand Deposits (customer+bank)


[^6]...while preserving the highest efficiencies

Ordinary Banking Income per Branch
9M 2010, TL million


Assets per Branch
3Q 2010, TL million


## Loans per Branch ${ }^{1}$

3Q 2010, TL million


## Customer Deposits per Branch

3Q 2010, TL million


## Non-recurring items

## 2009:

i) 4 Q 09 other income includes the effect of the provision reversal related to Defined Benefit Obligation Liability amounting to TL 103 mn . Please refer to footnote "5.2.8.4.2 Other provisions for possible losses" in the report for more detail.
ii) Other provisions in 2009 include the effect of general reserve amounting to TL 330 mn (4Q 09: TL 65 mn ; $\underline{3 \mathrm{Q}} 09$ : TL15 mn; 2Q 09: TL 235 mn ; 1Q 09: TL 15 mn ) provided by the Bank management in line with conservatism principle considering the circumstances which may arise from any changes in economy or market conditions.

## Garanti

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[^0]:    * Among private banks

[^1]:    1 Based on bank-only MIS data
    1 Based on bank-only
    2 Excluding accruals
    Note: Fixed / Floating breakdown of securities portfolio is based on bank-only MIS data

[^2]:    nancials, calculated on a quarterly basis

[^3]:    Note: Free Equity = SHE - ( Net NPL+ Investment in Associates and Subsidiaries + Tangible and Intangible Assets + AHR $)$ Free Funds: Free Equity + Demand Deposits

[^4]:    Source:BRSA Consolidated financials
    Adjustments to NIM: Net Interest Income/ Average IEA adjusted by FX gain/loss, provision for loans and securities, and net trading income/loss

[^5]:    Based on bank-only data for fair comparison and defined as; net interest income adjusted with provisions for loans and secunties
    19 F FX and trading gains + net fees and commissions
    3 Include consumer loans fees as well as other cash loan fees now classified as interest on loans in income statement amounting TL 146 mn for 2010 and TL 159 mn for 2009

[^6]:    *Including shared POS
    Note: Ranks are among private tranks are as of 3 Q 10

