

IFRS Earnings Presentation September 30, 2010

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## 3Q 2010 Macro Highlights

The path out of global recession remains unclear

Policy interest rates likely to remain low for an extended period

- > Still fragile economic revival and stagnating global growth
- > **Divergent** policies:
  - second round of quantitative easing signal from the Fed,
  - the **BoJ** cutting interest rates to **zero**,
  - the ECB sticking to a more hawkish policy stance for now
- > New round of **currency wars** as countries fight each other over export growth
- Prolonged period of sub-trend growth and low interest rates awaiting the developed economies
- Turkey 2Q10 robust GDP growth: 10.3%, slightly behind 11.7% of 1Q10-- the only country within the G-20 with growth rates as high as China
- Overall inflation remained high at 9.24% but core inflation falling since April -- consistent with the medium-term targets
- > **TL appreciated by 7.8% against USD** during 3Q due to rise in EUR/USD parity back to 1.35
- To accelerate the FX reserve accumulation, the CBRT increased the max. daily amount to be purchased in auctions
- > After the **referendum** results, the likelihood of AKP-led single party government had increased

## 3Q 2010 Highlights

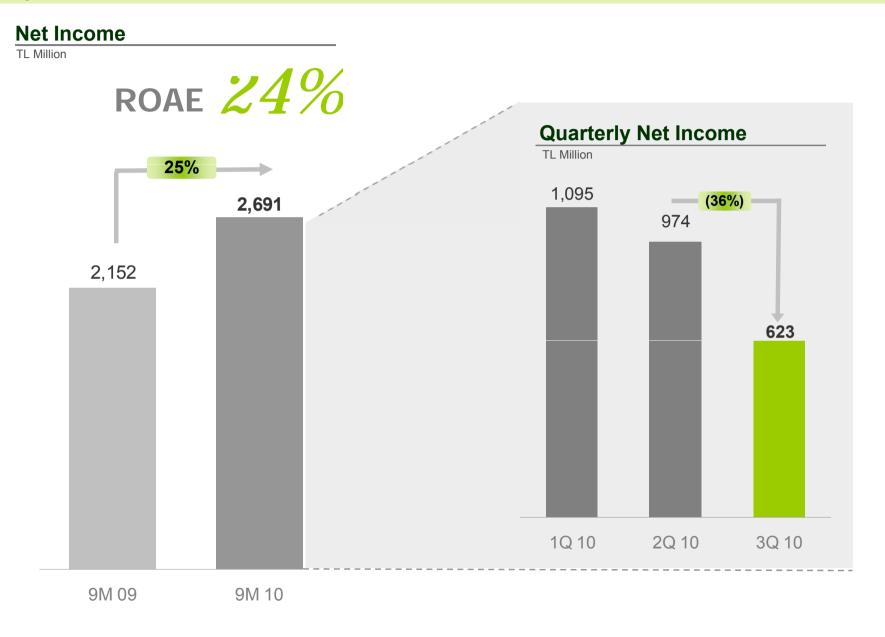
Balance sheet strength: distinguishing feature of Garanti...

...leads to consistent delivery of strong results

- > Lending growth highlighted the quarter
  - Q-o-Q growth in key profitable products -- mortgages (+4%), GPLs (+10%)
  - FX Lending growth resurged (+13% q-o-q) driven by corporate & commercial loans
- > FRN heavy securities book maintained even with additions to short-term fixed rate securities
- > Asset quality continued to improve -- organic and across the board (NPL: 3.6%)
- > Funding position further strengthened -- above sector deposit growth & well-managed costs
- > Solid demand deposit base preserved -- Customer demand dep. growth ytd: 10% vs. Sector's 5%
- > Highly liquid (liquidity ratio: 36%) & well-capitalized (CAR<sup>1</sup>: 18.3%) with low leverage (7x)
- > ROAE: 24% -- ROAE > 22% for the last 20 consecutive quarters
- >Double digit annual earnings growth pace "temporarily" slowed down, (Y-o-y: 25%), mainly due to;
  - quarterly income volatility of CPI linkers -- to be reversed in 4Q
  - increased provisions -- to be normalized
  - normalizing recoveries -- still strong

Margin expectedly contracted in 3Q (Cumulative NIM: 4.5%) -- to recover in 4Q
Robust net fees & commissions base fed by sustainable, highly diversified & growing sources
Planned and monitored cost growth (26 new branch openings in 3Q, 46 ytd)
Managed efficiency – Cost/Income: 42%

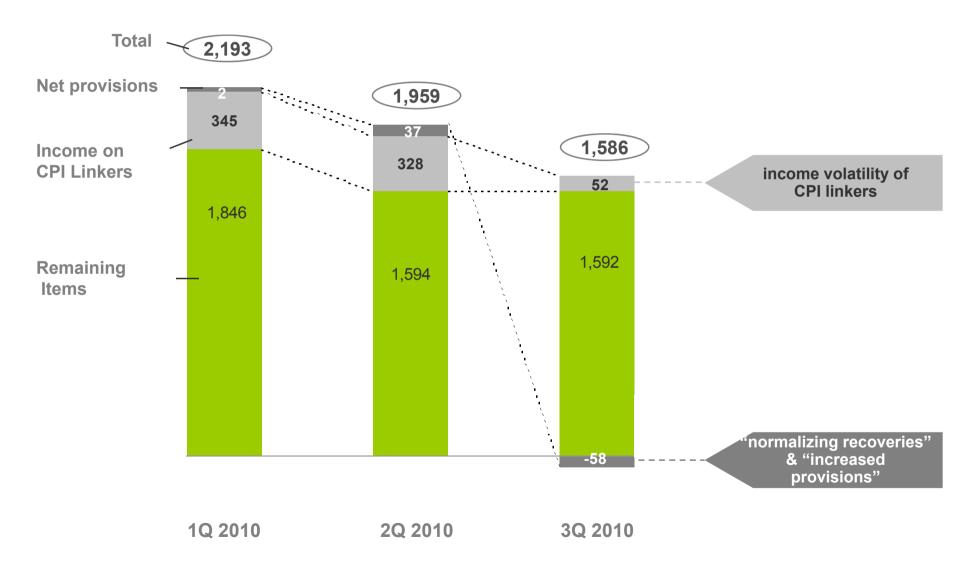
## Double digit annual earnings growth pace "temporarily" slowed down in 3Q 10 mainly due to...



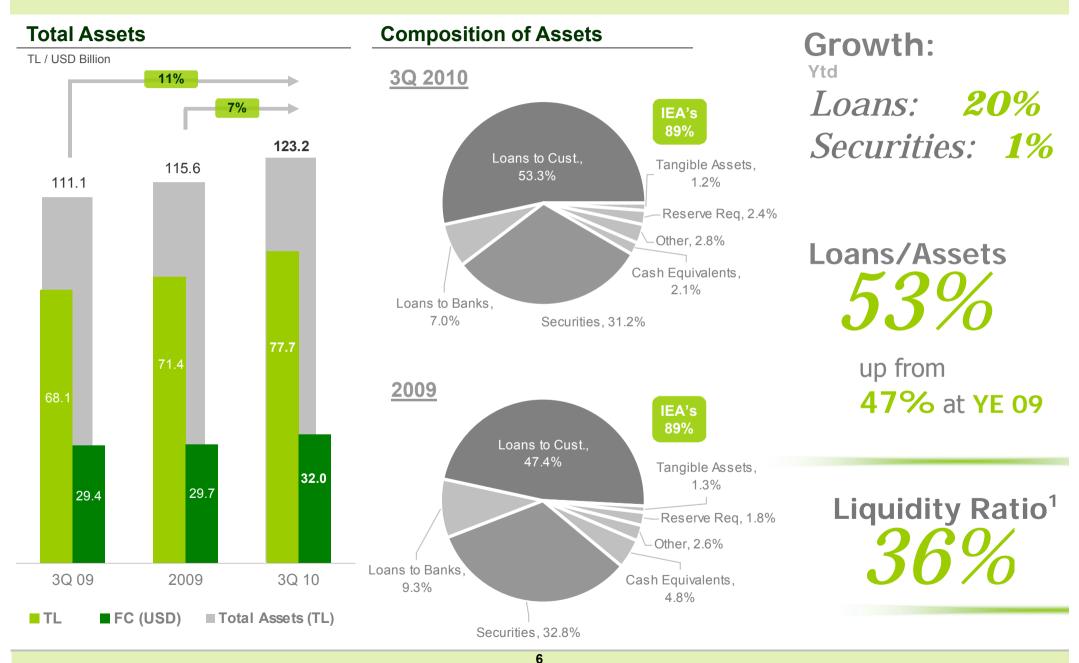
# ...quarterly income volatility of CPI linkers, increased provisions and normalizing recoveries

#### **Evolution of Total Revenues**

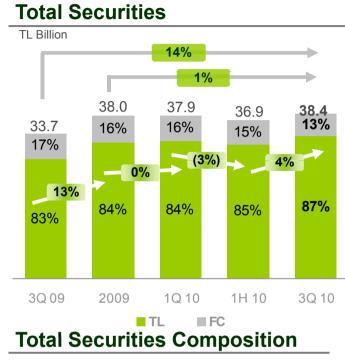
post provisions & provision reversals; in TL Million

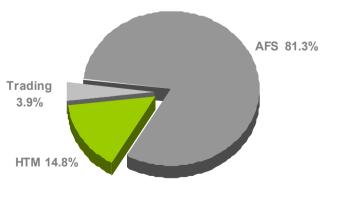


## Loan driven asset growth highlighted the quarter

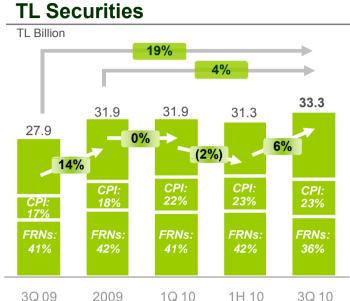


# FRN heavy securities book maintained even with additions to short-term fixed rate securities

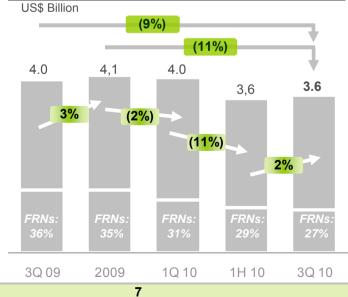




Unrealized gain ~ TL 1.7 bn<sup>1</sup>



#### **FC Securities**



Securities<sup>2</sup> mix in assets 29%

FRN mix 56%

in total

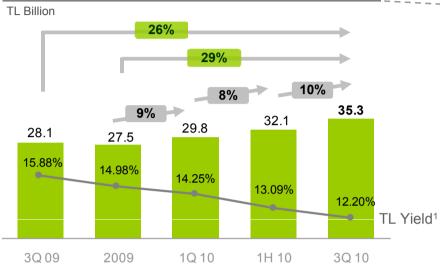
AFS mix 81% in total

Note: Fixed / Floating breakdown of securities portfolio is based on bank-only MIS data 1 Based on bank-only MIS data 2 Excluding accruals

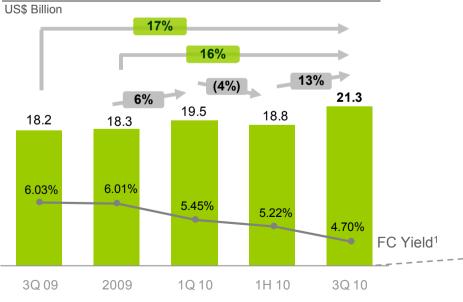
## Robust lending growth in 3Q 10 more than offset the contraction in loan yields...

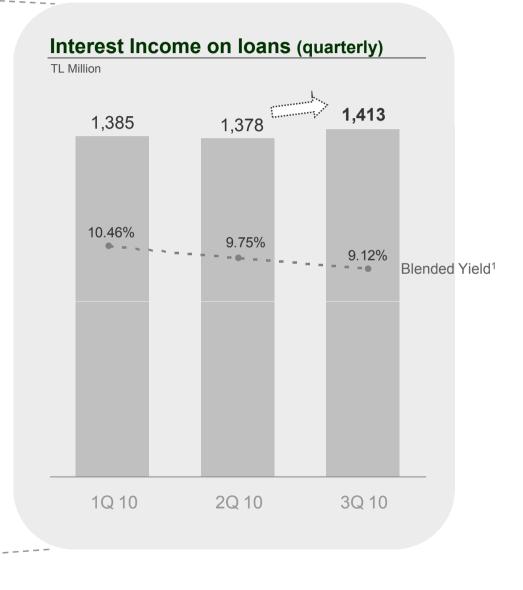
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#### TL Loans<sup>1</sup>

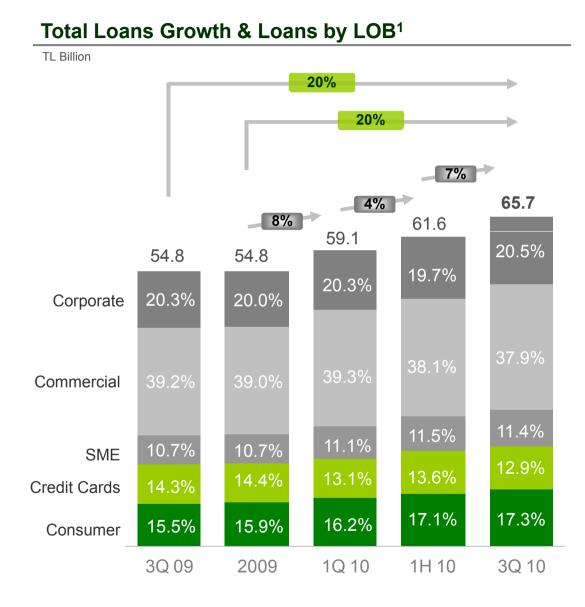


#### FC Loans<sup>1</sup>





## ...and is reflected in healthy market share gains across the board



#### **Market Shares**

	3Q 10	QTD	YTD
Total Loans	13.9%	+29 bps	+13 bps
TL Loans	11.4%	+31 bps	+48 bps
FC Loans	21.2%	+116 bps	-12 bps

3Q 10: "Lending growth across the board": TL boosted by retail and SME & FX by corporate and commercial lending

## Solid growth in key profitable products, "mortgages and GPLs", continued

2009

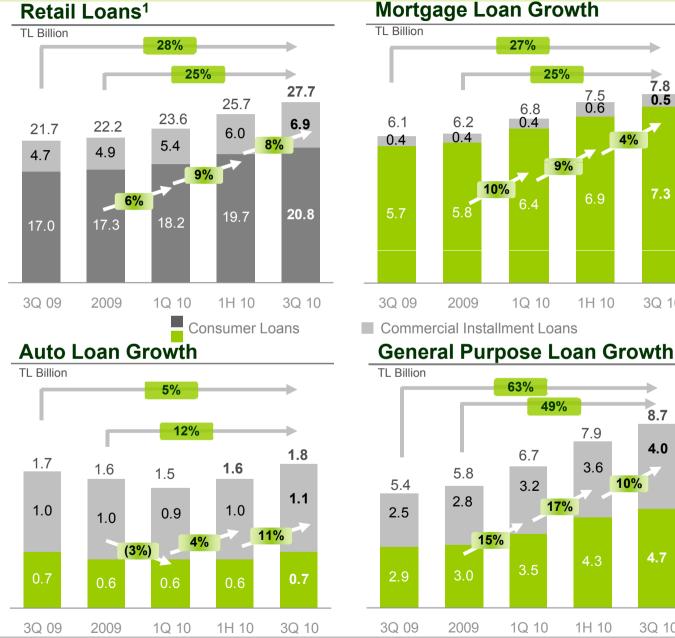
5.8

2.8

3.0

2009

15%



#### **Mortgage Loan Growth** TL Billion 27% 25% 7.8 7.5 0.5 0.6 6.8 61 6.2 0.4 0.4 0.4 4% 9% 10% 7.3 6.9 64 5.8

10, 10

63%

6.7

3.2

3.5

1Q 10

10

49%

17%

1H 10

7.9

3.6

4.3

1H 10

30,10

8.7

4.0

4.7

3Q 10

10%

## Significant market share gains in GPLs:

Ytd



#### Market Shares<sup>2</sup>

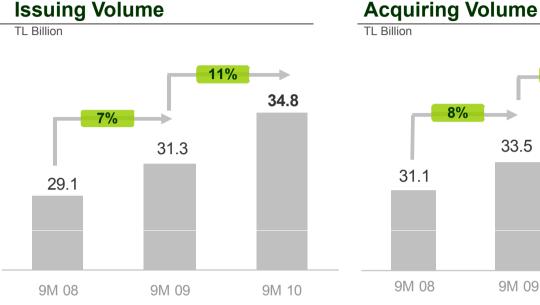
	Sep 10	<u>Ytd</u>	<u>Qtd</u>	Rank <sup>3</sup>
Mortgage	13.7%	-15 bps	- 5 bps	#1
Auto	15.4%	+43 bps	+47 bps	#2
General Purpose	11.2%	+153 bps	+51 bps	#2
Retail <sup>1</sup>	13.3%	+10 bps	- 5 bps	#2

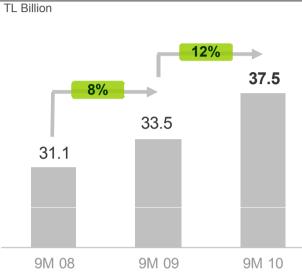
Note: Garanti figures are based on BRSA consolidated financials; Sector figures are based on bank-only BRSA weekly data, commercial banks only 1 Including consumer, commercial installment, overdraft accounts, credit cards and other

2 Including consumer and commercial installment loans

3 As of 2Q10 among private banks

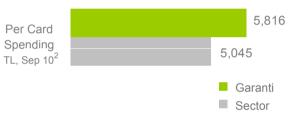
### Leadership position in credit cards sustained with maintained focus on high asset quality and profitability





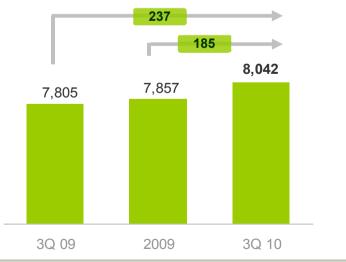
# # |

## in Credit Card **Business**



#### No. of Credit Cards

In Thousand



#### **Credit Card Balances**

TL Billion



#### **Market Shares**

	YTD $\Delta$	Sep 10	Rank
Acquiring	-45 bps	21.6%	#1
Issuing	-53 bps 🚽	20.3%	#1
# of Credit Cards	-30 bps 🚤	L 17.4%	#1
POS <sup>1</sup>	+83 bps	21.3%	#1
ATM	-53 bps 🚽	- 11.1%	#2

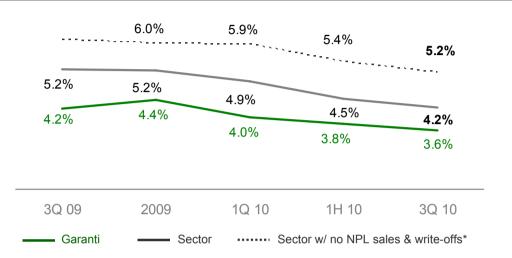
#### 11 Including shared POS

2 Annualized

Note: All figures are based on bank-only data excluding credit card balances. Credit card balances are based on BRSA consolidated data

## Asset quality continued to improve -- organic and across the board

NPL Ratio<sup>1</sup>



\* 2009 and 9M10 sector NPL sales & write-offs total: TL 0.8 bn and TL 1.5 bn, respectively

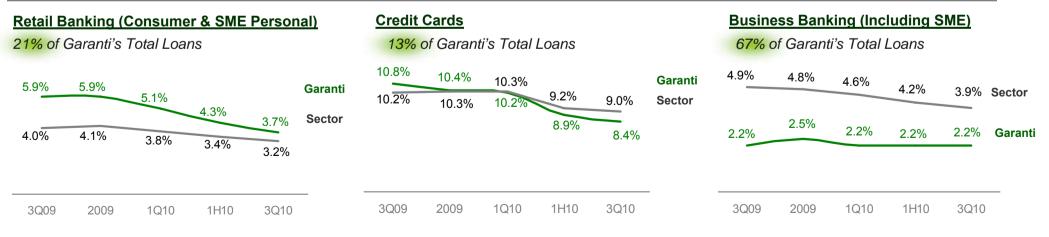
#### **Collections focus** remains

top priority as the

#### positive trend

*continues with insignificant write-offs* 

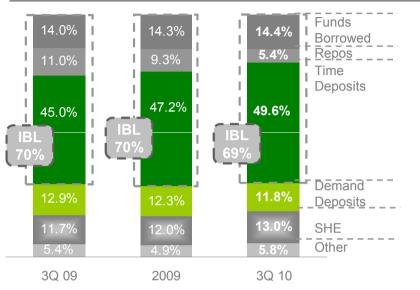
#### NPL Categorisation<sup>1</sup>

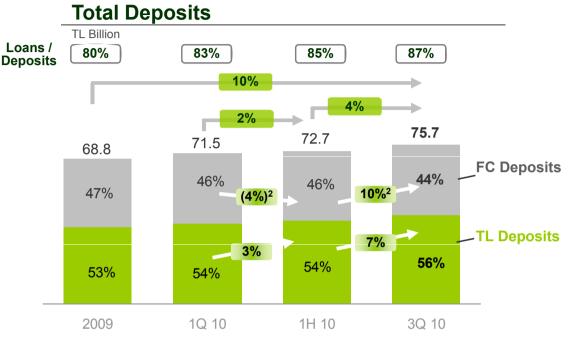


1 Sector figures are per BRSA bank-only data. NPL categorisation is based on bank-only data Source: BRSA, TBA & CBT

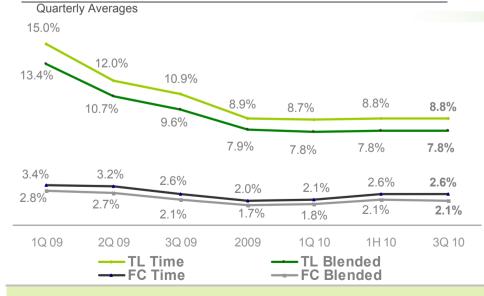
## Funding position further strengthened -- above sector deposit growth and well-managed costs







#### Cost of Deposits<sup>1</sup>



Ytd growth:

TL deposits **17%** vs. sector's **16%** 

FC deposits<sup>2</sup> 7% vs. sector's 6%

Deposits market share :

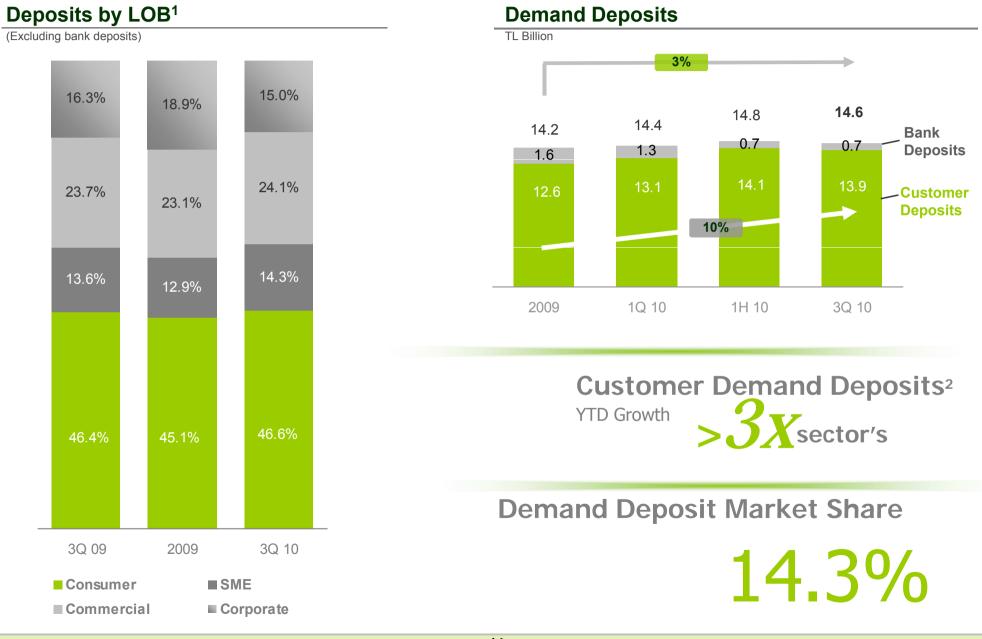
*12.4%* 

1 Based on bank-only MIS data

2 Growth in USD terms

Note:Sector figures are per BRSA weekly data, commercial banks only

## Solid demand deposit base preserved with continued success in attracting demand deposits

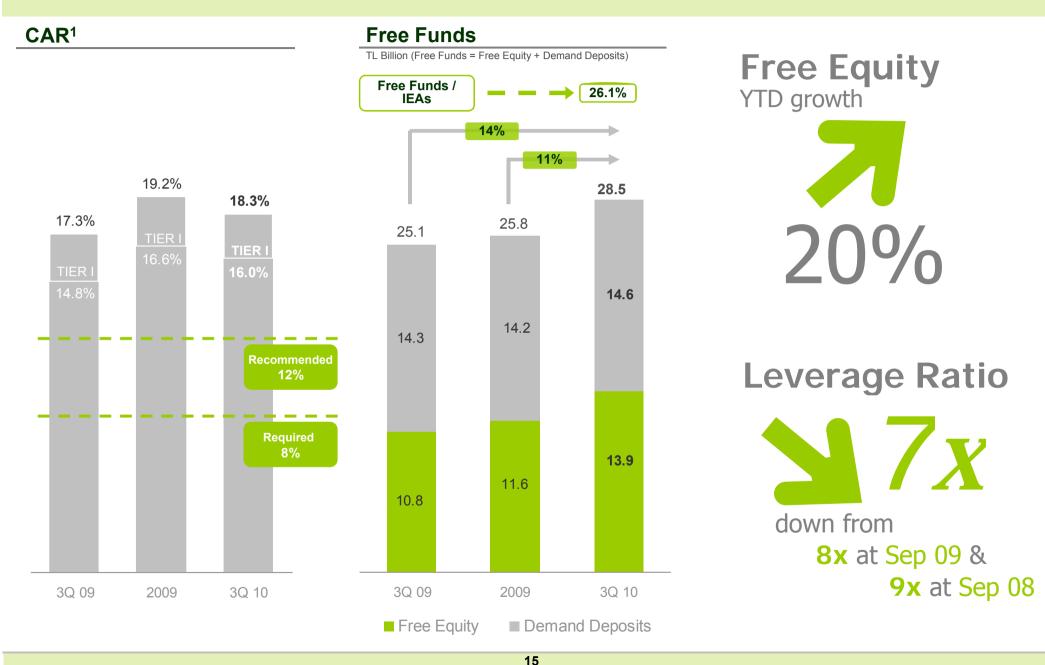


2 Based on bank-only financials for fair comparison

SGaranti INVESTOR RELATIONS

Note: Sector figures are per BRSA weekly data, commercial banks only

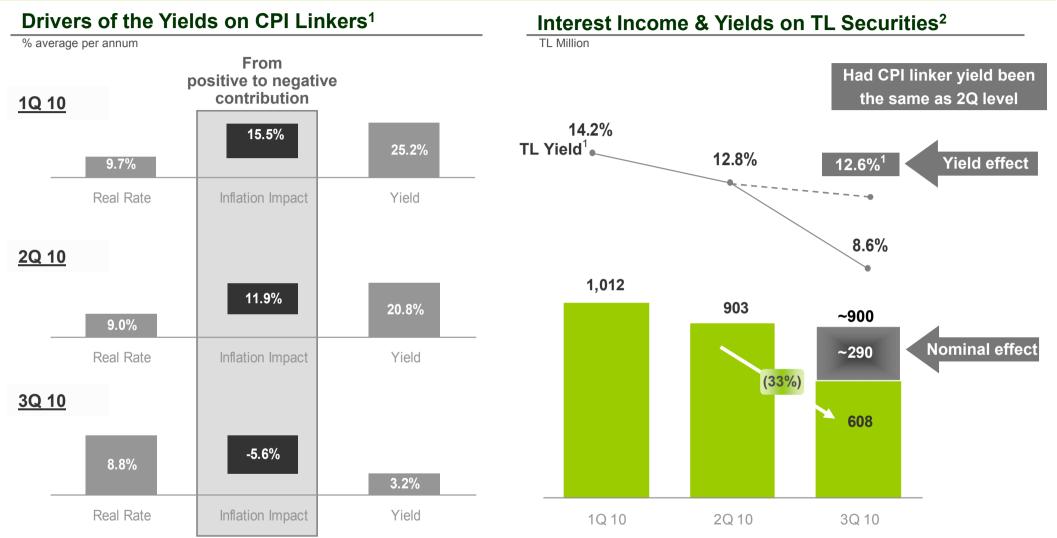
## Capital ratios remained strong with low leverage -- well-positioned for growth



1 Based on BRSA consolidated financials

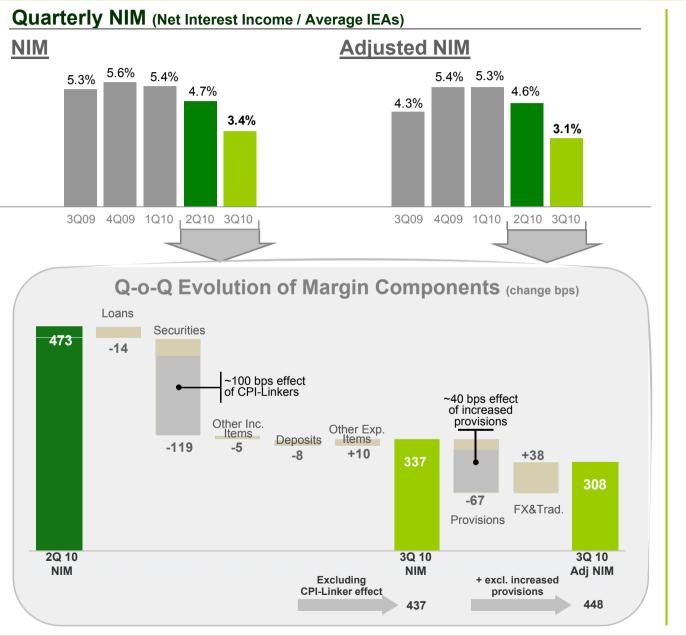
Note: Free Equity = SHE - (Net NPL+ Investment in Associates and Subsidiaries + Tangible and Intangible Assets+ AHR) Free Funds: Free Equity + Demand Deposits

### Negative inflation readings caused a "temporary drop" in securities yield -significantly lower contribution by CPI linkers...

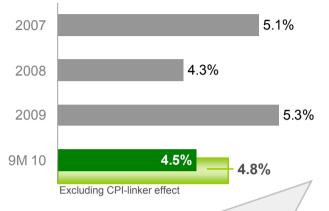


## Inflation figures subject to **4Q 10** valuation indicate **"substantial recovery in CPI linker yields**"

## ...resulting in margin contraction q-o-q



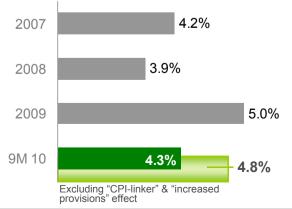
#### **Cumulative NIM**



#### Sep 10 over Dec 09:

- Declining funding costs' impact on margin +131 bps
- Drop in asset yields' impact on margin -218 bps

#### **Cumulative Adjusted NIM**



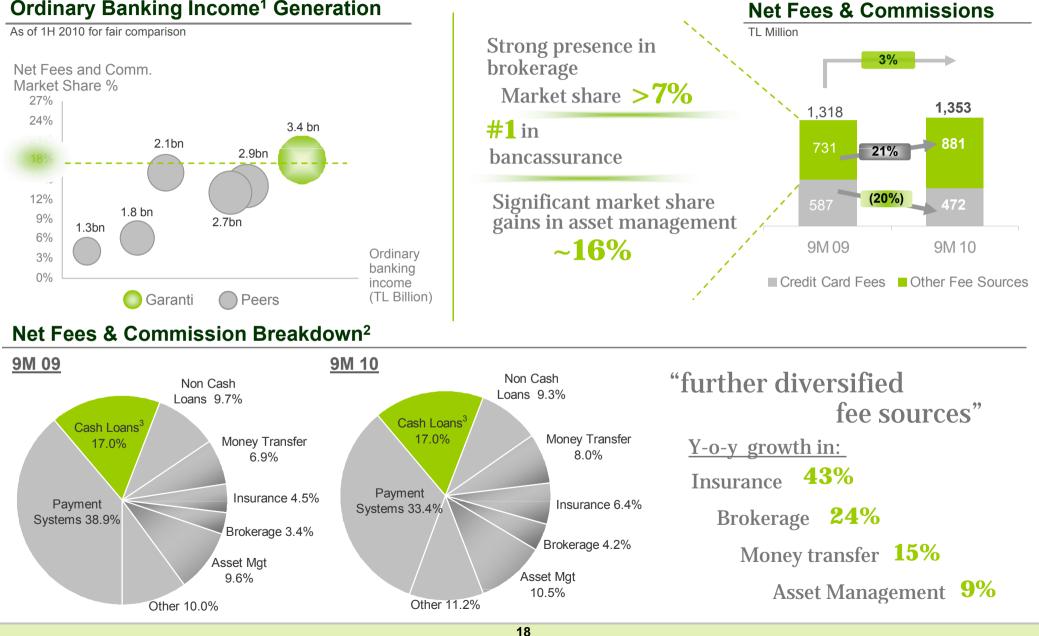
Source:BRSA Consolidated financials

Adjustments to NIM: Net Interest Income/ Average IEA adjusted by FX gain/loss, provision for loans and securities, and net trading income/loss

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### Sustainable income generation capacity reinforced with robust y-o-y growth performance of the highly diversified fee base...





1 Based on bank-only data for fair comparison and defined as; net interest income adjusted with provisions for loans and securities, net FX and trading gains + net fees and commissions 2 Bank-only MIS data, including consumer loans fees as well as other cash loan fees now classified as interest on loans in income statement

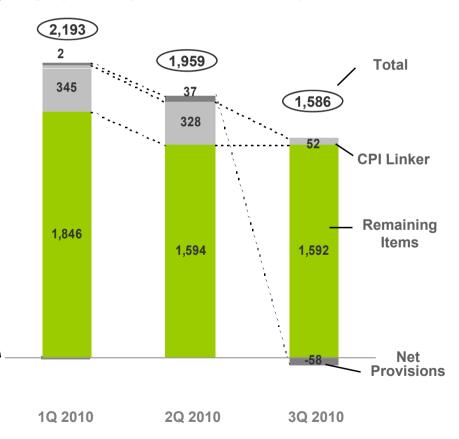
## ...and all resulted in:

(TL Million)	1Q 10	2Q 10	3Q 10	3Q vs. 2Q
Interest Income	2,656	2,542	2,280	(262)
-Loans	1,385	1,378	1,413	35
-Securities	1,094	985	690	(295)
CPI Linkers	345	328	52	(276)
Interest Expense	(1,174)	(1,219)	(1,282)	(63)
NET INTEREST INCOME	1,482	1,323	998	(325)
Net Fees & Comm.	463	437	453	16
Net Trading & FX Gains	178	84	111	27
Other Income	69	78	82	4
TOTAL REVENUES -excluding provision reversals	2,192	1,922	1,644	(278)
Net Provisions for Loans	2	37	(58)	(95)
TOTAL REVENUES -post provisions & provision reversals	2,194	1,959	1,586	(373)
Operating Expense	(815)	(752)	(799)	(47)
Other provisions	(3)	(4)	(4)	-
PROFIT BEFORE TAX	1,376	1,203	783	(420)
Taxes	(281)	(229)	(160)	69
NET INCOME	1,095	974	623	(351)
Equityholders of the Bank	1,091	969	615	(354)
Minority Interest	3	5	8	3

;;;	(TL million)	<u>Q1</u>	<u>Q2</u>	<u>Q3</u>	3Q vs. 2Q
	CPI	345	328	52	(276)
; ; ;	Net Provisions	2	37	(58)	(95)
	Total	347	365	(6)	(371)

#### **Evolution of Total Revenues**

(post provisions & provision reversals; in TL Million)

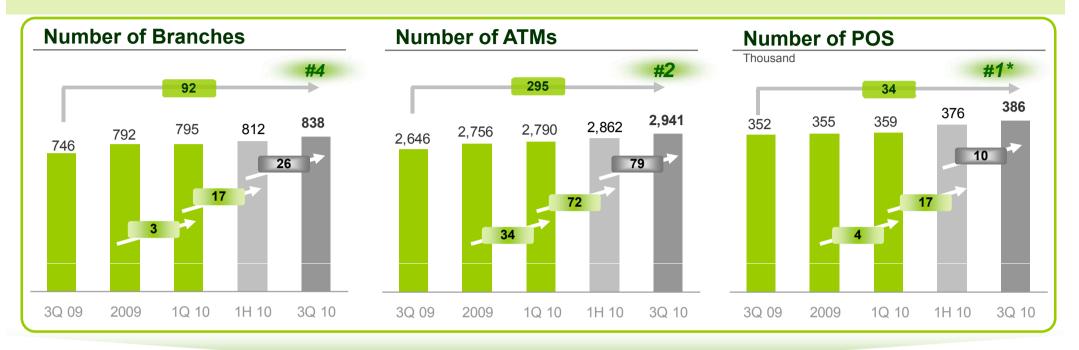


## Appendix

## **Balance Sheet - Summary**

	(TL Million)	December 2009	Sep 2010	% Change
Assets	Cash & Banks	16,346	11,169	(32%)
	Securities	37,960	38,441	1%
	Loans to Customers	54,765	65,669	20%
Ä	Tangible Assets	1,449	1,479	2%
	Other	5,088	6,490	28%
	Total Assets	115,608	123,248	7%
	Deposits from Customers	66,043	73,513	11%
Liabilities & SHE	Deposits from Banks	2,738	2,165	(21%)
	Repo Obligations	10,765	6,682	(38%)
	Funds Borrowed	16,569	17,752	7%
	Other	5,657	7,061	25%
	SHE	13,836	16,074	16%
	Total Liabilities & SHE	115,608	123,248	7%

## Further strengthening of retail network...



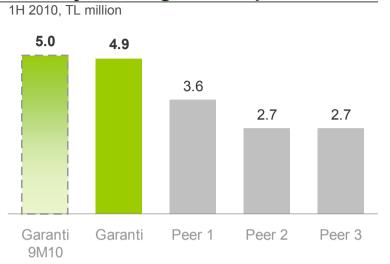


1 Per BRSA consolidated financials \*Including shared POS \*\*Mortgage and demand deposit ranks are as of 1H 10

Note: Ranks are among private banks; all figures are based on bank-only financials except for mortgages and demand deposits

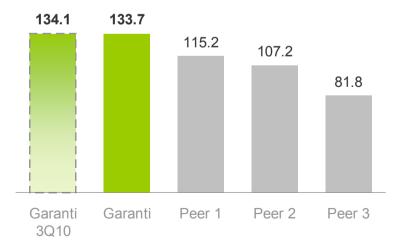
### ...while preserving the highest efficiencies

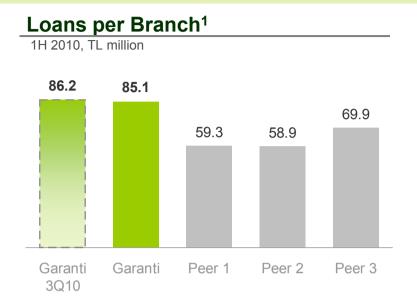
#### Ordinary Banking Income per Branch



#### Assets per Branch

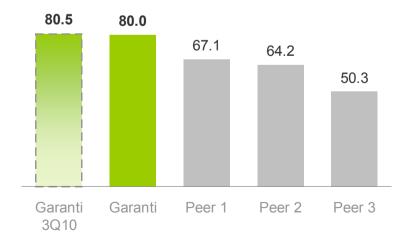
1H 2010, TL million





#### Customer Deposits per Branch

1H 2010, TL million



## Non-recurring items

#### <u>2009:</u>

i) 4Q 09 other income includes the effect of the provision reversal related to Defined Benefit Obligation Liability amounting to TL 103 mn.

ii) Other provisions in 2009 include the effect of general reserve amounting to TL 330 mn (4Q 09: TL 65 mn; 3Q 09: TL15 mn; 2Q 09: TL 235 mn; 1Q 09: TL 15 mn) provided by the Bank management in line with conservatism principle considering the circumstances which may arise from any changes in economy or market conditions.



Investor Relations Levent Nispetiye Mah. Aytar Cad. No:2 Beşiktaş 34340 Istanbul – Turkey Email: investorrelations@garanti.com.tr Tel: +90 (212) 318 2352 Fax: +90 (212) 216 5902 Internet: www.garantibank.com