



Garanti

BRSA Consolidated Earnings Presentation

March 31, 2011

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1Q 2011 Macro Highlights

Upswing in global economic growth, ongoing ample liquidity...

- Beginning of the year: global political unrest, natural disasters, shift in expectations towards tighter global monetary policy
- Strong rebound at the end of 1Q - impressive resilience of EM supported by:
 - the recovery of the global economy - ongoing liquidity provision by the Federal Reserve - solid earnings momentum - low cost of capital
- Still challenges will remain due to:
 - further possible EU sovereign debt worries – raising oil prices & global inflation - earlier than expected monetary tightening

Strong growth, rising C/A deficit, rebound in inflation -- necessity for policy mix...

- **2010 GDP** growth **8.9%**, 1Q11 leading indicators do not point to a slow down, 1Q11 est:9%
- Annual CPI **inflation** fell to **3.99%** in Mar., however increased to **4.26%** in Apr.-- CBRT revised 2011 est. from 5.9% to 6.9% due to higher commodity prices and tax adjustments on clothing.
- During 1Q, **TL depreciated** by 0.1% against USD and 6.5% against Euro.
- After the last 25 bps policy rate cut in Jan'11, CBRT continued to **increase reserve requirement ratio (RRR)** in TL - Weighted RRR increased by ~ 2% in Jan., 4% in Mar., continued at different maturities in Apr. -- in addition, **FC RRR increased** by ~1% in Apr.
- **Current account deficit** reached **USD 55bn** in Feb'11 on a 12-month rolling basis. Such strong growth levels necessitate policy mix to sustain price and financial stability...

1Q 2011 Highlights

Balance sheet strength: distinguishing feature of Garanti...

- **Robust loan demand shaped the asset mix** - Loans/Assets up to **55%** vs. **50%** at YE 10 :
 - Key profitable products -- **mortgages** (+6% y-t-d) & **GPLs** (+15% y-t-d)
 - **FX corporate & commercial** loans: (+7% y-t-d)
- **Securities/Assets** down to **24%** – Redemptions & profit realizations further created liquidity
- **Improving asset quality** -- exceptionally strong collection performance & lower NPL formation
 - NPL ratio: **2.4%** at 1Q 11 vs. 3.1% at YE 10
 - Gross cost of risk **74 bps** vs. 108 bps at YE 10
- Further **diversified** and **solidified funding mix**
 - Effectively managed deposits & stronger demand deposit levels
 - Utilized alternative funding -- lengthened maturities, managed funding costs
- **Sound capitalization:** CAR: **17%**, Leverage: **7x**

...leads to consistent delivery of strong results

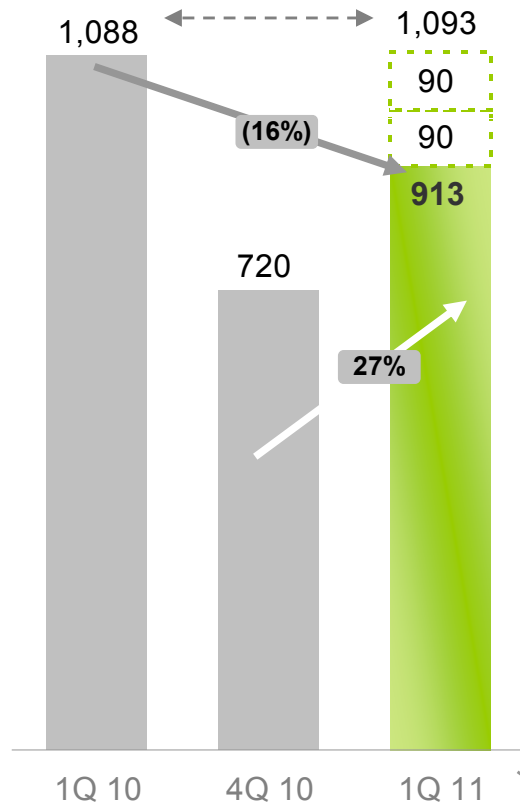
- **Solid 1Q earnings at TL 913 mn** – Down by 16% y-o-y. However when CPI yield calculation is based on annual estimate* and pre-free provision, earnings would be at TL1,093 mn -- flat vs. 1Q10
- 22 consecutive quarters of ROAE > 20%: **3M 2011 ROAE: 22%**
- **Sustained spread** of loans to deposits due to **proactive & timely management of B/S**
 - **Flat margins q-o-q**, excluding income volatility from CPI linkers
- **Net fees and commissions:** Well-diversified into high growth areas supporting the **#1 market share**
- Uninterrupted investment in distribution network: **>20** branch additions in 1Q 11, **#1 in branch expansion**** (>10% y-o-y growth)
- Increased efficiencies underpinned by **strict cost management and process improvement**
 - **Opex/ Avg assets: 2.4%** at 1Q 11 vs 2.9% at 1Q 10; **C/I: 38%**

Solid generation of recurring results is maintained while keeping core banking revenues on the rise

1Q11 ROAE: **22%**

Quarterly Net Income

TL Million



(TL Million)		1Q 10	4Q 10	1Q 11	Comments
(+)	NII + Net Fees & Comm. exclud. inc. on CPI linkers & reserve requirements	1,594	1,404	1,525	▶ Sustained high levels of core banking revenues
(+)	Income on CPI linkers	348	445	163	▶ Volatile CPI linker income due to valuation based on actual readings
(+)	Income on reserve req.	26	4	0	▶ Elimination of income from reserve requirements
(+)	Trading & FX gains	178	30	259	▶ Timely profit realizations
(+)	Collections net of specific & general provisions	8	(68)	80	▶ Exceptionally strong collection performance in 1Q 11
(-)	Free Provisions*	0	0	(90)	▶ Normalizing collections & reversals
(+)	Other income	67	81	90	
(-)	OPEX	(839)	(963)	(833)	▶ Strict execution of efficiency improvement project
(-)	Taxation and other provisions	(294)	(214)	(323)	
(+)	Net gains on NPL sale	0	0	43	
=	NET INCOME	1,088	720	913	▶ STRONG PROFITABILITY
(+)	<i>Free Provisions*</i>	<i>0</i>	<i>0</i>	<i>90</i>	
(+)	<i>Incremental CPI linker yield when based on estimated inflation (post-tax) **</i>	<i>0</i>	<i>0</i>	<i>90</i>	
=	ADJUSTED EARNINGS	1,088	720	1,093	▶ FLAT

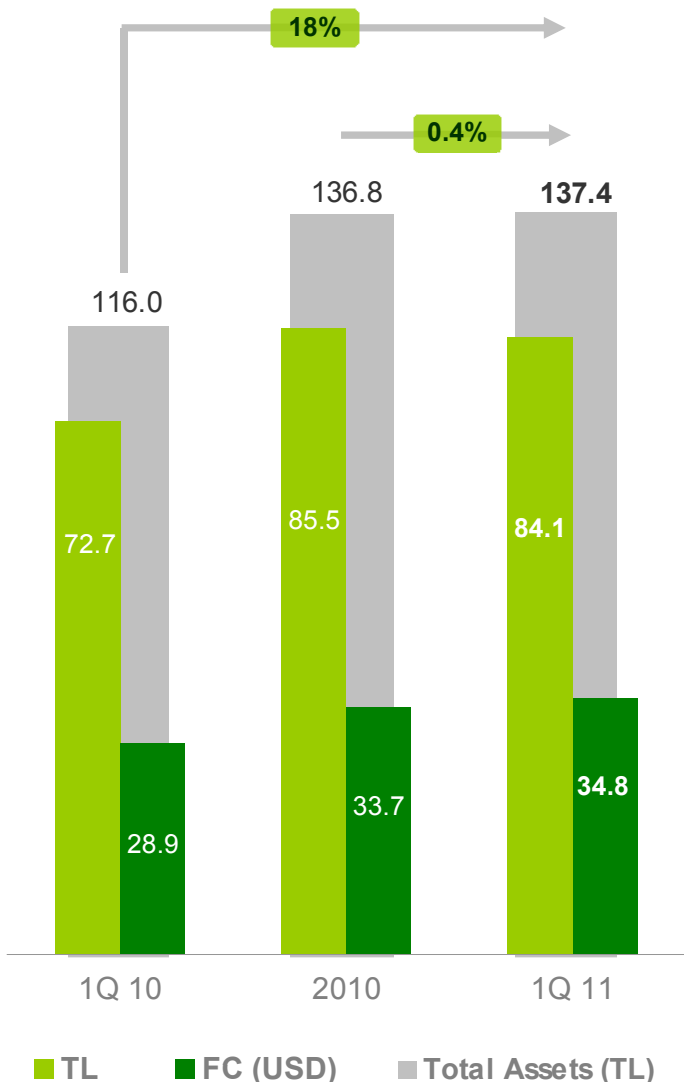
* The amount of free provisions set in 1Q11 equal TL 100mn. TL 10mn of prior year's free provision is reversed in the same period. Thus, the net amount of free provisions equal TL 90mn.

** Based on annual inflation estimate of 6%

Robust loan demand shaped asset mix – Loans/Assets up to 55%

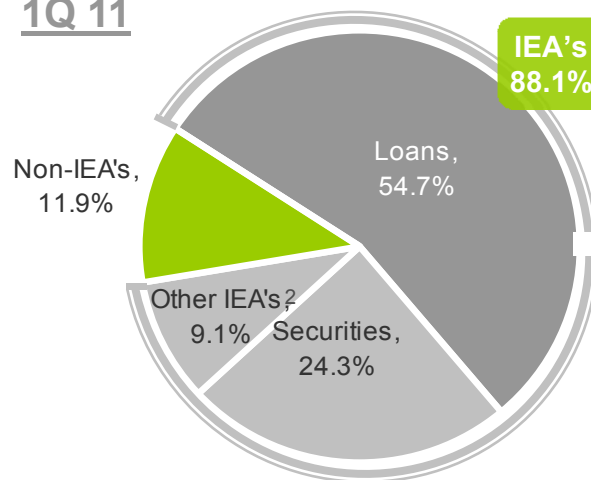
Total Assets

TL / USD Billion

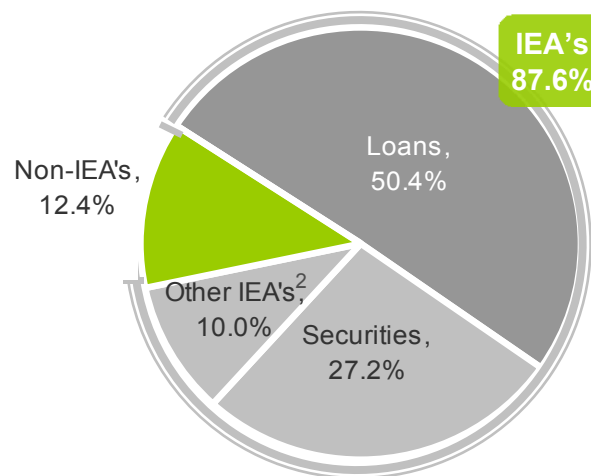


Composition of Assets¹

1Q 11



2010



Growth:

1Q 11

Loans⁴: **9%**
Securities: **-12%**

Loans/Assets

55%

up from

50% at YE 10

45% at YE 09

Liquidity Ratio³

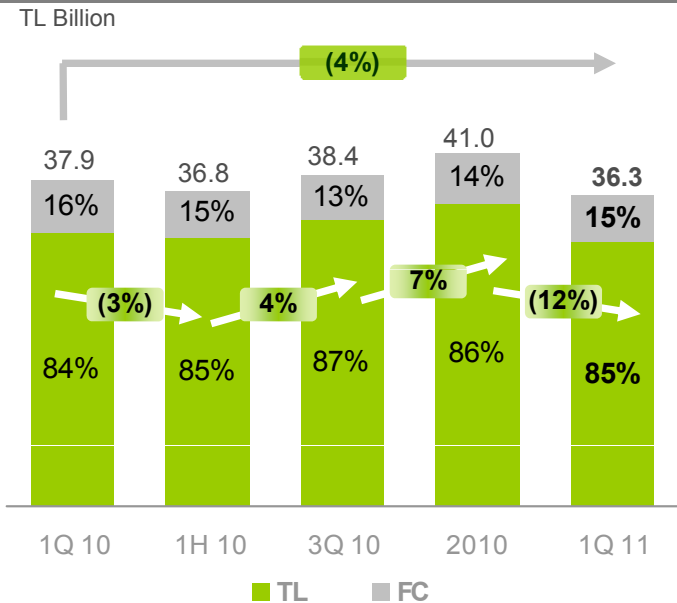
31%

vs. **34%** at YE 10

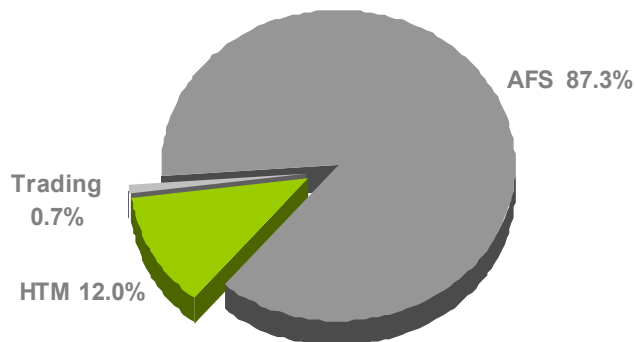
¹ Accrued interest on B/S items are shown in non-IEAs
² Other IEA's include factoring and leasing receivables
³ (Cash and banks + trading securities + AFS)/Total Assets
⁴ Performing cash loans

Significant redemptions & timely profit realizations from security portfolio further created liquidity

Total Securities

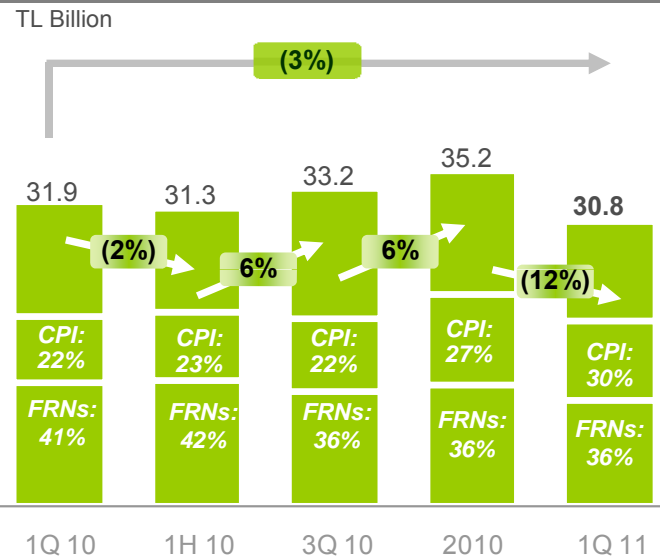


Total Securities Composition

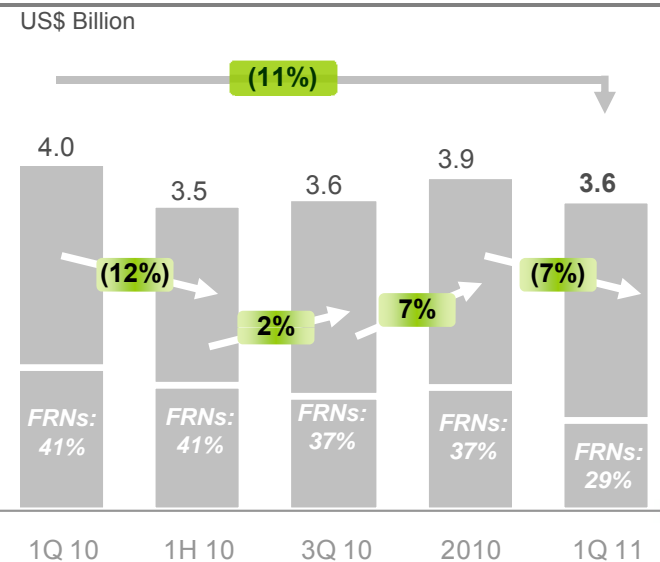


“Unrealized gain as of Mar 31, 2011: **TL 1.3 bn¹**”

TL Securities



FC Securities

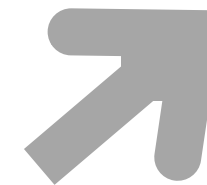


Securities²/Assets

24%

down from **27%** at YE 10

FRN mix in total



63%

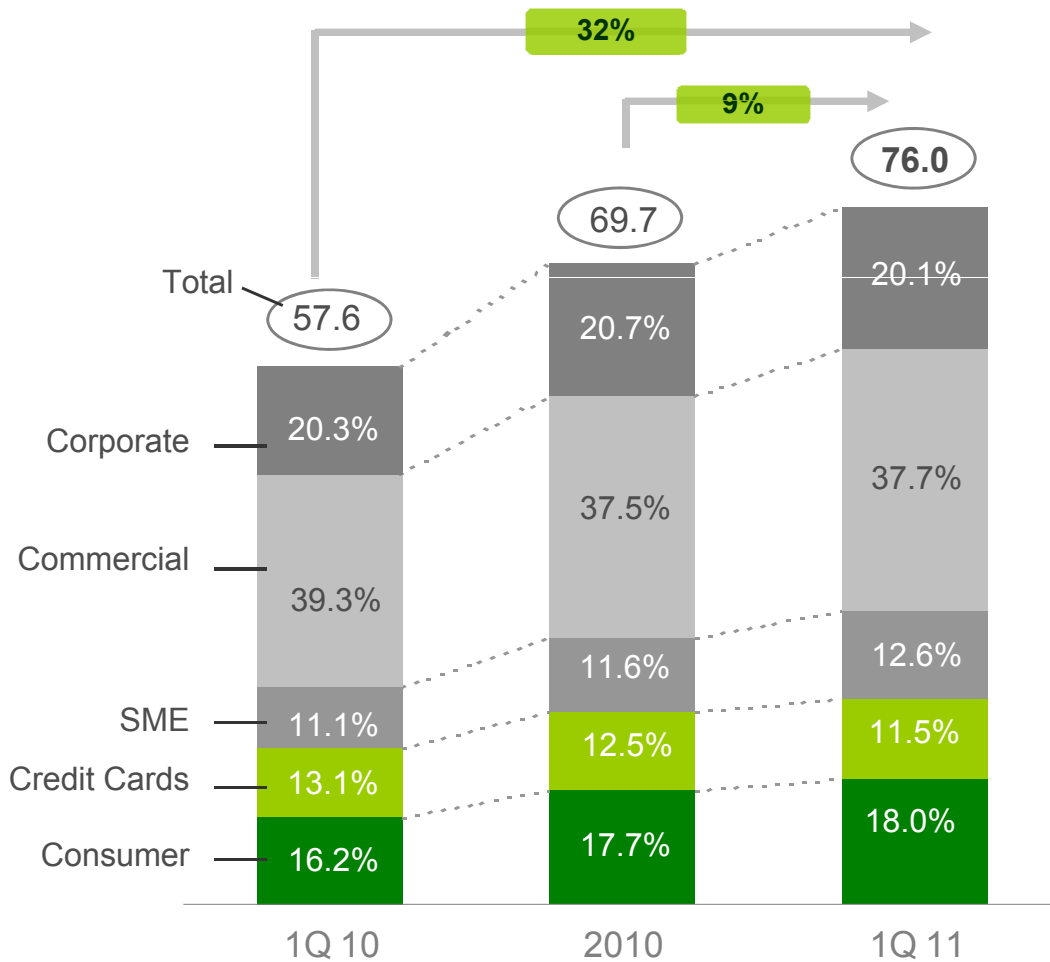
from **60%** at YE 10

¹ Based on bank-only MIS data
² Excluding accruals
 Note: Fixed / Floating breakdown of securities portfolio is based on bank-only MIS data

Strengthened market position in lending...

Total Loan¹ Growth & Loans by LOB²

TL Billion



1Q 2011:

“Lending growth across the board”:

Strong franchise power
 Successful relationship management

Total loans M/S: **13.8%**

TL boosted by consumer & SME

TL loans M/S: **11.2%**

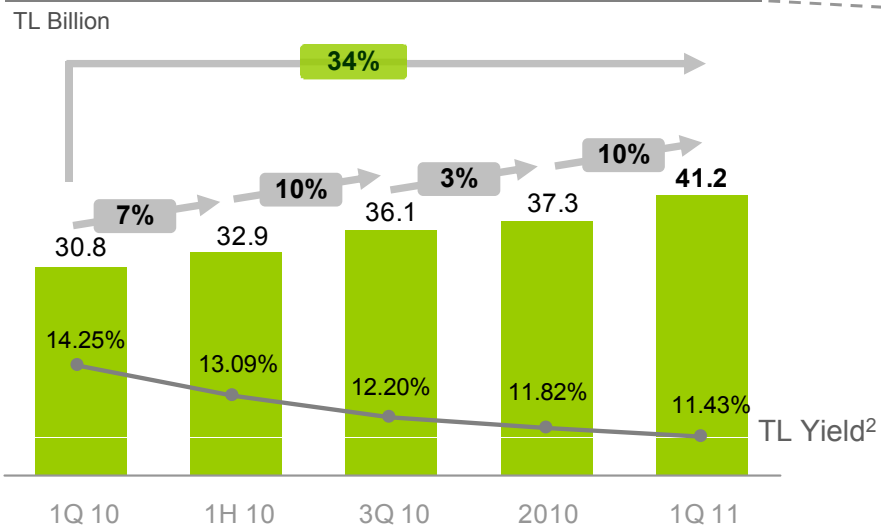
FC by corporate & commercial

FC loans M/S: **20%**

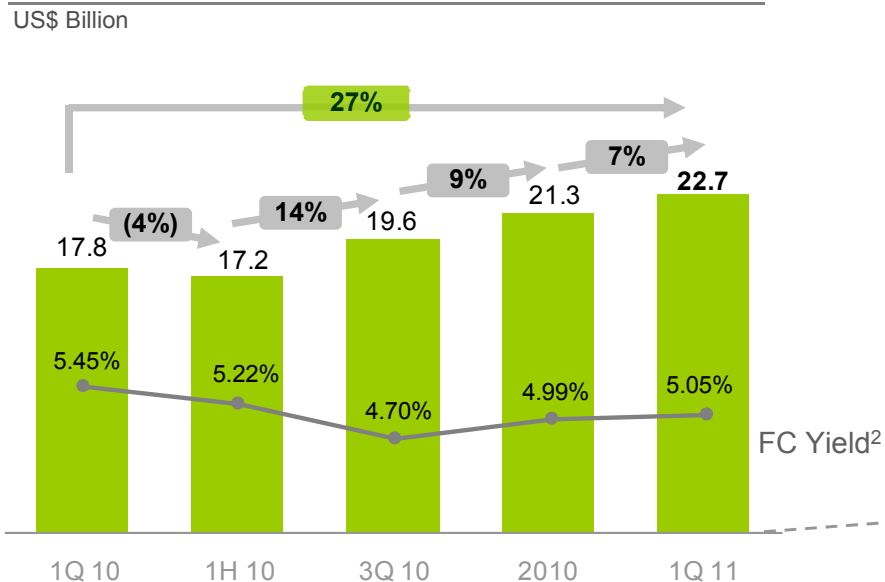
¹ Performing cash loans
² Based on bank-only MIS data
 Note: Market share (M/S) calculations are based on bank-only financials for fair comparison with sector

...while managing yields actively to support margins

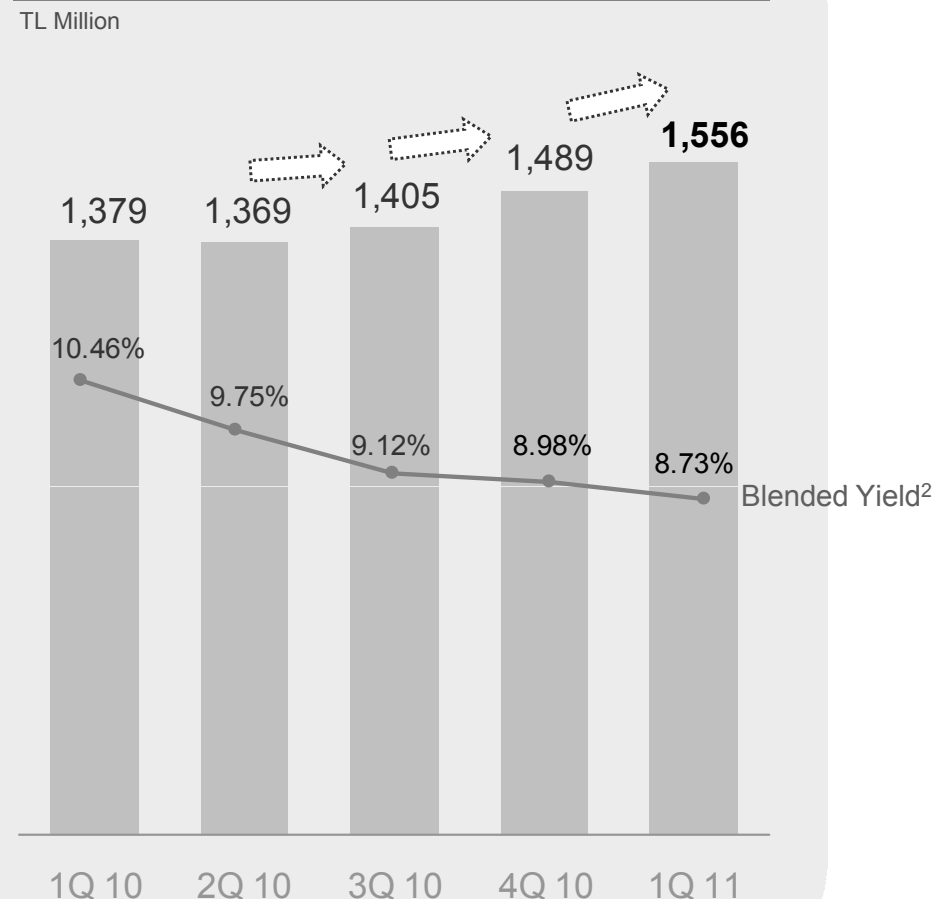
TL Loans¹



FC Loans¹



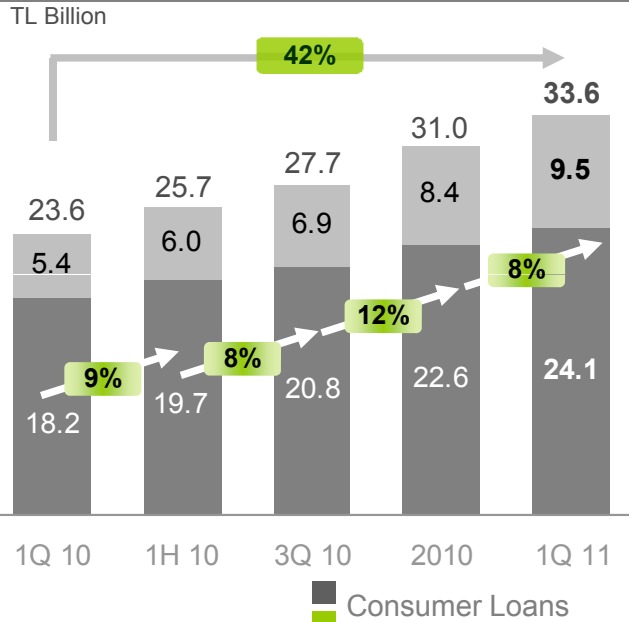
Interest Income on loans (quarterly)



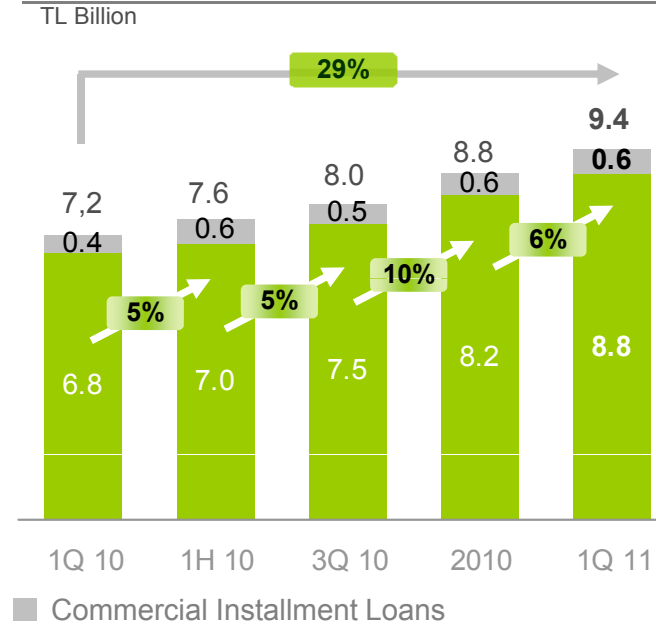
¹ Performing cash loans
² Based on bank-only financials, calculated on a quarterly basis

Capturing the growth in retail lending

Retail Loans¹

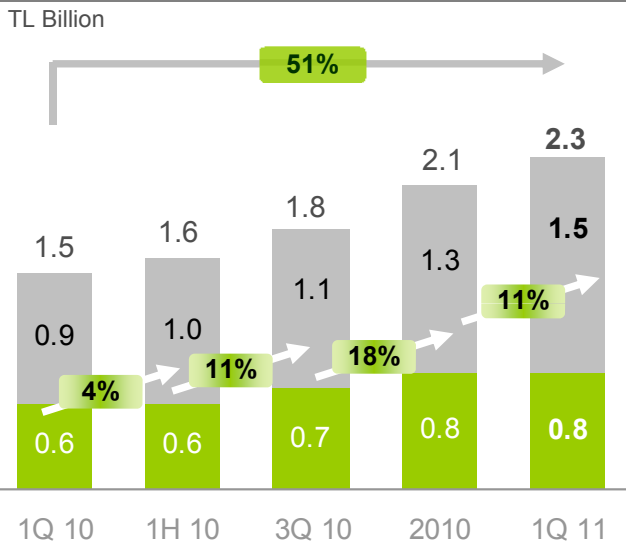


Mortgage Loan Growth

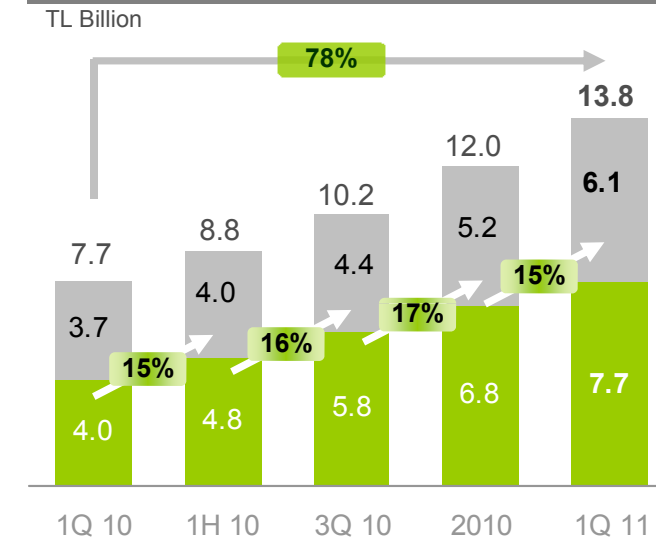


Focus remained on key profitable products
Mortgages & GPLs

Auto Loan Growth



General Purpose Loan⁵ Growth



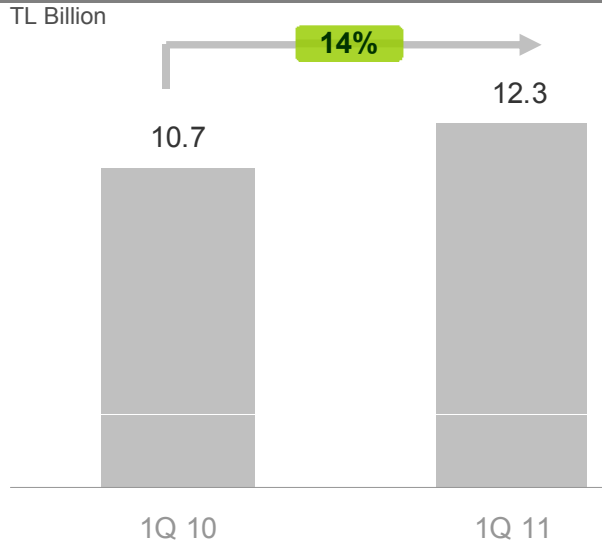
Market Shares^{2,3}

	Dec 10	Mar 11	Qtd	Rank ⁴
Mortgage	13.9%	13.9%	-3 bps	#1
Auto	15.1%	15.5%	+41 bps	#3
General Purpose⁵	10.2%	10.8%	+57 bps	#2
Retail¹	13.1%	13.3%	+19 bps	#2

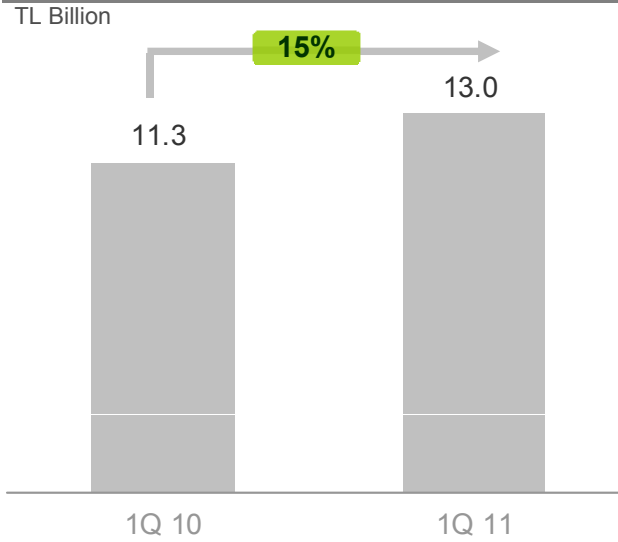
¹ Including consumer, commercial installment, overdraft accounts, credit cards and other
² Including consumer and commercial installment loans
³ Sector figures are based on bank-only BRSA weekly data, commercial banks only
⁴ As of 4Q10 among private banks ⁵ Including overdraft and other loans for fair comparison with sector

Selective and limited growth in credit cards

Issuing Volume



Acquiring Volume



#1 in Card Business

Per Credit Card Spending (TL, Mar 11²)

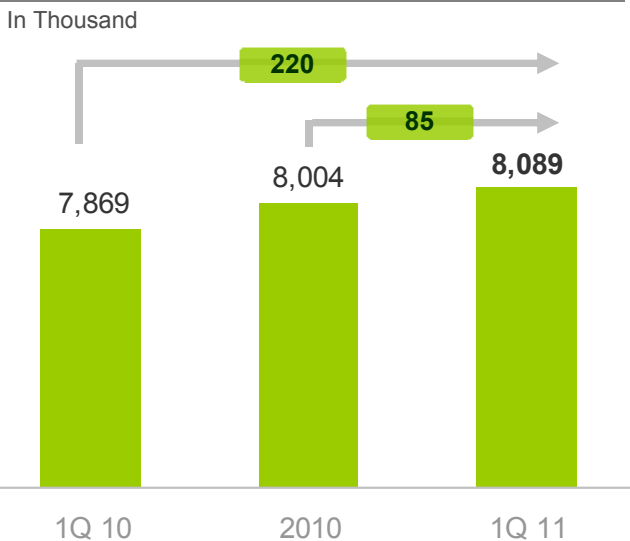


Per Debit Card Spending

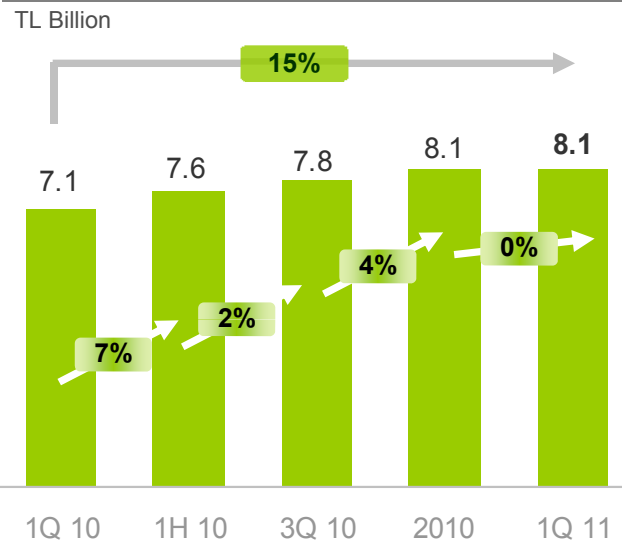
>2 times the sector

... with the ultimate aim of creating **cashless society**

No. of Credit Cards



Credit Card Balances



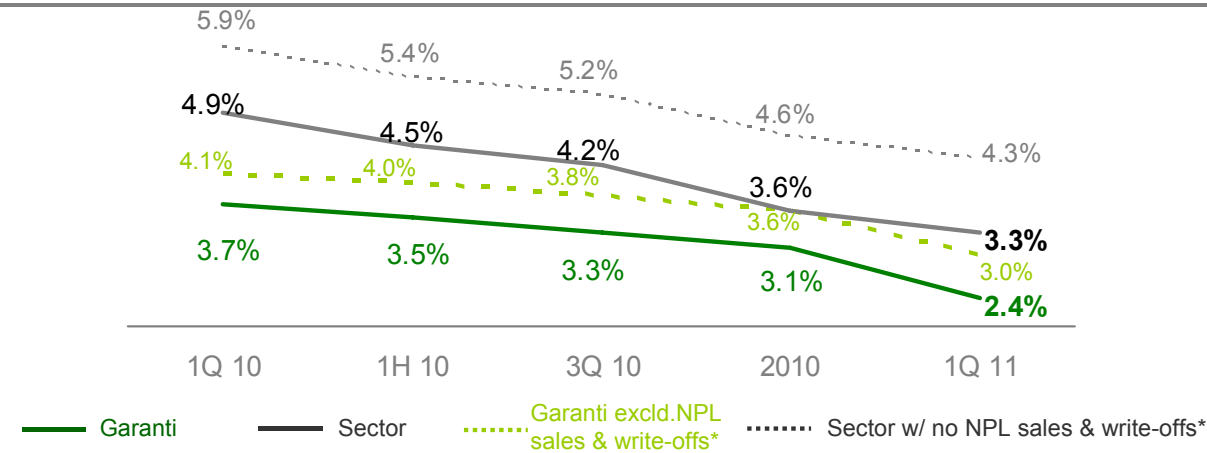
Market Shares

	YTD Δ	Mar 11	Rank
Acquiring	-85 bps	20.5%	#2
Issuing	-70 bps	19.4%	#1
# of Credit Cards	-13 bps	16.9%	#1
POS ¹	+65 bps	22.9%	#1
ATM	-10 bps	10.8%	#3

¹ Including shared POS
² Annualized
Note: All figures are based on bank-only data excluding credit card balances

Asset quality continued to improve – strong collections and lower new NPLs-- significantly better vs. sector...

NPL Ratio¹



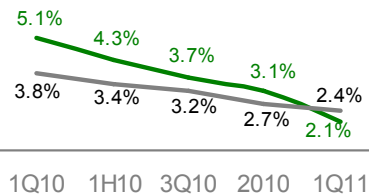
* Adjusted with write-offs in 2008, 2009, 2010 and 1Q 11. 2010 and 1Q11 sector NPL sales & write-offs total: TL ~2.6 bn and ~TL 0.4 bn, respectively. Garanti sold NPLs in 1Q 11 amounting to TL 484mn, of which TL 200mn relates to the NPL portfolio with 100% coverage and the rest being from previously written-off NPLs. Gross income booked amounts TL 54mn.

NPL Categorisation¹

Retail Banking

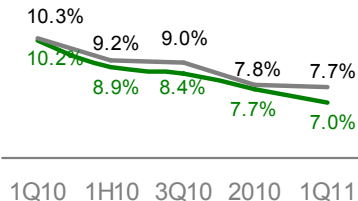
(Consumer & SME Personal)

21% of Garanti's Total Loans



Credit Cards

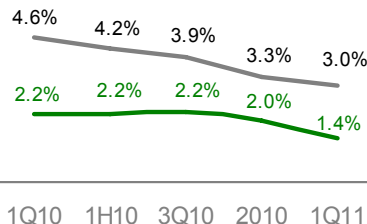
12% of Garanti's Total Loans



Business Banking

(Including SME Business)

67% of Garanti's Total Loans



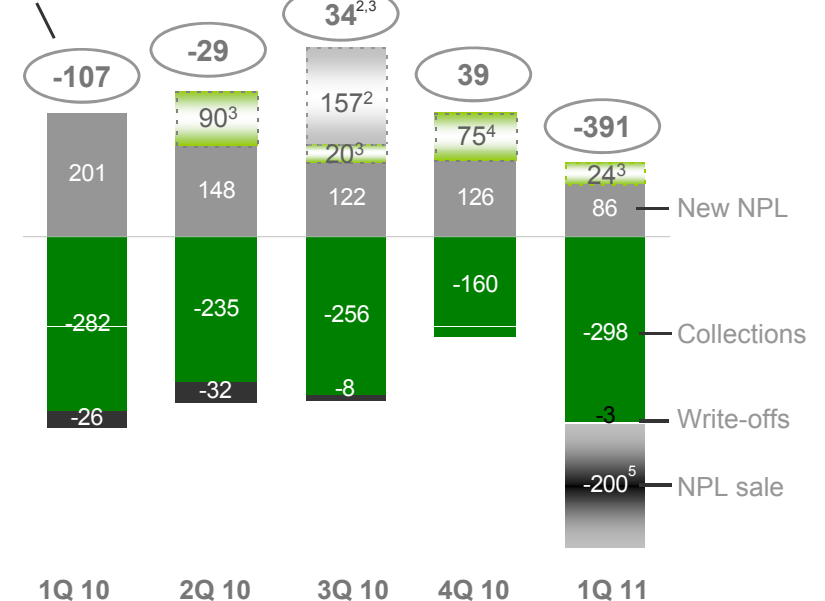
Garanti

Sector

Net NPLs (quarterly)

TL Million

Net quarterly NPLs



New NPL formation QoQ **down by 45%**

Strong collections in 1Q includes recoveries of large commercial files booked in 3Q10

¹ Sector figures are per BRSA bank-only data. NPL categorisation is based on bank-only data
² Including NPL inflows in 3Q10 amounting to TL157 mn which are related to a few commercial files with highly strong collateralization
³ Including the impact of newly consolidated Romanian subsidiary
⁴ Consolidation impact of Romanian subsidiary due to increased ownership from 73.3% as of Sep 2010 to 100% as of Dec 2010
⁵ Garanti NPL sale equals TL484 mn, of which TL200 mn relates to NPL portfolio with 100% coverage and the remaining TL284 mn being from the previously written-off NPLs.

...paving the way for provision relief

Quarterly Loan-Loss Provisions

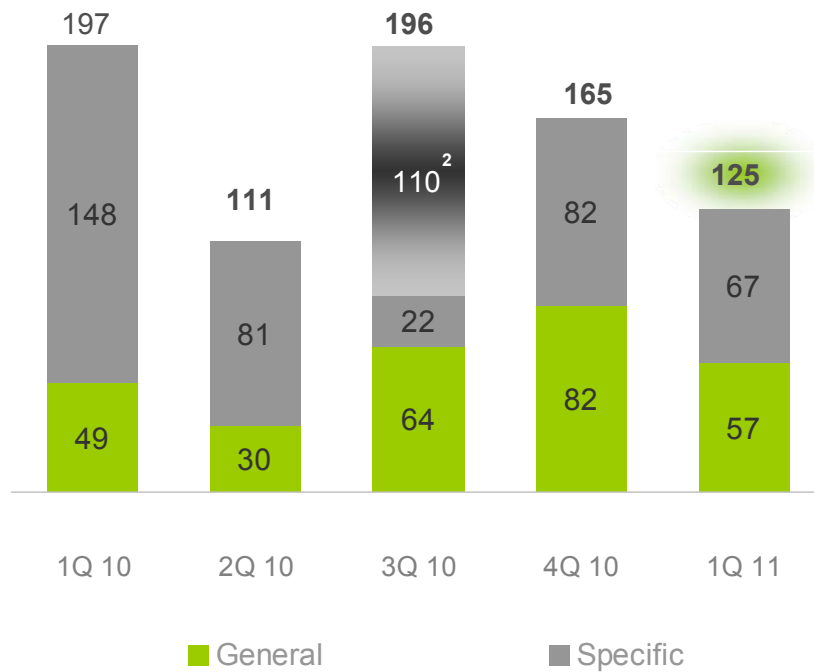
TL Million

Coverage Ratio

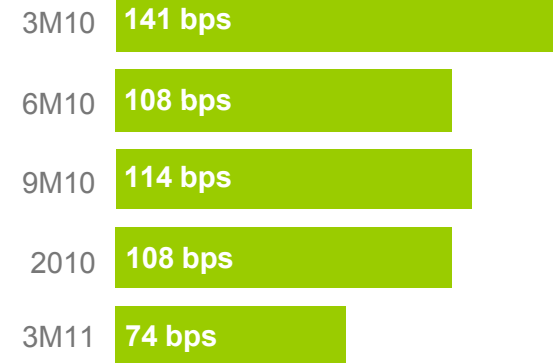
	<u>Mar 10</u>	<u>Jun 10</u>	<u>Sep 10</u>	<u>Dec 10</u>	<u>Mar 11</u>
Sector ¹	85%	86%	86%	86%	86%
Garanti	82%	80%	80%	81%	81%

Coverage ratio remains strong

81%



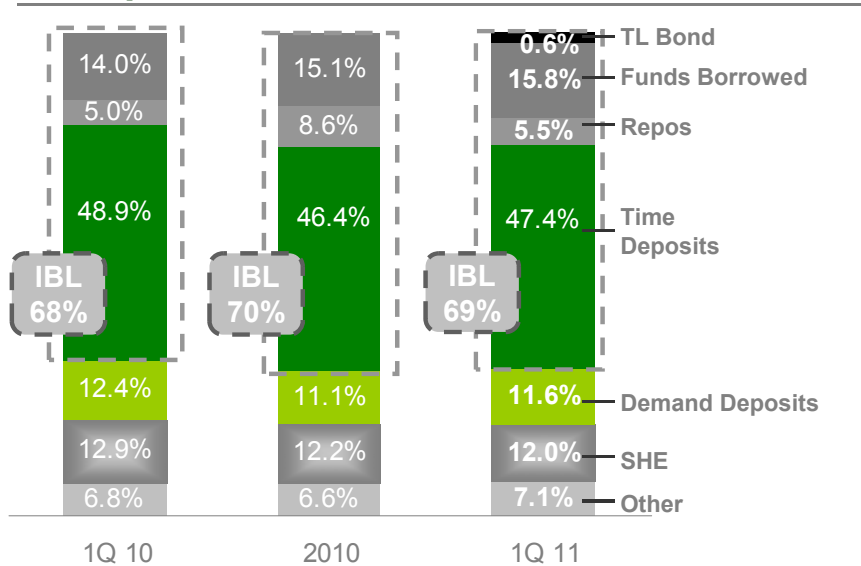
Cost of Risk



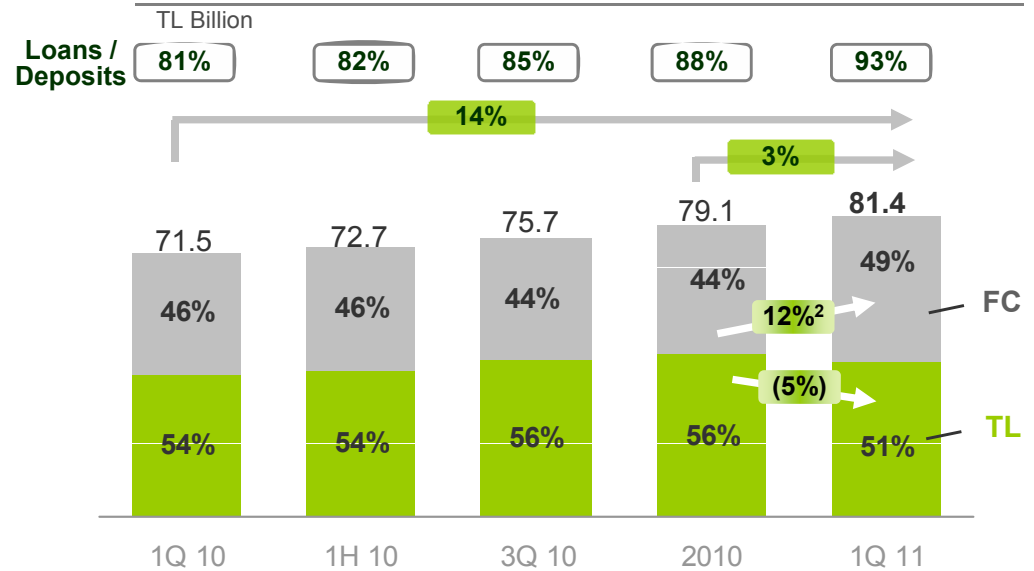
¹ Sector figures are per BRSA weekly data, commercial banks only
² TL110 mn of provisions resulting from NPL inflows in 3Q 10, which are related to a few commercial files with highly strong collateralization

Diversified funding sources to actively manage costs in limiting margin pressure and lengthen maturities

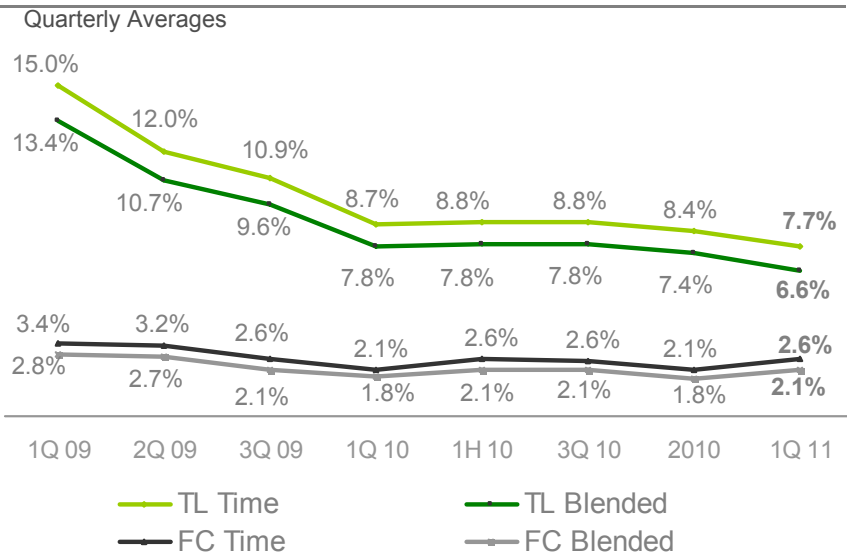
Composition of Liabilities



Total Deposits



Cost of Deposits¹



TL cost of deposits

lowered by ~70 bps

Secured TL 1 bn. bond with

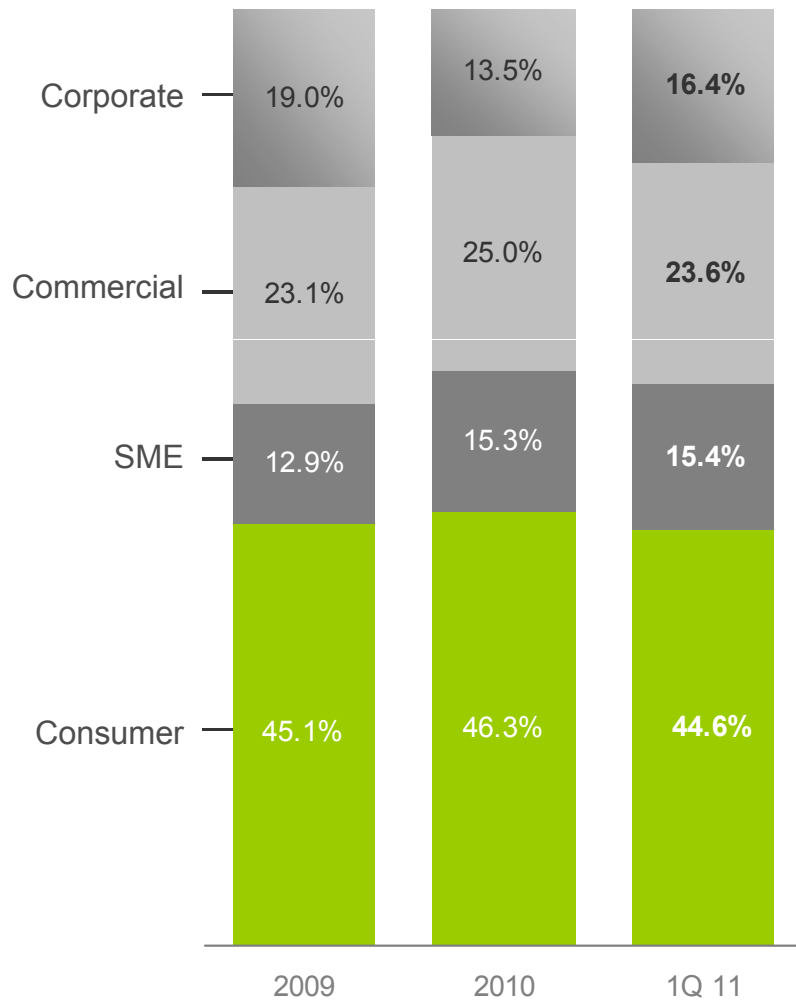
1yr. maturity, at a cost of 7.68%

¹ Based on bank-only MIS data
² Growth in USD terms

In deposit growth, focus remains on demand deposits

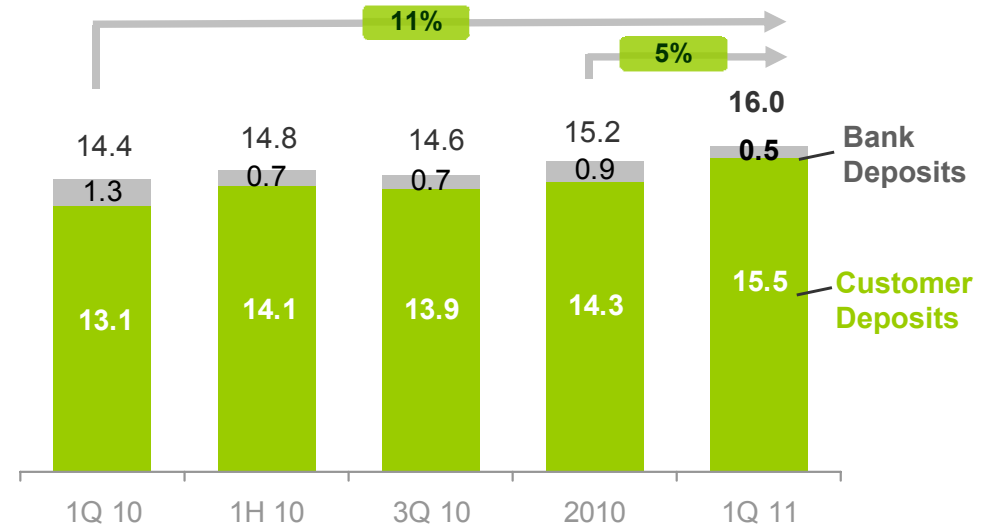
Deposits by LOB¹

(Excluding bank deposits)



Demand Deposits

TL Billion



Customer Demand Deposits

YTD Growth

8%

Demand Deposits / Total Deposits:

20%

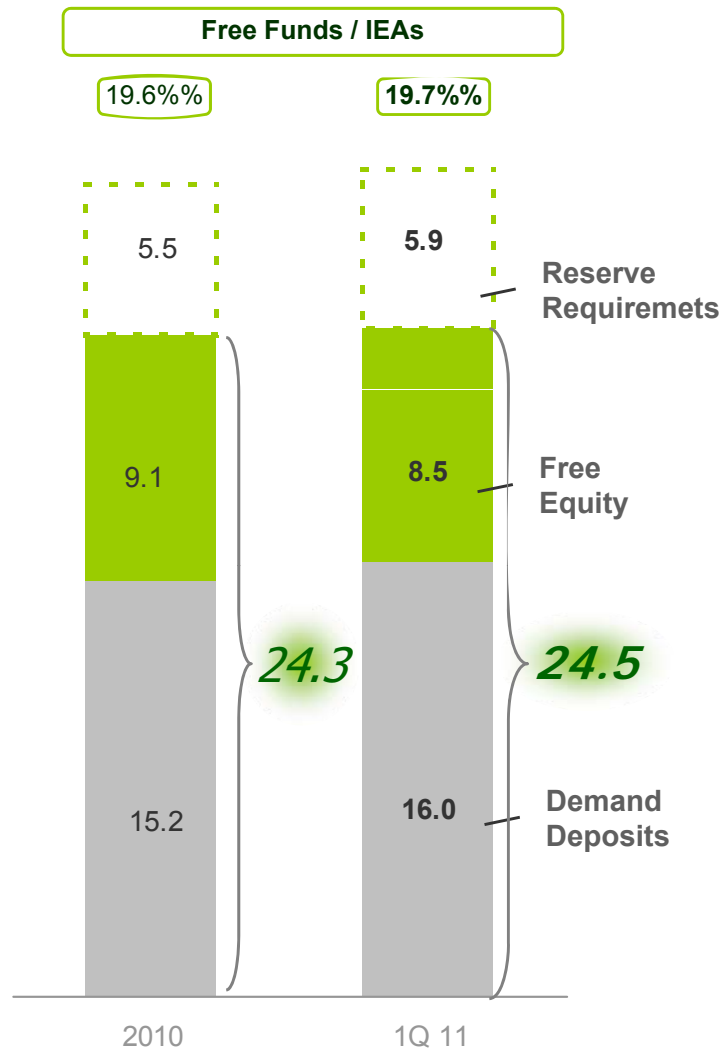
Strong capital base and sizeable free funds

CAR



Free Funds

TL Billion (Free Funds = Free Equity + Demand Deposits)



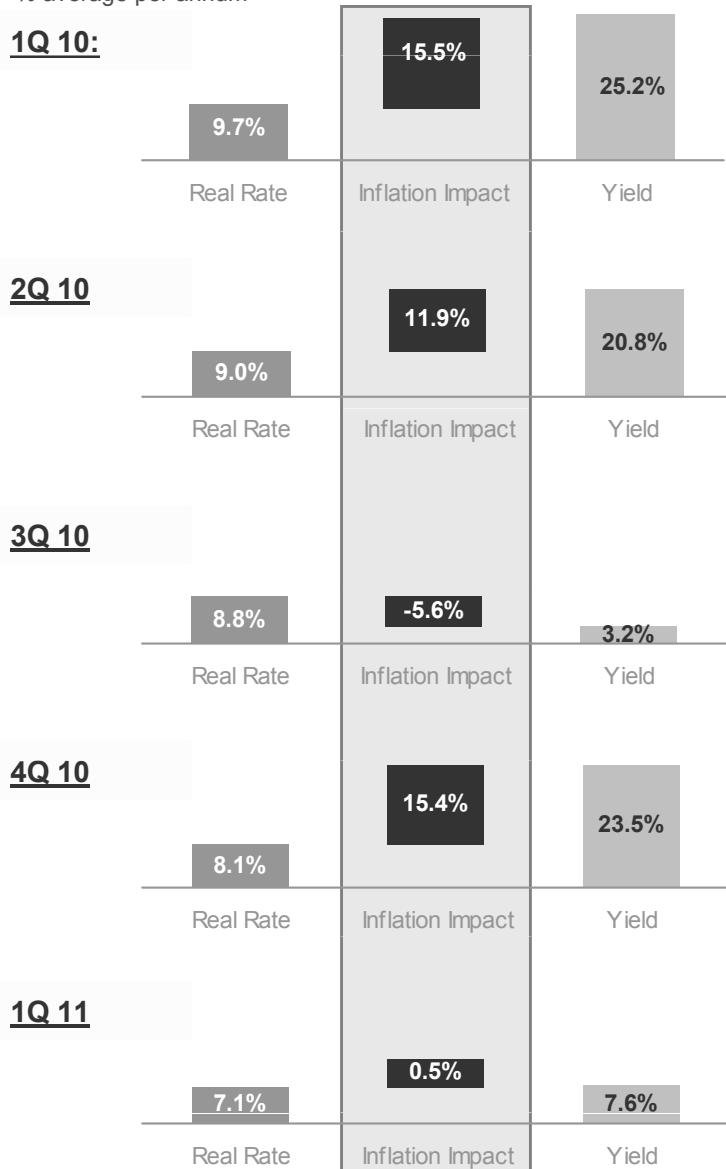
Free funds
TL 24.5 bn

Leverage Ratio
7x

Relatively lower inflation readings in 1Q caused a “temporary drop” in securities yield -- significantly lower contribution by CPI linkers

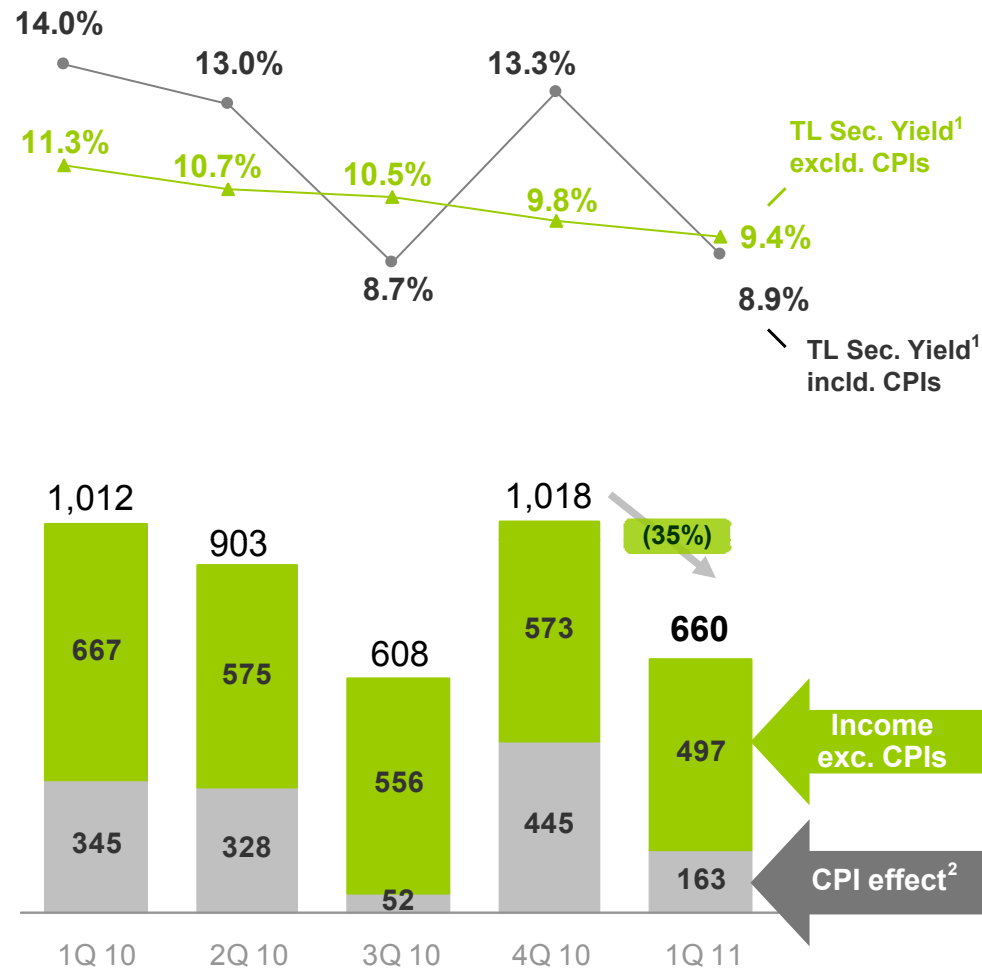
Drivers of the Yields on CPI Linkers¹

% average per annum



Interest Income & Yields on TL Securities

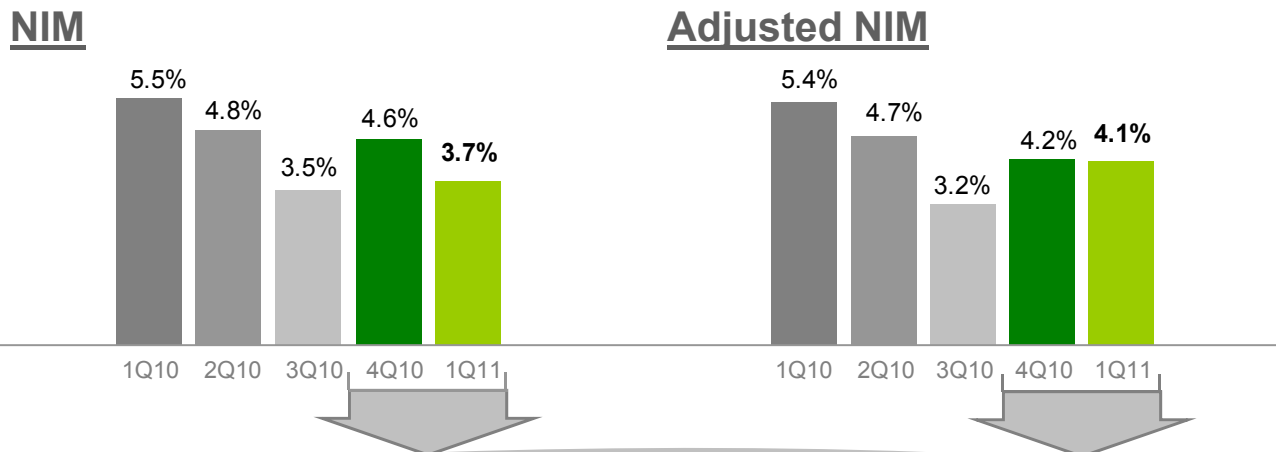
TL Million



¹ Based on bank-only MIS data
² Per valuation method based on actual monthly inflation readings

Margins held up well q-o-q, excluding income volatility from CPI Linkers

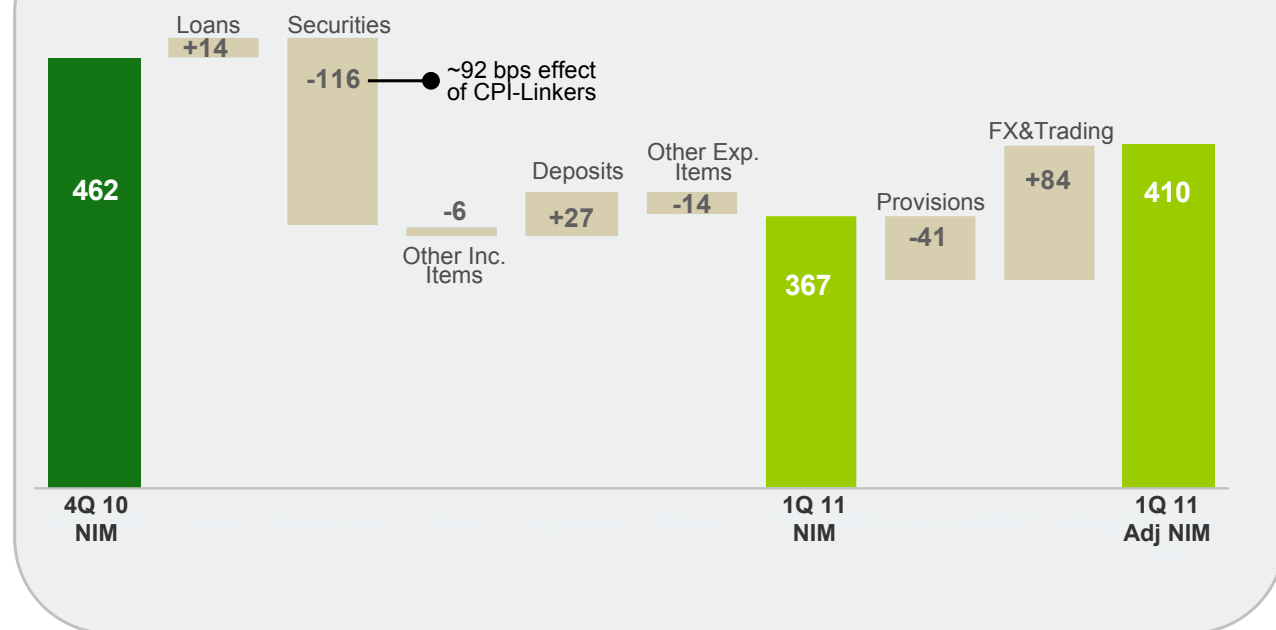
Quarterly NIM (Net Interest Income / Average IEAs)



1Q 11 over 4Q 10:

- **Drop in asset yields' impact on margin -108 bps (-16 bps when income volatility of CPI linkers is excluded)**
- **Decline in funding costs' impact on margin +13 bps**
- **NIM down by 95 bps q-o-q (however flat when volatility from CPI linkers excluded)**
- **Adjusted NIM flat due to robust trading gains**

Q-o-Q Evolution of Margin Components (in bps)



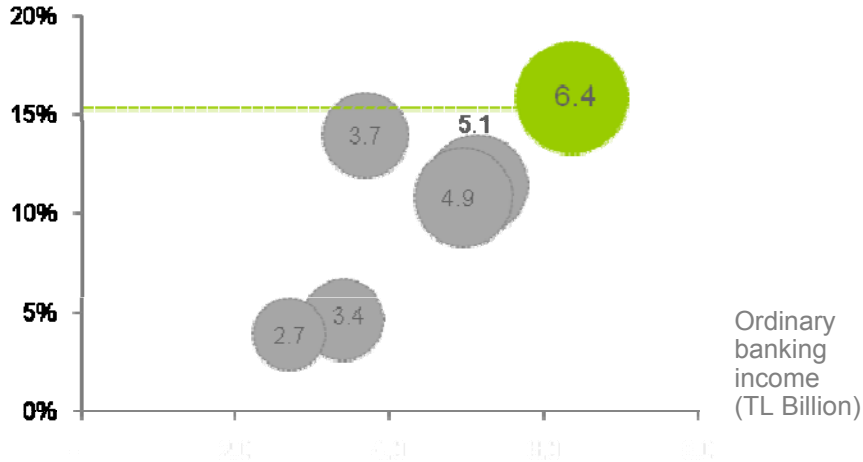
Well-diversified fee sources bolstered sustainable customer driven income

Ordinary Banking Income¹ Generation

Based on 12M 2010 bank-only data for fair comparison

Net fees and comm. market share %

● Garanti
● Peers



Strong presence in brokerage

Market share **>6%**

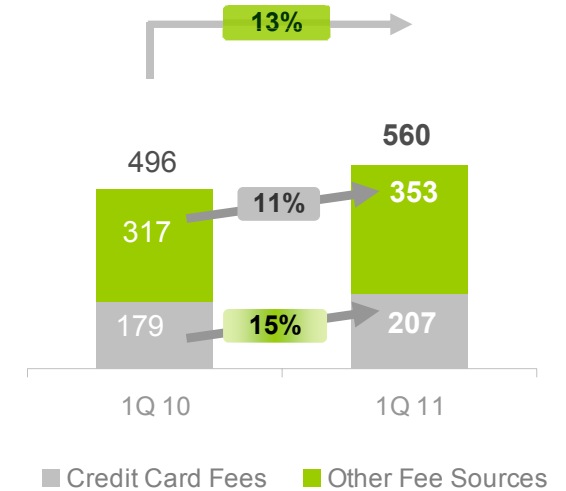
#1 in bancassurance

Highest payment systems commissions per volume

1.6% vs. Peer avg. **1.2%**⁵

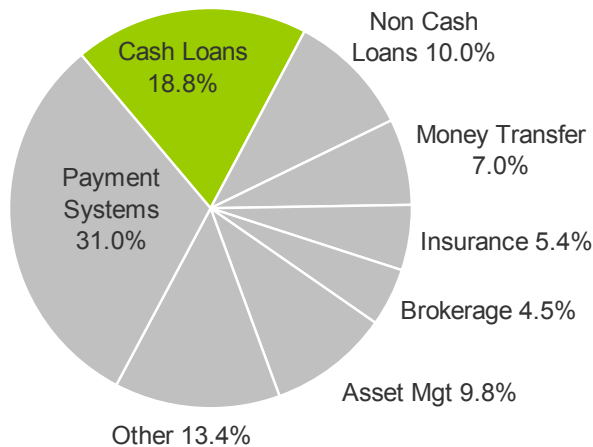
Net Fees & Commissions²

TL Million

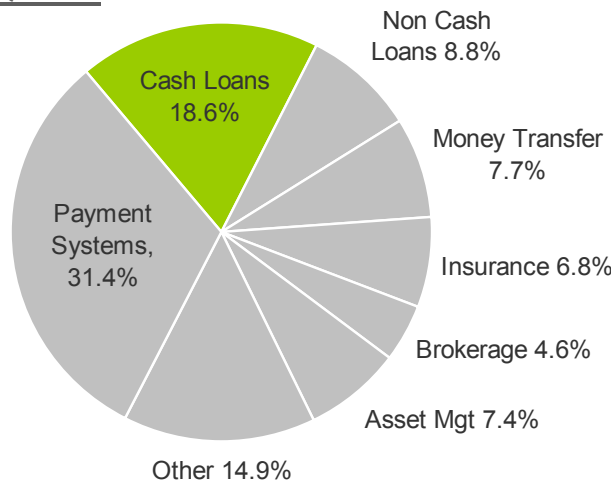


Net Fees & Commission Breakdown^{3,4}

1Q 2010



1Q 2011



Growth Areas (%)

	Y-o-y	Q-o-q
Cash loan ³	13%	31%
Brokerage	17%	21%
Money transfer	26%	7%
Insurance	44%	28%

¹ Defined as; net interest income adjusted with provisions for loans and securities, net FX and trading gains + net fees and commissions
² As per new BRSA classification in P/L, excludes net fees and commissions received from cash loans amounting TL 64mn for 3M 11 and TL 37mn for 3M 10
³ Include consumer loan fees as well as other cash loan fees now classified as interest on loans in income statement amounting TL 64mn for 3M 11 and TL 37mn for 3M 10
⁴ Bank-only MIS data ⁵ Peer average as of YE 2010

Sustained solid profitability

(TL Million)	1Q 10	4Q 10	1Q 11
Interest Income	2,645	2,734	2,446
-Loans	1,379	1,489	1,556
-Reserve Requirements	26	4	0
-Securities	1,094	1,094	754
<i>CPI Linkers</i>	348	445	163
Interest Expense	(1,173)	(1,337)	(1,318)
NET INTEREST INCOME	1,472	1,397	1,128
Net Fees & Comm.	496	457	560
Net Trading & FX Gains	178	30	259
Net Provisions for Loans	56	15	138
- <i>Specific Loan Loss Provisions</i>	(148)	(82)	(67)
- <i>Provision reversals (Collections)</i>	205	97	205
General & Security Provisions	(49)	(83)	(59)
ORDINARY BANKING INCOME -including collections	2,154	1,815	2,026
Other Income	67	81	144
Operating Expense	(839)	(963)	(833)
Other provisions	(6)	(6)	(141)
PROFIT BEFORE TAX	1,376	927	1,195
Taxes	(288)	(207)	(282)
NET INCOME	1,088	720	913
<i>Equityholders of the Bank</i>	1,085	715	911
<i>Minority Interest</i>	3	5	2

OPEX/Avg. Assets:

2.4%

down from

2.9% at 1Q 10

Fees/Opex:

67%

up from

59% at 1Q 10

Cost/Income:

38%

down from

44% at YE 10 &

38% at 1Q 10

Appendix

Balance Sheet - Summary

<i>(TL Million)</i>		2010	1Q 11	YTD Change
Assets	Cash & Banks ¹	11,624	10,655	(8%)
	Reserve Requirements	5,493	5,905	8%
	Securities	41,037	36,293	(12%)
	Performing Loans	69,729	75,962	9%
	Fixed Assets & Subsidiaries	1,544	1,532	(1%)
	Other	7,368	7,020	(5%)
	TOTAL ASSETS	136,795	137,367	0%
	Liabilities & SHE	Deposits	79,070	81,395
Repos & Interbank		11,769	7,604	(35%)
Borrowings ²		20,809	22,770	9%
Other		8,472	9,171	8%
SHE		16,675	16,427	(1%)
TOTAL LIABILITIES & SHE		136,795	137,367	0%

¹ Includes banks, interbank and other financial institutions

² Includes funds borrowed, issued bonds and sub-debt

Quarterly Income Statement

<i>(TL Million)</i>	1Q 10	2Q 10	3Q 10	4Q 10	1Q 11
Interest Income	2,645	2,530	2,267	2,734	2,446
-Loans	1,379	1,369	1,405	1,489	1,556
-Reserve Requirements	26	28	29	4	0
-Securities	1,094	985	690	1,094	754
<i>CPI Linkers</i>	348	328	52	445	163
Interest Expense	(1,173)	(1,217)	(1,280)	(1,337)	(1,318)
NET INTEREST INCOME	1,472	1,314	987	1,397	1,128
Net Fees & Comm.	496	470	487	457	560
Net Trading & FX Gains	178	83	112	30	259
Net Provisions for Loans	56	62	1	15	138
-Specific Loan Loss Provisions	(148)	(81)	(132)	(82)	(67)
-Provision reversals (Collections)	205	143	133	97	205
General & Security Provisions	(49)	(30)	(64)	(83)	(59)
ORDINARY BANKING INCOME -including collections	2,154	1,899	1,522	1,815	2,026
Other Income	67	76	96	81	144*
Operating Expense	(839)	(777)	(824)	(963)	(833)
Other provisions	(6)	3	(17)	(6)	(141)**
PROFIT BEFORE TAX	1,376	1,201	777	927	1,195
Taxes	(288)	(235)	(167)	(207)	(282)
NET INCOME	1,088	966	610	720	913
<i>Equityholders of the Bank</i>	1,085	961	603	715	911
<i>Minority Interest</i>	3	5	8	5	2

* Including gains on NPL sale of TL 53.9 mn

**The amount of free provisions set in 1Q11 equal TL 100mn. TL 10mn of prior year's free provision is reversed in the same period. Thus, the net amount of free provisions equal TL 90mn.

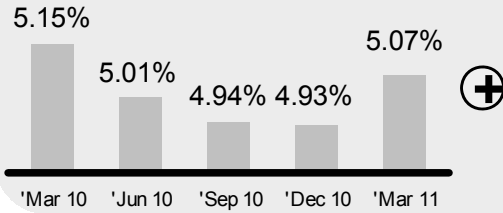
Key financial ratios

	Mar 10	Jun 10	Sep 10	Dec 10	Mar 11
<u>Profitability ratios</u>					
ROAE	31%	28%	24%	22%	22%
ROAA	3.8%	3.5%	3.0%	2.8%	2.7%
Cost/Income	37.8%	38.5%	42.0%	44.1%	38.4%
NIM (Cumulative)	5.5%	5.1%	4.6%	4.6%	3.7%
Adjusted NIM (Cumulative)	5.4%	5.1%	4.4%	4.3%	4.1%
<u>Liquidity ratios</u>					
Liquidity ratio	36%	35%	34%	34%	31%
Loans/Deposits	80.6%	82.3%	84.5%	88.2%	93.3%
<u>Asset quality ratios</u>					
NPL Ratio	3.7%	3.5%	3.3%	3.1%	2.4%
Coverage	82%	80%	80%	81%	81%
Cost of Risk (bps)	141	108	114	108	74
<u>Solvency ratios</u>					
CAR	18.9%	18.5%	18.3%	18.1%	16.9%
Tier I Ratio	16.4%	16.2%	16.0%	15.7%	14.9%
Leverage	7x	7x	7x	7x	7x

Quarterly Margin Analysis

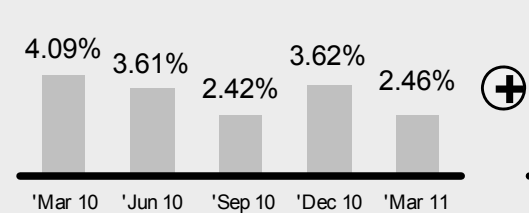
Int. Income on loans

% of Avg. Interest Earning Assets



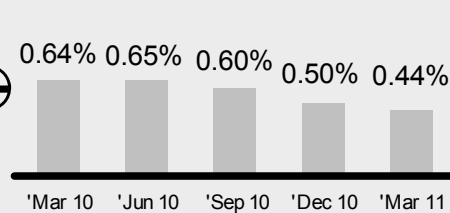
Int. Income on securities

% of Avg. Interest Earning Assets



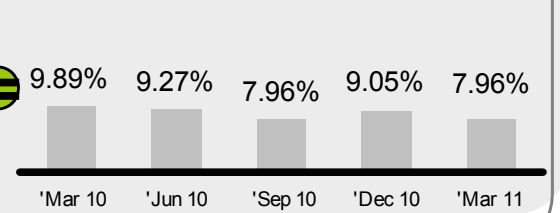
Int. Income - other

% of Avg. Interest Earning Assets



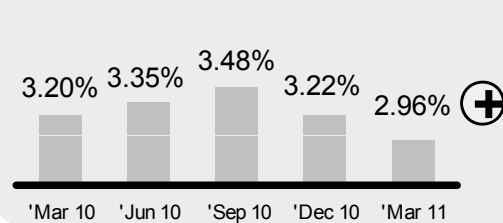
Total Int. Income

% of Avg. Interest Earning Assets



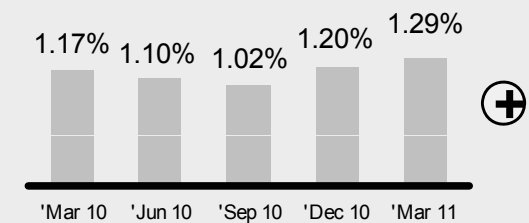
Int. Expense on deposits

% of Avg. Interest Earning Assets



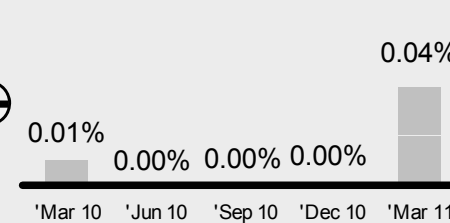
Int. Expense on Borrowings*

% of Avg. Interest Earning Assets



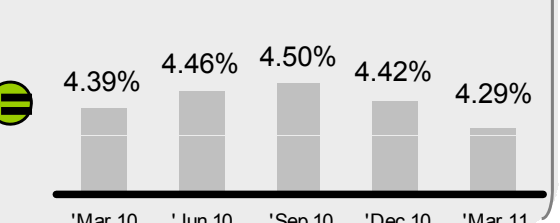
Int. Expense - other

% of Avg. Interest Earning Assets



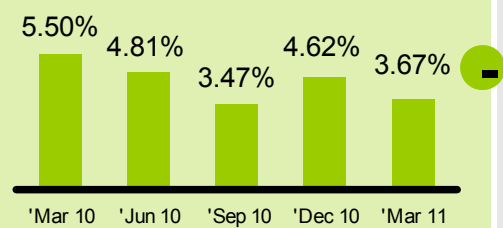
Total Int. Expense

% of Avg. Interest Earning Assets



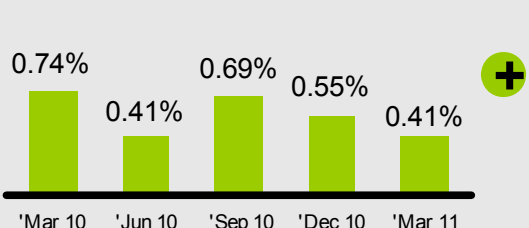
Net Int. Margin

% of Avg. Interest Earning Assets



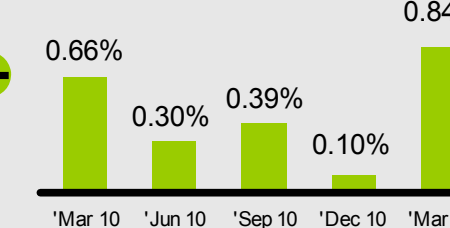
Prov. for Loans & Securities

% of Avg. Interest Earning Assets



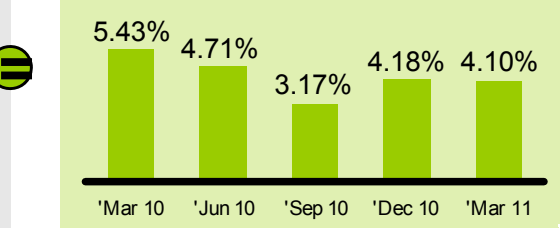
Net FX & Trading gains

% of Avg. Interest Earning Assets



Net Int. Margin - Adjusted

% of Avg. Interest Earning Assets



Note: Quarterly NIM analysis
 Source: BRSA consolidated financials
 Adjustments to NIM: Net Interest Income/ Average IEA adjusted by FX gain/loss, provision for loans and securities, and net trading income/loss
 * Funds borrowed and repos

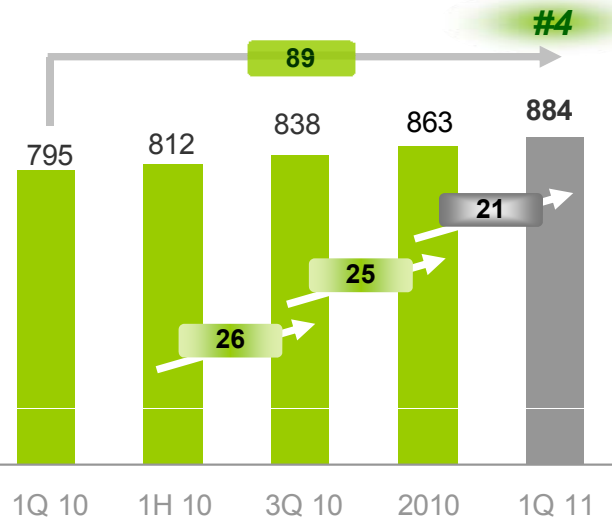
Cumulative Margin Analysis



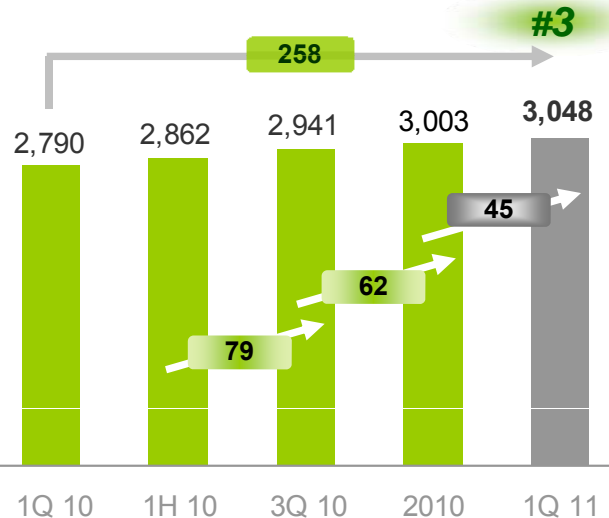
Note: Cumulative NIM analysis
 Source: BRSA consolidated financials
 Adjustments to NIM: Net Interest Income/ Average IEA adjusted by FX gain/loss, provision for loans and securities, and net trading income/loss
 * Funds borrowed and repos

Further strengthening of retail network

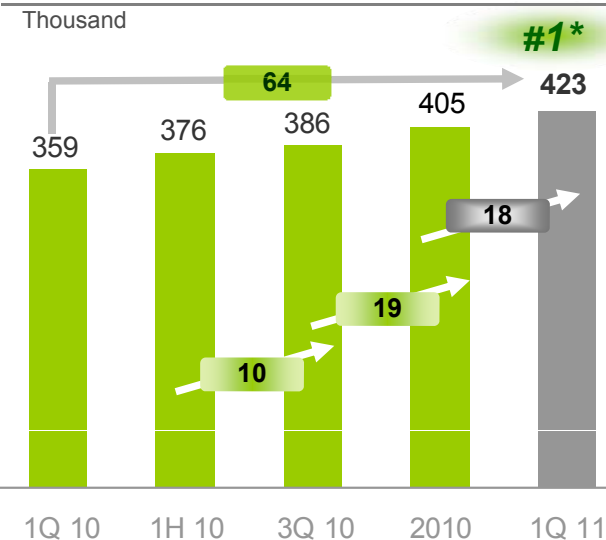
Number of Branches



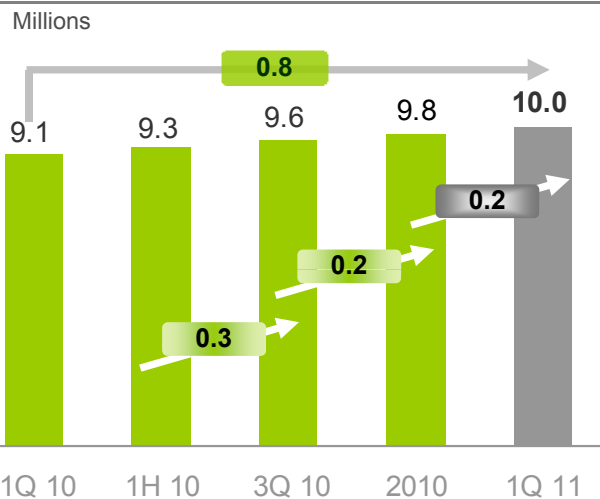
Number of ATMs



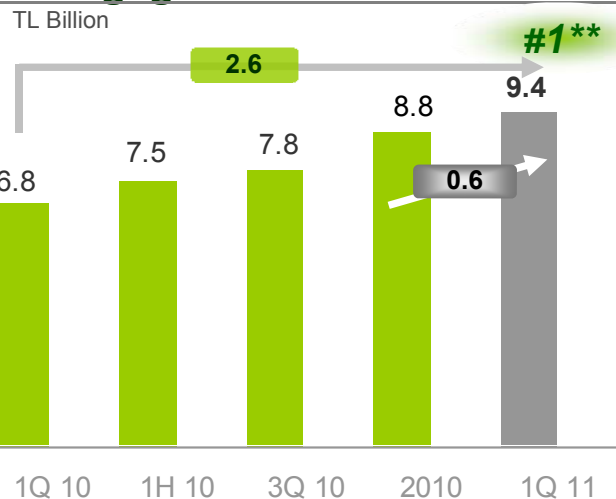
Number of POS



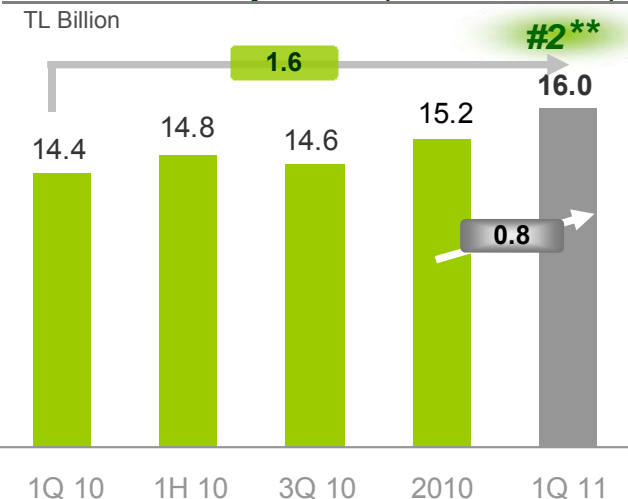
Number of Customers



Mortgages



Demand Deposits (customer+bank)

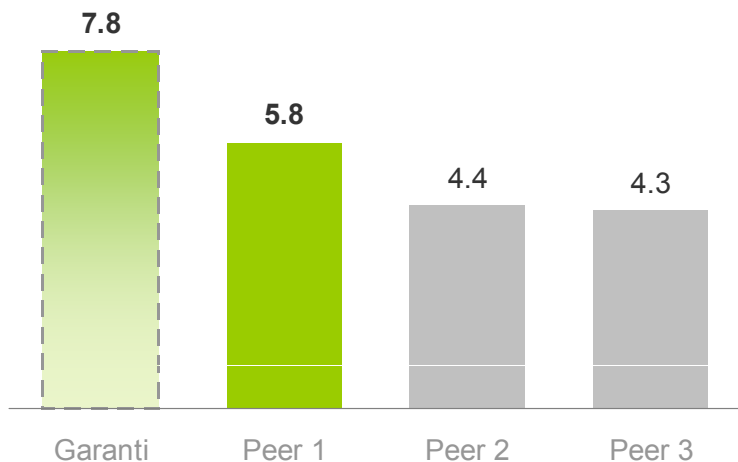


*Including shared POS
 **Mortgage and demand deposit ranks are as of 4Q 10
 Note: Ranks are among private banks

...while preserving the highest efficiencies

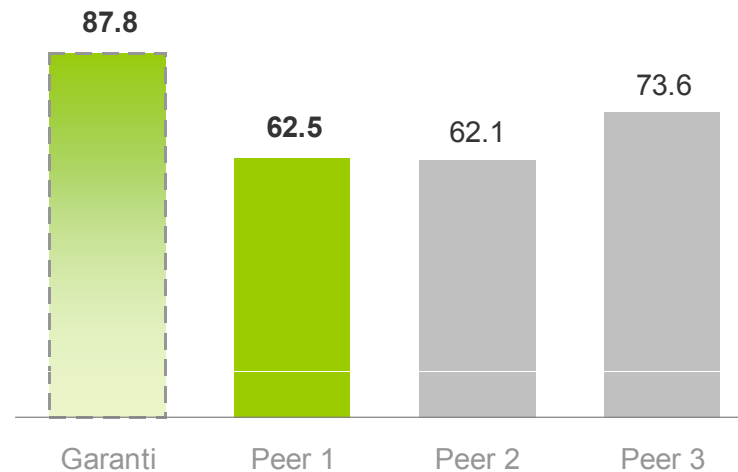
Ordinary Banking Income per Branch

12M 2010, TL million



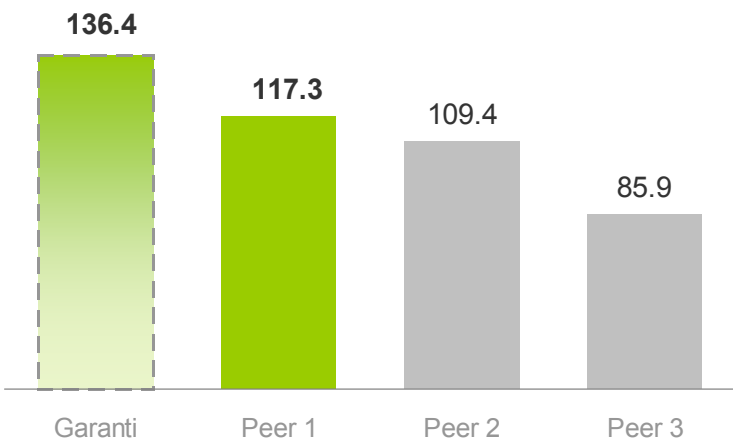
Loans per Branch¹

2010, TL million



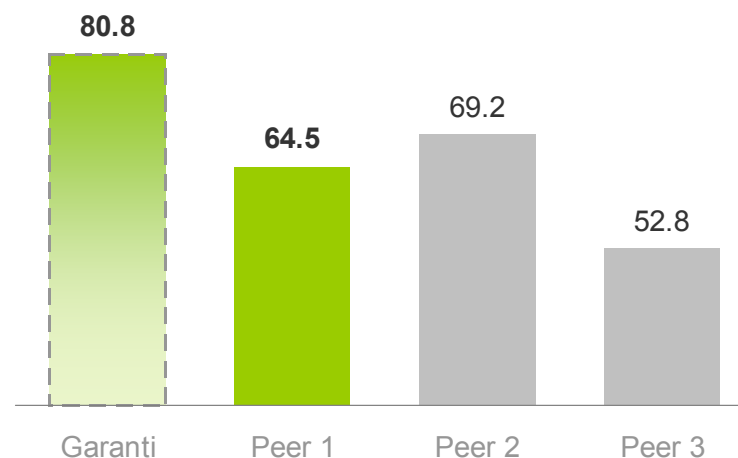
Assets per Branch

2010, TL million



Customer Deposits per Branch

2010, TL million



Non-recurring items

1Q 2011:

- i) As of the balance sheet date, consolidated financial statements include a general reserve amounting to TL 450 mn, TL 90 mn of which was charged to the income statement as expense in the current period, provided by the Bank management in line with conservatism principle considering the circumstances which may arise from any changes in the economy or market conditions.
- ii) As part of the parent Bank's non-performing loan portfolio amounting to TL 483.9 mn was sold to a local asset management company at a sale price of TL 53.9 mn. The sale price is fully recognized as income under other operating income as such receivables were fully provided against in the accompanying consolidated financial statements before the sale.



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