

Support Services Providers

GARANTİ ÖDEME SİSTEMLERİ A.Ş.

Marketing, promotion, product development and marketing of retail products, including personal loans, with consultancy, for payment systems, especially debit and credit cards

INGENİCO ÖDEME SİSTEM ÇÖZÜMLERİ A.Ş.

POS software development and upgrading services

VERİFONE ELEKTRONİK VE DANIŞMANLIK LTD. ŞTİ.

POS software development and upgrading services

GARANTİ KONUT FİNANSMANI DANIŞMANLIK HİZMETLERİ A.Ş.

Marketing services for mortgage products

HANGİSİ İNTERNET VE BİLGİ HİZMETLERİ A.Ş.

Online marketing of mortgage and auto loans

LOOMİS GÜVENLİK HİZMETLERİ A.Ş.

Delivery of cash, commercial papers and gold within the scope of Law No. 5188

AUSTURIA CARD TURKEY

Card printing and personalization services

ENUYGUN COM İNTERNET BİLGİ HİZMETLERİ TEKNOLOJİ VE TİC. A.Ş.

Online marketing of mortgage products

MATRİKS BİLGİ DAĞITIM HİZMETLERİ A.Ş.

Software/software maintenance/update services

KONUT KREDİSİ COM TR DANIŞMANLIK ANONİM ŞTİ.

Online marketing of mortgage and auto loans

COLLECTURK ALACAK YÖNETİMİ VE DANIŞMANLIK A.Ş.

Declaration of liability and reminder calls services

SESTEK SES VE İLETİŞİM BİLGİSAYAR TEK. SAN. VE TİC. A.Ş.

Marketing of payment systems, particularly of credit and debit cards, and forwarding customer requests such as credit card limit increase to the Bank

ATOS MÜŞTERİ HİZMETLERİ A.Ş.

Credit card sales, business place verification, credit card limit increase, address update and similar other calls via the Call Center

WEBHELP ÇAĞRI MERKEZİ VE MÜŞTERİ HİZMETLERİ A.Ş.

Credit card sales through the call center

CMC İLETİŞİM VE ÇAĞRI MERKEZİ HİZMETLERİ A.Ş.

Credit card sales through the call center

KAYRAGRUP PAZARLAMA DANIŞMANLIK VE DESTEK HİZMETLERİ TİC. A.Ş.

Marketing of retail products and services

TEMPO ÇAĞRI MERKEZİ VE İŞ SÜREÇLERİ DIŞ KAYNAK HİZMETLERİ TİC. A.Ş.

Declaration of liability and reminder calls services

WEBHELP ÇAĞRI MERKEZİ VE MÜŞTERİ HİZMETLERİ A.Ş.

Data entry and filing of customer requests received by the Bank, giving feedback to customers regarding their requests

BRİNK'S GÜVENLİK HİZMETLERİ A.Ş.

Delivery of cash, commercial papers, precious metals and other precious assets within the scope of Law No. 5188

MT BİLGİ TEKNOLOJİLERİ VE DIŞ TİCARET ANONİM ŞİRKETİ

POS software development and upgrading services

WIN BİLGİ İLETİŞİM HİZMETLERİ A.Ş.

Declaration of liability and reminder calls services

CRİF ALACAK YÖNETİM VE DANIŞMANLIK HİZMETLERİ A.Ş.

Declaration of liability and reminder calls services

ARAS KARGO YURT İÇİ VE YURT DIŞI TAŞIMACILIK A.Ş.

Internal mail transportation from/to branches

VERİSOFT BİLGİ İŞLEM TİC. VE SAN. A.Ş.

POS software development and upgrading services

IRON MOUNTAIN ARŞİVLEME HİZMETLERİ A.Ş.

Storage of physical documents and archive boxes belonging to the bank.

CMC İLETİŞİM VE ÇAĞRI MERKEZİ HİZMETLERİ A.Ş.

Reminder calls services via the Call Center

ZİNGAT GAYRİMENKUL BİLGİ SİSTEMLERİ A.Ş.

Online marketing of mortgage products

SECURITAS GÜVENLİK HİZMETLERİ A.Ş.

Private Security Services within the scope of Law No. 5188

WEBHELP ÇAĞRI MERKEZİ VE MÜŞTERİ HİZMETLERİ A.Ş.

Declaration of liability and reminder calls services via the Call Center

HOBİM ARŞİVLEME VE BASIM HİZMETLERİ A.Ş.

Storage of physical documents and archive boxes belonging to the bank.

DHL WORLDWIDE EXPRESS TAŞIMACILIK VE TİC. A.Ş.

Delivery of documents for export transactions to correspondent banks

KREDİ KAYIT BÜROSU A.Ş.

Disaster recovery center back-up service

TEPE SAVUNMA VE GÜVENLİK SİSTEMLERİ SAN. A.Ş.

Private Security Services within the scope of Law No. 5188

BDH BİLİŞİM VE DESTEK HİZMETLERİ A.Ş.

Business place contract and document provision

HOBİM ARŞİVLEME VE BASIM HİZMETLERİ A.Ş.

Printing and enveloping service

WEBHELP ÇAĞRI MERKEZİ VE MÜŞTERİ HİZMETLERİ A.Ş.

Obtaining operational services such as Filing and data entry services for the Bank's or customers' documents

KARTEK KART VE BİLİŞİM TEKNOLOJİLERİ A.Ş.

POS software development and upgrading services

GÜZEL SANATLAR ÇEK BASIM LİMİTED ŞİRKETİ

Cheque printing service

GLOBAL BİLGİ PAZARLAMA DANIŞMA VE ÇAĞRI SERVİSİ HİZMETLERİ A.Ş.

Marketing of retail products and services and of products and services classified as retail receivables

CMC İLETİŞİM VE ÇAĞRI MERKEZİ HİZMETLERİ A.Ş.

Marketing of retail products and services and of products and services classified as retail receivables

WEBHELP ÇAĞRI MERKEZİ VE MÜŞTERİ HİZMETLERİ A.Ş.

Marketing of retail products and services and of products and services classified as retail receivables

METİS BİLGİSAYAR SİSTEMLERİ SANAYİ VE TİCARET A.Ş.

Marketing of retail products and services and of products and services classified as retail receivables

ATOS MÜŞTERİ HİZMETLERİ A.Ş.

Marketing of retail products and services and of products and services classified as retail receivables

GARANTİ KONUT FİNANSMANI DANIŞMANLIK HİZMETLERİ A.Ş.

Operational services for sales of Bank-owned properties

GLOBAL BİLGİ PAZARLAMA DANIŞMA VE ÇAĞRI SERVİSİ HİZMETLERİ A.Ş.

Declaration of liability and reminder calls services

FİNEKSUS BİLİŞİM ÇÖZÜMLERİ TİCARET A.Ş.

SWIFT software maintenance, update and development services

FU GAYRİMENKUL DANIŞMANLIK A.Ş.

The operational transactions carried out at the title deeds registry office such as mortgage, rent annotation, purchase, sale, registration and cancellation

PUSULA GİRİŞİM YATIRIM VE DANIŞMANLIK HİZMETLERİ A.Ş.

The operational transactions carried out at the title deeds registry office such as mortgage, rent annotation, purchase, sale, registration and cancellation

BBS DANIŞMANLIK GAYRİMENKUL VE EĞİTİM A.Ş.

The operational transactions carried out at the title deeds registry office such as mortgage, rent annotation, purchase, sale, registration and cancellation

CMC İLETİŞİM VE ÇAĞRI MERKEZİ HİZMETLERİ A.Ş.

Technical support and help desk call center service procurement

CMC İLETİŞİM VE ÇAĞRI MERKEZİ HİZMETLERİ A.Ş.

Call center service for general information, transferring customer requests regarding banking activities to the bank, receiving incoming calls and directing calls to the related contacts

COORBİZ DANIŞMANLIK A.Ş.

marketing of retail products and services, including in the form of customer visits

FATURALAB ELEKTRONİK TİC. VE BİLİŞİM HİZMETLERİ A.Ş.

Operational Services

ENDEKSA TEKNOLOJİ A.Ş.

Online marketing of mortgage loans

DESMER GÜVENLİK HİZMETLERİ TİCARET A.Ş.

(Subcontractor of Brink's Security Service. Inc.)

Delivery of cash, commercial papers, precious metals and other precious assets within the scope of Law No. 5188

BANTAŞ NAKİT VE KIYMETLİ MAL TAŞIMA VE GÜVENLİK HİZMETLERİ A.Ş.

(Subcontractor of Brink's Security Service. Inc.)

Delivery of cash, commercial papers, precious metals and other precious assets within the scope of Law No. 5188

KEY YAZILIM ÇÖZÜMLERİ A.Ş.

Software, Maintenance and Development Service for Appraisal and Mortgage Applications

THOS HUKUK OTOMASYON SİSTEMLERİ YAZILIM A.Ş.

Software, maintenance and development service for legal proceedings, collection and litigation service management system

* In addition to the companies and services listed above, support service has been procured from 706 dealers for retail loan marketing.