



March 31, 2012

BRSA Consolidated Earnings Presentation

1Q 2012 Macro Highlights

Improving liquidity and risk appetite followed by doubts about the strength and sustainability of growth

- Mixed messages from the US and the Eurozone economic indicators
- Weak import demand from all three major regions in the global economy
- Uncertainty around further easing by FED and ECB gained ground
- Commodity prices are on the rise -- Gold was up by 7% & oil by ~20%.

Economy heading for a soft landing

- Y-o-Y GDP growth rate in 4Q11 fell to 5.2% from 8.4% in 3Q11 -- An encouraging rebalancing is occurring within GDP
 - In 4Q11, highest positive contribution from foreign demand since 2Q09
 - Private consumption & investments decelerated significantly in 4Q11
- Current account deficit ended the year at a decelerated level at US\$ 77.2bn & improved financing quality
- Annual CPI at the end of 1Q12 was 10.43% -- Even though core inflation started to come down, energy prices keep the headline CPI high
- The policy interest rate was unchanged at 5.75% and the upper band of interest rate corridor was lowered from 12.5% to 11.5%
 - Interest rate corridor has been actively used since the end of 2011
 - Average CBT funding rate surged in CBT's effort to fight the inflationary pressures due to currency pass through
 - Taking the liquidity projections into account, the ranges for weekly and monthly Turkish lira funding were revised. Additionally, fraction of TL required reserves that can be held in gold were increased from 10% to 20%. This action alone released TL 6.1bn of reserves and increased banks' liquidity
- During 1Q12, TL appreciated by 1.6% and 1.5% against USD and Euro, respectively while benchmark bond yield was at 9.4% on a monthly average at the end of 1Q12
- Liquidity conversion ratio of issued bonds was reduced from 100% to 50% upon BRSA's amendment in February
- Effective as of January 1st, 2012, liquid fund management fee cap was decreased to 1.10% from 2.73%

1Q 2012 Highlights

Balance sheet strength: distinguishing feature of Garanti...

Customer-oriented, liquid, low-risk and well-capitalized balance sheet

Maintained focus on profitable growth – selective lending continues on high margin products

TL lending growth 2.5% q-o-q, at a slower pace vs. sector

- Healthy market share gains in high margin retail products with no pricing competition (Mortgage: 1.2% q-o-q vs. sector's 0.8%; GPL: 4.2% q-o-q vs. sector's 3.6%)
- Intentional market share loss in TL commercial lending to maintain rational pricing and defend margins

FX lending growth 4.3% q-o-q, driven by commercial lending

FRN heavy securities book remain as a hedge -- FRN in total slightly down to 56% in 1Q 12 vs. 58% at YE 11, due to redemptions replaced with favorable fixed rate TL securities

Asset quality remained intact

- Slight pick-up in NPL ratio (1Q 12: 2.1%) -- as expected, across the board, at a lower pace vs. sector
- Collections -- still strong, however at a normalizing pace
- Comfortable provisioning level -- Gross CoR <100 bps, in line with budget guidance

Solid funding mix -- Actively managed and diversified

- Deposit heavy funding remains with emphasis on sustainable and lower cost mass deposits
- Opportunistic utilization of repos & money market funding to support margins
- Sustained high demand deposit levels -- demand deposits / total deposits: 20%
- Loans to Deposits @ 98%, LTD:77% when mortgages, project finance & investment loans (mat.>4 years) are excluded

Strong capitalization bolstered by high internal capital generation capacity: **CAR: 16%, Leverage:8x**

...leads to consistent delivery of strong results

Strong profitability backed by well-defended margins, sustainable income sources & efficiently managed costs

ROAE: 21%; ROAA: 2.4%

Margins holding-up well -- almost flattish when quarterly fluctuating CPI book is excluded

- Ongoing positive effect of timely and proactive loan re-pricing on loan yields
- Managed lending growth with higher weight in lucrative products and rational pricing

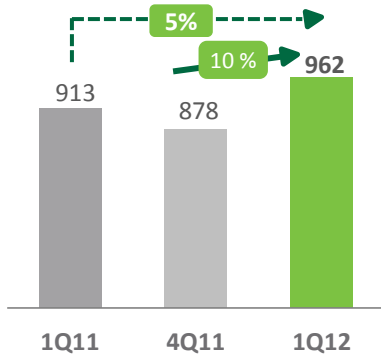
Net fees and commissions -- Sustained double digit growth momentum on a comparable basis via highly diversified fee sources

Commitment to strict cost discipline - single digit growth in real terms

- Opex/ Avg assets: 2.3% in 3M12 vs. 2.5% in 3M11
- Fees/OPEX: 65% on adjusted basis¹ vs. 57% on reported basis
- Investment in distribution network continued (avg branch additions: ~50 y-o-y)

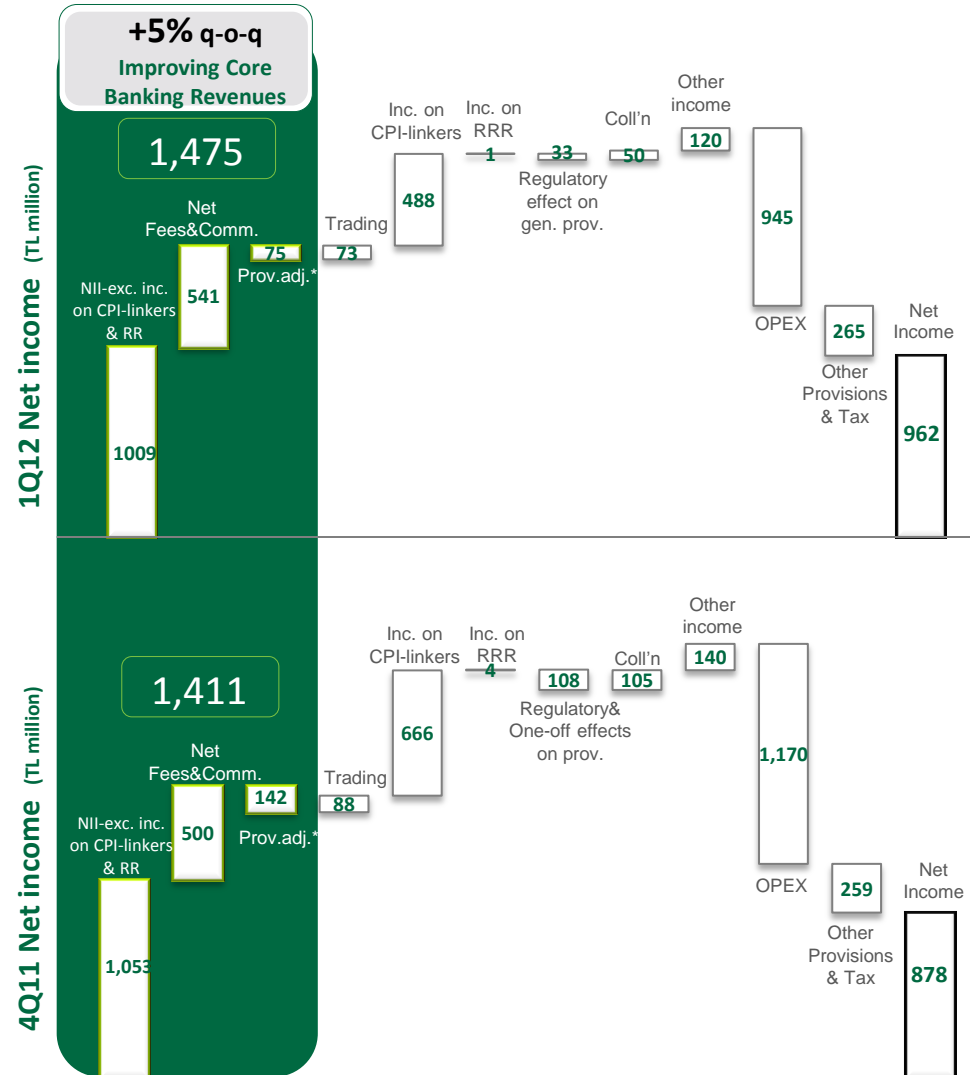
Strategically and actively managed balance sheet leading to strong levels of core banking revenues & ROAE of 21%

Quarterly net income (TL million)



ROAE: 21%
ROAA: 2.4%
 Sustained high profitability

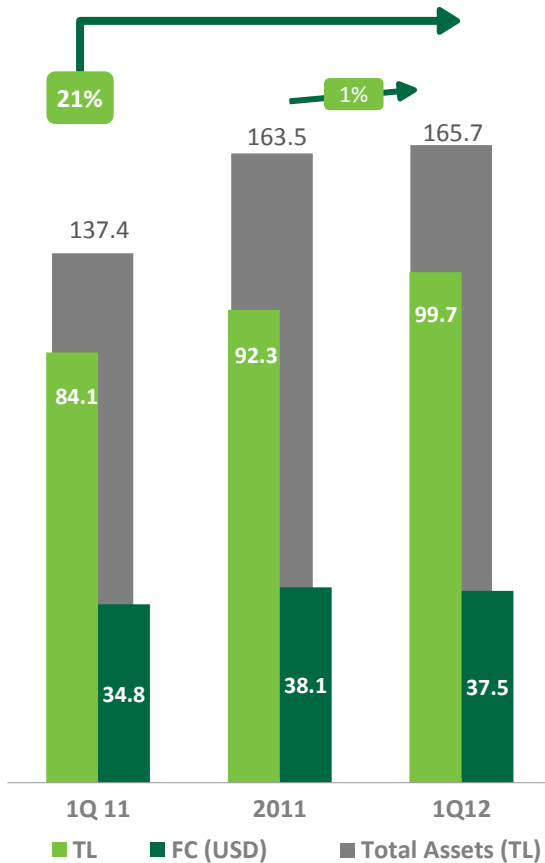
- Ongoing positive effect of timely loan-repricing limited the pressure of increasing funding costs
- Robust & growing fee base despite negative effects of decreased cap on fund management fees & accounting methodology change on cash loan origination fees
- Although lower, still strong contribution from CPI-linkers
- Normalizing collections, as expected



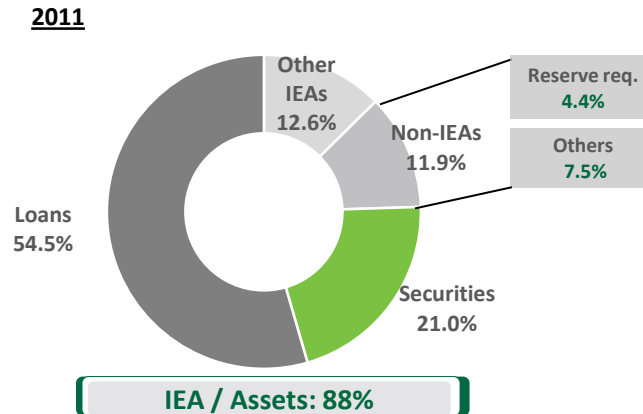
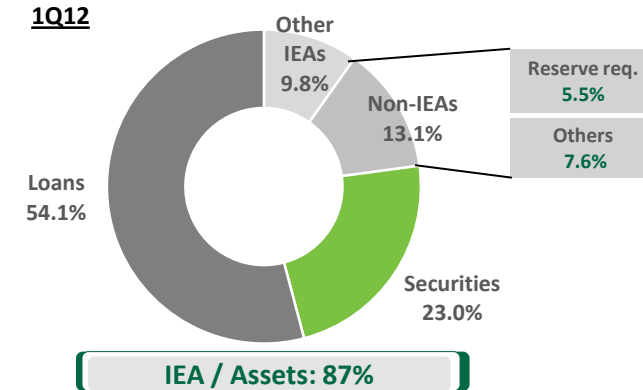
* 1Q 12 and 4Q 11 provisions are adjusted for the effects of BRSA's recent regulations on general reserves -- TL 33mn in 1Q 12, TL 17 mn in 4Q11
 4Q 11 provisions are adjusted for the one-off effect on specific provisions resulting from NPL inflows of TL 91mn, which are related to a few commercial files with strong collateralization

Customer-oriented asset mix -- Loans/Assets back to pre-crisis levels

Total Assets (TL/USD billion)



Composition of Assets¹



Growth-1Q12

In line with economic slowdown, moderating lending growth

Loans³ 1%
Securities 11%

Loans/Assets

54.1%
vs. **54.5%** at YE 11

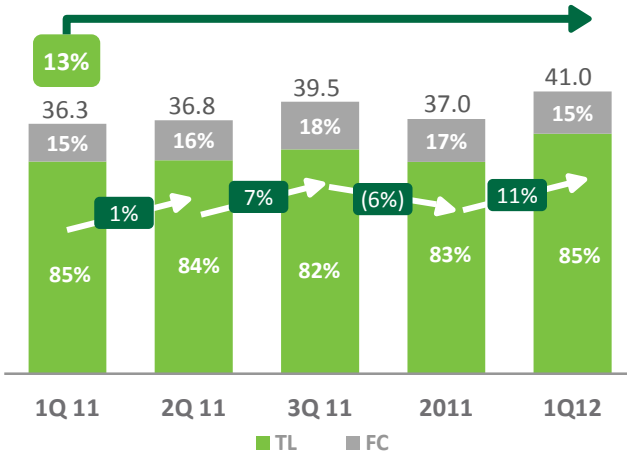
Liquidity Ratio²

31%

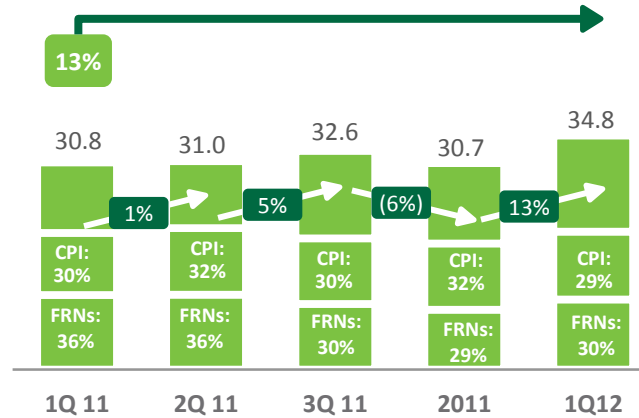
1 Accrued interest on B/S items are shown in non-IEAs
2 (Cash and banks + Trading securities + AFS)/Total Assets
3 Performing cash loans

FRN heavy securities book continues to serve as a hedge -- redemptions replaced with favourable fixed rate TL securities

Total Securities (TL billion)



TL Securities (TL billion)



Securities²/Assets

23%

up from 21% at YE 11

Total Securities Composition

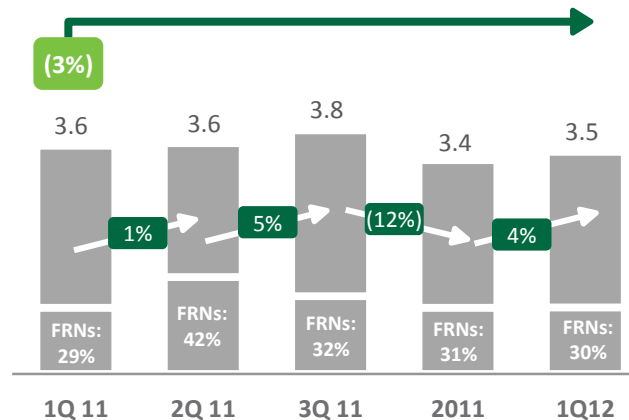


Unrealized gain

as of Mar 30, 2012

~TL 420 mn¹

FC Securities (USD Billion)



FRN mix¹ in total

56%

from 58% at YE 11

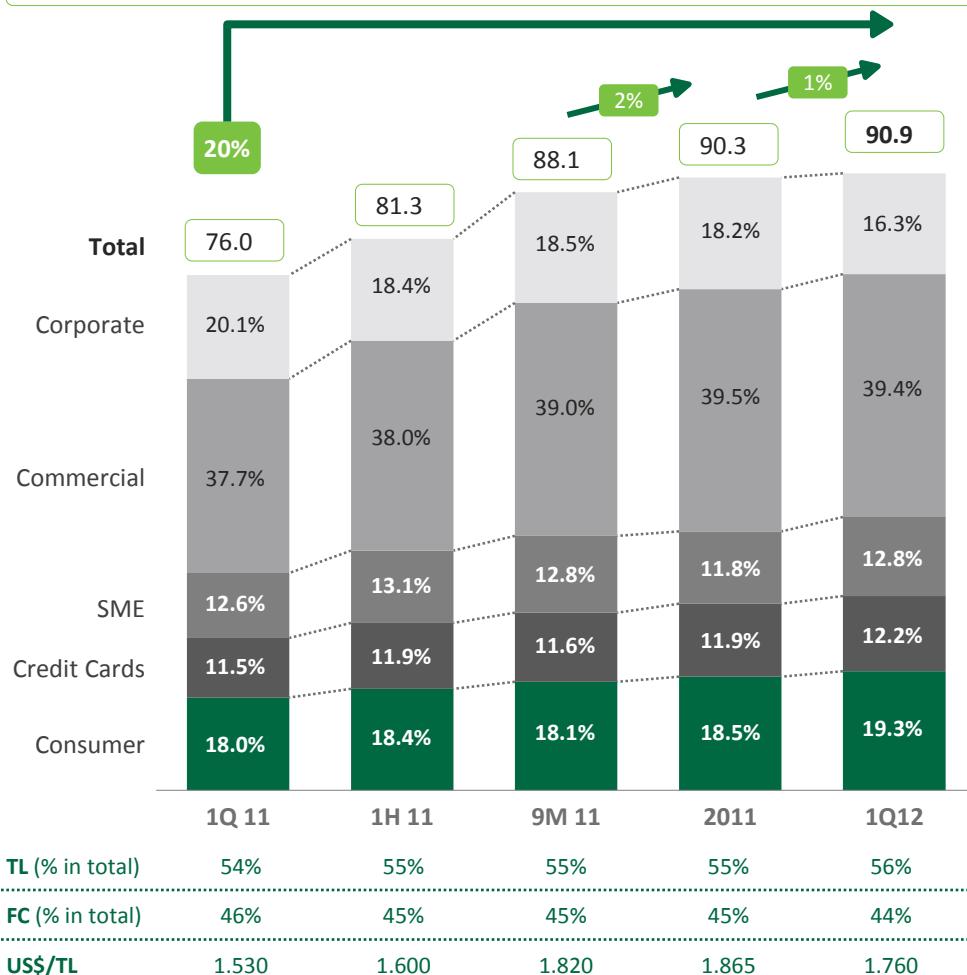
1 Based on bank-only MIS data

2 Excluding accruals

Note: Fixed / Floating breakdown of securities portfolio is based on bank-only MIS data

Moderating loan growth in line with economic slow down -- Retail lending remains as the growth driver

Total Loan¹ Growth & Loans by LOB² (TL million)



TL Loan Growth³: Bank-only - Q-o-Q

1.7% vs. Sector's 4.1%

- Mainly driven by lucrative retail loans
- Refraining from pricing competition in commercial lending to defend margins

market share: **11.0%** in 1Q 12
vs. **11.3%** at YE 11

FC Loan Growth³: Bank-only - Q-o-Q and US\$

1.8% vs. Sector's 2.2%

- Healthy growth without sacrificing loan yields

market share: **18.4%** in 1Q 12
vs. **18.5%** at YE 11

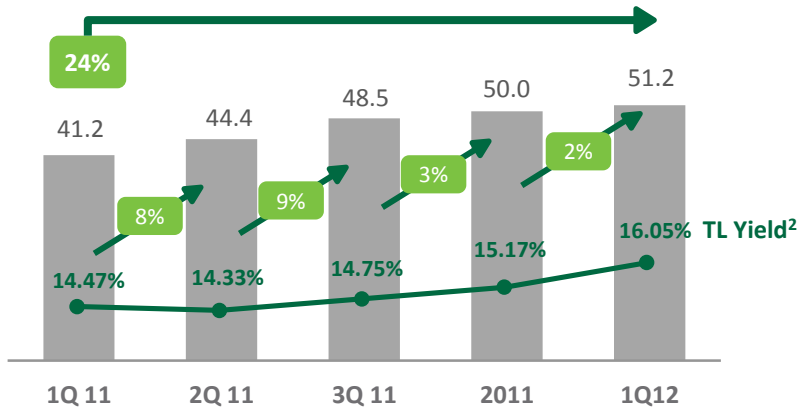
1 Performing cash loans

2 Based on bank-only MIS data

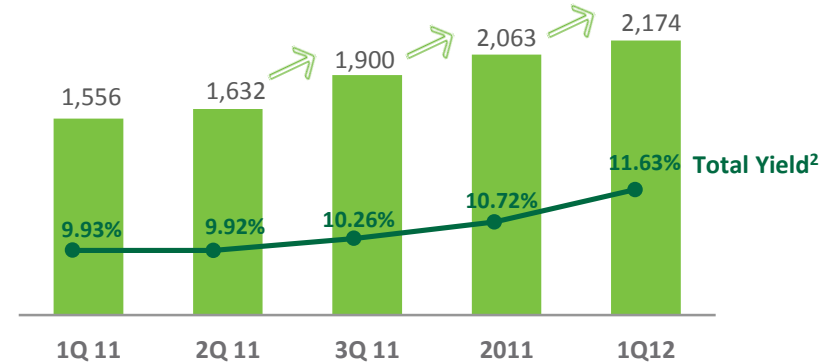
3 Based on bank-only financials for fair comparison with the sector. Sector data is based on BRSA weekly data for commercial banks

Sustained upward trend in loan yields -- positive result of selective growth strategy and timely re-pricing

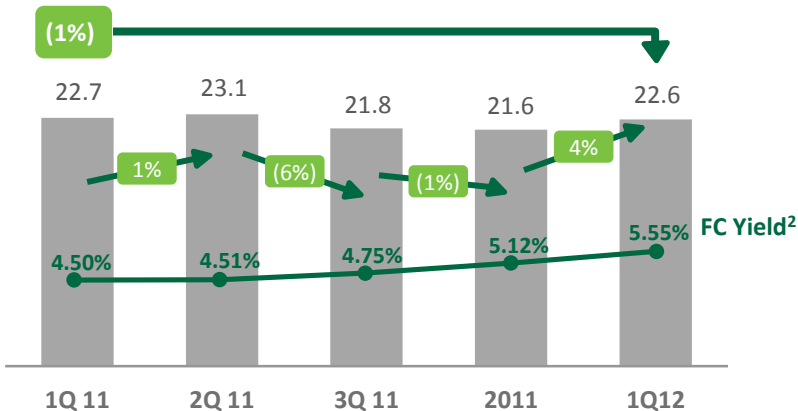
TL Loans¹ (TL billion)



Interest Income on loans (quarterly – TL billion)



FC Loans¹ (US\$ billion)

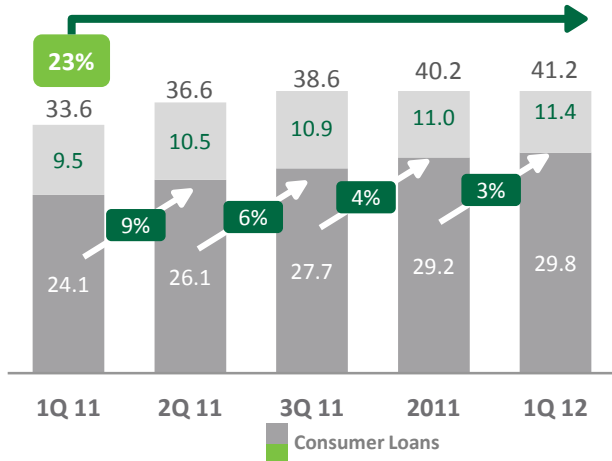


Ongoing positive effect of timely loan re-pricing & selective growth in high-yielding loans bolstered the yields

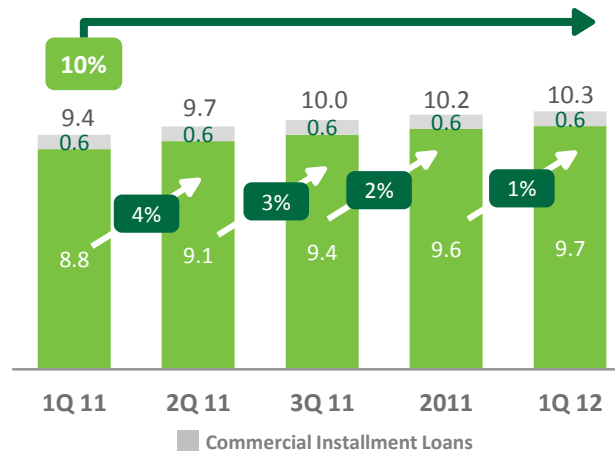
¹ Performing cash loans
² Based on MIS data and calculated using daily averages

Selective growth focus -- Healthy market share gains in high-margin retail loans

Retail Loans¹ (TL billion)



Mortgage (TL billion)

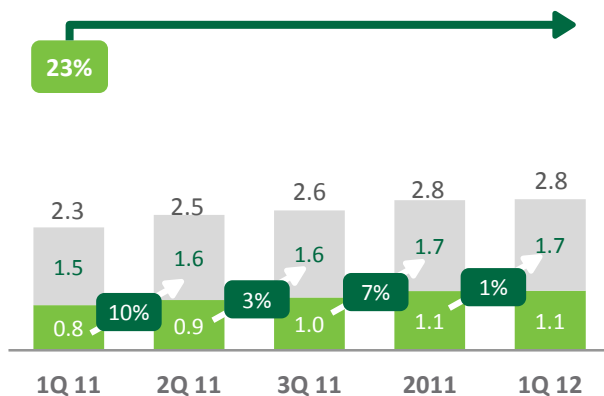


GPL & Mortgage Market Share (qoq)

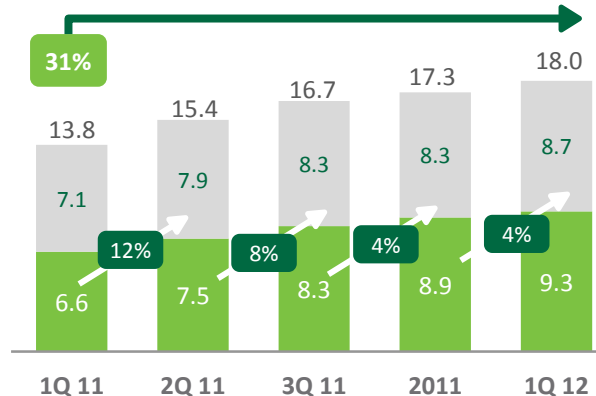
+10 bps in GPL

+12 bps in Mortgage

Auto Loan (TL billion)



General Purpose Loan⁵ (TL billion)



Market Shares^{2,3}

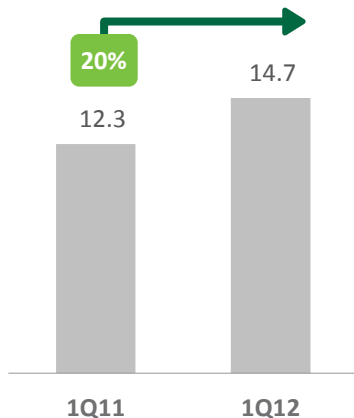
	QtD	Mar 12	Rank ⁴
Mortgage	↑	13.4%	#1
Auto	↑	15.0%	#3
General Purpose ⁵	↑	10.8%	#2
Retail ¹	↓	12.9%	#2

1 Including consumer, commercial installment, overdraft accounts, credit cards and other
2 Including consumer and commercial installment loans
3 Sector figures are based on bank-only BRSA weekly data, commercial banks only

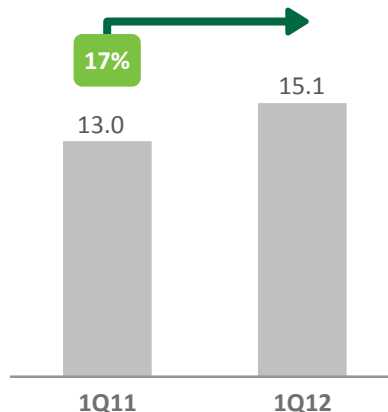
4 As of 2011 among private banks
5 Including other loans and verdrfts

Strength in card business – a good contributor to sustainable revenues

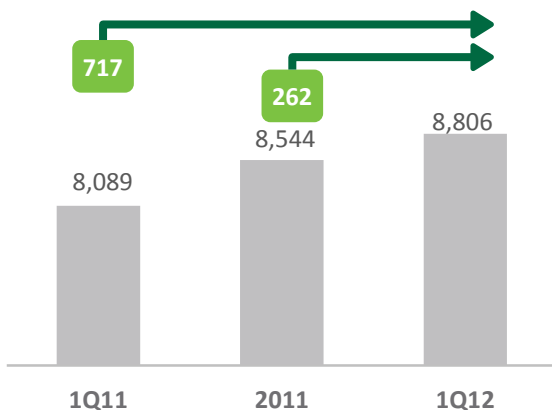
Issuing Volume (TL billion)



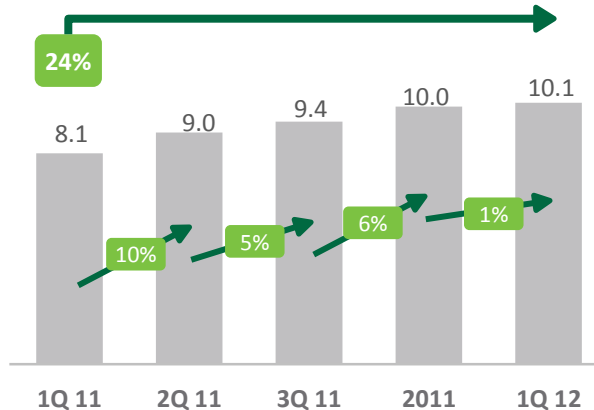
Acquiring Volume (TL billion)



No. of Credit Cards (thousand)



Credit Card Balances (TL billion)



#1 in card business

Per Debit Card Spending
~2.5x the sector

... with the ultimate aim of creating
cashless society

Per Card Spending

(TL, Mar 12²)



Market Shares

	QTD Δ	Mar 12	Rank
Acquiring	-115 bps ↓	18.8%	#2
Issuing	-56 bps ↓	18.4%	#1
# of Credit Cards	+24bps ↑	16.9%	#1
POS ¹	+75 bps ↑	18.3%	#1
ATM	-4 bps ↓	10.0%	#3

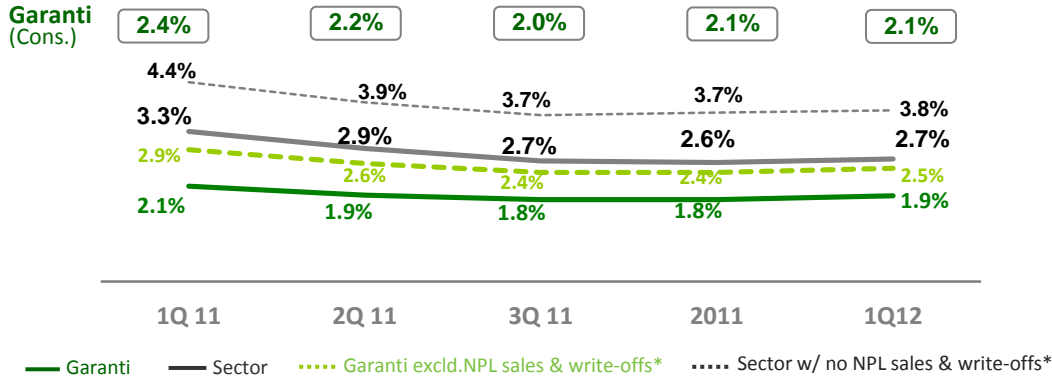
1 Including shared POS

2 Annualized

Note: All figures are bank-only except for Credit Card Balances

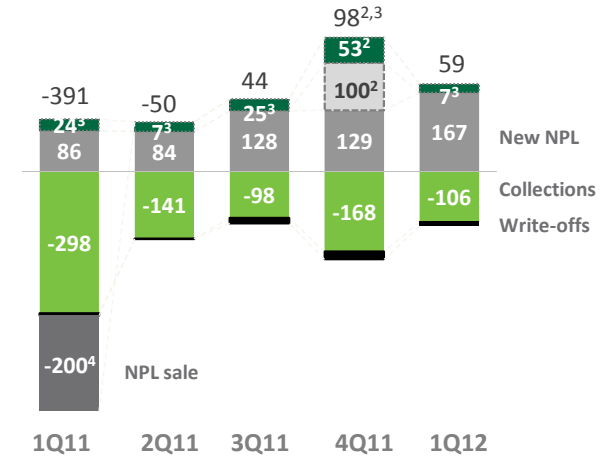
Asset quality remained intact...

NPL Ratio¹



* Adjusted with write-offs in 2008,2009,2010 and 2011. 2010 and 2011 sector NPL sales & write-offs total: TL ~2.7 bn and ~TL 1.9 bn, respectively. Garanti sold NPLs in 1Q 11 amounting to TL 484mn, of which TL 200mn relates to the NPL portfolio with 100% coverage and the rest being from previously written-off NPLs. Gross income booked amounts TL 54mn.

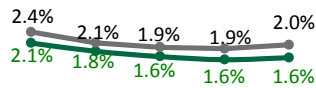
Net Quarterly NPLs¹ (TL billion)



NPL Categorisation¹

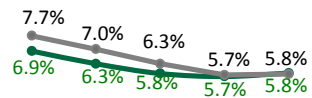
Retail Banking (Consumer & SME Personal)

22% of total loans



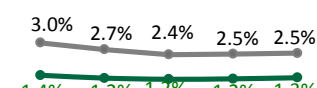
Credit Cards

12% of total loans



Business Banking (Including SME Business)

66% of total loans



— Garanti — Sector

Normalizing but still strong collections

Nominal NPLs

Slight deterioration -- 3%

- as expected
- across the board
- at a lower pace than sector

...with comfortable levels of coverage and provisioning

Quarterly Loan-Loss Provisions (TL million)

Coverage Ratio

	Mar 11	Jun 11	Sept 11	Dec 11	Mar 12
Sector ¹	86%	87%	83%	82%	82%
Garanti	82%	82%	82%	82%	81%
Garanti (Cons.)	81%	81%	81%	79%	79%

Coverage Ratio

79%

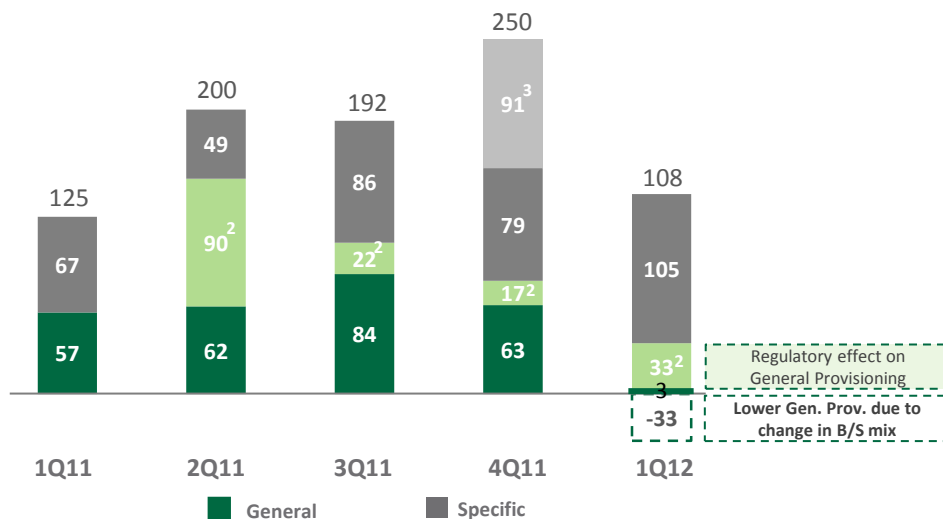
remained strong

Slightly lower consolidated coverage is due to Romanian subsidiary's NPL policy

Specific Gross CoR

46bps

remained flat



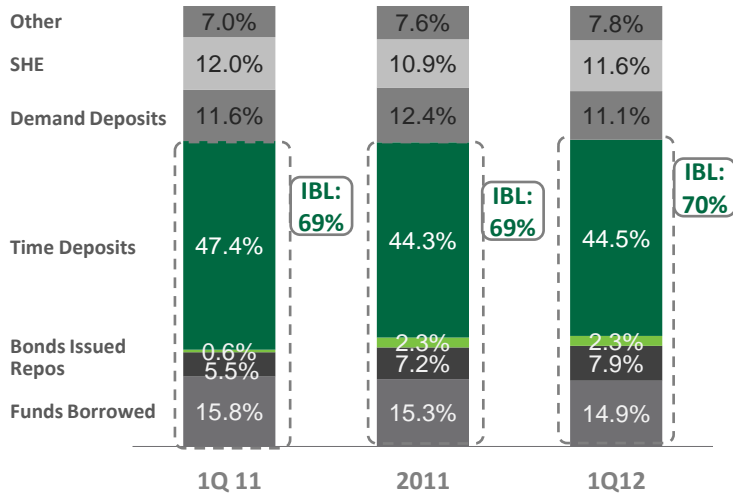
¹ Sector figures are per BRSA weekly data, commercial banks only

² The effect of BRSA's recent regulations on general reserve rates for extended loans and GPLs. Regulatory effect on General Provisions in Cost of Risk was 24bps in 1H11, 19bps in 9M11, 16bps in 2011 and 14bps in 3M12.

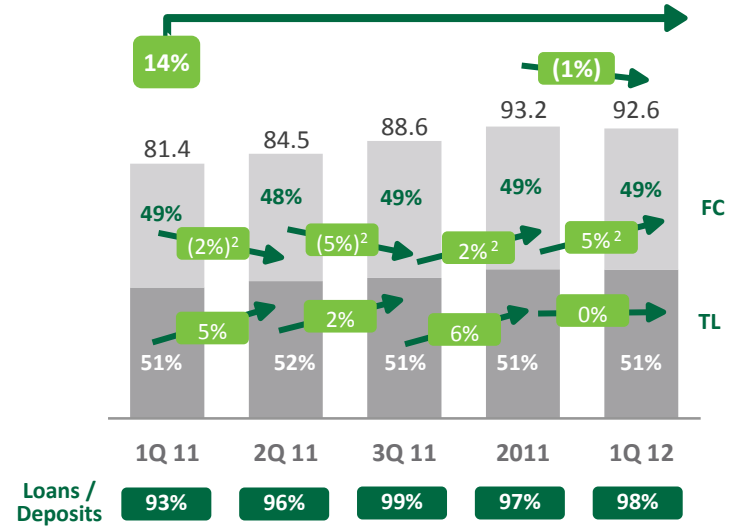
³ TL91mn of provisions resulting from NPL inflows in 4Q 11, which are related to a few commercial files with strong collateralization

Solid funding mix – well diversified and actively managed

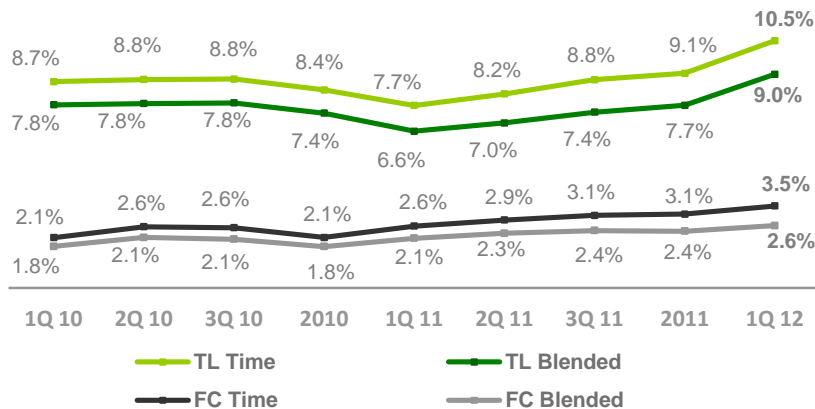
Composition of Liabilities



Total Deposits (TL billion)



Cost of Deposits¹ (Quarterly Averages)



Loans/Deposits

98%

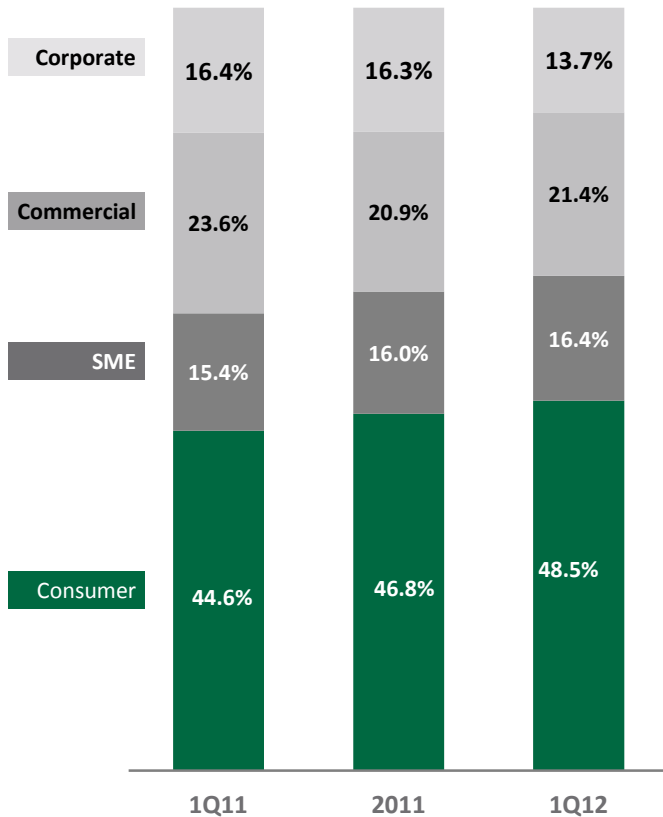
or 77% when mortgages, project finance & investment loans (mat.>4yrs) are excluded

- Opportunistic and timely utilization of alternative funding sources to support margins
- Deposit costs rising as expected, however at a contained manner due to focus on lower cost mass deposits

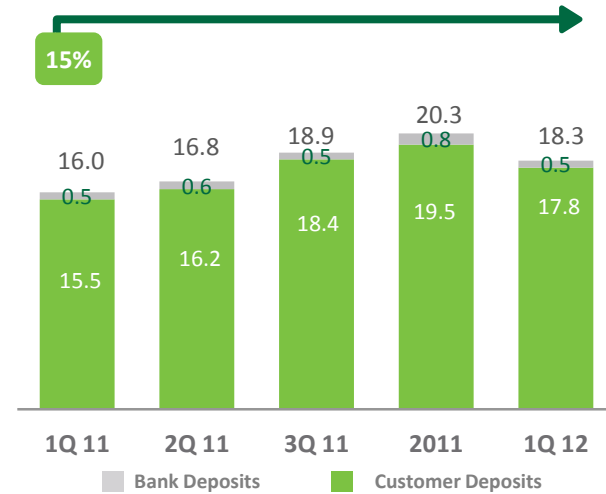
¹ Based on bank-only MIS data
² Growth in USD terms

Robust deposit base with further emphasis placed on mass deposits and sustained high weight of demand deposits

Deposits by LOB¹ (Excluding bank deposits)



Demand Deposits (TL billion)



Demand Deposits³ / Total Deposits

19% vs. sector's 16%
Sizeable demand deposit level maintained

Customer Demand Deposits²

Solid presence in demand deposits maintained
Market share: **14.5%**

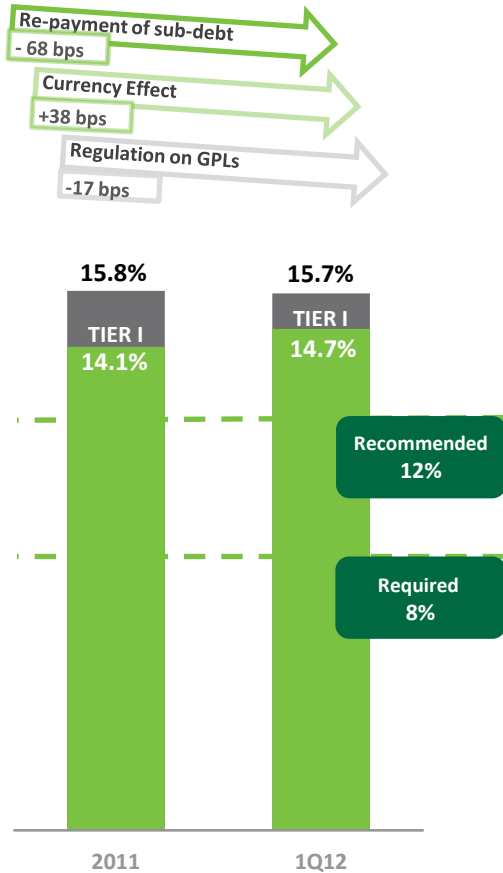
1 Based on bank-only MIS data

2 Sector data is based on BRSA weekly data for commercial banks only

3 Based on bank-only financials for fair comparison with the sector. Demand Deposits/ Total Deposits as per consolidated financials is 20%.

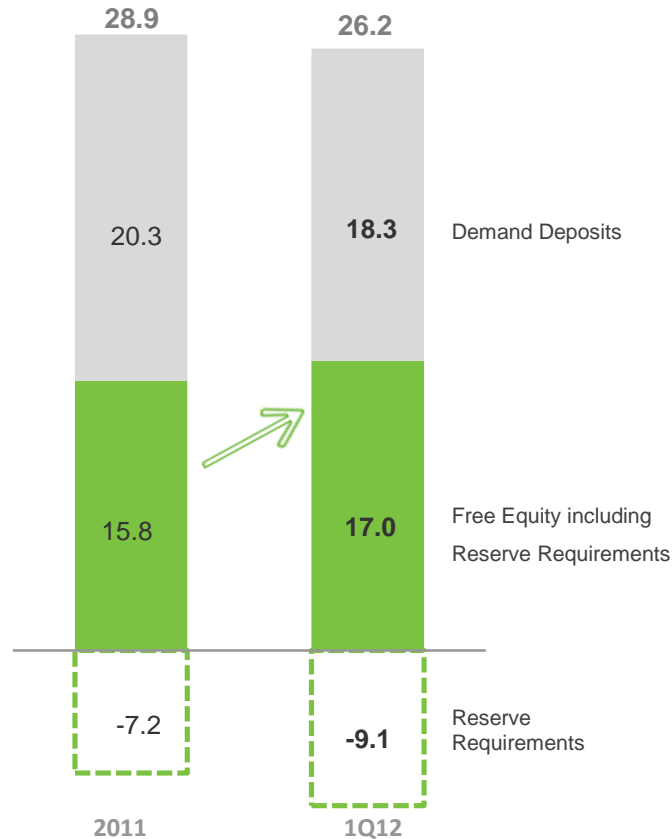
High internal capital generation capability bolsters strong capitalization ratios

CAR



Free Funds TL Billion

(Free funds=Free Equity + Demand Deposits)



Free Funds/IEAs

18%

Free Equity w/o reserve growth:

8% q-o-q

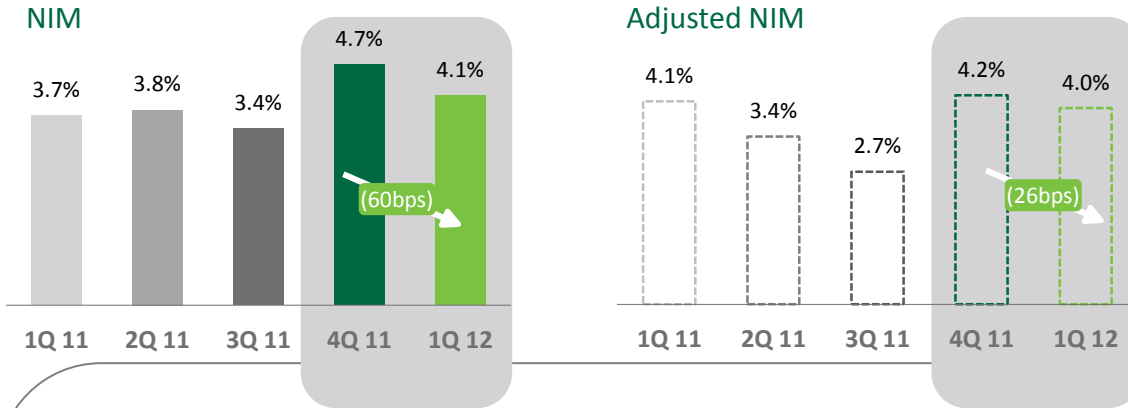
Increasing free equity and sizeable demand deposits continued to support free funds

Leverage Ratio

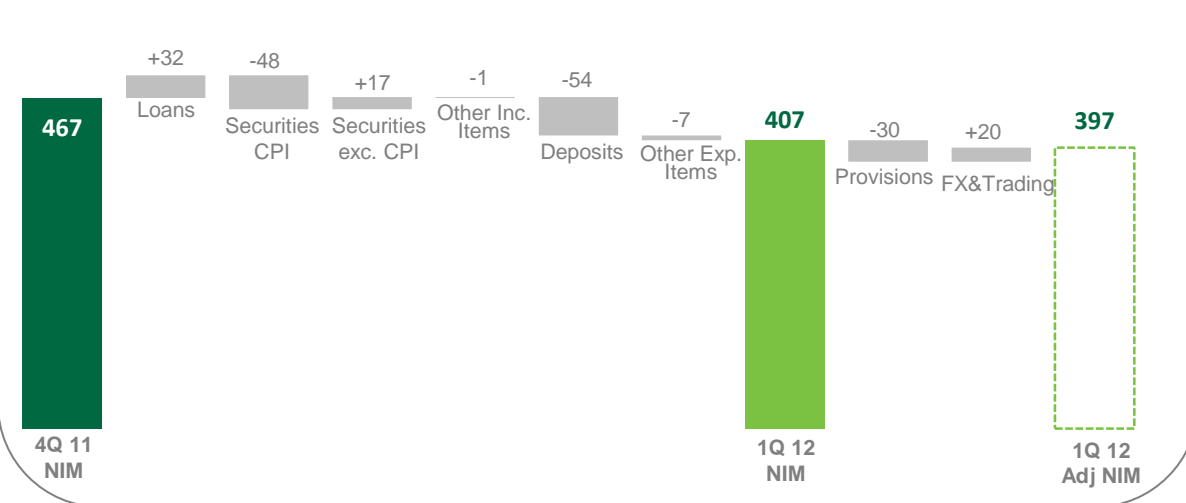
8x

Margins held up well, despite the negative quarterly fluctuation of the CPI book and the duration mismatch

Quarterly NIM (Net Interest Income / Average IEAs)



Q-o-Q Evolution of Margin Components (in bps)



Quarterly NIM:

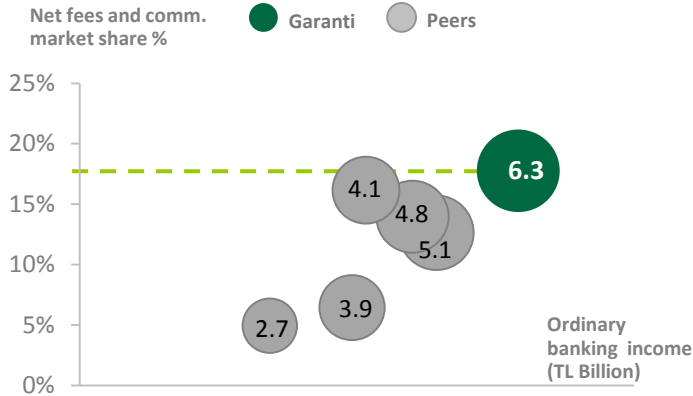
~Flattish when volatility from CPI linkers are excluded

- Ongoing positive effect of timely and proactive loan re-pricing on loan yields
- Managed lending growth with higher weight in lucrative products and rational pricing

Squeeze in Adj. NIM was limited due to relief in general provisions

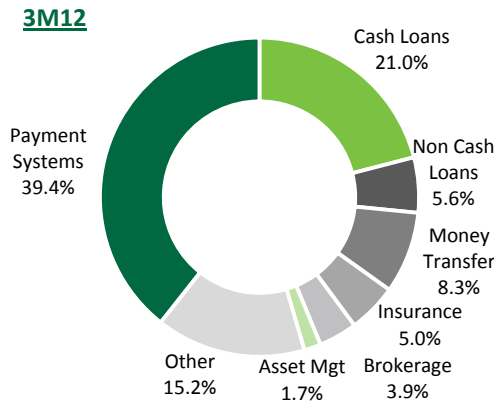
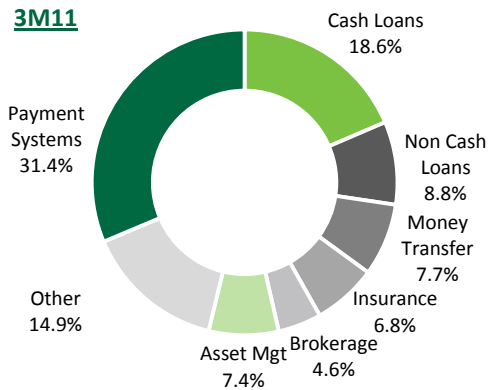
Healthy Fees & Commissions income supported by strong customer penetration and cross-sell

Ordinary Banking Income¹ Generation

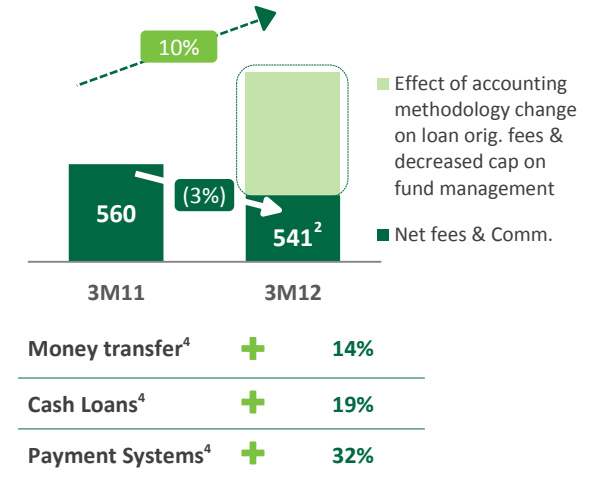


- **Leader in interbank money transfer**
18% market share vs. the peer's average ~10%
- **Highest payment systems commissions per volume**
1.6% vs the peer's average 1.3%⁵
- **#1 in bancassurance**
- **Strong presence in brokerage**
~6% market share

Net Fees & Commissions Breakdown^{3,4}



Net Fees & Commissions TL Million



¹ Defined as; net interest income adjusted with provisions for loans and securities, net FX and trading gains + net fees and commissions. Based on bank-only financials for fair comparison as of 2011

² 3M12 cash loan origination fees are accounted for on an accrual basis per methodology change

³ Breakdown is on a comparable basis to same period last year

⁴ Bank-only MIS data ⁵ Peer average as of 2011

Differentiated business model leading to consistent delivery of outstanding results

(TL Million)		1Q 11	1Q 12	% Change
(+)	NII- excl. inc on CPIs & RR	965	1,009	5%
(+)	Net fees and commissions	560	541	-3%
(-)	Specific LLP & General Prov. -- exc. regulatory effects & one-offs	-125	-75	-40%
=	CORE BANKING REVENUES	1,400	1,475	5%
(+)	Income on RR	0	1	n.m.
(+)	Income on CPI linkers	163	488	200%
(-)	Regulatory effects on provisions	0	-33	n.m.
(+)	Trading & FX gains	259	73	-72%
(+)	Collections	205	50	-76%
(+)	Other income -before one-offs	90	120	33%
(-)	OPEX	-843	-945	12%
(-)	Taxation and other provisions	-313	-265	-15%
(+)	One-offs (post -tax)	-47	0	n.m.
(+)	-NPL sale	43	0	n.m.
(-)	-Free provisions	-90	0	n.m.
=	NET INCOME	913	962	5%
	Equity holders of the Bank	911	953	4%
	Minority Interest	2	9	n.m.

Double-digit growth in Net Fees & Commissions sustained on a comparable basis*

Increase in OPEX mainly stemming from:

- ~50 average new branch openings y-o-y
- Double-digit inflation readings y-o-y

OPEX/Avg. Assets

2.3%

Fees/OPEX

65% on adjusted basis*
vs. **57%** on reported basis

Cost/Income

43.5%

Appendix

Balance Sheet - Summary

(TL million)	Mar-11	Dec-11	Mar-12	YTD Change
ASSETS				
Cash & Banks ¹	10,655	17,851	13,403	-25%
Reserve Requirements	5,906	7,185	9,101	27%
Securities	36,293	36,992	40,974	11%
Performing Loans	75,962	90,329	90,922	1%
Fixed Assets & Subsidiaries	1,532	1,662	1,639	-1%
Other	7,019	9,457	9,658	2%
TOTAL ASSETS	137,367	163,475	165,696	1%
LIABILITIES & SHE				
Deposits	81,395	93,236	92,607	-1%
Repos & Interbank	7,604	11,738	13,173	12%
Bonds Issued	828	3,742	3,751	0%
Funds Borrowed ²	21,942	25,297	24,856	-2%
Other	9,171	11,562	12,143	5%
SHE	16,427	17,900	19,166	7%
TOTAL LIABILITIES & SHE	137,367	163,475	165,696	1%

1 Includes banks, interbank, other financial institutions

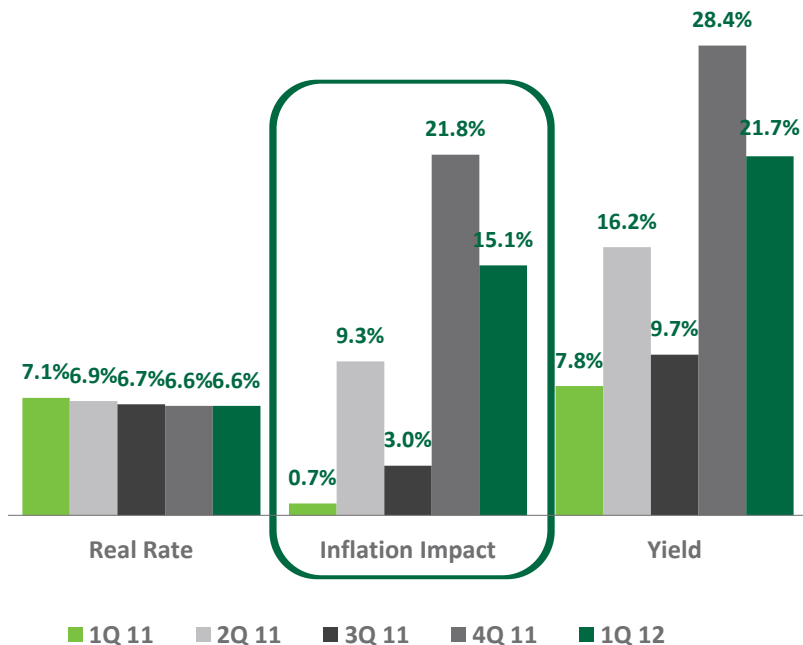
2 Includes funds borrowed and sub-debt

Quarterly Income Statement

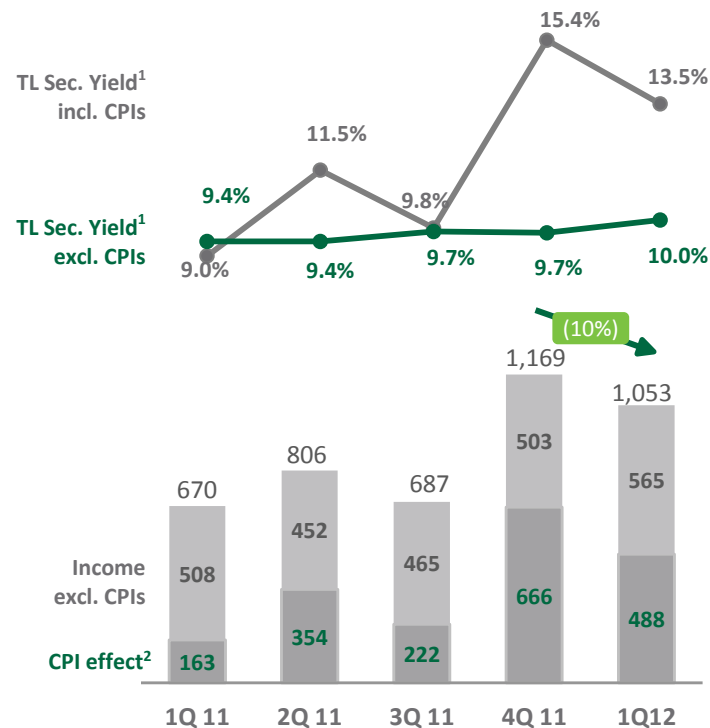
(TL Million)		1Q 12	4Q 11	3Q 11	2Q 11	1Q 11
(+)	NII- excl. inc on CPIs and Reserve Req.	1,009	1,053	975	856	965
(+)	Net fees and commissions	541	500	556	513	560
(-)	Specific LLP & General Prov. -- exc. regulatory effects & one-offs	-75	-142	-170	-110	-125
=	CORE BANKING REVENUES	1,475	1,411	1,361	1,259	1,400
(+)	Income on RR	1	4	0	0	0
(+)	Income on CPI linkers	488	666	222	354	163
(-)	Regulatory&One-off effects ¹ on provisions	-33	-108	-22	-90	0
(+)	Trading & FX gains	73	88	-69	76	259
(+)	Collections	50	105	43	82	205
(+)	Other income -before one-offs	120	140	44	145	90
(-)	OPEX	-945	-1,170	-876	-831	-843
(-)	Taxation and other provisions	-265	-258	-164	-225	-313
(+)	One-offs (post -tax)	0	0	0	247	-47
(+)	-NPL sale	0	0	0	0	43
(+)	-Eureko, Mastercard & Visa stake sale	0	0	0	162	0
(+)	-Subsidiary valuation	0	0	0	85	0
(-)	-Free provisions	0	0	0	0	-90
=	NET INCOME	962	878	539	1,016	913
	Equity holders of the Bank	953	872	533	1,010	911
	Minority Interest	9	6	6	5	2

Long-term strategy of investing in CPI linkers as a hedge for expected reversal in market indicators

Drivers of the Yields on CPI Linkers¹ (% average per annum)



Interest Income & Yields on TL Securities (TL billion)



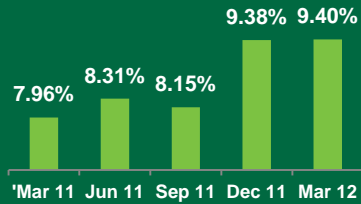
¹ Based on bank-only MIS data
² Per valuation method based on actual monthly inflation readings

Quarterly Margin Analysis

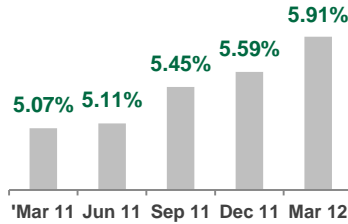
Interest Income

(% of Avg. Interest Earning Assets)

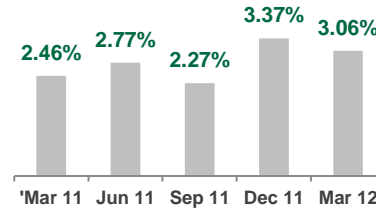
Total



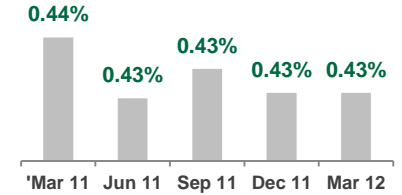
On loans



On securities

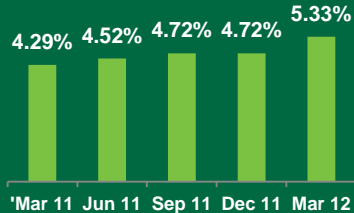


Other

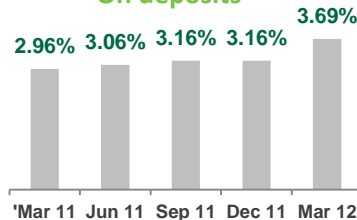


Interest Expense

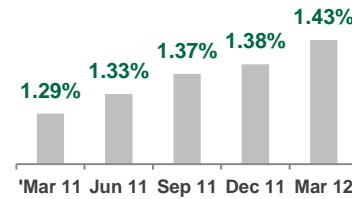
Total



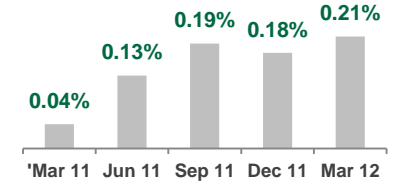
On deposits



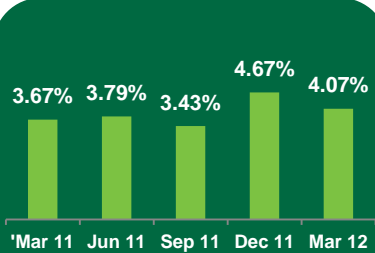
On borrowings



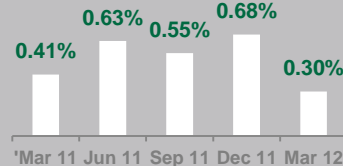
Other



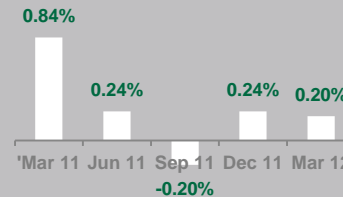
Net Interests Margin



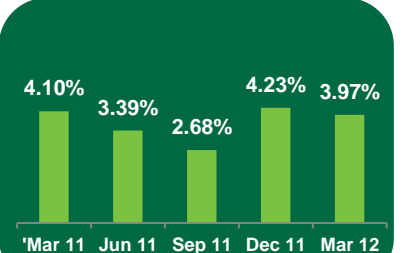
Provision for Loans & Securities



Net FX & Trading gains



Net Interests Margin - Adjusted

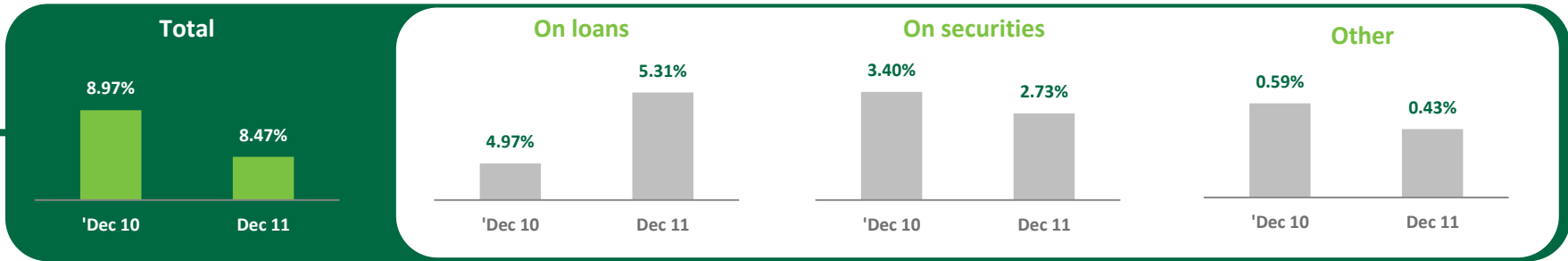


Note: Quarterly NIM analysis
 Adjustments to NIM: Net Interest Income/ Average IEA adjusted by FX gain/loss, provision for loans and securities, and net trading income/loss
 * Funds borrowed and repos

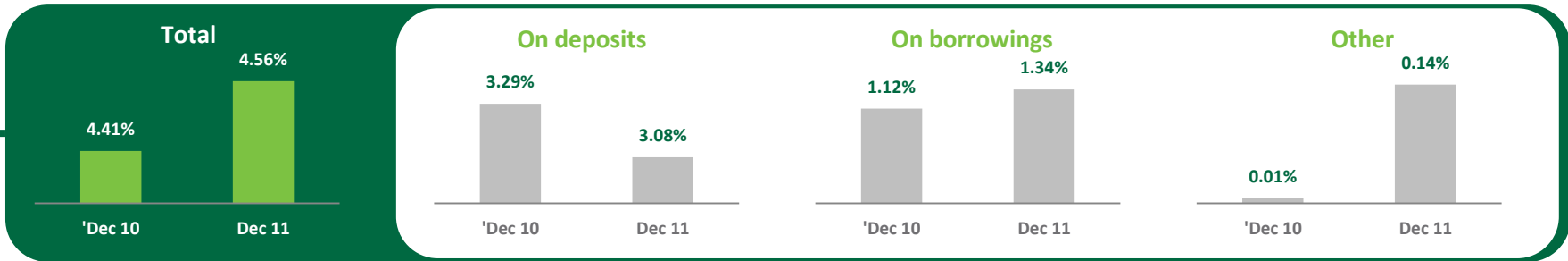
Cumulative Margin Analysis

Interest Income

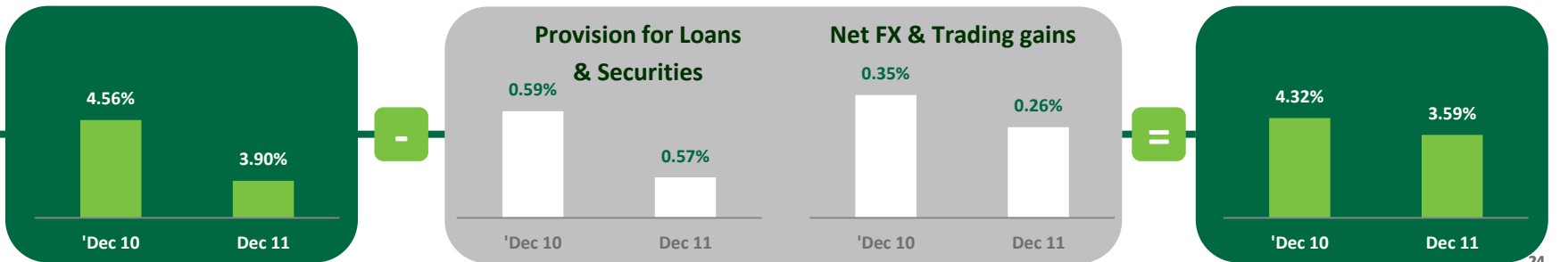
(% of Avg. Interest Earning Assets)



Interest Expense



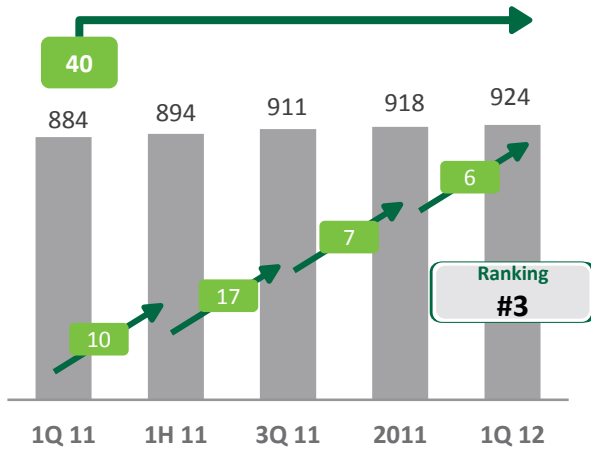
Net Interests Income



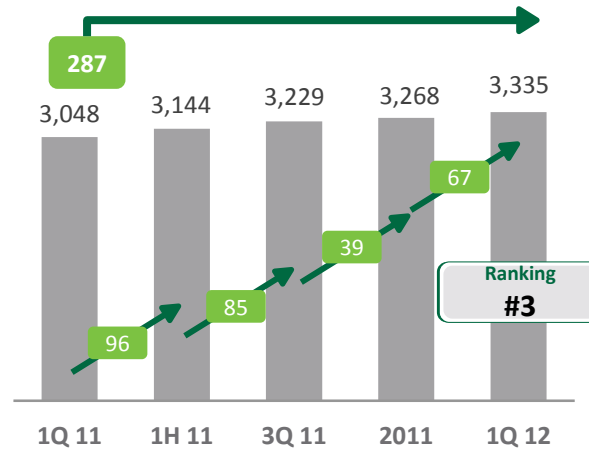
Adjustments to NIM: Net Interest Income/ Average IEA adjusted by FX gain/loss, provision for loans and securities, and net trading income/loss
 * Funds borrowed and repos

Further strengthening of retail network...

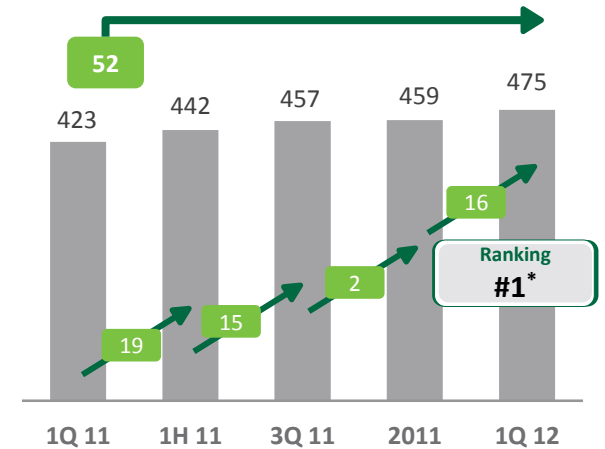
Number of Branches



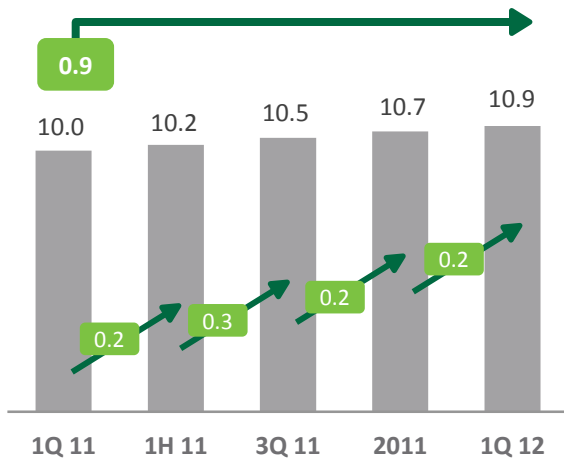
Number of ATMs



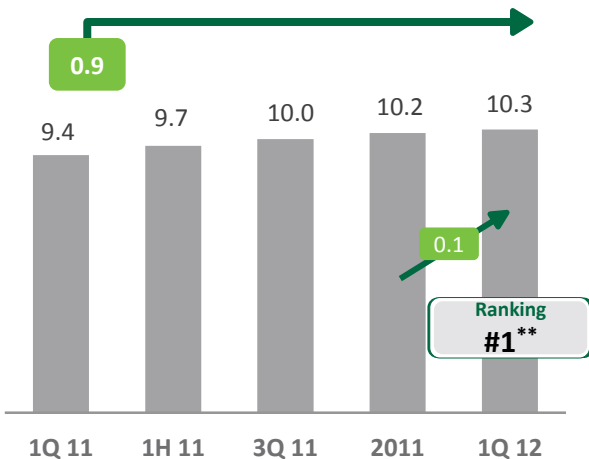
Number of POS (thousand)



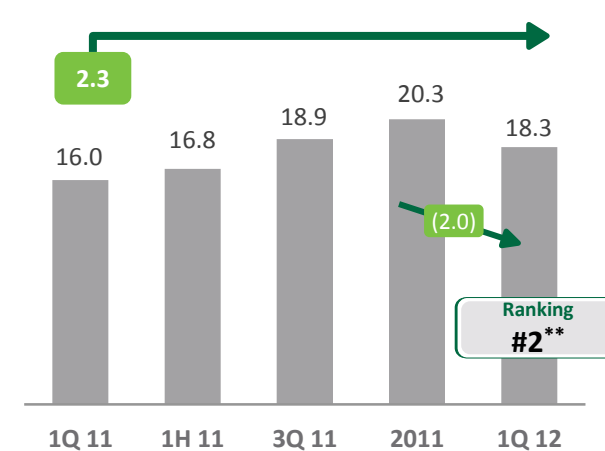
Number of Customers (million)



Mortgages* (TL billion)



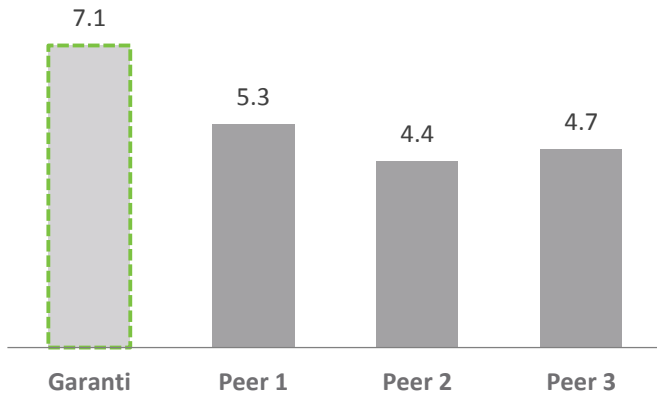
Demand Deposits (customer+bank) (TL billion)



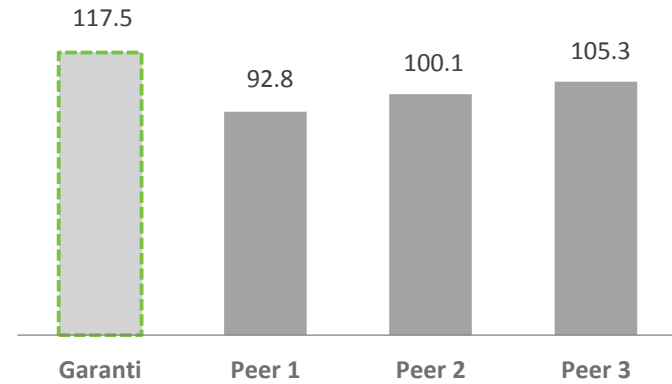
*Including shared POS terminals
 **Mortgage and demand deposit ranks are as of 4Q11
 Note: Ranks are among private banks

...while preserving the highest efficiency ratios

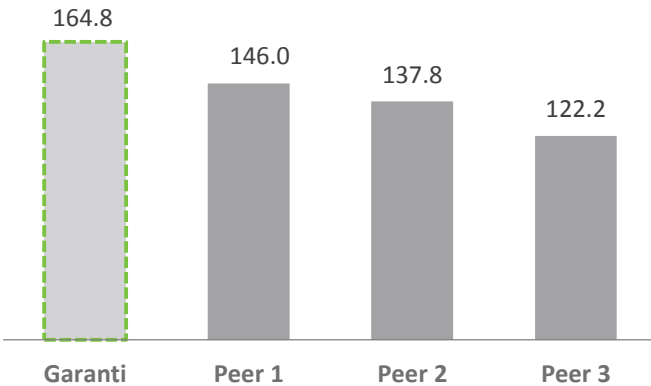
Ordinary Banking Income per Avg. Branch (12M 2011) (TL billion)



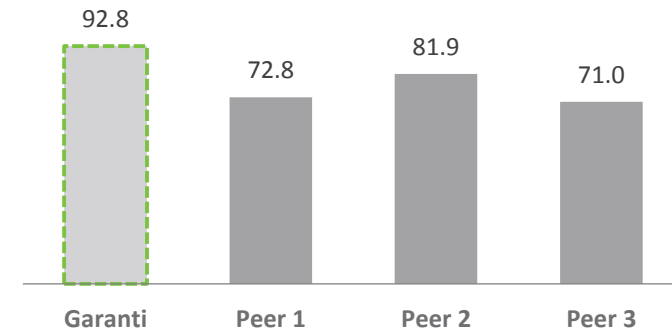
Loans¹ per Avg. Branch (12M 2011) (TL billion)



Assets per Avg. Branch (12M 2011) (TL billion)



Customer Deposits per Avg. Branch (12M 2011) (TL billion)



Key financial ratios

	Mar-11	Jun-11	Sep-11	Dec-11	Mar-12
Profitability ratios					
ROAE	21.6%	21.4%	18.9%	19.5%	20.9%
ROAA	2.6%	2.5%	2.2%	2.2%	2.4%
Cost/Income	38.4%	39.2%	43.6%	45.6%	43.5%
NIM (Cumulative)	3.7%	3.7%	3.6%	3.9%	4.1%
Adjusted NIM (Cumulative)	4.1%	3.7%	3.3%	3.6%	4.0%
Liquidity ratios					
Liquidity ratio	31%	29%	30%	31%	31%
Loans/Deposits	93.3%	96.1%	99.4%	96.9%	98.2%
Asset quality ratios					
NPL Ratio	2.4%	2.2%	2.0%	2.1%	2.1%
Coverage	81%	81%	81%	79%	79%
Gross Cost of Risk (Cumulative-bps)	68	86	87	95	47
Solvency ratios					
CAR	16.9%	16.8%	15.5%	15.8%	15.7%
Tier I Ratio	14.9%	14.9%	13.7%	14.1%	14.7%
Leverage	7.4x	7.9x	8.4x	8.1x	7.6x

Details of select items in funding base

Bonds issued

1Q 11:

- TL 1 billion bond with 1 year maturity, at a cost of 7.68%

2Q 11:

- TL 750 million bond with 6M maturity, at a cost of 8.41%
- TL 750 million bond with 6M maturity, at a cost of 8.54%
- US\$ 500 million Eurobond with 10 year maturity, fixed coupon 6.25%
- US\$ 300 million Eurobond with 5 year maturity, floating 3M LIBOR + 2.5%

4Q 11:

- TL 750 million bond with 6M maturity, at a cost of 8.10% (Roll-over)
- TL 750 million bond with 6M maturity, at a cost of 10.09% (Roll-over)

1Q 12:

- TL 350 million bond with 92 days maturity, at a cost of 10.54% (Roll-over)
- TL 650 million bond with 176 days maturity, at a cost of 10.69% (Roll-over)

Funds borrowed

2Q 11:

- Secured € 1 billion 1 year syndicated loan, comprising two separate tranches in the amount of € 782.5 million and US\$ 304.5 million. The all-in cost has been realized as EURIBOR+1.1% and LIBOR+1.1%, respectively.
- Borrowed € 50 million and US\$ 225 million with 5 year maturity under Diversified Payment Rights securitization program

4Q 11:

- Secured US\$ 1 billion 1 year syndicated loan, comprising two separate tranches in the amount of US\$ 233.6 million and €576.2 million. The all-in cost has been realized as LIBOR+1% and EURIBOR+1%, respectively.

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